

#### WHERE EXPERIENCE AND PASSION MEET

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Prepared by: Simon Lin, EIT,

Abby Pal,

Meghan Macias, TE

To: City of Santa Fe Springs

Site: Northwest Corner of Telegraph Road & Santa Fe Springs Road

(APN: 8005-015-051)

EPD Project Number 23-090

**Subject:** Vehicle Miles Traveled (VMT) Analysis

This technical study evaluates the potential Vehicle Miles Traveled (VMT) impacts of the proposed new warehouse facility (Project) in the City of Santa Fe Springs. The Project proposes to develop two warehouse buildings totaling 584,678 square feet (SF), with related site improvements, on a 27-acre site located the northwest corner of Telegraph Road and Santa Fe Springs Road. The Project site location is shown in Figure 1.

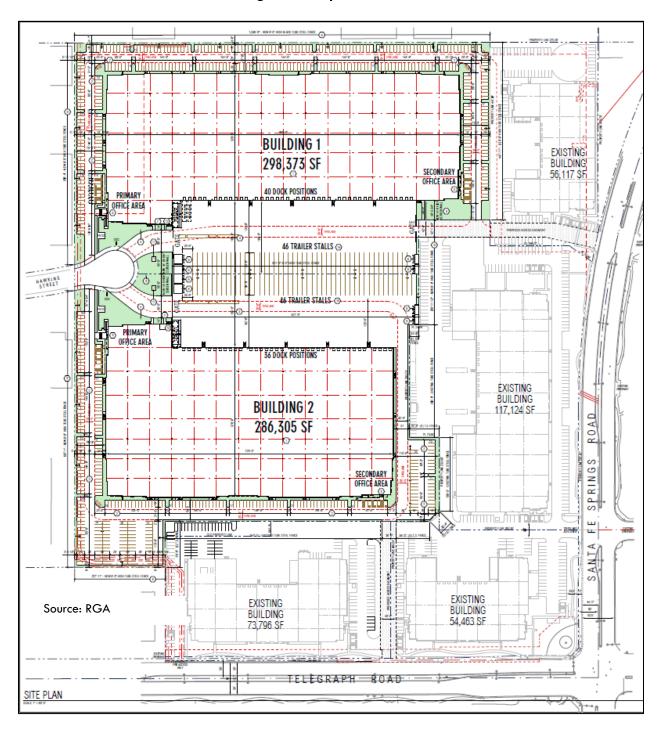
The Project site plan is shown in Figure 2. As shown in Figure 2, the proposed Project includes the development of two (2) buildings totaling 584,678 SF. Building 1 and Building 2, would be 298,373 SF with a FAR of 0.51 and 286,305 SF with a FAR of 0.49 respectively. This VMT analysis is based on the requirements of the City of Santa Fe Transportation Study Guidelines (City's Guidelines) dated February 2023.

#### **Project Trip Generation**

The Project trip generation shown in Table 1 was calculated using High-Cube Cold Storage Warehouse (Land Use Code 157), and Manufacturing (Land Use Code 140) trip rates from the Institute of Transportation Engineers (ITE), Trip Generation Manual 11th Edition, 2021. The ITE Trip Generation Manual land use sheets are provided in Appendix A for reference. As shown in Table 1, the Project would generate approximately 975 daily passenger vehicle trips, including 103 passenger vehicle trips during the AM peak hour and 112 passenger vehicle trips during the PM peak hour.



Figure 2: Project Site Plan



Source: RGA

**Table 1: Project Trip Generation** 

				AM	Peak Ho	ur	PN	1 Peak F	lour
Land Use		Units	Daily	ln	Out	Total	In	Out	Total
Trip Rates									
High-Cube Cold Storage Warehouses <sup>1</sup>		TSF	2.12	0.13	0.04	0.11	0.05	0.13	0.12
Manufacturing <sup>2</sup>		TSF	4.75	0.52	0.16	0.68	0.23	0.51	0.74
Project Trip Generation*									
Two (2) Buildings Total Area	584.678	TSF							
High-Cube Cold Storage Warehouses (%10 Cold Storage) <sup>1</sup>	526.21	TSF	1,116	69	21	90	27	68	95
ITE Vehicle Mix <sup>3</sup>									
Passenger (64.6% Daily, 72.7% AM, 75% PM)			725	50	15	65	20	51	<i>7</i> 1
Truck (35.4% Daily, 27.3% AM, 25% PM)			390	19	6	25	7	1 <i>7</i>	24
			1,116	69	21	90	27	68	95
Truck Vehicle Mix 4		Perc ent							
2-Axle truck		34.70%	135	7	2	9	3	6	9
3-Axle truck		11.00%	43	2	1	3	1	2	3
4+-Axle Trucks	_	54.40%	212	10	3	13	4	9	13
		100%	390	19	6	25	7	17	24
PCE Trip Generation 5	E	CE Factor							
Passenger Vehicles		1.0	725	50	15	65	20	51	71
2-Axle truck		1.5	203	10	3	13	5	9	13
3-Axle truck		2.0	86	4	1	5	1	4	5
4+-Axle Trucks	_	3.0	637	30	9	39	11	27	38
Total PCE Trip Generation			1,651	94	28	122	37	91	128
Manufacturing <sup>2</sup>	58.47	TSF	278	30	10	40	13	30	43
ITE Vehicle Mix <sup>6</sup>									
Passenger (90.5% Daily, 95.6% AM, 95.9% PM)			250	28	10	38	12	29	41
Truck (9.5% Daily, 4.4% AM, 4.1% PM)			28	2	0	2	1	1	2
			278	30	10	40	13	30	43
Truck Vehicle Mix 7		Percent							
2-Axle Trucks		16.70%	5	0	0	0	1	0	1
3-Axle Trucks		20.70%	6	0	0	0	0	0	0
4+-Axle Trucks	_	62.50%	1 <i>7</i>	2	0	2	0	1	1
		100%	28	2	0	2	1	1	2
PCE Trip Generation <sup>5</sup>	<u> </u>	CE Factor							
Passenger Vehicles		1.0	250	28	10	38	12	29	41
2-Axle Trucks		1.5	8	0	0	0	2	0	2
3-Axle Trucks		2.0	12	0	0	0	0	0	0
4+-Axle Trucks	-	3.0	51	6	0	6	0	3	3
Total PCE Trip Generation			321	34	10	44	14	32	46
Total Passenger Trip Generation			975	78	25	103	32	80	112
Total Truck Trip Generation			418	21	6	27	8	18	26
Total Truck (PCE) Trip Generation			997	50	13	63	19	43	62
Total Trip Generation			1,394	99	31	130	40	98	138
Total PCE Trip Generation			1,972	128	38	166	51	123	174
TSF = Thousand Square Feet			,						

PCE = Passenger Car Equivalent

<sup>&</sup>lt;sup>1</sup>Trip rates from the Institute of Transportation Engineers, Trip Generation Manual,11th Edition, 2021. Land Use Code 1*57* 

<sup>&</sup>lt;sup>2</sup>Trip rates from the Institute of Transportation Engineers, Trip Generation Manual,11th Edition, 2021. Land Use Code 140

 $<sup>^3</sup>$ ITE Vehicle Mix for Warehousing for Land Use Code 157 - High Cube Transload and Short-Term.

<sup>&</sup>lt;sup>4</sup>Vehicle Mix from SCAQMD Warehouse Truck Trip Study Data Results and Usage. Classification: With Cold Storage

<sup>&</sup>lt;sup>5</sup>Passenger Car Equivalent (PCE) factors from County of Riverside Transportation Analysis Guidelines for Level of Service Vehicle Miles Traveled.

<sup>&</sup>lt;sup>6</sup>Vehicle Mix from the Manufacturing ITE rate and the Warehouse Truck Trip Study Data Results and Usage. Classification: Without Cold Storage

<sup>&</sup>lt;sup>7</sup>Vehicle Mix from SCAQMD Warehouse Truck Trip Study Data Results and Usage. Classification: Without Cold Storage

<sup>\*</sup>The proposed Project includes 10% Cold Storage and 10% Manufacturing.

#### VMT Background

Senate Bill (SB) 743 was signed by Governor Brown in 2013 and required the Governor's Office of Planning and Research (OPR) to amend the California Environmental Quality Act (CEQA) Guidelines to replace Level of Service (LOS) as the appropriate method for evaluating transportation impacts under CEQA. SB 743 specified that the new criteria should promote the reduction of greenhouse gas emissions, the development of multimodal transportation networks, and a diversity of land uses. The bill also specified that delay-based LOS could no longer be considered an indicator of a significant impact on the environment under CEQA. In response, the Natural Resources Agency amended the CEQA Guidelines to include new Section 15064.3 - Determining the Significance of Transportation Impacts. That section states that Vehicle Miles Traveled (VMT) is the most appropriate measure of a project's transportation impacts and provides lead agencies with the discretion to choose the most appropriate methodology and thresholds for evaluating VMT. Section 15064.3(c) states that the provisions of the section shall apply statewide beginning on July 1, 2020.

#### City of Santa Fe Springs VMT Screening Criteria

The Project is located in the City of Santa Fe Springs. The City's Guidelines provide the following screening thresholds to assess whether further VMT analysis is required. If a project meets one of the criteria in the following screening categories, then the VMT impact of the project would be considered less-than significant and no further analysis of VMT would be required:

- Project Size
- Locally Serving Retail
- Project Located in a Low VMT Area
- Transit Proximity
- Affordable Housing
- Transportation Facilities

The applicability of each criterion to the project is discussed below:

<u>Screening Criteria 1 – Project Size:</u> As per the City's guidelines, projects that generate fewer than 110 daily net new vehicle trips may be presumed to have a less than significant impact. As shown in Table 1, the Project is forecasted to generate 975 daily passenger vehicle trips, which is more than 110 daily vehicle trips.

Because the Project would generate more than 110 daily net new vehicle trips, the project would not satisfy the requirements of Screening Criteria 1.

<u>Screening Criteria 2 – Local Serving Retail:</u> As per the City's guidelines, projects that propose locally serving retail uses that are 50,000 square feet or less may be presumed to have a less than significant impact.

Because the Project does not propose a local serving retail use, the project would not satisfy the requirements of Screening Criteria 2.

<u>Screening Criteria 3 – Low VMT Area:</u> As per the City's guidelines, residential or office (Commercial or Light Industrial) projects located in a low VMT generating area may be presumed to have a less than significant impact. Low VMT generating area is defined as traffic analysis zones (TAZs) that is already 15% below the City and Sphere of Influence (SOI) Baseline VMT.

The City's Low VMT Area Map for office (Commercial or Light Industrial) projects is shown in Figure 3. As shown in Figure 3, the Project is not located in a low VMT area. Therefore, the Project would not satisfy the requirements of Screening Criteria 3.

Screening Criteria 4 – Transit Proximity: As per the City's guidelines, projects located within a  $\frac{1}{2}$  mile of where two or more 15-minute (during commute hours) bus routes intersect or within a  $\frac{1}{2}$  mile of a corridor served by 15-minute (during commute hours) bus service would be considered proximate to transit. To satisfy the screening threshold, the project should meet the following criteria:

- 1. A Floor Area Ratio (FAR) of 0.75 or greater;
- 2. Is consistent with the applicable Sustainable Communities Strategy (as determined by the City);
- 3. Does not provide more parking than required by the City; or
- 4. Does not replace affordable residential units.

The City's Transit Priority Area (TPA) Map is shown in Figure 4. As shown in Figure 4, the Project is not located in a TPA. Furthermore, Building 1 and Building 2 would result in a FAR of 0.51 and 0.49 respectively, which are less than the FAR of 0.75 needed for TPA screening.

For the reasons noted above, the project would not satisfy the requirements of Screening Criteria 4.

<u>Screening Criteria 5 – Affordable Housing:</u> As per the City's guidelines, projects that provide affordable housing units may be presumed to have a less than significant impact.

Because the Project does not provide affordable housing units, the project would not satisfy the requirements of Screening Criteria 5.

<u>Screening Criteria 6 – Transportation Facilities:</u> As per the City's guidelines, transportation projects that promote non-auto travel, improve safety, or improve traffic operations at current bottlenecks, such as transit, bicycle and pedestrian facilities, intersection traffic control (e.g., traffic signals or roundabouts), or widening at intersections to provide new turn lanes may be presumed to have a less than significant impact.

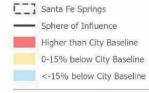
Because the Project is not a transportation project, the project would not satisfy the requirements of Screening Criteria 6.

Because the Project would not meet any of the City's screening criteria, the Project's impact on VMT would not be considered less-than-significant and an analysis of VMT would be required.

Beverly Boulevard East Imperial Highway Alondra Boulevard Alondra Boulevard

Figure 3: Low VMT Generating Area - HBW VMT per employee





High/Low VMT for Santa Fe Springs Work-Based VMT per Employee

Figure 4

Figure 4: Transit Priority Area (TPA) Map

City of Santa Fe Springs Transportation Study Guidelines



Figure 1





Transit Priority Areas (TPAs) Santa Fe Springs Future & Existing

#### VMT Analysis Methodology

The City's guidelines require use of the Southern California Association of Governments Travel Demand Model (SCAG Model) for preparation of VMT analysis.

The Project is located within a SCAG Tier 1 Traffic Analysis Zone (TAZ), TAZ 21832000. The potential employment generated by the Project was calculated using a rate of industrial employment per square foot from SCAG's Connect SoCal Sustainable Communities Strategy dated September 2020. The land use category "Transportation and warehousing (urban)", which would yield 1 employee per 1,200 SF was used for the warehouse portion of the Project, while the land use category "Manufacturing (urban)", which would yield 1 employee per 575 SF was used for the manufacturing portion of the Project. Based on these rates, the proposed Project would add 439 transportation employees and 102 manufacturing employees, totaling 541 employees. The Project employment was added to Tier 1 TAZ 21832000. All SCAG Model inputs can be found in Appendix B.

SCAG Model Version 6.3 was used for this VMT analysis. The Model includes validated scenarios for 2012 and 2040. These scenarios have been validated using existing traffic counts. The Model was run for the base year (2012) and cumulative year (2040) with project conditions (i.e. two full Model runs).

As noted below under the discussion of significance thresholds, the City's significance threshold is based on Project TAZ's Home-Based Work (HBW) VMT per employee.

#### **VMT Significance Threshold**

The significance criteria from the City's guidelines are as follows:

A project will result in a significant VMT impact if the Project VMT exceeds 15% below City + SOI Baseline VMT for HBW VMT per employee.

The total HBW VMT of TAZ 21832000 was evaluated using the SCAG Model outputs. To determine HBW VMT per employee, the total HBW VMT of TAZ 21832000 is divided by the total employment of TAZ 21832000. Data for years between 2012 and 2040 is extrapolated using linear interpolation between the 2012 and 2040 Model output. The Santa Fe Springs City + SOI Baseline VMT of 18.3 HBW VMT per employee was provided in the City's Guideline. All SCAG Model outputs can be found in Appendix B.

#### **Project VMT Evaluation**

The VMT analysis results per the City's significance criteria are shown in Tables 2.

As shown in Table 2, the Project would have a significant project impact on VMT based on the HBW VMT per employee under baseline conditions. The Project VMT would be 44.9 % above the City's threshold under Baseline 2024 conditions. Therefore, the Project would result in a significant VMT impact. VMT mitigation would be required for the Project.

Table 2: VMT Analysis Results per City's Guideline

Scenario	Project Home-Based Work VMT/Employee	Threshold <sup>1</sup>	% above the threshold	Impact?
Model Base Year (2012)	26.4		44.2%	Yes
Baseline (2024)	26.5	18.3	44.9%	Yes
Model Cumulative Year (2040)	26.7	VMT/Emp	45.9%	Yes

 $<sup>^{\</sup>rm 1}\textsc{Source}\textsc{:}$  City of Santa Fe Springs Transportation Study Guidelines.

#### **VMT Mitigation Overview**

The City's Guidelines state that individual project mitigation measures are recommended to reduce the project specific VMT impacts by implementing Transportation Demand Management (TDM) strategies. The effectiveness of identified TDM strategies is based primarily on research documented in California Air Pollution Control Officers Association (CAPCOA) Handbook for Analyzing Greenhouse Gas Emission Reductions, Assessing Climate Vulnerabilities, and Advancing Health and Equity (hereafter CAPCOA Guidance)<sup>1</sup>.

The following mitigation measures are identified to mitigate VMT impacts. The calculated VMT reduction from each measure is shown below under the discussion of VMT Mitigation Analysis.

- T-6: Implement Commute Trip Reduction Program (Mandatory Implementation and Monitoring) Mandatory CTR program must include all other elements described for the voluntary program (Measure T-5) including:
  - T-7: Implement Commute Trip Reduction Marketing
  - o T-8: Provide Ridership Program
  - o T-9: Implement Subsidized or Discounted Transit Program
  - O T-10: Provide End-of-Trip Bicycle Facilities
  - o T-11: Provide Employer-Sponsored Vanpool

The applicability of every CAPCOA VMT reduction measures to the Project is shown in Table 3. The supporting documents for each applicable measures are attached in Appendix C.

Table 3: Application of VMT Reduction Measures to Project

	Mitigation	Included inQuantified Co-Benefits	Applicable to Project?	Justification
	Land Use		1	I.
T-1	Increase Residential Density	Yes	No	Scale of Application
T-2	Increase Job Density	Yes	No	Cost Considerations
T-3	Provide Transit Oriented Development	Yes	No	Scale of Application
T-4	Integrate Affordable and Below Market Rate Housing	Yes	No	Scale of Application
T-17	Improve Street Connectivity	Yes	No	Scale of Application
	Trip Reduction Pro	grams	1	<u>I</u>
T-5	Implement Commute Trip Reduction Program (Voluntary)	Yes	No	T-6 is Applicable
T-6	Implement Commute Trip Reduction Program (Mandatory Implementation and Monitoring)	Yes	Yes	Feasible
T-7	Implement Commute Trip Reduction Marketing	Yes	Yes	Part of T-6
T-8	Provide Ridership Program	Yes	Yes	Part of T-6

<sup>&</sup>lt;sup>1</sup> California Air Pollution Control Officers Association (CAPCOA), Handbook for Analyzing Greenhouse Gas Emission Reductions, Assessing Climate Vulnerabilities, and Advancing Health and Equity, December 2021.

11

T-9	Implement Subsidized or Discounted Transit Program	Yes	Yes	Part of T-6
T-10	Provide End-of-Trip Bicycle Facilities	Yes	Yes	Part of T-6
T-11	Provide Employer-Sponsored Vanpool	Yes	Yes	Part of T-6
T-12	Price Workplace Parking	Yes	No	Cost Considerations
T-13	Implement Employee Parking Cash-Out	Yes	No	Cost Considerations
T-23	Provide Community-Based Travel Planning	Yes	No	Scale of Application
	Parking or Road Pricing	/Manageme	nt	
T-14	Provide Electric Vehicle Charging Infrastructure	Yes	No	Not VMT Reducing
T-15	Limit Residential Parking Supply	Yes	No	Scale of Application
T-16	Unbundle Residential Parking Costs from Property Cost	Yes	No	Scale of Application
T-24	Implement Market Price Public Parking (On-Street)	Yes	No	Scale of Application
	Neighborhood D	)esign		
T-18	Provide Pedestrian Network Improvement	Yes	No	Scale of Application
T-19-A	Construct or Improve Bike Facility	Yes	No	Scale of Application
T-19-B	Construct or Improve Bike Boulevard	Yes	No	Scale of Application
T-20	Expand Bikeway Network	Yes	No	Scale of Application
T-21-A	Implement Conventional Carshare Program	Yes	No	Scale of Application
T-21-B	Implement Electric Carshare Program	Yes	No	Scale of Application
T-22-A	Implement Pedal (Non-Electric) Bikeshare Program	Yes	No	Scale of Application
T-22-B	Implement Electric Bikeshare Program	Yes	No	Scale of Application
T-22-C	Implement Scootershare Program	Yes	No	Scale of Application
	Transit			
T-25	Extend Transit Network Coverage or Hours	Yes	No	Scale of Application
T-26	Increase Transit Service Frequency	Yes	No	Scale of Application
T-27	Implement Transit-Supportive Roadway Treatments	Yes	No	Scale of Application
T-28	Provide Bus Rapid Transit	Yes	No	Scale of Application
T-29	Reduce Transit Fares	Yes	No	Scale of Application
Clean V	ehicles and Fuels		1	
T-30	Use Cleaner-Fuel Vehicles	No	No	Not VMT Reducing

Source: CAPCOA

#### **VMT Mitigation Calculation**

The VMT reduction from the TDM measures above is calculated using the following equations:

T-6 Implement Commute Trip Reduction Program (Mandatory Implementation and Monitoring): A = B \* C \* D, where B = Percent of employees eligible for program, C = Percent reduction in vehicle mode share of employee commute trip (baseline 26% for the San Francisco-Oakland-Hayward area), D = Adjustment from vehicle mode share to commute VMT

A mandatory CTR program includes monitoring and reporting requirements and can result in a decrease in VMT of up to 26 percent. The potential 26% VMT reduction is based on the Genentech South San Francisco Campus TDM and Parking Report, November 2014 Survey, prepared by Nelson Nygaard. The Nelson Nygaard study tracks the yearly effectiveness of the Genentech TDM program and includes data from 2006 to 2014. This data indicates a 26% reduction in drive alone commute trips resulting from implementation of the TDM program.

Table T-3.1 in the CAPCOA Guidance shows the average transit and vehicle mode shared by core statistical area. This is the percentage of commuters who travel to and from work using transit or personal vehicle for different areas throughout the state of California. The baseline vehicle mode share for the San Francisco-Oakland-Hayward area, which includes the Genentech campus, is 86.96%, while the baseline vehicle mode share for the Los Angeles-Long Beach-Anaheim area, which includes the Project site, is 94.19%. By accounting for the difference in vehicle mode share within these areas, the effectiveness of a CTR program can be calculated, and thus a similar CTR program in the Los Angeles-Long Beach-Anaheim area would be 91.7% as effective as the San Francisco-Oakland-Hayward area. This is due to various factors, including (1) a lower availability of transit; (2) longer commute distances, making bicycle commuting less feasible and/or attractive to commuters; and (3) higher overall automobile mode share. Taking these factors into consideration, it is possible that a similar CTR program to the Genentech program could reduce commute VMT by up to 23.8%, rather than 26% as experienced in South San Francisco. It should also be noted that a CTR Program would only affect commute VMT, which is equivalent to the HBW VMT for the Project. Therefore, the overall VMT reduction associated with implementation of a CTR program would be 23.8%. The VMT percent reduction calculation of the reduction measures mentioned above is shown below in Table 4. The section below would discuss in detail how a VMT reduction of 23.8% could be achieved for the Project.

**Table 4: VMT Percent Reduction Calculation** 

#### T-6 Implement Commute Trip Reduction Program (Mandatory Implementation and Monitoring)

GHG Reduction formula		GHG	Reduction formula		
A = B * C * D	23.8%	=	100% *	26%	* 91.7%

User Inputs		Value	Source
В	Percent of employees eligible for program	100%	User input
Constants, A	Assumptions, and Available Defaults		
C	Percent reduction in vehicle mode share of employee commute trip (baseline 26% for the San Francisco-Oakland-Hayward area)	26%	Nelson Nygaard
D	Adjustment from vehicle mode share to commute VMT (from San Francisco-Oakland-Hayward area to Los Angeles-Long Beach-Anaheim area)	91.7%	CAPCOA Handbook Appendix C
Output			
Α	Percent reduction in GHG emissions from project VMT in study area	23.8%	Calculated

#### **VMT Mitigation Measures**

The Project would implement Commute Trip Reduction Program (Mandatory Implementation and Monitoring) (CAPCOA Measure T-6) to encourage employees carpooling, taking transit, and biking to work. 100% of employees would be eligible to participate in all identified measures. The mandatory CTR program must include all other elements (i.e., CAPCOA Measures T-7 through T-11) described for the voluntary program (Measure T-5) plus include mandatory trip reduction requirements (including penalties for non-compliance) and regular monitoring and reporting to ensure the calculated VMT reduction matches the observed VMT reduction.

The specific components of the mitigation measure are discussed further below:

- Implement Commute Trip Reduction Marketing (CAPCOA Measure T-7). A CTR Marketing strategy
  includes information sharing and marketing to promote and educate employees about their travel
  choices to the employment location. This measure would require an on-site employee to assume the
  responsibilities of the transportation coordinator role, help provide commuter information services
  and facilitate on-site or online transit pass sales.
- 2. Provide Ridesharing Program (CAPCOA Measure T-8). Incentives for carpooling or vanpooling such as priority parking spaces and/or a daily or monthly stipend for participants. Additional incentives for carpool and/or vanpool drivers could also be provided.
- 3. Implement Subsidized or Discounted Transit Program (CAPCOA Measure T-9). This measure will provide subsidized or discounted, or free transit passes for employees and/or residents. Reducing the out-of-pocket cost for choosing transit improves the competitiveness of transit against driving, increasing the total number of transit trips and decreasing vehicle trips. This decrease in vehicle trips results in reduced VMT and thus a reduction in GHG emissions.
- 4. Provide End-of-Trip Bicycle Facilities (CAPCOA Measure T-10). This measure includes installation and maintenance of end-of-trip facilities for employee use that facilitate bicycling to work. Facilities could include bike locks and bike racks.
- 5. Provide Employer-Sponsored Vanpool (CAPCOA Measure T-11). This measure will implement an employer-sponsored vanpool service. Vanpooling is a flexible form of public transportation that provides groups of 5 to 15 people with a cost-effective and convenient rideshare option for commuting. The mode shift from long-distance, single-occupied vehicles to shared vehicles reduces overall commute VMT, thereby reducing GHG emissions.
- Mandatory trip reduction requirements (including penalties for non-compliance) and regular monitoring and reporting to ensure the calculated VMT reduction matches the observed VMT reduction (CAPCOA Measure T-6).

To comply with components 1, 2, and 3, tenants of the project could participate in the Los Angeles (LA) County Employee Commute Reduction Program (commonly known as Rideshare) (rideshare.lacounty.gov). The LA County Rideshare Program, managed by the Los Angeles County Internal Services Department, provides the Employee Commute Reduction Program (ECRP) and policy and coordinates implementation through a Countywide Employee Transportation Coordinator (ETC) network. An on-site staff assumes the responsibilities of an ETC after passing the ETC exam<sup>2</sup> in addition to their on-site job responsibilities.

The program includes guaranteed ride home, rideshare matching, an annual ride guide, Metro rewards, preferred parking for vanpool, and vanpool referral services.

To implement Commute Trip Reduction Marketing, tenants should promote the Rideshare Program through various methods: attending annual marketing classes, CEO's direct communication annually, quarterly distribution of employer newsletters, maintaining a Rideshare website with regular notices, organizing annual employer rideshare events, quarterly distribution of flyers, announcements, memos, and letters to employees, conducting new hire orientations as needed, maintaining rideshare bulletin boards, commuter information

15

<sup>&</sup>lt;sup>2</sup> Rule 2202 Employee Transportation Coordinator (ETC) Training https://www.aqmd.gov/home/programs/business/training-2202-etc

kiosks, and display racks, holding semi-annual rideshare meetings and focus groups, and employing other marketing strategies.

To comply with component 4, the Project will incorporate the following design features:

- Reserved preferential parking spaces for car-share, carpool, and ultra-low or zero-emission vehicles.
- Bicycle racks or parking facilities will be placed in secure locations while preserving the visual appeal of the development.
- Utilize existing bike routes on Santa Fe Springs Rd to enhance bicycle accessibility.

To comply with component 5, the Project would implement an employer-sponsored vanpool service or provide subsidies to vanpool services referred to by Rideshare. Specifically, the Project will offer a County Vanpool Subsidy Program for employees commuting in the same direction, with varying subsidy levels based on vehicle type (gas-powered, hybrid, electric). There are three subsidy levels:

- Qualifying gas-powered vehicles are eligible for a \$250 monthly County subsidy.
- Hybrid vehicles are eligible for a \$450 monthly County subsidy.
- Electric vehicles (EVs) are eligible for a \$650 monthly County subsidy.

Additionally, vanpool subsidies can be provided through Enterprise Rent-A-Car services. The Project applicant can support vanpooling by leasing rideshare vehicles from the Enterprise car rental location, situated 1.06 miles from the project site at 10550 Carmenita Rd, Whittier, CA 90605, at no cost to participants.

To meet component 6 requirements, LA County worksites with 250 or more employees must implement an Employee Commute Reduction Program (ECRP) / Rideshare plan and retain documentation for three years. The program will also use reporting tools compliant with SCAQMD Rule 2202, applicable to employers with over 500 employees. Appendix C contains details about the program and includes a sample Commute Activity Report.

#### Additional measures include:

- Offering a Ridership Program: Employees without access to a Carpool Program can utilize <u>www.ridematch.info</u>, supported by LA County.
- Implementing a Subsidized or Discounted Transit Program: Collaborating with Metro to offer subsidized monthly transit passes to eligible groups. Nearby bus stops for the proposed Project, like Bloomfield and Telegraph stations serviced by Bus Route 7, provide commute services to the Metrolink Station.

The Project's VMT mitigation results based on the applicable measures identified above are shown below in Table 5.

**Table 5: VMT Mitigation Results** 

	Baseline (2024)
% Above/Below Threshold	44.9%
Impact?	Yes
Mitigation Measures	VMT Reduction
T-6: Implement Commute Trip Reduction Program (Mandatory Implementation and Monitoring)	-23.8%
T-7: Implement Commute Trip Reduction Marketing	Part of T-6
T-8: Provide Ridership Program	Part of T-6
T-9: Implement Subsidized or Discounted Transit Program	Part of T-6
T-10: Provide End-of-Trip Bicycle Facilities	Part of T-6
T-11: Provide Employer-Sponsored Vanpool	Part of T-6
% Above/Below Threshold with Mitigation	21.1%
Impact with Mitigation?	Yes

Source: CAPCOA

#### **VMT Mitigation Conclusion**

As shown above in Table 5, the Project VMT would be 44.9% above the City's threshold under Baseline 2024 conditions. With implementation of the Project design features and mitigation measures, the HBW VMT per employee of the Project would be reduced by 23.8%. Therefore, the total HBW VMT per employee of the Project under baseline conditions with mitigation incorporated would still be 21.1% higher than the threshold and as such, the VMT would not be reduced to a level of insignificance.

In conclusion, the Project's VMT impacts would remain significant and unavoidable with mitigation incorporated.

If you have any questions, please feel free to contact me at techservices@epdsolutions.com or at (949) 794-1180.

### APPENDIX A – ITE Trip Generation Manual Land Use Sheets

# Land Use: 140 Manufacturing

#### **Description**

A manufacturing facility is an area where the primary activity is the conversion of raw materials or parts into finished products. Size and type of activity may vary substantially from one facility to another. In addition to the actual production of goods, a manufacturing facility typically has an office and may provide space for warehouse, research, and associated functions. General light industrial (Land Use 110) and industrial park (Land Use 130) are related uses.

#### **Additional Data**

The technical appendices provide supporting information on time-of-day distributions for this land use. The appendices can be accessed through either the ITETripGen web app or the trip generation resource page on the ITE website (https://www.ite.org/technical-resources/topics/trip-and-parking-generation/).

The sites were surveyed in the 1980s, the 1990s, the 2000s, and the 2010s in Alberta (CAN), California, Minnesota, Missouri, New Jersey, New York, Oregon, Pennsylvania, South Dakota, Texas, Vermont, Washington, and West Virginia.

#### **Source Numbers**

177, 179, 184, 241, 357, 384, 418, 443, 583, 598, 611, 728, 747, 875, 879, 940, 969, 1067, 1068, 1082



Vehicle Trip Ends vs: 1000 Sq. Ft. GFA
On a: Weekday

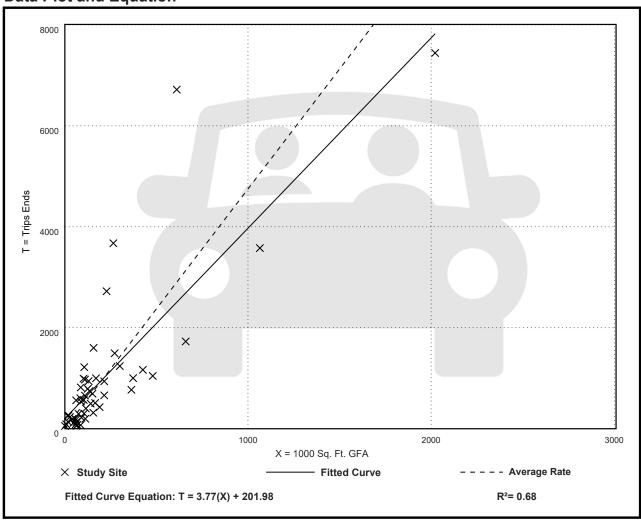
Setting/Location: General Urban/Suburban

Number of Studies: 53 Avg. 1000 Sq. Ft. GFA: 208

Directional Distribution: 50% entering, 50% exiting

### Vehicle Trip Generation per 1000 Sq. Ft. GFA

Average Rate	Range of Rates	Standard Deviation
4.75	0.83 - 49.50	3.20





Vehicle Trip Ends vs: 1000 Sq. Ft. GFA

On a: Weekday,

Peak Hour of Adjacent Street Traffic,

One Hour Between 7 and 9 a.m.

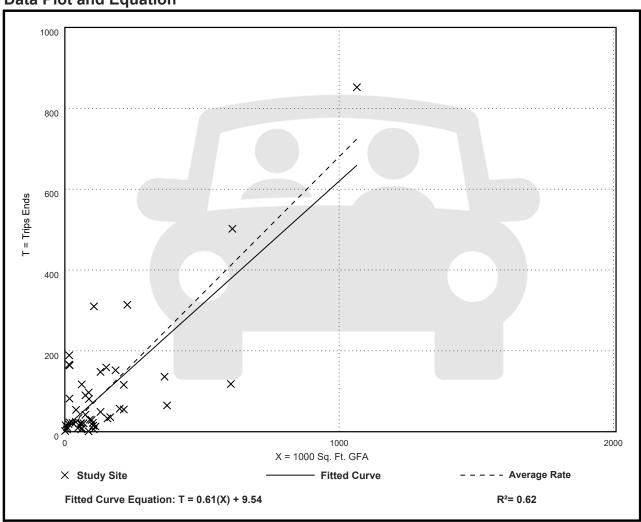
Setting/Location: General Urban/Suburban

Number of Studies: 48 Avg. 1000 Sq. Ft. GFA: 138

Directional Distribution: 76% entering, 24% exiting

### Vehicle Trip Generation per 1000 Sq. Ft. GFA

Average Rate	Range of Rates	Standard Deviation
0.68	0.01 - 11.93	1.03





Vehicle Trip Ends vs: 1000 Sq. Ft. GFA

On a: Weekday,

Peak Hour of Adjacent Street Traffic,

One Hour Between 4 and 6 p.m.

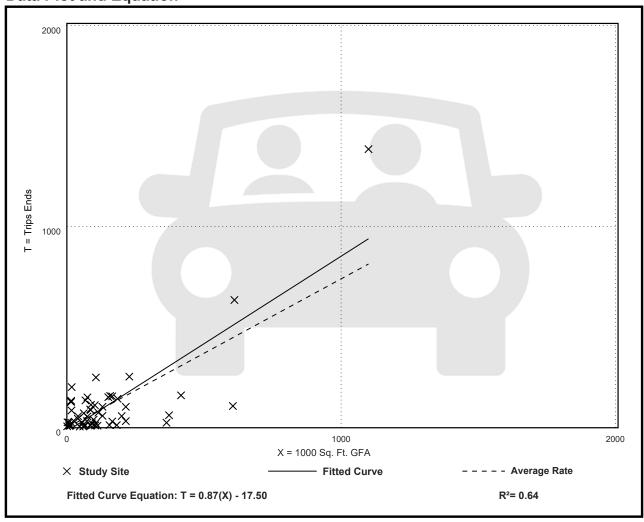
Setting/Location: General Urban/Suburban

Number of Studies: 55 Avg. 1000 Sq. Ft. GFA: 142

Directional Distribution: 31% entering, 69% exiting

### Vehicle Trip Generation per 1000 Sq. Ft. GFA

Average Rate	Range of Rates	Standard Deviation
0.74	0.07 - 11.37	0.93





Vehicle Trip Ends vs: 1000 Sq. Ft. GFA

On a: Weekday,

**AM Peak Hour of Generator** 

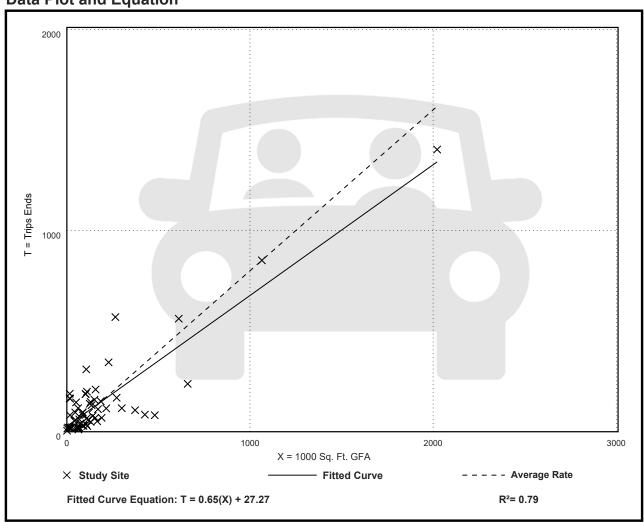
Setting/Location: General Urban/Suburban

Number of Studies: 62 Avg. 1000 Sq. Ft. GFA: 178

Directional Distribution: 73% entering, 27% exiting

### Vehicle Trip Generation per 1000 Sq. Ft. GFA

Average Rate	Range of Rates	Standard Deviation
0.80	0.17 - 11.93	0.87





Vehicle Trip Ends vs: 1000 Sq. Ft. GFA

On a: Weekday,

**PM Peak Hour of Generator** 

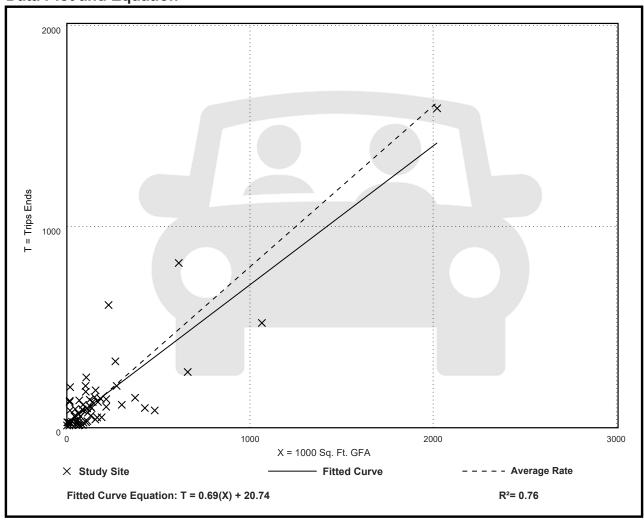
Setting/Location: General Urban/Suburban

Number of Studies: 62 Avg. 1000 Sq. Ft. GFA: 180

Directional Distribution: 42% entering, 58% exiting

### Vehicle Trip Generation per 1000 Sq. Ft. GFA

Average Rate	Range of Rates	Standard Deviation
0.80	0.15 - 11.37	0.82





Vehicle Trip Ends vs: 1000 Sq. Ft. GFA
On a: Saturday

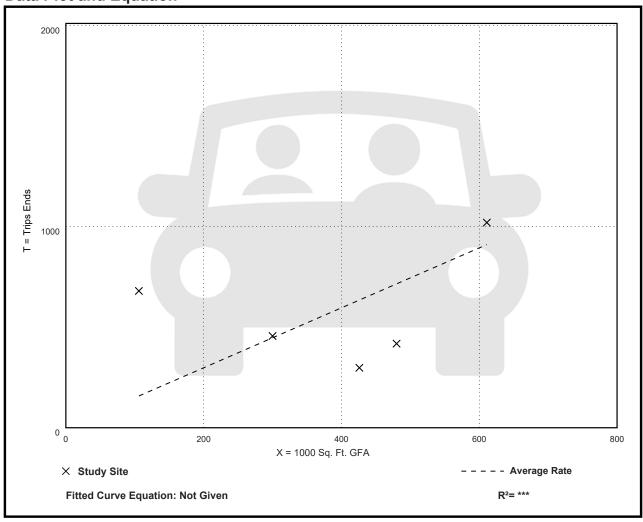
Setting/Location: General Urban/Suburban

Number of Studies: 5 Avg. 1000 Sq. Ft. GFA: 385

Directional Distribution: 50% entering, 50% exiting

### Vehicle Trip Generation per 1000 Sq. Ft. GFA

Average Rate	Range of Rates	Standard Deviation
1.49	0.70 - 6.42	1.41





Vehicle Trip Ends vs: 1000 Sq. Ft. GFA

On a: Saturday, Peak Hour of Generator

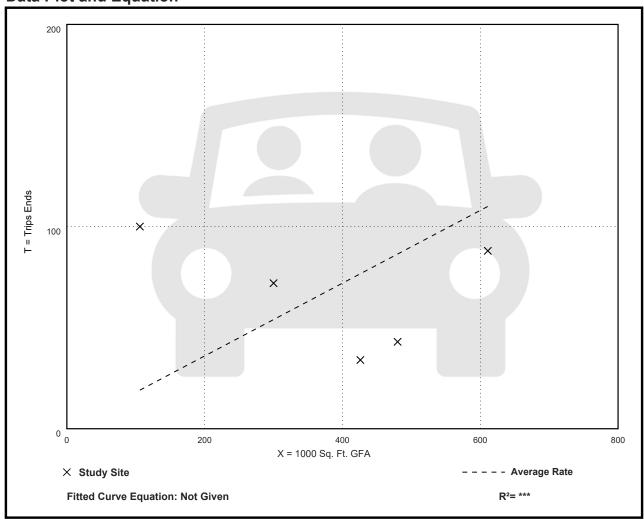
Setting/Location: General Urban/Suburban

Number of Studies: 5 Avg. 1000 Sq. Ft. GFA: 385

Directional Distribution: 52% entering, 48% exiting

### Vehicle Trip Generation per 1000 Sq. Ft. GFA

Average Rate	Range of Rates	Standard Deviation
0.18	0.08 - 0.94	0.22





Vehicle Trip Ends vs: 1000 Sq. Ft. GFA
On a: Sunday

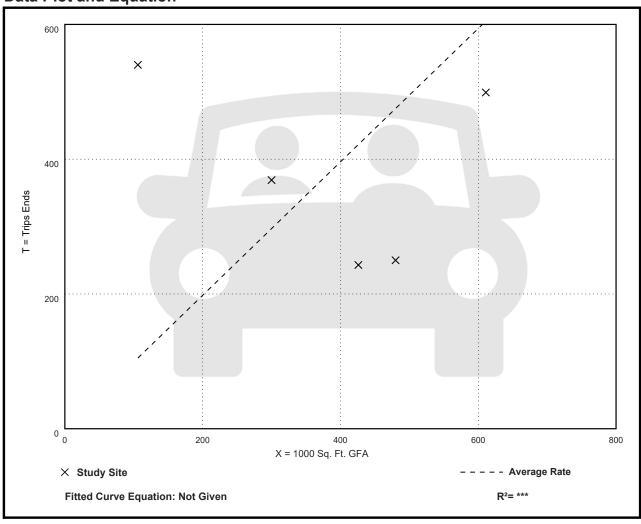
Setting/Location: General Urban/Suburban

Number of Studies: 5 Avg. 1000 Sq. Ft. GFA: 385

Directional Distribution: 50% entering, 50% exiting

### Vehicle Trip Generation per 1000 Sq. Ft. GFA

Average Rate	Range of Rates	Standard Deviation
0.99	0.52 - 5.09	1.14





Vehicle Trip Ends vs: 1000 Sq. Ft. GFA

On a: Sunday, Peak Hour of Generator

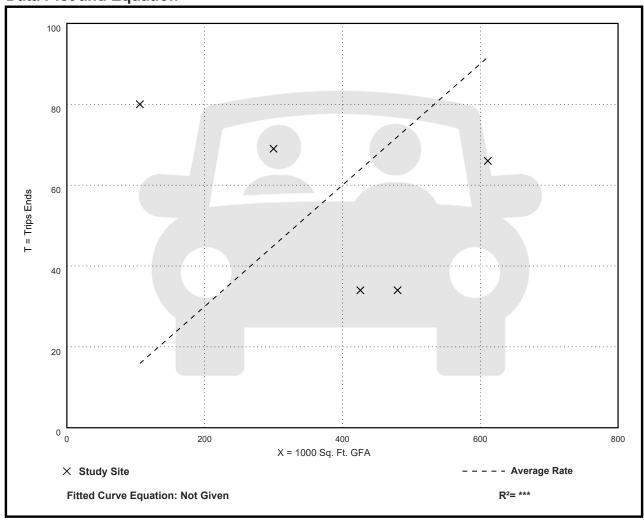
Setting/Location: General Urban/Suburban

Number of Studies: 5 Avg. 1000 Sq. Ft. GFA: 385

Directional Distribution: 50% entering, 50% exiting

### Vehicle Trip Generation per 1000 Sq. Ft. GFA

Average Rate	Range of Rates	Standard Deviation
0.15	0.07 - 0.75	0.17





Vehicle Trip Ends vs: Employees
On a: Weekday

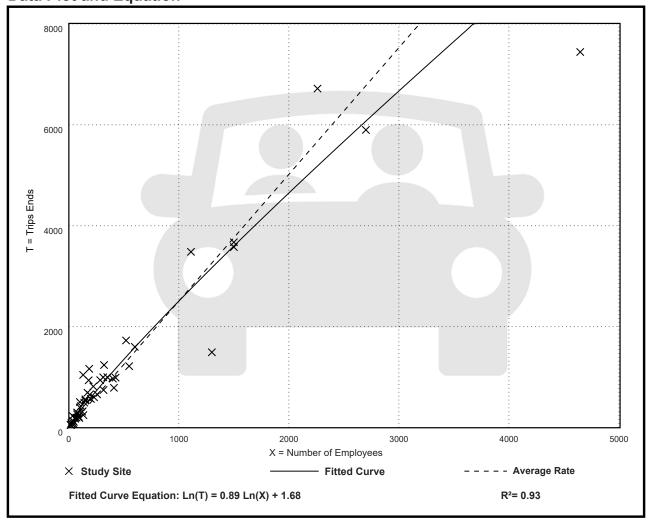
Setting/Location: General Urban/Suburban

Number of Studies: 53 Avg. Num. of Employees: 437

Directional Distribution: 50% entering, 50% exiting

### Vehicle Trip Generation per Employee

Average Rate	Range of Rates	Standard Deviation
2.51	1.15 - 8.05	0.96





Vehicle Trip Ends vs: Employees

On a: Weekday,

Peak Hour of Adjacent Street Traffic,

One Hour Between 7 and 9 a.m.

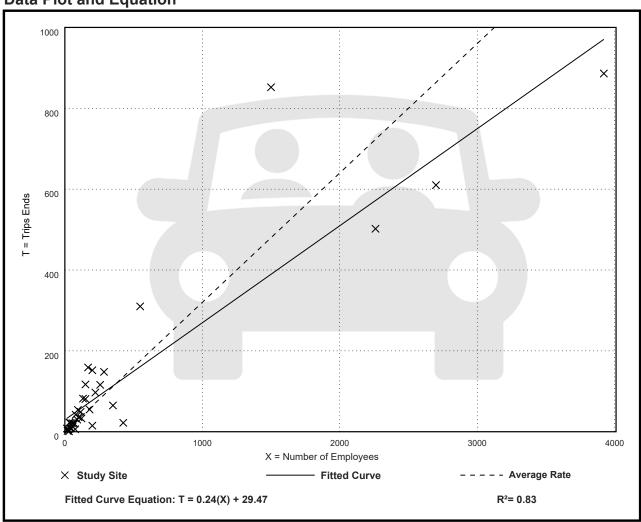
Setting/Location: General Urban/Suburban

Number of Studies: 37 Avg. Num. of Employees: 400

Directional Distribution: 73% entering, 27% exiting

### Vehicle Trip Generation per Employee

Average Rate	Range of Rates	Standard Deviation
0.32	0.03 - 0.94	0.18





Vehicle Trip Ends vs: Employees

On a: Weekday,

Peak Hour of Adjacent Street Traffic,

One Hour Between 4 and 6 p.m.

Setting/Location: General Urban/Suburban

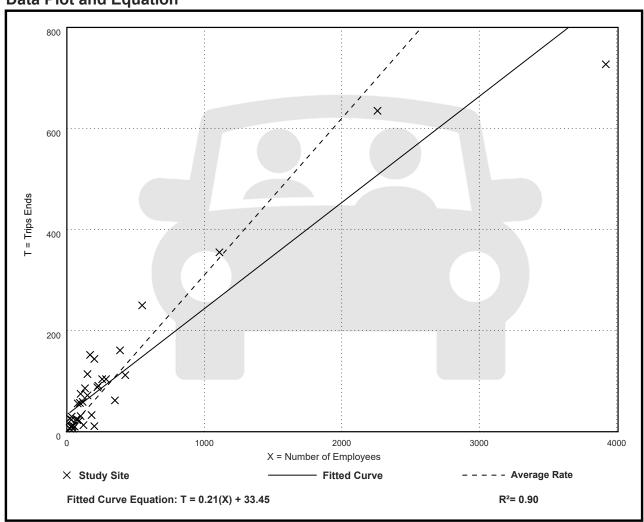
Number of Studies: 37 Avg. Num. of Employees: 334

Directional Distribution: 37% entering, 63% exiting

### Vehicle Trip Generation per Employee

Average Rate	Range of Rates	Standard Deviation
0.31	0.06 - 1.18	0.17

#### **Data Plot and Equation**





78

Vehicle Trip Ends vs: Employees
On a: Weekday,
AM Peak Hour of Generator

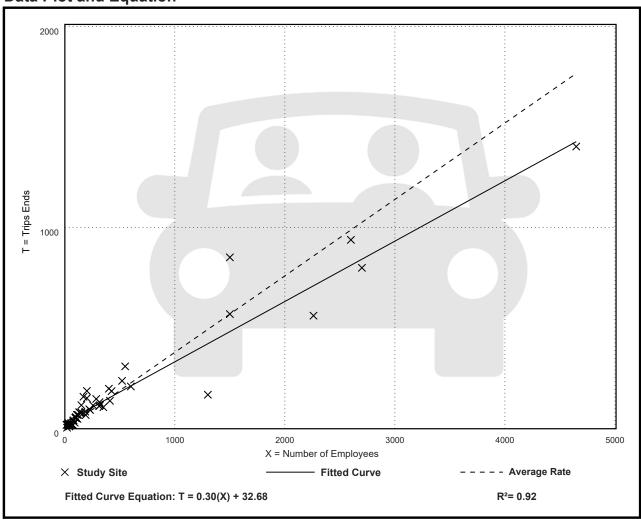
Setting/Location: General Urban/Suburban

Number of Studies: 54 Avg. Num. of Employees: 459

Directional Distribution: 83% entering, 17% exiting

### Vehicle Trip Generation per Employee

Average Rate	Range of Rates	Standard Deviation
0.38	0.13 - 1.27	0.15





Vehicle Trip Ends vs: Employees
On a: Weekday,
PM Peak Hour of Generator

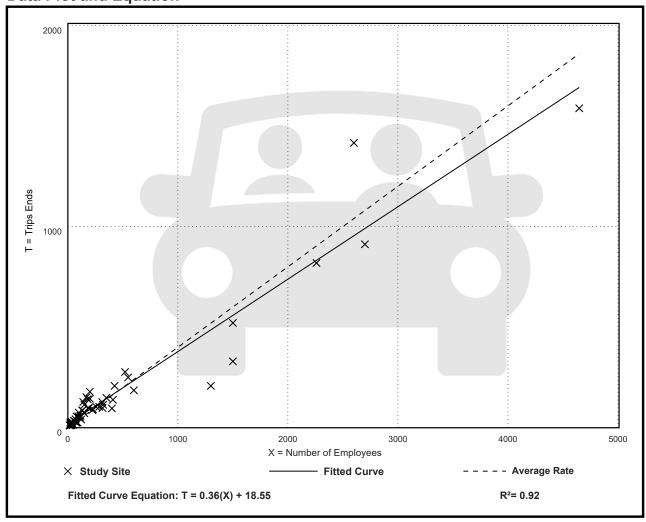
Setting/Location: General Urban/Suburban

Number of Studies: 55 Avg. Num. of Employees: 454

Directional Distribution: 39% entering, 61% exiting

### Vehicle Trip Generation per Employee

Average Rate	Range of Rates	Standard Deviation
0.40	0.16 - 1.18	0.15





Vehicle Trip Ends vs: Employees
On a: Saturday

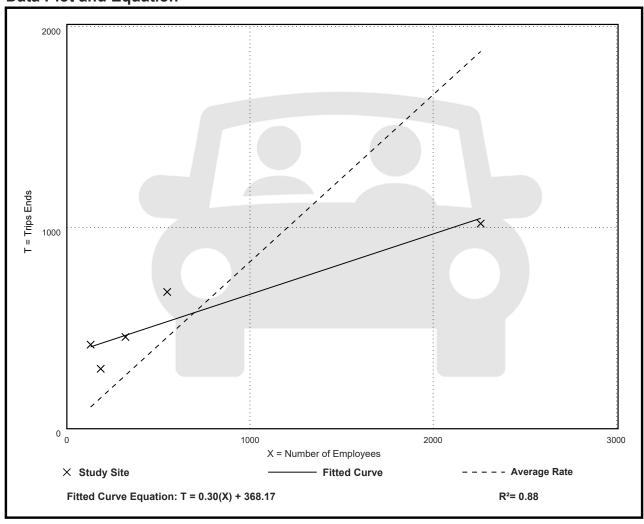
Setting/Location: General Urban/Suburban

Number of Studies: 5 Avg. Num. of Employees: 689

Directional Distribution: 50% entering, 50% exiting

### Vehicle Trip Generation per Employee

Average Rate	Range of Rates	Standard Deviation
0.83	0.45 - 3.22	0.71





Vehicle Trip Ends vs: Employees

On a: Saturday, Peak Hour of Generator

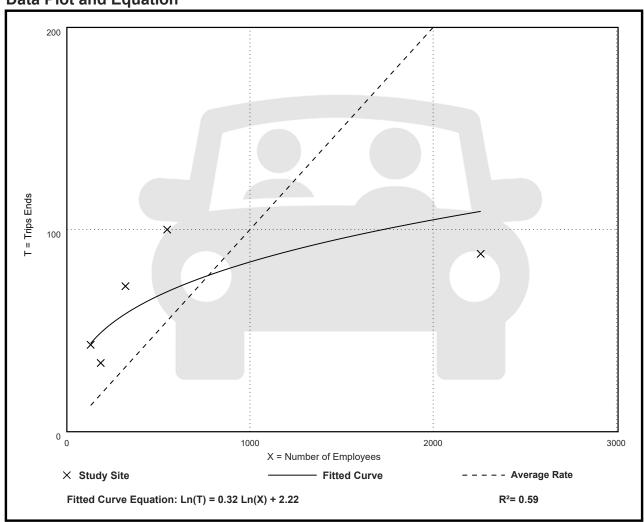
Setting/Location: General Urban/Suburban

Number of Studies: 5 Avg. Num. of Employees: 689

Directional Distribution: 52% entering, 48% exiting

### Vehicle Trip Generation per Employee

Average Rate	Range of Rates	Standard Deviation
0.10	0.04 - 0.33	0.10





Vehicle Trip Ends vs: Employees
On a: Sunday

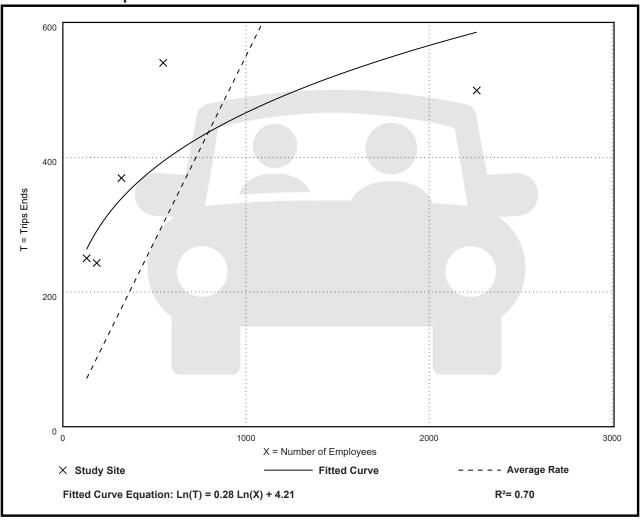
Setting/Location: General Urban/Suburban

Number of Studies: 5 Avg. Num. of Employees: 689

Directional Distribution: 50% entering, 50% exiting

### Vehicle Trip Generation per Employee

Average Rate	Range of Rates	Standard Deviation
0.55	0.22 - 1.92	0.55





Vehicle Trip Ends vs: Employees

On a: Sunday, Peak Hour of Generator

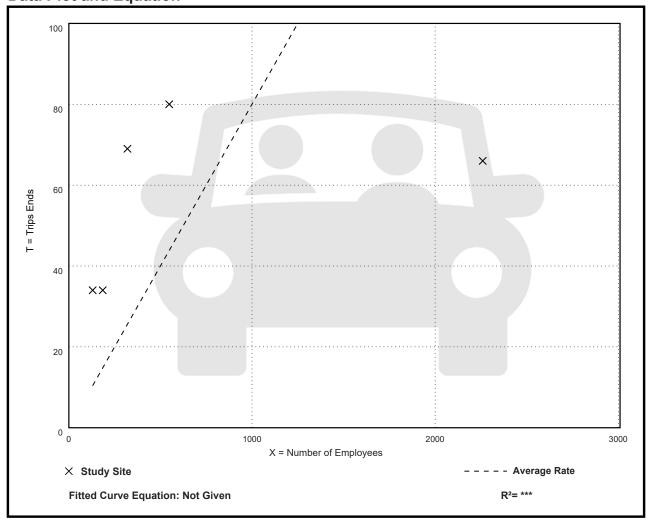
Setting/Location: General Urban/Suburban

Number of Studies: 5 Avg. Num. of Employees: 689

Directional Distribution: 50% entering, 50% exiting

#### Vehicle Trip Generation per Employee

Average Rate	Range of Rates	Standard Deviation
0.08	0.03 - 0.26	0.09





Vehicle Trip Ends vs: Acres
On a: Weekday

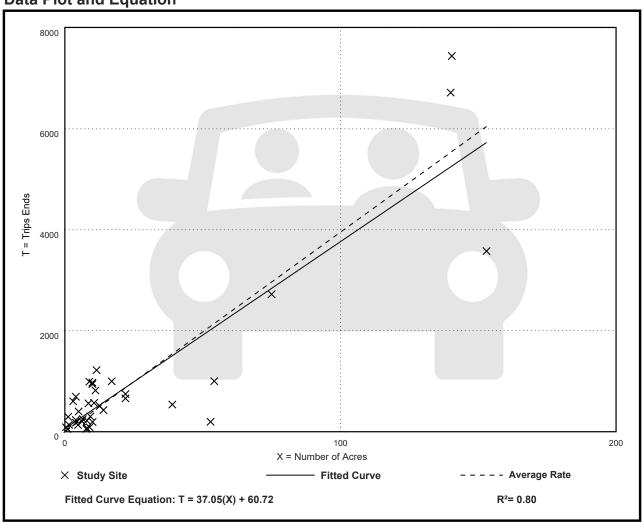
Setting/Location: General Urban/Suburban

Number of Studies: 37 Avg. Num. of Acres: 24

Directional Distribution: 50% entering, 50% exiting

#### **Vehicle Trip Generation per Acre**

Average Rate	Range of Rates	Standard Deviation
39.53	3.72 - 245.83	27.04





Vehicle Trip Ends vs: Acres

On a: Weekday,

Peak Hour of Adjacent Street Traffic,

One Hour Between 7 and 9 a.m.

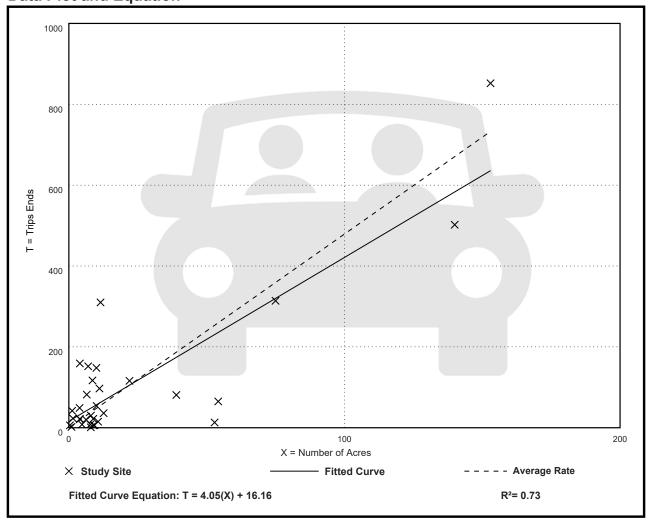
Setting/Location: General Urban/Suburban

Number of Studies: 32 Avg. Num. of Acres: 22

Directional Distribution: 86% entering, 14% exiting

#### **Vehicle Trip Generation per Acre**

Average Rate	Range of Rates	Standard Deviation
4.79	0.13 - 39.75	5.36





Vehicle Trip Ends vs: Acres

On a: Weekday,

Peak Hour of Adjacent Street Traffic,

One Hour Between 4 and 6 p.m.

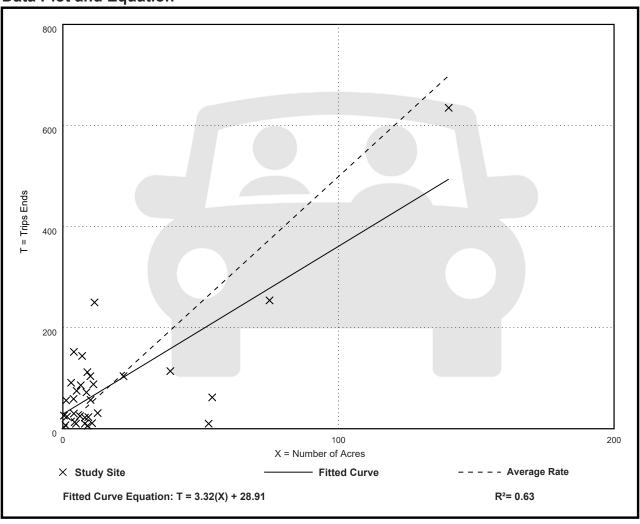
Setting/Location: General Urban/Suburban

Number of Studies: 32 Avg. Num. of Acres: 17

Directional Distribution: 39% entering, 61% exiting

#### **Vehicle Trip Generation per Acre**

Average Rate	Range of Rates	Standard Deviation
4.99	0.19 - 65.00	6.17





Vehicle Trip Ends vs: Acres

On a: Weekday,

**AM Peak Hour of Generator** 

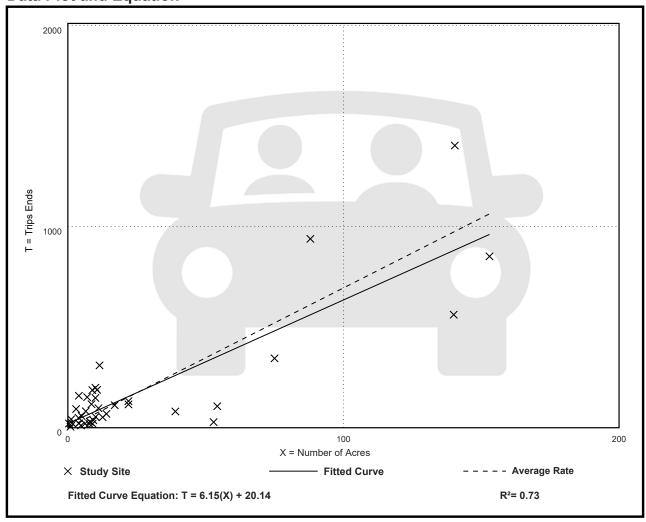
Setting/Location: General Urban/Suburban

Number of Studies: 40 Avg. Num. of Acres: 25

Directional Distribution: 75% entering, 25% exiting

#### **Vehicle Trip Generation per Acre**

Average Rate	Range of Rates	Standard Deviation
6.95	0.53 - 52.50	5.55





Vehicle Trip Ends vs: Acres

On a: Weekday,

**PM Peak Hour of Generator** 

Setting/Location: General Urban/Suburban

Number of Studies: 40 Avg. Num. of Acres: 25

Directional Distribution: 44% entering, 56% exiting

#### **Vehicle Trip Generation per Acre**

Average Rate	Range of Rates	Standard Deviation
7.65	0.62 - 65.00	5.90





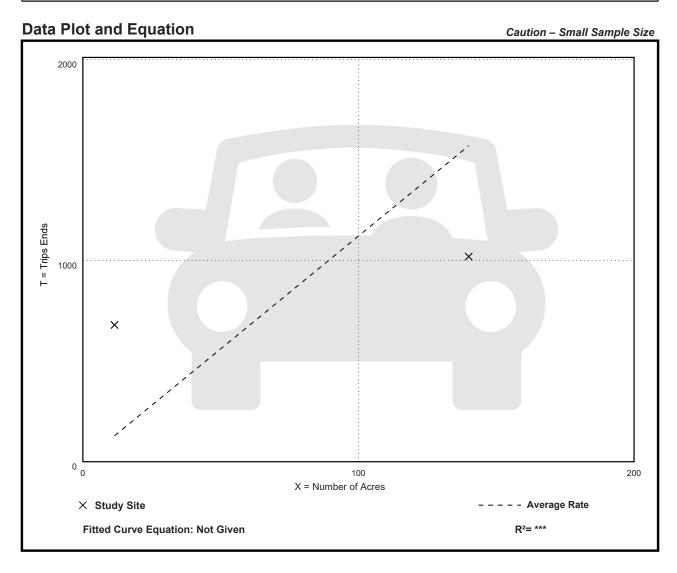
Vehicle Trip Ends vs: Acres
On a: Saturday

Setting/Location: General Urban/Suburban

Number of Studies: 2 Avg. Num. of Acres: 76

Directional Distribution: 50% entering, 50% exiting

Average Rate	Range of Rates	Standard Deviation
11.22	7.29 - 59.13	***



Vehicle Trip Ends vs: Acres

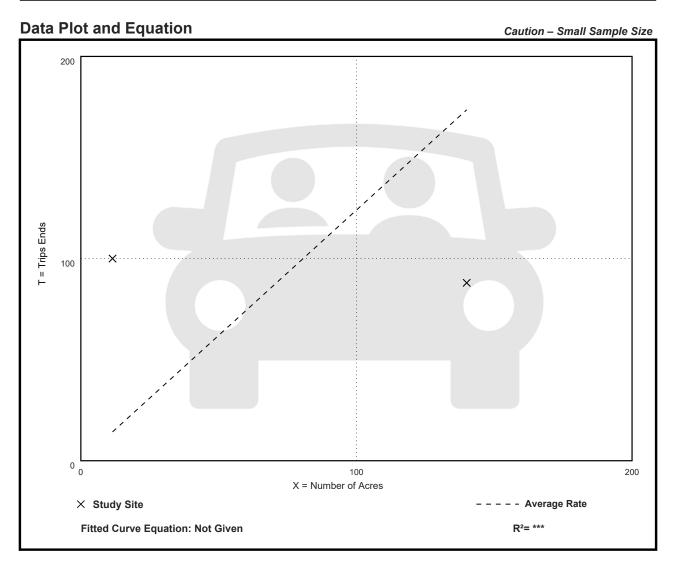
On a: Saturday, Peak Hour of Generator

Setting/Location: General Urban/Suburban

Number of Studies: 2 Avg. Num. of Acres: 76

Directional Distribution: 52% entering, 48% exiting

Average Rate	Range of Rates	Standard Deviation
1.24	0.63 - 8.70	***





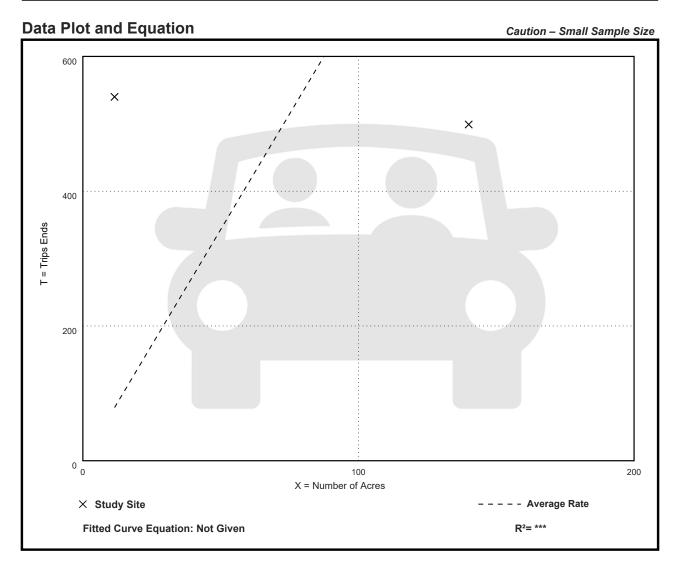
Vehicle Trip Ends vs: Acres
On a: Sunday

Setting/Location: General Urban/Suburban

Number of Studies: 2 Avg. Num. of Acres: 76

Directional Distribution: 50% entering, 50% exiting

Average Rate	Range of Rates	Standard Deviation
6.86	3.56 - 46.96	***



Vehicle Trip Ends vs: Acres

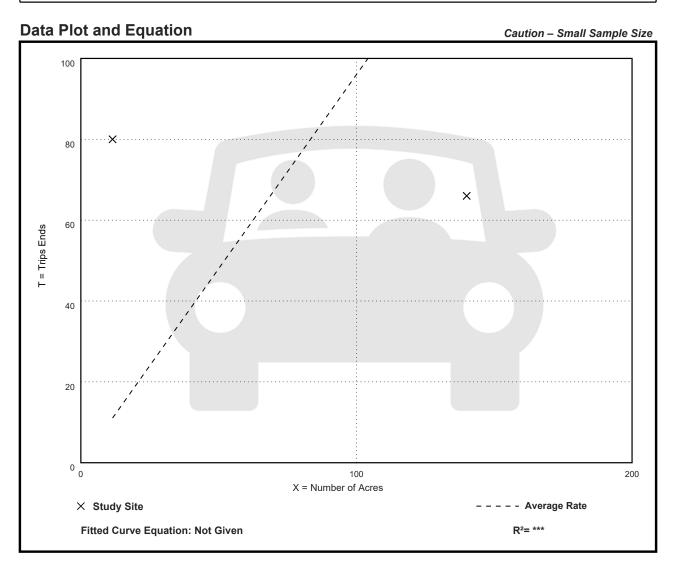
On a: Sunday, Peak Hour of Generator

Setting/Location: General Urban/Suburban

Number of Studies: 2 Avg. Num. of Acres: 76

Directional Distribution: 50% entering, 50% exiting

Average Rate	Range of Rates	Standard Deviation
0.96	0.47 - 6.96	***





#### Land Use: 157 **High-Cube Cold Storage Warehouse**

#### **Description**

A high-cube warehouse (HCW) is a building that typically has at least 200,000 gross square feet of floor area, has a ceiling height of 24 feet or more, and is used primarily for the storage and/ or consolidation of manufactured goods (and to a lesser extent, raw materials) prior to their distribution to retail locations or other warehouses. A typical HCW has a high level of on-site automation and logistics management. The automation and logistics enable highly-efficient processing of goods through the HCW. A high-cube warehouse can be free-standing or located in an industrial park.

A high-cube cold store warehouse has substantial temperature-controlled environments for frozen food and other perishable products.

A high-cube warehouse may contain a mezzanine. In a HCW setting, a mezzanine is a freestanding, semi-permanent structure that is commonly supported by structural steel columns and that is lined with racks or shelves. The gross floor area (GFA) values for the study sites in the database for this land use do NOT include the floor area of the mezzanine. The GFA values represent only the permanent ground-floor square footage.

The amount of office/employee welfare space that is provided within a HCW can be highly variable but is typically an insignificant portion of the overall building square footage. Within the trip generation database, common values are between 3,000 and 5,000 square feet for a Cold Storage HCW and between 5,000 and 10,000 square feet for Transload, Fulfillment Center, and Parcel Hub HCW (all of which are less than one percent of total GFA for a site). Therefore, for the trip generation data plots, any office space that is part of the normal operation of the warehouse is included in the total GFA.

Warehousing (Land Use 150), high-cube transload and short-term storage warehouse (Land Use 154), high-cube fulfillment center warehouse (Land Use 155), and high-cube parcel hub warehouse (Land Use 156) are related land uses.

#### **Additional Data**

The High-Cube Warehouse/Distribution Center-related land uses underwent specialized consideration through a commissioned study titled "High-Cube Warehouse Vehicle Trip Generation Analysis," published in October 2016. The results of this study are posted on the ITE website at http://library.ite.org/pub/a3e6679a-e3a8-bf38-7f29-2961becdd498.

The sites were surveyed in the 2000s and the 2010s in California.

#### **Source Numbers**

619, 941, 942, 943



# High-Cube Cold Storage Warehouse (157)

Vehicle Trip Ends vs: 1000 Sq. Ft. GFA
On a: Weekday

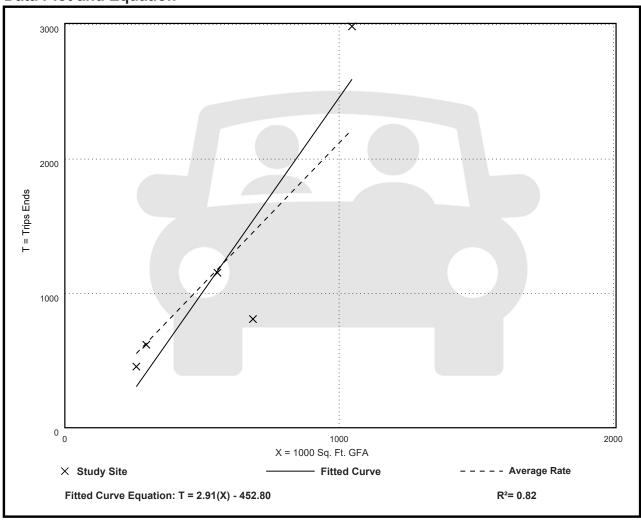
Setting/Location: General Urban/Suburban

Number of Studies: 5 Avg. 1000 Sq. Ft. GFA: 569

Directional Distribution: 50% entering, 50% exiting

#### Vehicle Trip Generation per 1000 Sq. Ft. GFA

Average Rate	Range of Rates	Standard Deviation
2.12	1.18 - 2.85	0.73





# High-Cube Cold Storage Warehouse (157)

Vehicle Trip Ends vs: 1000 Sq. Ft. GFA

On a: Weekday,

Peak Hour of Adjacent Street Traffic,

One Hour Between 7 and 9 a.m.

Setting/Location: General Urban/Suburban

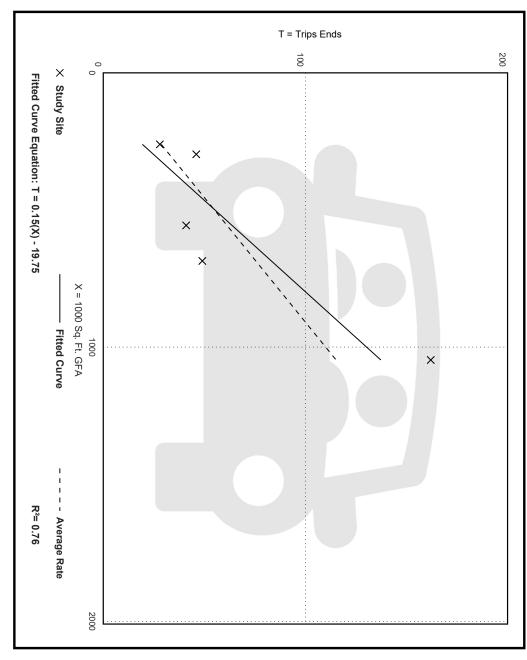
Number of Studies: 5

Avg. 1000 Sq. Ft. GFA: 569

Directional Distribution: Not Available

# Vehicle Trip Generation per 1000 Sq. Ft. GFA

Average Rate	Range of Rates	Standard Deviation
0.11	0.07 - 0.15	0.04





# High-Cube Cold Storage Warehouse (157)

Vehicle Trip Ends vs: 1000 Sq. Ft. GFA

On a: Weekday,

Peak Hour of Adjacent Street Traffic,

One Hour Between 4 and 6 p.m.

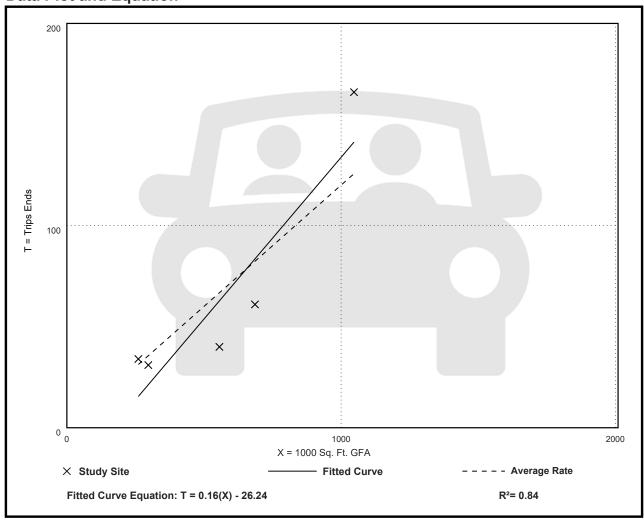
Setting/Location: General Urban/Suburban

Number of Studies: 5 Avg. 1000 Sq. Ft. GFA: 569

Directional Distribution: Not Available

#### Vehicle Trip Generation per 1000 Sq. Ft. GFA

Average Rate	Range of Rates	Standard Deviation
0.12	0.07 - 0.16	0.04





#### APPENDIX B – SCAG Model Inputs and Outputs

2012 161684.6 86335.69 2040 169913.4 87767.88

**Employees** 

2012 93992040 9654

Scenario	Project Home-Based Work VMT/Employee	Thresh <b>o</b> ld <sup>1</sup>	% above the threshold	Impact?
Model Base Year (2012)	26.4		44.2%	Yes
Baseline (2024)	26.5	18.3	44.9%	Yes
Model Cumulative Year (2040)	26.7	VMT/Emp	45.9%	Yes

<sup>&</sup>lt;sup>1</sup>Source: City of Santa Fe Springs Transportation Study Guidelines.

	High Cube Warehouse	Manufacturing	
SF/Employee <sup>1</sup>	1,200	575	
Total SF	526,210	58,468	584,678
Total Employees	439	102	541
Employment Type	Transportation	Manufacture	
<sup>1</sup> SCAG SCS Technical Report, September, 2020			
Model Run SED	21832100	Tier 2 TAZ	
	21922000	Tior 1 TA7	

TABLE 6 Building Square Footage Factors for Residential Units and Employment by Type

BUILDING TYPE	SUBURBAN SQFT/UNIT	URBAN SQFT/UNIT			
RESIDENTIAL					
Small Lot Detached Single Family	2,400	1,650			
Large Lot Detached Single Family	3,000	2,100			
Attached Single Family	1,800	1,800			
Multifamily, 2 to 4 units	2,000	1,850			
Multifamily, 5 plus units	1,200	1,200			
COMMERCIAL	SUBURBAN SQFT/EMPLOYEE	URBAN SQFT/EMPLOYEE			
Retail Services	750	475			
Accommodation	2,000	1,850			
Restaurant	750	475			
Entertainment and Recreation	1,200	900			
Other Services	850	650			
Office Services	350	280			
Education	1,050	900			
Medical and Health Services	800	725			
Public Administration	700	620			
Manufacturing	650	575			
Transportation and Warehousing	1,700	1,200			
Utilities	350	275			
Wholesale	660	600			
Construction	400	275			

Source: SCAG



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#### APPENDIX C – VMT Mitigation Supporting Documents

# T-6. Implement Commute Trip Reduction Program (Mandatory Implementation and Monitoring)

#### CURRENT TRAVEL

This is how students, faculty and staff currently get to and from Bannatyne campus.

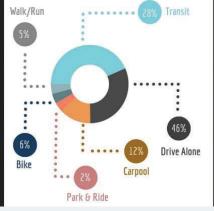


Photo Credit: University of Manitoba, 2018

#### **GHG Mitigation Potential**



Up to 26.0% of GHG emissions from project/site employee commute VMT

Co-Benefits (icon key on pg. 34)













#### Climate Resilience

Commute trip reduction programs could result in less traffic, potentially reducing congestion or delays on major roads during peak AM and PM traffic periods. When this reduction occurs during extreme weather events, it better allows emergency responders to access a hazard site. Lower transportation costs would also increase community resilience by freeing up resources for other purposes.

#### **Health and Equity Considerations**

Design of CTR programs needs to consider existing mobility options in diverse communities and ensure equitable access and benefit to all employees.

#### **Measure Description**

This measure will implement a mandatory CTR program with employers. CTR programs discourage single-occupancy vehicle trips and encourage alternative modes of transportation such as carpooling, taking transit, walking, and biking, thereby reducing VMT and GHG emissions.

#### **Subsector**

**Trip Reduction Programs** 

#### **Locational Context**

Urban, suburban

#### **Scale of Application**

Project/Site

#### Implementation Requirements

The mandatory CTR program must include all other elements (i.e., Measures T-7 through T-11) described for the voluntary program (Measure T-5) plus include mandatory trip reduction requirements (including penalties for non-compliance) and regular monitoring and reporting to ensure the calculated VMT reduction matches the observed VMT reduction.

#### **Cost Considerations**

Employer costs may include recurring, direct costs for transit subsidies, capital and maintenance costs for alternative transportation infrastructure, and labor costs for staff to manage the program. If the local municipality has a mandatory VMT reduction ordinance, additional employer costs could include noncompliance penalties if the municipality fines CTR programs that do not meet a VMT goal. Municipal costs may include the labor costs for government staff to track the efficacy of the program, which may be outweighed by revenue generated from fines collected from non-compliant businesses.

#### **Expanded Mitigation Options**

This program typically serves as a complement to the more effective workplace CTR measures, such as pricing workplace parking (Measure T-12) or implementing employee parking "cashout" (Measure T-13).





#### **GHG** Reduction Formula

 $A = B \times C \times D$ 

#### **GHG** Calculation Variables

ID	Variable	Value	Unit	Source		
Outp	out					
Α	Percent reduction in GHG emissions from project/site employee commute VMT	0–26.0	%	calculated		
User	User Inputs					
В	Percent of employees eligible for program	0–100	%	user input		
Cons	Constants, Assumptions, and Available Defaults					
С	Percent reduction in vehicle mode share of employee commute trips	-26	%	Nelson\Nygaard Consulting Associates 2015		
D	Adjustment from vehicle mode share to commute VMT	1	unitless	assumed		

#### Further explanation of key variables:

- (B) This refers to the percent of employees that would be able to participate in the program. This will usually be 100 percent. Employees who might not be able to participate could include those who work nighttime hours when transit and rideshare services are not available or employees who are required to drive to work as part of their job duties. This input does not refer to the percent of employees who participate in the program.
- (C) A multiyear study of mode share on Genentech's South San Francisco campuses tracked the long-run change in employee commute mode share with implementation of mandatory CTR. Between 2006 and 2014, employee vehicle mode share (includes single-occupied vehicles and carpools) decreased from approximately 90 percent to 64 percent, which is a 26 percent reduction (Nelson\Nygaard Consulting Associates 2015).
- (D) The adjustment factor from vehicle mode share to commute VMT is 1. This assumes that all vehicle trips will average out to typical trip length. Thus, it can be assumed that a percentage reduction in vehicle trips will equal the same percentage reduction in VMT.

#### GHG Calculation Caps or Maximums

#### Measure Maximum

 $(A_{max})$  The maximum GHG reduction from this measure is 26 percent. This maximum scenario is presented in the below example quantification.

#### Subsector Maximum

( $\sum A_{\text{max}_{\text{T-5 through T-13}}} \le 45\%$ ) This measure is in the Trip Reduction Programs subsector. This subcategory includes Measures T-5 through T-13. The employee commute VMT reduction from the combined implementation of all measures within this subsector is capped at 45 percent.



#### Mutually Exclusive Measures

If this measure is selected, the user may not also take credit for Measure T-5, which represents the same implementation activities as Measure T-5, except that the CTR program would be mandatory. Users should select either Measure T-5 or T-6.

If this measure is selected, the user may not also take credit for Measures T-7 through T-11. Measure T-6 accounts for the combined GHG reductions achieved by each of these individual measures. To combine the GHG reductions from T-6 with any of these measures would be considered double counting. However, the user may take credit for Measure T-12 and T-13 within the larger CTR subcategory, so long as the combined VMT reduction does not exceed 45 percent, as noted above.

#### **Example GHG Reduction Quantification**

The user reduces employee commute VMT by requiring that the employer of the proposed project offer a mandatory CTR program to their employees. In this example, the percent of employees eligible (B) is 100 percent, which would reduce GHG emissions from employee commute VMT by 26 percent.

 $A = 100\% \times -26\% \times 1 = -26\%$ 

#### **Quantified Co-Benefits**



Improved Local Air Quality

The percent reduction in GHG emissions (A) would be the same as the percent reduction in NO<sub>X</sub>, CO, NO<sub>2</sub>, SO<sub>2</sub>, and PM. Reductions in ROG emissions can be calculated by multiplying the percent reduction in GHG emissions (A) by an adjustment factor of 87 percent. See Adjusting VMT Reductions to Emission Reductions above for further discussion.



**Energy and Fuel Savings** 

The percent reduction in vehicle fuel consumption would be the same as the percent reduction in GHG emissions (A).



**VMT Reductions** 

The percent reduction in VMT would be the same as the percent reduction in GHG emissions (A).

#### **Sources**

 Nelson/Nygaard Consulting Associates. 2015. Genentech–South San Francisco Campus TDM and Parking Report. June. Available: http://ci-ssfca.granicus.com/MetaViewer.php?view\_id=2&clip\_id=859&meta\_id=62028. Accessed: January 2021.

#### T-7. Implement Commute Trip Reduction Marketing



Photo Credit: Sacramento Area Council of Governments, 2012

#### **GHG Mitigation Potential**



Up to 4.0% of GHG emissions from project/site employee commute VMT

#### Co-Benefits (icon key on pg. 34)





Climate Resilience







Commute trip reduction programs could result in less traffic, potentially reducing congestion or delays on major roads during peak AM and PM traffic periods. When this reduction occurs during extreme weather events, it better allows emergency responders to access a hazard site. Lower transportation costs would also increase community resilience by freeing up resources for other purposes.

#### **Health and Equity Considerations**

Design of CTR programs needs to consider existing mobility options in diverse communities and ensure equitable access and benefit to all employees. CTR programs may need to include multi-language materials.

#### **Measure Description**

This measure will implement a marketing strategy to promote the project site employer's CTR program. Information sharing and marketing promote and educate employees about their travel choices to the employment location beyond driving such as carpooling, taking transit, walking, and biking, thereby reducing VMT and GHG emissions.

#### Subsector

**Trip Reduction Programs** 

#### **Locational Context**

Urban, suburban

#### Scale of Application

Project/Site

#### Implementation Requirements

The following features (or similar alternatives) of the marketing strategy are essential for effectiveness.

- Onsite or online commuter information services.
- Employee transportation coordinators.
- Onsite or online transit pass sales.
- Guaranteed ride home service.

#### **Cost Considerations**

Employer costs include labor and materials for development and distribution of survey and marketing materials to promote the program and educate potential participants.

#### **Expanded Mitigation Options**

This measure could be packaged with other commute trip reduction measures (Measures T-8 through T-13) as a comprehensive CTR program (Measure T-5 or T-6).





#### **GHG** Reduction Formula

 $A = B \times C \times D$ 

#### **GHG** Calculation Variables

ID	Variable	Value	Unit	Source		
Outp	put					
Α	Percent reduction in GHG emissions from project/site employee commute VMT	0–4.0	%	calculated		
User	Inputs					
В	Percent of employees eligible for program	0–100	%	user input		
Cons	Constants, Assumptions, and Available Defaults					
С	Percent reduction in employee commute vehicle trips	-4	%	TRB 2010		
D	Adjustment from vehicle trips to VMT	1	unitless	assumed		

#### Further explanation of key variables:

- (B) This refers to the percent of employees that would be able to participate in the program. This will usually be 100 percent. Employees who might not be able to participate could include those who work nighttime hours when transit and rideshare services are not available or employees who are required to drive to work as part of their job duties. This input does not refer to the percent of employees who actually participate in the program.
- (C) A review of studies measuring the effect of transportation demand management measures on traveler behavior notes that the average empirically-based estimate of reductions in vehicle trips for full-scale, site-specific employer support programs is 4 to 5 percent. To be conservative, the low end of the range is cited (TRB 2010).
- (D) The adjustment factor from vehicle trips to VMT is 1. This assumes that all vehicle trips will average out to typical trip length ("assumes all trip lengths are equal"). Thus, it can be assumed that a percentage reduction in vehicle trips will equal the same percentage reduction in VMT.

#### **GHG** Calculation Caps or Maximums

#### Measure Maximum

(A<sub>max</sub>) The maximum GHG reduction from this measure is 4 percent. This maximum scenario is presented in the below example quantification.

#### Subsector Maximum

( $\sum A_{\text{max}_{\text{T-5 through T-13}}} \le 45\%$ ) This measure is in the Trip Reduction Programs subsector. This subcategory includes Measures T-5 through T-13. The employee commute VMT reduction from the combined implementation of all measures within this subsector is capped at 45 percent.



Mutually Exclusive Measures

If this measure is selected, the user may not also take credit for either Measure T-5 or T-6. However, this measure may be implemented alongside other individual CTR measures (Measures T-8 through T-13). The efficacy of individual programs may vary highly based on individual employers and local contexts.

#### Example GHG Reduction Quantification

The user reduces employee commute VMT by requiring that employers of a project market to employees travel options for modes alternative to single-occupied vehicles. In this example, the percent of employees eligible (B) is 100 percent, which would reduce GHG emissions from employee commute VMT by 4 percent.

$$A = 100\% \times -4\% \times 1 = -4\%$$

#### **Quantified Co-Benefits**



\_\_\_\_ Improved Local Air Quality

The percent reduction in GHG emissions (A) would be the same as the percent reduction in NO<sub>X</sub>, CO, NO<sub>2</sub>, SO<sub>2</sub>, and PM. Reductions in ROG emissions can be calculated by multiplying the percent reduction in GHG emissions (A) by an adjustment factor of 87 percent. See Adjusting VMT Reductions to Emission Reductions above for further discussion.



Energy and Fuel Savings

The percent reduction in vehicle fuel consumption would be the same as the percent reduction in GHG emissions (A).



**VMT Reductions** 

The percent reduction in VMT would be the same as the percent reduction in GHG emissions (A).

#### Sources

Transportation Research Board (TRB), 2010. Traveler Response to Transportation System Changes Handbook, Third Edition: Chapter 19, Employer and Institutional TDM Strategies. June. Available: http://www.trb.org/Publications/Blurbs/163781.aspx. Accessed: January 2021.

#### T-8. Provide Ridesharing Program



#### **GHG** Mitigation Potential



Up to 8.0% of GHG emissions from project/site employee commute VMT

#### Co-Benefits (icon key on pg. 34)











#### Climate Resilience

Ridesharing programs could result in less traffic, potentially reducing congestion or delays on major roads during peak AM and PM traffic periods. When this reduction occurs during extreme weather events, it better allows emergency responders to access a hazard site. Lower transportation costs would also increase community resilience by freeing up resources for other purposes.

#### **Health and Equity Considerations**

Program should include all onsite workers, such as contractors, interns, and service workers. Because ridesharing is vehiclebased, and some employees may not be in areas with feasible rideshare networks, design of programs need to ensure equitable benefits to those with and without access to rideshare opportunities.

#### **Measure Description**

This measure will implement a ridesharing program and establish a permanent transportation management association with funding requirements for employers. Ridesharing encourages carpooled vehicle trips in place of single-occupied vehicle trips, thereby reducing the number of trips, VMT, and GHG emissions.

#### Subsector

**Trip Reduction Programs** 

#### **Locational Context**

Urban, suburban

#### Scale of Application

Project/Site

#### Implementation Requirements

Ridesharing must be promoted through a multifaceted approach. Examples include the following.

- Designating a certain percentage of desirable parking spaces for ridesharing vehicles.
- Designating adequate passenger loading and unloading and waiting areas for ridesharing vehicles.
- Providing an app or website for coordinating rides.

#### **Cost Considerations**

Costs of developing, implementing, and maintaining a rideshare program in a way that encourages participation are generally borne by municipalities or employers. The beneficiaries include the program participants saving on commuting costs, the employer reducing onsite parking expenses, and the municipality reducing cars on the road, which leads to lower infrastructure and roadway maintenance costs.

#### **Expanded Mitigation Options**

When providing a ridesharing program, a best practice is to establish funding by a non-revocable funding mechanism for employer-provided subsidies. In addition, encourage use of lowemission ridesharing vehicles (e.g., shared Uber Green).

This measure could be paired with any combination of the other commute trip reduction strategies (Measures T-7 through T-13) for increased reductions.





#### **GHG** Reduction Formula

 $A = \mathbf{B} \times \mathbf{C}$ 

#### **GHG** Calculation Variables

ID	Variable	Value	Unit	Source		
Outp	put					
Α	Percent reduction in GHG emissions from project/site employee commute VMT	0-8.0	%	calculated		
User	User Inputs					
В	Percent of employees eligible for program	0–100	%	user input		
Constants, Assumptions, and Available Defaults						
С	Percent reduction in employee commute VMT	Table T-8.1	%	SANDAG 2019		

Further explanation of key variables:

- (B) This refers to the percent of employees that would be able to participate in the program. This will usually be 100 percent. Employees who might not be able to participate could include those who work nighttime hours when transit and rideshare services are not available or employees who are required to drive to work as part of their job duties. This input does not refer to the percent of employees who actually participate in the program.
- (C) The percent reduction in employee commute VMT by place type is provided in Table T-8.1 in Appendix C. The reduction differs by place type because the willingness and ability to participate in carpooling is higher in urban areas than in suburban areas. Note that this measure is not applicable for implementation in rural areas (SANDAG 2019).

#### **GHG** Calculation Caps or Maximums

Measure Maximum

(A<sub>max</sub>) The maximum GHG reduction from this measure is 8 percent.

Subsector Maximum

( $\sum$  A<sub>max<sub>T-5 through T-13</sub>  $\leq$  45%) This measure is in the Trip Reduction Programs subsector. This subcategory includes Measures T-5 through T-13. The employee commute VMT reduction from the combined implementation of all measures within this subsector is capped at 45 percent.</sub>

**Mutually Exclusive Measures** 

If this measure is selected, the user may not also take credit for either Measure T-5 or T-6. However, this measure may be implemented alongside other individual CTR measures (Measures T-7 and T-9 through T-13). The efficacy of individual programs may vary highly based on individual employers and local contexts.



#### **Example GHG Reduction Quantification**

The user reduces employee commute VMT by requiring that employers of a project provide a ridesharing program to their employees. In this example, the percent of employees eligible (B) at a packaging and distribution center is 50 percent and the place type of the project is urban (C). GHG emissions from employee commute VMT would be reduced by 4 percent.

$$A = 50\% \times -8\% = -4\%$$

#### **Quantified Co-Benefits**



Improved Local Air Quality

The percent reduction in GHG emissions (A) would be the same as the percent reduction in  $NO_X$ , CO,  $NO_2$ ,  $SO_2$ , and PM. Reductions in ROG emissions can be calculated by multiplying the percent reduction in GHG emissions (A) by an adjustment factor of 87 percent. See Adjusting VMT Reductions to Emission Reductions above for further discussion.



**Energy and Fuel Savings** 

The percent reduction in vehicle fuel consumption would be the same as the percent reduction in GHG emissions (A).



**VMT Reductions** 

The percent reduction in VMT would be the same as the percent reduction in GHG emissions (A).

#### **Sources**

San Diego Association of Governments (SANDAG). 2019. Mobility Management VMT Reduction
 Calculator Tool–Design Document. June. Available: https://www.icommutesd.com/docs/default-source/planning/tool-design-document\_final\_7-17-19.pdf?sfvrsn=ec39eb3b\_2. Accessed: January 2021.

# T-9. Implement Subsidized or Discounted Transit Program



#### **GHG Mitigation Potential**



Up to 5.5% of emissions from employee/resident vehicles accessing the site

#### Co-Benefits (icon key on pg. 34)











#### Climate Resilience

Subsidized and discounted transit programs increase the capacity of low-income populations to use transit to evacuate or access resources during an extreme weather event. They could also incentivize more people to use transit, resulting in less traffic and better allowing emergency responders to access a hazard site during an extreme weather event. Lower overall out-of-pocket costs would also help increase community resilience by freeing up resources for other purposes.

#### **Health and Equity Considerations**

Program should include all onsite workers, such as contractors, interns, and service workers.

#### **Measure Description**

This measure will provide subsidized or discounted, or free transit passes for employees and/or residents. Reducing the out-of-pocket cost for choosing transit improves the competitiveness of transit against driving, increasing the total number of transit trips and decreasing vehicle trips. This decrease in vehicle trips results in reduced VMT and thus a reduction in GHG emissions.

#### **Subsector**

Trip Reduction Programs

#### **Locational Context**

Urban, suburban

#### Scale of Application

Project/Site

#### Implementation Requirements

The project should be accessible either within 1 mile of high-quality transit service (rail or bus with headways of less than 15 minutes), 0.5 mile of local or less frequent transit service, or along a designated shuttle route providing last-mile connections to rail service. If a well-established bikeshare service (Measure T-22-A) is available, the site may be located up to 2 miles from a high-quality transit service.

If more than one transit agency serves the site, subsidies should be provided that can be applied to each of the services available. If subsidies are applied for only one service, all variable inputs below should also pertain only to the service that is subsidized.

#### **Cost Considerations**

The employer cost is the recurring, direct cost for transit subsidies. The subsidies will lower the per capita income of the transit service, decreasing the revenue of the local transit agency. This cost may be offset by increased revenue from increased ridership. The beneficiaries include the program participants saving on commuting cost, the employer reducing onsite parking expenses, and the municipality reducing cars on the road, which leads to lower infrastructure and roadway maintenance costs.

#### **Expanded Mitigation Options**

This measure could be paired with any combination of the other commute trip reduction strategies (Measures T-7 through T-13) for increased reductions.





#### **GHG** Reduction Formula

$$A = \frac{C}{B} \times G \times D \times E \times F \times H \times I$$

#### **GHG** Calculation Variables

If subsidies or discounts target employees, the GHG reduction from this measure may be limited to work-related employee trips only (i.e., home-to- work) and work-to-other, where at least one trip end is work). If residents are targeted, the GHG reductions extend to all trips.

ID	Variable	Value	Unit	Source			
Outp	Output						
Α	Percent reduction in GHG emissions from employee/resident vehicles accessing the site	0–5.5	%	calculated			
User	Inputs						
В	Average transit fare without subsidy	[]	\$	user input			
С	Subsidy amount	[]	\$	user input			
D	Percent of employees/residents eligible for subsidy	0–100	%	user input			
E	Percent of project-generated VMT from employees/residents	0–100	%	user input			
Cons	stants, Assumptions, and Available Defaults						
F	Transit mode share of all trips or work trips	Table T-3.1 or Table T-9.1	%	FHWA 2017			
G	Elasticity of transit boardings with respect to transit fare price	-0.43	unitless	Taylor et al. 2008			
Н	Percent of transit trips that would otherwise be made in a vehicle	50	%	Handy & Boarnet 2013			
ı	Conversion factor of vehicle trips to VMT	1.0	unitless	assumption			

#### Further explanation of key variables:

- (B and C) The average transit fare and subsidy amount can be presented as either a fare per ride, or the cost of a monthly pass for typical transit service near the site. Pricing should be based on the expected means of subsidy implementation; for instance, if a monthly pass is provided to all residents, prices should be input on a monthly basis.
- (D) The percentage of employees/residents associated with the site who have access to the subsidy. If subsidy is provided as an employee benefit, care should be taken to account for any contract or temporary workers who do not receive such benefits.
- (E) The percentage of project-generated VMT from employees/residents is used to adjust the percent reduction in GHG emissions from the scale of employee and/or resident-generated VMT to project-generated VMT. If subsidies or discounts target employees at an office development, this value would simply be 100 percent. If the project site is a multifamily development with no onsite workers, this value would also be



100 percent. If the project site is a retail development, this value would be less than 100 percent, as it does not account for retail shopper trips to the site. The share of total VMT generated by employees for visitor-intensive uses, such as retail or medical offices, can be roughly estimated by multiplying the total number of employees by two (to account for both arrival and departure), divided by the total number of daily trips.

- (F) Ideally, the user will calculate transit mode share for work trips or all trips of a Project/Site at a scale no larger than a census tract. Potential data sources include the U.S. Census, California Household Travel Survey (preferred), or local survey efforts. Care should be taken not to present the reported commute mode share as retrieved from the American Community Survey (ACS), unless the land use is office or employment based and the tables are based on work location (rather than home location). If the subsidies or discounts target employees and their commute trips, then the mode share should use the home-to-work trip purpose. If the user is not able to provide a project-specific value using one of the data sources described above, they have the option to input the transit mode share for one of the six most populated CBSAs in California. The transit mode share for work trips by CBSA is presented in Table T-9.1 in Appendix C (FHWA 2017). The transit mode share for all trips is provided in Table T-3.1 in Appendix C.
- (G) A cross-sectional analysis of transit use in 265 urbanized areas in the U.S. found that a 0.43 percent decrease in transit boardings occurs for every 1 percent increase in transit fare price (Taylor et al. 2008). A policy brief summarizing the results of transit service strategies found this analysis to fall in the mid-point of observed, short-term values (Handy & Boarnet 2013). Price elasticities of transit demand vary based on both long-term and short-term demand, service type, and service location (Litman 2020 and Handy & Boarnet 2013).
- (H) Not all new transit trips replace a vehicle trip. The share of transit trips that would otherwise be made by private vehicle ranges from less than 5 percent to 50 percent across studies. This assumption is based on observed values for high quality BRT service under the assumption that this measure is implemented alongside marketing measures and is targeted primarily at reducing vehicle commute trips. (Handy & Boarnet 2013). Note that this study looked at service improvements rather than fare changes and is used as a proxy variable. If project-specific or location-specific information is available, it should be substituted for this assumptive variable.
- (I) The adjustment factor from vehicle trips to VMT is 1. This assumes that all vehicle trips will average out to typical trip length ("assumes all trip lengths are equal"). Thus, it can be assumed that a percentage reduction in vehicle trips will equal the same percentage reduction in VMT. Subsidies or discounts targeting commute trips may have a higher factor as they are generally longer than the trip lengths for other purposes.

#### GHG Calculation Caps or Maximums

Measure Maximum

 $(A_{max})$  The GHG reduction is capped at 5.5 percent, which is based on the following assumptions:

- (C=B) The subsidy coverage is capped at 100 percent of the typical transit fare.
- (D) All employees are eligible for the subsidy.



- (E) All project-generated VMT is from employee-generated VMT.
- (F) Employees at an office development in the San Francisco-Oakland-Hayward CBSA have a default transit mode share for work trips of 25.60 percent.

#### Subsector Maximum

(  $\sum$  A<sub>max<sub>T-5 through T-13</sub>  $\leq$  45%) This measure is in the Trip Reduction Programs subsector. This</sub> subcategory includes Measures T-5 through T-13. The employee commute VMT reduction from the combined implementation of all measures within this subsector is capped at 45 percent.

#### Mutually Exclusive Measures

If this measure is selected, the user may not also take credit for either Measure T-5 or T-6. However, this measure may be implemented alongside other individual CTR measures (Measures T-7, T-8, T-10 through T-13). The efficacy of individual programs may vary highly based on individual employers and local contexts.

#### **Example GHG Reduction Quantification**

In this example, the user reduces VMT by providing all employees (D) of a proposed office development in the San Francisco-Oakland-Hayward CBSA a 100 percent transit subsidy in the form of a \$100 monthly transit pass (C=B). The user would reduce GHG emissions from VMT by 5.5 percent.

$$A = \left(\frac{\$100}{\$100} \times -0.43\right) \times 100\% \times 100\% \times 25.60\% \times 50\% \times 1 = -5.5\%$$

#### **Quantified Co-Benefits**



Improved Local Air Quality

The percent reduction in GHG emissions (A) would be the same as the percent reduction in NO<sub>x</sub>, CO, NO<sub>2</sub>, SO<sub>2</sub>, and PM. Reductions in ROG emissions can be calculated by multiplying the percent reduction in GHG emissions (A) by an adjustment factor of 87 percent. See Adjusting VMT Reductions to Emission Reductions above for further discussion.



**Energy and Fuel Savings** 

The percent reduction in vehicle fuel consumption would be the same as the percent reduction in GHG emissions (A).



**VMT Reductions** 

The percent reduction in VMT would be the same as the percent reduction in GHG emissions (A).



#### **Sources**

- Federal Highway Administration (FHWA). 2017. National Household Travel Survey—2017 Table Designer. Travel Day PMT by TRPTRANS by HH\_CBSA, Workers by WRKTRANS by HH\_CBSA. Available: https://nhts.ornl.gov/. Accessed: January 2021.
- Handy, L. and S. Boarnet. 2013. Impacts of Transit Service Strategies on Passenger Vehicle Use and Greenhouse Gas Emissions. Available:
  - http://www.arb.ca.gov/cc/sb375/policies/transitservice/transit brief.pdf. Accessed: January 2021.
- Litman, T. 2020. *Transit Price Elasticities and Cross-elasticities*. Victoria Transport Policy Institute. April. Available: https://www.vtpi.org/tranelas.pdf. Accessed: January 2021.
- Taylor, B., D. Miller, H. Iseki, and C. Fink. 2008. Nature and/or Nurture? Analyzing the Determinants of Transit Ridership Across US Urbanized Areas. Transportation Research Part A: Policy and Practice, 43(1), 60-77. Available:

https://citeseerx.ist.psu.edu/viewdoc/download?doi=10.1.1.367.5311&rep=rep1&type=pdf. Accessed: January 2021.

#### T-10. Provide End-of-Trip Bicycle Facilities



#### **GHG** Mitigation Potential



Up to 4.4% of GHG emissions from project/site employee commute VMT

#### Co-Benefits (icon key on pg. 34)













#### Climate Resilience

End-of-trip bicycle facilities could take more cars off the road, resulting in less traffic and better allowing emergency responders to access a hazard site during an extreme weather event. They could also make it easier for bicycle users to access resources in an extreme weather event.

#### **Health and Equity Considerations**

Facilities should be inclusive of all gender identities and expressions. Consider including gender-neutral, single-occupancy options to allow for additional privacy for those who want it.

#### **Measure Description**

This measure will install and maintain end-of-trip facilities for employee use. End-of-trip facilities include bike parking, bike lockers, showers, and personal lockers. The provision and maintenance of secure bike parking and related facilities encourages commuting by bicycle, thereby reducing VMT and GHG emissions.

#### **Subsector**

Trip Reduction Programs

#### **Locational Context**

Urban, suburban

#### **Scale of Application**

Project/Site

#### Implementation Requirements

End-of-trip facilities should be installed at a size proportional to the number of commuting bicyclists and regularly maintained.

#### **Cost Considerations**

Employer costs include capital and maintenance costs for construction and maintenance of facilities and potentially labor and materials costs for staff to monitor facilities and provide marketing to encourage use of new facilities. The beneficiaries include the program participants saving on commuting cost, the employer reducing onsite parking expenses, and the municipality reducing cars on the road, which leads to lower infrastructure and roadway maintenance costs.

#### **Expanded Mitigation Options**

Best practice is to include an onsite bicycle repair station and post signage on or near secure parking and personal lockers with information about how to reserve or obtain access to these amenities.

This measure could be paired with any combination of the other commute trip reduction strategies (Measures T-7 through T-13) for increased reductions.



#### **GHG** Reduction Formula

$$A = \frac{C \times (E - (B \times E))}{D \times F}$$

#### **GHG** Calculation Variables

ID	Variable	Value	Unit	Source			
Output							
Α	Percent reduction in GHG emissions from employee project/site commute VMT	0.1–4.4	%	calculated			
Use	er Inputs						
	None						
Cor	nstants, Assumptions, and Available Defaul	ts					
В	Bike mode adjustment factor	1.78 or 4.86	unitless	Buehler 2012			
С	Existing bicycle trip length for all trips in region	Table T-10.1	miles	FHWA 2017a			
D	Existing vehicle trip length for all trips in region	Table T-10.1	miles	FHWA 2017a			
Е	Existing bicycle mode share for work trips in region	Table T-10.2	%	FHWA 2017b			
F	Existing vehicle mode share for work trips in region	Table T-10.2	%	FHWA 2017b			

#### Further explanation of key variables:

- (B) The bike mode adjustment factor should be provided by the user based on type of bike facility. A study found that commuters with showers, lockers, and bike parking at work are associated with 4.86 times greater likelihood to commute by bicycle when compared to individuals without any bicycle facilities at work. Individuals with bike parking, but no showers and lockers at the workplace, are associated with 1.78 times greater likelihood to cycle to work than those without trip-end facilities (Buehler 2012).
- (C and D) Ideally, the user will calculate bicycle and auto trip length for a Project/Site at a scale no larger than a census tract. Potential data sources include the U.S. Census, California Household Travel Survey (preferred), or local survey efforts. If the user is not able to provide a project-specific value using one of these data sources, they have the option to input the trip lengths for bicycles and vehicles for one of the six most populated CBSAs in California, as presented in Table T-10.1 in Appendix C (FHWA 2017a). Trip lengths are likely to be longer for areas not covered by the listed CBSAs, which represent the denser areas of the state.
- (E and F) Ideally, the user will calculate bicycle and auto mode share for work trips for a Project/Site at a scale no larger than a census tract. Potential data sources include the U.S. Census, California Household Travel Survey (preferred), or local survey efforts. If the user is not able to provide a project-specific value using one of these data sources, they have the option to input the regional average mode shares for bicycle and vehicle



work trips for one of the six most populated CBSAs in California, as presented in Table T-10.2 in Appendix C (FHWA 2017b). If the project study area is not within the listed CBSAs or the user is able to provide a project-specific value, the user should replace these regional defaults in the GHG reduction formula. For areas not covered by the listed CBSAs, which represent the denser areas of the state, bicycle mode share is likely to be lower and vehicle share higher than presented in Table T-10.2.

#### GHG Calculation Caps or Maximums

Measure Maximum

(A<sub>max</sub>) The maximum GHG reduction from this measure is 4.4 percent. This maximum scenario is presented in the below example quantification.

Subsector Maximum

 $(\sum A_{\text{max}_{\text{T-5 through T-13}}} \le 45\%)$  This measure is in the Trip Reduction Programs subsector. This subcategory includes Measures T-5 through T-13. The employee commute VMT reduction from the combined implementation of all measures within this subsector is capped at 45 percent.

Mutually Exclusive Measures

If this measure is selected, the user may not also take credit for either Measure T-5 or T-6. However, this measure may be implemented alongside other individual CTR measures (Measures T-7, T-8, T-9, and T-11 through T-13). The efficacy of individual programs may vary highly based on individual employers and local contexts.

#### Example GHG Reduction Quantification

The user reduces VMT by providing end-of-trip facilities for the project's employees, which encourages bicycle trips in place of vehicle trips. In this example, the type of bike facility provided by the project is parking with showers, bike lockers, and personal lockers (B). The project is within San Jose-Sunnyvale-Santa Clara CBSA, and the user does not have project-specific values for trip lengths and mode shares and for bicycles and vehicles. Per Tables T-10.1 and T-10.2 in Appendix C, inputs for these variables are 2.8 miles, 11.5 miles, 4.1 percent, and 86.6 percent, respectively (C, D, E, and F). GHG emissions from employee commute VMT would be reduced by 4.4 percent.

$$A = \frac{2.8 \text{ miles} \times (4.1\% - (4.86 \times 4.1\%))}{11.5 \text{ miles} \times 86.6\%} = -4.4\%$$

#### **Quantified Co-Benefits**



Improved Local Air Quality

The percent reduction in GHG emissions (A) would be the same as the percent reduction in NO<sub>X</sub>, CO, NO<sub>2</sub>, SO<sub>2</sub>, and PM. Reductions in ROG emissions can be



calculated by multiplying the percent reduction in GHG emissions (A) by an adjustment factor of 87 percent. See Adjusting VMT Reductions to Emission Reductions above for further discussion.



#### **Energy and Fuel Savings**

The percent reduction in vehicle fuel consumption would be the same as the percent reduction in GHG emissions (A).



#### **VMT Reductions**

The percent reduction in VMT would be the same as the percent reduction in GHG emissions (A).

#### Sources

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   Workers by WRKTRANS by HH\_CBSA. Available: https://nhts.ornl.gov/. Accessed: January 2021.

### T-11. Provide Employer-Sponsored Vanpool



Photo Credit: UCLA Transportation/Flickr, 2021

#### **GHG** Mitigation Potential



Up to 20.4% of GHG emissions from project/site employee commute VMT

#### Co-Benefits (icon key on pg. 34)











#### Climate Resilience

Employer-sponsored vanpools could result in less traffic, potentially reducing congestion or delays on major roads during peak AM and PM traffic periods. When this reduction occurs during extreme weather events, it better allows emergency responders to access a hazard site.

#### **Health and Equity Considerations**

Consider using zero-emission or plug-in electric vehicles (PHEVs) for additional emission reduction benefits.

#### **Measure Description**

This measure will implement an employer-sponsored vanpool service. Vanpooling is a flexible form of public transportation that provides groups of 5 to 15 people with a cost-effective and convenient rideshare option for commuting. The mode shift from long-distance, single-occupied vehicles to shared vehicles reduces overall commute VMT, thereby reducing GHG emissions.

#### Subsector

Trip Reduction Programs

#### **Locational Context**

Urban, suburban, rural

#### Scale of Application

Project/Site

#### Implementation Requirements

Vanpool programs are more appropriate for the building occupant or tenant (i.e., employer) to implement and monitor than the building owner or developer.

#### **Cost Considerations**

Employer costs primarily include the capital costs of vehicle acquisition and the labor costs of drivers, either through incentives to current employees or the hiring of dedicated drivers. The beneficiaries include the program participants saving on commuting cost, the employer reducing onsite parking expenses, and the municipality reducing cars on the road, which leads to lower infrastructure and roadway maintenance costs.

#### **Expanded Mitigation Options**

When implementing a vanpool service, best practice is to subsidize the cost for employees that have a similar origin and destination and provide priority parking for employees that vanpool.

This measure could be paired with any combination of the other commute trip reduction strategies (Measures T-7 through T-13) for increased reductions.



#### **GHG** Reduction Formula

$$A = \frac{\left((1 - B) \times C \times F\right) + \left(B \times \frac{D}{E} \times G\right)}{\left((1 - B) \times C \times F\right) + \left(B \times D \times F\right)} - 1$$

#### **GHG** Calculation Variables

ID	Variable	Value	Unit	Source
Outp	out			
Α	Percent reduction in GHG emissions from project/site employee commute VMT	3.4–20.4	%	calculated
User	User Inputs			
	None			
Cons	stants, Assumptions, and Available Default	s		
В	Percent of employees that participate in vanpool program	2.7	%	SANDAG 2019
С	Average length of one-way vehicle commute trip in region	Table T-11.1	miles per trip	FHWA 2017
D	Average length of one-way vanpool commute trip	42.0	miles per trip	SANDAG 2019
Е	Average vanpool occupancy (including driver)	6.25	occupants	SANDAG 2019
F	Average emission factor of average employee vehicle	307.5	g CO₂e per mile	CARB 2020
G	Vanpool emission factor	763.4	g CO₂e per mile	CARB 2020

#### Further explanation of key variables:

- (B) The percent of employees that would participate in a vanpool program is based on a survey of commuters in San Diego County (SANDAG 2019). If the project is not within San Diego County or the user is able to provide a project-specific value for within San Diego County, the user should replace the default employee participation rate in the GHG reduction formula.
- (C) Ideally, the user will calculate auto commute trip lengths for a Project/Site at a scale no larger than a census tract. Potential data sources include the U.S. Census, California Household Travel Survey (preferred), or local survey efforts. If the user is not able to provide a project-specific value using one of these data sources, they have the option to input the regional average one-way auto commute trip length for one of the six most populated CBSAs in California, as presented in Table T-11.1 in Appendix C (FHWA 2017). Trip lengths are likely to be longer for areas not covered by the listed CBSAs, which represent the denser areas of the state.
- (D and E) The average one-way vanpool commute trip length and occupancy are based on data from the San Diego Association of Government's regional vanpool program (SANDAG 2019). If the project is not within San Diego County or the user is



- able to provide a project-specific value for within San Diego County, the user should replace these defaults in the GHG reduction formula.
- (F and G) The average GHG emission factors for employee commute and vanpool vehicles were calculated in terms of CO₂e per mile using EMFAC2017 (v1.0.3). The model was run for a 2020 statewide average using diesel and gasoline fuel. The average of the light-duty automobile (LDA) and light duty truck (LDT1/LDT2) vehicle categories represents employee non-vanpool vehicles and the light-heavy duty truck (LHDT1) vehicle category conservatively represents a large cargo vanpool vehicle. The running emission factors for CO₂, CH₄, and N₂O (CARB 2020) were multiplied by the corresponding 100-year GWP values from the IPCC's Fourth Assessment Report (IPCC 2007). If the user can provide a project-specific value (i.e., for a future year and project location), the user should run EMFAC to replace the defaults in the GHG reduction formula.

#### **GHG** Calculation Caps or Maximums

Measure Maximum

(A<sub>max</sub>) For projects in San Diego County that use default CBSA data from Table T-11.1 and (B<sub>max</sub>), the maximum percent reduction in GHG emissions (A) is 20.4 percent. This maximum scenario is presented in the below example quantification.

(B<sub>max</sub>) The percent of employees that participate in the vanpool program is capped at 15 percent, which is based on the high end of vanpool participation survey data for several successful programs in the U.S. (SANDAG 2019).

Subsector Maximum

( $\sum$  A<sub>max<sub>T-5 through T-13</sub>  $\leq$  45%) This measure is in the Trip Reduction Programs subsector. This subcategory includes Measures T-5 through T-13. The employee commute VMT reduction from the combined implementation of all measures within this subsector is capped at 45 percent.</sub>

Mutually Exclusive Measures

If this measure is selected, the user may not also take credit for either Measure T-5 or T-6. However, this measure may be implemented alongside other individual CTR measures (Measures T-7 through T-10, T-12, and T-13). The efficacy of individual programs may vary highly based on individual employers and local contexts.

#### **Example GHG Reduction Quantification**

The user reduces employee commute VMT by requiring that the employer of the project to sponsor a vanpool program. In this example, the project is in the San Diego-Carlsbad CBSA and would have an average vehicle commute trip length of 14.52 miles (C). The percent of employees that participate in the vanpool program is 15 percent (B<sub>max</sub>). GHG emissions from employee commute would be reduced by 20.4 percent.



$$A =$$

$$\frac{\left((1-15\%)\times 14.52\ \frac{\text{miles}}{\text{trip}}\times 307.5\ \frac{\text{g CO}_2\text{e}}{\text{miles}}\right) + \left(15\%\times \frac{42\ \frac{\text{miles}}{\text{trip}}}{6.25\ \text{occupants}}\times 763.4\ \frac{\text{g CO}_2\text{e}}{\text{miles}}\right)}{\left((1-15\%)\times 14.52\ \frac{\text{miles}}{\text{trip}}\times 307.5\ \frac{\text{g CO}_2\text{e}}{\text{miles}}\right) + \left(15\%\times 42\ \frac{\text{miles}}{\text{trip}}\times 307.5\ \frac{\text{g CO}_2\text{e}}{\text{miles}}\right)}{-1 = -20.4\%}$$

#### **Quantified Co-Benefits**



#### Improved Local Air Quality

The percent reduction in GHG emissions (A) would be the same as the percent reduction in  $NO_X$ , CO,  $NO_2$ ,  $SO_2$ , and PM. Reductions in ROG emissions can be calculated by multiplying the percent reduction in GHG emissions (A) by an adjustment factor of 87 percent. See Adjusting VMT Reductions to Emission Reductions above for further discussion.



#### **Energy and Fuel Savings**

The percent reduction in vehicle fuel consumption (H) can be calculated using the GHG reduction formula except that (F) and (G) should be replaced by (I) and (J), as follows.

#### Fuel Use Reduction Formula

$$H = \frac{\left( (1 - B) \times C \times I \right) + \left( B \times \frac{D}{E} \times J \right)}{\left( (1 - B) \times C \times I \right) + \left( B \times D \times I \right)} - 1$$

#### **Fuel Use Reduction Calculation Variables**

ID	Variable	Value	Unit	Source
Outp	out			
Н	Percent reduction in fuel use from project/site employee commute VMT	4.7–21.4	%	calculated
User	Inputs			
	None			
Constants, Assumptions, and Available Defaults				
I	Fuel efficiency of average employee vehicle	0.03639	gallon (gal) per mile	CARB 2020
J	Fuel efficiency of vanpool vehicle	0.08328	gal per mile	CARB 2020

#### Further explanation of key variables:

 (I and J) – The average fuel efficiencies for employee commute and vanpool vehicles were calculated using EMFAC2017 (v1.0.3). The model was run for a 2020 statewide average using diesel and gasoline fuel. The average of the LDA,



vehicle. If the user can provide a project-specific value (i.e., for a future year and project location), the user should run EMFAC to replace the defaults in the fuel and the LHDT1 vehicle category conservatively represents a large cargo vanpool LDT1, and LDT2 vehicle categories represents employee non-vanpool vehicles, use reduction formula.

Please refer to the GHG Calculation Variables table above for definitions of variables that have been previously defined.



# VMT Reductions

The percent reduction in VMT can be calculated using a modified version of the GHG reduction formula, as shown below.

$$\frac{\left((1-B)\times C\right)+\left(B\times\frac{D}{E}\right)}{C}-1$$
% VMT Reduction =  $\frac{\left((1-B)\times C\right)+\left(B\times\frac{D}{E}\right)}{C}-1$ 

# Sources

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EMPLOYEE COMMUTE REDUCTION PROGRAM (Rideshare Program)





#### This program manual was created by:

# Los Angeles County Department of Human Resources Workplace and Community Programs

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If you need additional information, please contact our office:

Eddie Washington
County Transportation Program Manager
<a href="mailto:ewashington@hr.lacounty.gov">ewashington@hr.lacounty.gov</a>
(213) 974-1347

Kelly G. Ty
Countywide Employee Transportation Coordinator
<a href="mailto:kty@hr.lacounty.gov">kty@hr.lacounty.gov</a>
(213) 974-1182

Julio Aquino
Personnel Assistant
jaquino@hr.lacounty.gov
213-974-2523

WWW.RIDESHARE.LACOUNTY.GOV



## **Table of Contents**

SECTION 1: PROGRAM OVERVIEW	
Mission Statement	5
Vision Statement	5
Goals and Benefits	5
<ul> <li>Role of Department of Human Resources and Countywide</li> </ul>	
Employee Transportation Coordinator (CETC)	6
Role of County Departments	6
Role of Employee Transportation Coordinator (ETC)	6
SECTION 2: PROGRAM AUTHORITY	
County Code Chapter 5.90 Trip Reduction Policy	7
SCAQMD Rule 2202 (Employer Requirements)	
SECTION 3: PROGRAM STRATEGIES	
• ECRP - Rideshare Strategies	
Marketing	8
Basic/Support	
Direct	
SECTION 4: PROGRAM PROCEDURES	
ETC Training	13
Annual Timeline	
Annual AVR Survey and Reports	
Rideshare Program Documentation Requirements	
SCAQMD Rule 2202 Annual Report	
SCAQMD Rule 2202 Filing Fees	
SCAQMD Rule 2202 Records Maintenance	
SCAQMD Rule 2202 Worksite Audit	
SECTION 5: EMPLOYEE RIDESHARE SERVICES	
Guaranteed Ride Home	20
Ridematching Services	
Annual Ride Guide	
Metro Rewards	
Enterprise Vanpool Referral Services	
DHR Workplace and Community Programs Rideshare Web Pag	

SECTION 6: MARKETING AND PROMOTION	
Calendar of Events	22
County Digest	23
Departmental Newsletter and Intranet	
Rideshare Brochures	23
Rideshare Fairs	23
Rideshare Events and Special Offers	23
L.A. County Rideshare ETC Network Directory	
Communication Strategies	
Intranet Websites	24
Rideshare Brochure	24
Bulletin Boards	24
Newsletters	24
Electronic Communication	24
SECTION 7: INFORMATION RESOURCES	
<ul> <li>DHR Workplace and Community Programs Rideshare Web Page</li> </ul>	
South Coast Air Quality Management District	
Transportation Agencies	25
SECTION 8: POLICIES, REPORTS & SAMPLE FORMS	
Attachment I	
o County Code Chapter 5.90 Trip Reduction	26
Attachment II	00
Sample DHR Memo to Department Heads	32
Attachment III	00
Employee Transportation Coordinator FAQs	36
Attachment IV  AVB Common	40
o AVR Survey	42
<ul> <li>Attachment V</li> <li>ECRP Plan Site Audit Form</li> </ul>	11
	44
<ul> <li>Attachment VI</li> <li>Guaranteed Ride Home Policies and Procedures</li> </ul>	46
<ul> <li>Guaranteed Ride Home Policies and Procedures</li> <li>Attachment VII</li> </ul>	40
Attachment vii     Metro Rewards	55
	55
Attachment VIII     Sample Mame Regarding Change in ETC	57
Sample Memo Regarding Change in ETC	57
Attachment IX	
o SCAQMD Rule 2202	59
Attachment X	
<ul> <li>SCAQMD Rule 2202 Implementation Guidelines</li> </ul>	59
Attachment XI	
o Employee Commute Reduction Program Guidelines	59
Attachment XII	
O County of Los Angeles ETC Directory	59

## Los Angeles County Rideshare Program Manual

#### **SECTION 1: PROGRAM OVERVIEW**



#### **Program Mission Statement**

Consistent with the Federal Clean Air Act, the mission of the County's Employee Commute Reduction Program (ECRP), also known as Rideshare, is to promote County employee participation in trip reduction and rideshare programs. The ECRP Program is intended to reduce traffic congestion and air emissions from vehicles used for commuting between home and the worksite and to increase the Average Vehicle Ridership (AVR) at County worksites regulated by the South Coast Air Quality Management District (SCAQMD). The goal is to educate and encourage employees to participate in alternative commute modes in order to reduce the number of "drive alone" trips to the worksite. This is accomplished through marketing, educating and providing incentives to employees to increase interest in using alternative modes of transportation when commuting to and from work. Employee Transportation Coordinators (ETCs) are essential to program success. ETCs market Rideshare options to employees by promoting the benefits of Ridesharing, such as saving money, time and protecting the environment.

#### Program Vision Statement

By 2020, the Los Angeles County Rideshare Program would like to have fifty percent of its SCAQMD regulated work sites over the AVR target and become the local model in which other organizations base their Rideshare programs and adopt the County's method in surveying the employees, developing new strategies to further increase alternative modes of commuting to work and increasing AVRs at regulated sites.

#### **Program Goals and Benefits**

The goals of the County's Rideshare Program are to:

- 1. Reduce traffic congestion and mobile emissions
- 2. Achieve the AVR target at all County regulated sites
- 3. Comply with County Ordinance Chapter 5.90 Vehicle Trip Reduction Requirements
- 4. Adhere to the SCAQMD Rule 2202 Guidelines (See Section 2)

By promoting and marketing the various Rideshare services, County management and the communities benefit from increased employee productivity, better air quality and improved AVRs. Employees can personally benefit by saving time and money, and reducing commuting stress from traffic. The community benefits from the County's efforts by reducing mobile emissions from the reduction of cars on the road in Los Angeles County. By implementing the ECRP at County regulated sites, we contribute to the overall quality of clean air.

#### Role of Department of Human Resources (DHR) and Countywide Employee Transportation Coordinator (CETC)

- Management of the County ECRP Program
- Implement countywide air quality rideshare policies and goals
- Liaison between County and SCAQMD
- Monitor the implementation of Rule 2202 ECRP Plans
- Ensure regulated sites comply with Rule 2202
- Implement and direct countywide AVR surveys
- Conduct annual ETC training workshops
- Support the marketing efforts of ETCs at regulated sites
- Track County AVR results
- Facilitate networking among ETCs
- Conduct internal inspections of regulated sites to ensure they comply with ECRP Plan and SCAQMD's Rule 2202

#### Role of County Departments

- Maintain compliance with Rule 2202
- Ensure the best qualified employees become ETCs
- Encourage employees to Rideshare
- Implement ECRP Plans at regulated sites
- Ensure accurate employee counts for the AVR survey
- Ensure AVR surveys are done in accordance with Rule 2202 guidelines
- Provide funding and administrative support to ETCs for ECRP implementation

#### Role of Employee Transportation Coordinator (ETC)

- Maintain compliance with Rule 2202
- Promote, educate and motivate employees to Rideshare
- Prepare and implement Rule 2202 ECRP Plan (Regulated Sites only)
- Promote rideshare strategies to work site employees
- Promote the Guaranteed Ride Home Program to employees
- Conduct the site AVR survey process
- Ensure accurate employee counts prior to the AVR survey
- Achieve AVR target
- Continue educating staff on the benefits of ridesharing
- Implement and document all ECRP strategies before the deadline
- Maintain ECRP Binders for three years
- Attend all ETC trainings conducted by DHR and Metro
- Maintain Master Rideshare Calendar
- Keep DHR informed of any compliance issues or changes of ETCs

#### **SECTION 2: PROGRAM AUTHORITY**

#### County Code Chapter 5.90 Vehicle Trip Reduction--Ridesharing

County Code Chapter 5.90 requires department heads which supervise County employees at any County worksite of <u>one hundred or more</u> employees to promote County employee participation in trip reduction and ridesharing programs. The goal of this ordinance is to reduce traffic congestion and air emissions from vehicles used for commuting to and from the worksite.

Definitions and more details are provided in the County Personnel Administration Handbook – Title V – Personnel, Chapter 5.90. (See Attachment I)

Each site administrator must review annually the ECRP Plan which must consist of AVR data and ECRP Program incentives. DHR may periodically perform ECRP Plan implementation audits to ensure compliance with the SCAQMD Rule 2202.

#### South Coast Air Quality Management District Rule 2202

SCAQMD Rule 2202 provides employers with a menu of options designed to meet ambient air quality standards mandated by the Federal Clean Air Act. As an emission control strategy, it is intended to reduce vehicle miles traveled and increase the average vehicle ridership (AVR) of work related trips.

Guidelines for the ECRP and Rule 2202 are consistent with the California Health and Safety Code Section 40717 which establishes compliance requirements for California transportation performance standards.

Rule 2202 establishes annual air quality plan standards for employers which target the reduction of emissions related to employee home to work commutes and promote rideshare strategies which meet AVR goals for regulated worksites with over 250 employees.

Rule 2202 guidelines are provided by the SCAQMD, in addition to training and consulting services. Rule 2202 is a legal mandate and all worksites in the County with 250 or more employees are required to comply with all provisions of the regulation. Failure to comply with SCAQMD Rule 2202 can lead to substantial fines and penalties which are paid by the affected department cited for non-compliance.

#### **SECTION 3: PROGRAM STRATEGIES**

#### Rideshare Strategies

The County's Rideshare Program consists of three main categories of strategies that help reduce employee vehicle trips from home to work:

- Marketing Strategies
- Basic and Support Strategies
- Direct Strategies

At a minimum, five strategies per category must be implemented in order to receive ECRP Plan approval from the SCAQMD. This is also known as "5, 5 and 5". Regulated sites with low or declining AVR's may be required to implement more than five strategies in each category. Worksites that have a decline in the AVR are required to add additional strategies to the Plan to obtain SCAQMD approval.

#### Marketing Strategies

These strategies are intended to market the Rideshare Program to employees:

- Attendance at a Marketing Class, at least Annually
- Direct Communication by DHR, at least Annually
- Employer Newsletter, Flyer/Announcements/Memo/Letter to Employees distributed at least Quarterly
- Employer Rideshare Events, at least Annually
- New Hire Orientation, as needed
- Rideshare Bulletin Boards/Commuter Information Kiosks/Display Racks
- Rideshare Meetings/ Focus Group(s), at least Semi-Annually
- Rideshare Website with notices to employees at least Quarterly
- Other Marketing Strategies (Vanpool Marketing Campaign)

The strategies above prepare the ETC to educate employees about the Rideshare Program at their worksite. Additional strategies can also be developed that may be specific to the worksite. For example, an ETC can decide to post Rideshare materials at the worksite cafeteria twice a month to raise employee's awareness of Rideshare options. More in depth explanation of the marketing strategies can be found in the Employee Commute Reduction Program Guidelines (Attachment XI)

#### **Marketing Class**

A marketing class can be taken in order to satisfy the "Marketing – Attendance at a Marketing Class" strategy. It is the only ECRP strategy that must be completed before approval of the submitted plan is given for the following year. All ETCs at regulated sites are required to attend the Marketing Class annually.

#### Basic and Support Strategies

These strategies are marketed and implemented by the ETC at the worksite. The ETC can use these strategies to incentivize the employee's transition from solo driver to Ridesharer. It is important for the ETC to document all Rideshare services provided to employees at the worksite in the Personalized Commute Assistance or Ridematch Log. The Basic and Support Strategies include:

- Commuter Choice Program
- Preferential Parking for Ridesharers
- Flex Time Schedules
- Rideshare Matching Services
- Guaranteed Return Trip
- Transit Information Center
- Personalized Commute Assistance
- Other Basic strategies. This strategy may include amenities like ATMs on site, a daycare center for employees, or Electric Vehicle Supply Equipment (EVSE).

#### Direct Strategies

The Direct Strategies are the incentives given to employees to Rideshare. It is important for the ETC to document all Rideshare services provided to employees at the worksite. These Direct Strategies include:

- Auto Services
- Parking Cash Out/Parking Management Strategies (Voluntary)
- Bicycle Program
- Points Program
- Compressed Work Week
- Prize Drawings
- Direct Financial Awards
- Start-up Incentives
- Discounted or Free Meals
- Telecommuting
- Employee Clean Vehicle Purchases
- Time Off with Pay
- Gift Certificates
- Transit Subsidy
- Off Peak Rideshare Program
- Vanpool Program
- Parking Charge/Subsidy
- Other Direct Strategies. This may include a Rideshare Luncheon, Metro Rewards, SANBAG or other incentives not described in any of the other Direct Strategies.

Each of the Direct Strategies can be implemented by the worksite ETC. However, the worksite or department is responsible for funding any events or incentives identified in the plan. The key to success is to select and implement Direct Strategies that are attainable and can be implemented.

Some of the Direct Strategies are defined below for ease of implementation. All other Direct Strategies can be found in the Rule 2202 – On-road Motor Vehicle Mitigation Options Employee Commute Reduction Program Guidelines (Attachment XI). The Carpool Direct Strategy was removed with the release of the 2013 ECRP plan template.

• **Vanpooling** - A vehicle occupied by seven to 12 people traveling together between their residences and their worksites or destinations for the majority (over 50 percent) of the total trip.

#### **Definition of Carpoolers/Vanpoolers**

Employees (can be with various employers), as well as non-employed passengers (i.e., students, children, etc.), are included within this definition as long as they are in the vehicle for the majority (over 50 percent) of the total trip distance. The Vanpool definition is as stated in the previous section above.

• Carpooling – A vehicle occupied by two to six people traveling together between their residences and worksites or destinations for the majority (over 50 percent) of the total trip distance.

**Example**: An employee travels 60 miles to worksite but at 35 miles the employee drops their child off at day care. Since 35 miles is over 50 percent of the total trip distance, this is a carpool.

#### **Public Transit**

This includes Metro Rail, Metrolink and buses as an alternative to driving alone to work by car.

#### Rideshare Partnerships

- Regional Rideshare Cluster Groups A "Cluster" is a regional group of County departmental facilities within a five mile distance who can collaborate on rideshare strategies. Cluster groups can increase the availability of carpool and vanpool opportunities for employees. Worksite ETCs are encouraged to combine rideshare efforts with other County worksite ETCs.
- City/County Partnerships ETCs should explore possible rideshare partnerships with City agencies targeting County employees living or working within City boundaries. Vanpool and carpool opportunities can be greatly increased by widening the Ridematch search.
- **Public/Private Partnerships** Along with government partners, ETCs can seek out possible large private companies in the area that also might be interested in combining efforts.

#### Guaranteed Ride Home

In an effort to encourage more Ridesharers and ease concerns of being stranded due to work duties or other emergencies, the County has implemented a Guaranteed Ride Home Program. For emergencies only, the Guaranteed Ride Home Program ensures that Ridesharers have a guaranteed trip home from work. Pay special attention to the documentation requirements below and in the policy.

ETCs should market the Guaranteed Ride Home Program to employees at the worksite so they are aware of the available options to get home from work in case of an emergency. See Section 5 Employee Rideshare Services and Attachment VI Guaranteed Ride Home Policy.

Documentation requirements:

- 1. Document that you have eliminated all other commute modes before issuing a voucher for a taxi or authorizing a short term rental or County vehicle
- 2. Employee must first fill out and sign the Waiver of Liability and return it to the ETC before a voucher is issued (please write down the voucher number)
- 3. The voucher must be filled out with the following:
  - a. Employee's name (passenger name)
  - b. Date of issuance to the Employee (date of Guaranteed Ride Home)
  - c. Authorization signature (signature of ETC or Employee supervisor)
- 4. The Activity report must be completed with the voucher number
- 5. Confirmation report is due to ETC immediately upon the return of the employee to the worksite. If the employee will be on a leave of absence, please document as such.
- 6. Send the Activity report, Confirmation report, waiver of liability and e-mails or other documentation to the CETC.

#### **Telework**

Telework, defined as working at a location other than the conventional office, is an integral part of the County's overall compliance with SCAQMD Rule 2202. Telework is a management option program which is voluntary for both the supervisor and the employee. Telework employees must comply with all County Telework Policies, Standards and Procedures related to a safe and secure work environment and accessibility during "core" working hours.

Employee salaries and benefits will not be changed as a result of participation in the County Telework Program.

Employees must sign a Telework Agreement stating the employer and employee responsibilities. Because Telework is voluntary for both the supervisor and employee, the Telework Agreement can be cancelled at any time by the Teleworker or the employee's supervisor (Telemanager).

The provision of Telework equipment, such as a computer, calling card, cell phone, or pager is available only if approved by the department in advance of the Telework assignment.

ETC's at regulated sites must coordinate with the Department Telework Coordinator to obtain records on Teleworkers at the worksite, including the number of Teleworkers, how often they Telework per week, training status of Teleworkers and Telemanagers, and the type of assignments completed by Teleworkers.

#### **Telework Training**

Telework training is offered through the Learning Net. All County teleworkers must be certified at a Telework Training prior to program participation. For training materials and more information on the Telework program please go to <a href="www.rideshare.lacounty.gov/telework">www.rideshare.lacounty.gov/telework</a>, or contact your Departmental Telework Coordinator.

#### **Telework Policy**

The Telework Policy, updated in 2017, can be accessed at: http://countypolicy.co.la.ca.us/BOSPolicyFrame.htm.

#### L.A. County Vehicle Purchasing Services Program

On February 12, 2008 the Board of Supervisors established a Vehicle Purchasing Services Program (VPSP) for alternative fuel vehicles. The Program provides an incentive for County employees, retirees, family members, and contractors/sub-contractors to purchase "green" vehicles to help lessen the environmental impact when commuting to and from work. The VPSP does the following:

- Establishes pre-negotiated pricing agreements with dealerships within the County of Los Angeles
- Offers discounted pricing for the purchase or lease of alternative fuel vehicles available to all County employees, retirees, family members, and contractors/sub-contractors
- Offers binding arbitration clauses to resolve disputes between participating dealerships and program participants

#### Vanpool Marketing Campaign

The goal of this campaign is to form a new vanpool at the worksite. It focuses on the education of employees in regards to vanpooling and the benefits of joining or starting a vanpool. The marketing of the campaign can be accomplished by traditional methods like flyers and posters and more contemporary methods like e-mail and electronic bulletin board posting. An analysis of the AVR survey data must be done to determine the employees most likely to participate in a vanpool and target these employees only. This information contains cost estimates for distance from home to work locations and personalized quotes provided by Enterprise. Any and all pieces of marketing can be obtained from Enterprise. The ETCs job is to market this effectively to ensure the targeted employees attend the vanpool formation meeting to increase the likelihood of forming a vanpool. Promotional items for the meeting can be requested from DHR to incentive participation.

This strategy is required at all sites that have a decrease in AVR from the prior year and must include a Vanpool formation meeting if applicable. This strategy must be implemented prior to the start of the annual AVR survey process. AVR survey data must be analyzed to determine the feasibility of forming a Vanpool at the worksite and documented evidence of efforts to form the Vanpool at the site must be included in the ECRP Binder in this section, including the cluster analysis, marketing materials, emails, flyers and sign-in sheet for the vanpool formation meeting. Metro and Enterprise should be requested to attend the vanpool formation meeting.

#### **SECTION 4: PROGRAM PROCEDURES**

Except for establishing Rideshare Partnerships or working with transportation agencies to participate in a mandated Rideshare Event as part of a direct strategy in the ECRP Plan, ETC's should not answer any questions to an outside agency (other than SCAQMD). Any information requested by an outside agency must be referred to DHR Workplace and Community Programs. If the SCAQMD contacts you, please answer only the questions that are asked, and contact the CETC immediately after the communication.

#### ETC Training

A mandatory eight hour SCAQMD certified training course must be successfully completed by all appointed ETCs responsible for implementation of SCAQMD Rule 2202 at a worksite with over 250 employees. This certificate is required before implementing any Rideshare Program at a regulated site and when submitting the annual ECRP Plan to DHR. The required ETC training covers the following:

- Rule 2202 guidelines, criteria and implementation;
- How to prepare and implement an air quality program;
- Information on calculating work site AVR;
- How to market a Rideshare Program.

ETC trainings are scheduled through the SCAQMD at <a href="http://www.aqmd.gov/trans/traing.html">http://www.aqmd.gov/trans/traing.html</a>. Payment and class information is available at this website.

#### **ETC Changes**

During a plan year ETCs may change and a new person is designated to take over Rideshare responsibilities. When there is a change in the ETC at the worksite, the following must be done immediately:

- 1. Contact the Countywide Employee Transportation Coordinator (CETC).
- 2. Process a memo signed by the highest ranking official at the site detailing the ETC change. Please note that reasons for the change do not have to be included in the memo.
- 3. The memo must indicate who has been replaced, who is replacing the previous ETC, the date this was effective and the date the new ETC will be attending the SCAQMD certified ETC training course, if not certified already.
- 4. Please include the site's AQMD site number.
- 5. Place the words, "Noted and Approved" and a signature line with the name of the Workplace and Community Programs under the signature line. (Please see Sample Memo regarding change in ETC Attachment VIII).

The fees for the training of the new ETC are paid by the site or department. The check must be received by the SCAQMD <u>prior</u> to the date of training. Please contact the SCAQMD if you are unable to attend a training and payment has already been made.

# COUNTY TRIP REDUCTION PROGRAM ANNUAL ACTIVITY TIMELINE

TASK OR EVENT	TARGET DUE DATE
DHR memo on mandatory survey sent to Department Heads.	June 15
Countywide AVR Survey Workshop for ETCs	Held June-July for each Department or group of Departments
Survey Weeks Distribute survey forms no earlier than Thursday at 4:00 p.m. of Survey Week.  Note: Survey will not be valid if Survey week includes a "Holiday" or if held during California Rideshare Week	Week 1 – 2 <sup>nd</sup> to last week of July Week 2 – Last week of July Week 3 – 1 <sup>st</sup> week of August Week 4 – 2 <sup>nd</sup> week of August Week 5 – 3 <sup>rd</sup> week of August Week 6 – Last week of August
Collect, Correct and Review AVR Surveys A 90% response level is the County Mandate	Must be completed within a two-week time frame after the end of the survey week.
Submit completed AVR Survey Processing Form to Metro Processing form should be faxed four weeks prior to conducting survey. Not submitting processing form or surveys by date indicated will result in processing delays.)	End of June through the end of July
Return of Survey results from Metro (Metro will e-mail your AVR results)	Within 3 to 5 days after survey link is closed. ECRP plan is due to DHR when final AVR results are received
Celebrate Southern California Rideshare Week	First Full Week In October
Complete Required Submission of Annual ECRP Plan Post 30-Day Employee Notice All Departments submit signed Plans to DHR DHR submit required Plans to SCAQMD	October 15 for ALL Regulated sites.  November 1 October 30 December 1
DHR conducts Final Status Review of current year ECRP Implementation (Rideshare audits – Pass/Fail)	October 1 – October 30; Re-audits December 1 – 30

#### Department Head Memo from the Director of Human Resources

The DHR memo is sent annually to remind Department Heads and ETCs that the Average Vehicle Ridership survey is **mandatory**. This memo is dated around the 15<sup>th</sup> of June. It also details some of the procedural and regulatory matters that relate to the survey. Since all regulated sites will be submitting a good faith effort in the form of an Employee Commute Reduction Plan, the AVR survey is a part of that process. Metro Commute Services processes all surveys submitted electronically by ETCs at no charge. Otherwise, ETCs are required to compute the results of the surveys themselves.

#### **Annual AVR Survey and Reports**

<u>All</u> County work sites with over 100 employees are <u>required</u> by County ordinance to conduct an AVR survey. ETC's will receive a copy of the DHR memo to Department Heads directing worksites to conduct the survey (See Attachment II for DHR Memo to Department Heads). Only work sites with over 250 employees are required to survey and submit an Annual Survey Analysis to the SCAQMD. **Sites must ensure an accurate employee count from payroll or human resources prior to the survey**. The AVR survey process must adhere to the following:

- The survey must be taken over five consecutive workdays, Monday through Friday.
- Survey data is collected for employees arriving to the worksite between 6 a.m. and 10 a.m. during the survey week. These are called "in the window" employees or the "in the window count."
- Employees cannot be given a "heads-up" about the survey week under any circumstances.
- Surveys are invalid if only 59% or less of the eligible employees respond.
- For best results, sites should submit a 90 percent or above survey response rate. Any response rate under 90 percent will incur a penalty for non-responses which negatively impacts the AVR calculation results. Response rates above 93 percent can lower the AVR score.
- Survey forms must be reviewed for accuracy.
- Survey forms must be two-sided and head-to-head, unless using the one page survey form.
- Survey forms must be submitted to Metro for AVR calculation, based on an approved submission schedule.
- AVR survey forms and reports are returned to ETCs and stored in on-site files, unless the online survey process was used.
- AVR survey reports, for work sites with 250 employees or more, are received from Metro's Commute Services for use by ETC in completing the annual Employee Commute Reduction Plan due to South Coast Air Quality Management District on December 1.

#### Los Angeles County Documentation Requirements

All ECRP strategies <u>must</u> be documented. Evidence of implementation must be included in the ECRP Binder. A separate ECRP Binder for each Plan Year is strongly recommended for the storage and filing of all Rideshare documentation. Failure to document is cause for non-compliance of Rule 2202.

Be sure to include documentation for the ECRP strategies in the Plan Year only. More than one Binder can be used for any one year if necessary. A minimum of three years of Rideshare documentation is required under SCAQMD's Rule 2202. It is highly recommended that the ECRP Binder for each Plan Year be organized in the same order as the items in the Countywide Worksite Audit Form (Attachment V). This Audit Form is used by the SCAQMD to conduct audits at regulated sites and it is recommended that the ECRP Binders be organized based on the Audit Form.

The Binder Sections should be as shown below:

Title of Binder should be, "(Plan Year) Rideshare Information and Documentation"

- Section 1
  - a. Stamped-Approved copy ECRP Plan (Tab Needed)
    - i. Failure to have this in your rideshare documentation can be cause for an immediate Notice of Violation (see Notice of Violation on pg. 18)
- Section 2
  - a. Marketing Strategies (Tab Needed)
    - i. Strategy 1 (Tab Needed)
    - ii. Strategy 2 (Tab Needed)
    - iii. Strategy 3 (Tab Needed)
    - iv. Strategy 4 (Tab Needed)
    - v. Strategy 5 (Tab Needed)
  - b. Basic Support Strategies (Tab Needed)
    - i. Strategy 1 (Tab Needed)
    - ii. Strategy 2 (Tab Needed)
    - iii. Strategy 3 (Tab Needed)
    - iv. Strategy 4 (Tab Needed)
    - v. Strategy 5 (Tab Needed)
  - c. Direct Strategies (Tab Needed)
    - i. Strategy 1 (Tab Needed)
    - ii. Strategy 2 (Tab Needed)
    - iii. Strategy 3 (Tab Needed)
    - iv. Strategy 4 (Tab Needed)
    - v. Strategy 5 (Tab Needed)
- Section 3
- vi. Email Correspondence (Tab Needed)
- Section 4
- vii. Outside Agency newsletters and information (Tab Needed)
- viii. Miscellaneous Rideshare information and documentation (Tab Needed)

Once the ECRP Binder is properly organized and complete, keeping up with the documentation is simple. All that is required is to fill in the appropriate strategy or section.

#### **SCAQMD Rule 2202 Annual Report**

An annual ECRP is submitted to the SCAQMD and is known as the Employee Commute Reduction Plan or Rideshare Plan. ETCs must implement <u>all</u> strategies in the ECRP Plan in order to stay in compliance with the SCAQMD Rule 2202. Unregulated sites (249 or less employees) are not required to file a Plan with the SCAQMD unless directed to do so. All regulated sites (250 or more employees) **must** file an annual ECRP Plan with the SCAQMD.

The ECRP Plan is a good faith effort and success is measured by whether or not a strategy has been implemented on a continuous basis. The ECRP Plan is developed by the ETC and is specific to the ETC's worksite or facility. The ETC completes the AVR survey and uses the AVR score to determine if the plan needs strengthening and where the efforts to increase the AVR should be focused. Worksites with low or declining AVRs must increase the number of Marketing, Basic Support and Direct Strategies until the AVR increases for three years.

#### **SCAQMD Rule 2202 Filing Fees**

The DHR Workplace and Community Programs funds routine annual filing fees for Annual ECRP Plans submitted to DHR by the established deadline. All late ECRP Plan filing fees and any fees other than the routine annual fees paid by DHR will be funded by the worksite or department. Costs paid by the worksite or department includes: ECRP offset fees, Air Quality Improvement Program (AQIP) fees, direct strategy implementation costs or expenses, and all fines and penalties for Rule 2202 non-compliance.

#### **SCAQMD Rule 2202 Records Maintenance**

Worksite ETC's must keep for a period of three years from program approval detailed records of documents that verify the AVR calculation, including surveys and AVR reports.

Worksite ETC's must keep for three years from program approval records that verify <u>all</u> Strategies in the ECRP Plan have been marketed, implemented and made available to employees.

Worksite ETC's must submit a copy of Annual Analysis Report and Metro AVR survey data report to DHR Workplace and Community Programs (WCP). WCP will include these in the countywide central files maintained for SCAQMD Rule 2202.

#### Rideshare Events

The following is required for any Rideshare Event coordinated by a worksite ETC:

- 1. A log of all Rideshare Event participants signed by all employees attending the Rideshare Event and included in the ECRP Binder.
- 2. Pictures with a date stamp must be taken and included in the ECRP Binder.
- 3. If date stamp is not on pictures, at least one picture of an employee with the flyer advertising the event must be taken and the date of the event must be readable.
- 4. Worksite ETC's must also be in at least one of the pictures with employees attending the Rideshare Event.

#### Rideshare Luncheon

A three month pledge process must be followed for the Rideshare Luncheon Strategy to be valid and accepted by the SCAQMD. The Rideshare Luncheon is for "drive-alones" only that fulfill the Rideshare Pledge. Please use the following schedule for all mandated Rideshare Luncheon Strategies:

#### Month 1

- 1. The ETC must select a date for the event, ensure that a location is available, and document that the location has been reserved.
- 2. Advertise the Rideshare Luncheon event using a flyer or notice and file it in the Rideshare Binder. E-mail the flyer to drive alone employees only and post it on the Rideshare Bulletin Board. Flyer should be specifically targeted to drive alone employees only.
- 3. Plan for other items, such as refreshments.
- 4. Have eligible employees who qualify for the Rideshare Luncheon sign the Commitment Form (Pledge) to Rideshare. ETCs may select the minimum number of rideshare days required to fulfill the pledge or may let the employee choose.

#### Month 2

- 1. Employees who pledged to Rideshare fulfill their pledge during the month listed on the pledge form. They must Rideshare the minimum number of days listed in the pledge form.
- 2. Have employees who fulfilled their commitment to Rideshare sign the second signature line confirming they have fulfilled their pledge at the end of the month.

#### Month 3

- 1. Submit to the DHR a request for funding of the pizzas or sandwiches at least 2 weeks in advance of using the Rideshare Luncheon funding request form.
- 2. Collect signatures of employees who attend the Rideshare Luncheon as a part of the documentation.
- 3. Hold Rideshare Luncheon. Take pictures, provide documentation for verification and keep all receipts for proof of purchase.

#### Prize Drawings

If your ECRP Plan requires direct financial incentives to employees in the form of gift baskets, prizes drawings, or gift cards, the ETC <u>must</u> maintain detailed and accurate records, including all receipts. Note the signature of the recipient date, type of prize received, the amount or value of the prize received and photographs of the winners and prizes. Documenting financial incentives is very important. If it is not documented, it didn't happen. The worksite is responsible for funding of the prize drawings.

#### County Digest

The monthly publication of the County Digest has a "Rideshare Corner" which includes information to promote Ridesharing in the County. Articles range from Rideshare Program information to the Rideshare benefits available to employee such as the Guaranteed Ride Home Program or Commuter Benefit Challenge. Please keep a copy of each "Rideshare Corner" article in the current year Rideshare Binder under Marketing/Employee Newsletter.

For all other documentation issues, please contact your Countywide Employee Transportation Coordinator.

#### **SCAQMD Rule 2202 Worksite Audit**

Regulated worksites may be audited by SCAQMD staff at any time without notice. Therefore, it is important that the ECRP Binders and AVR survey information is always organized and kept in a central location. Please contact your Countywide Employee Transportation Coordinator (CETC) immediately after an SCAQMD audit. SCAQMD audits focus on implementing strategies including, but not limited to, Marketing, Basic and Support, and Direct Strategies. The SCAQMD can audit up to three Plan Years so please keep all three ECRP Binders organized and up to date at all times.

Other aspects of a site audit may include the employee count and the site's physical compliance with SCAQMD rules, including the presence of diesel equipment and fleet vehicle information. SCAQMD Rule 2202 ECRP Plan documents, AVR survey forms and all Rideshare program files may be audited. ETCs are responsible for maintaining current and accurate Rideshare Program files, AVR survey files and marketing files.

Although AVR survey forms are considered confidential, the SCAQMD auditor may request to review these documents for verification that the survey was conducted properly. If an SCAQMD inspector requests to review the AVR surveys and wants to leave with them, provide **copies** of the documents to the inspector and contact the CETC immediately.

Your CETC or County Transportation Program Manager will perform an informal audit annually of your site to ensure the site is in compliance with Rule 2202. This audit may be more detailed than an SCAQMD audit to ensure compliance to prevent the possibility of fines and sanctions. A sample DHR audit form is included in Attachment V. Please use the sample audit form to organize your ECRP Binders and as a guide to prepare you for informal and formal inspections. All strategies in the ECRP Plan must be implemented by December 1, no exceptions.

#### SCAQMD Notice to Comply/Notice of Violation

If your worksite is found in non-compliance with Rule 2202, you will be issued a Notice to Comply citation, noting a 30-day period for remedies to bring your worksite into compliance. If worksites do not correct and respond to the SCAQMD within the stated timeframe, a Notice of Violation will be issued by the SCAQMD. This Notice of Violation can result in monetary fines, mandatory implementation of identified rideshare strategies or financial incentives that will be paid by the worksite or department.

Any fines, penalties or fees that are levied against the County for non-compliance of Rule 2202 will be paid for by the regulated site or department which received the Notice of Violation. All Department heads must be notified if a worksite is issued a Notice to Comply or a Notice of Violation. It is critical that all steps taken by the ETC to remain in compliance with Rule 2202 be documented as the ETC will be requested by the Department head to provide a status report on activities taken to prevent the Notice to Comply or Notice of Violation.

#### **SECTION 5: EMPLOYEE RIDESHARE SERVICES**

• Guaranteed Ride Home – A Basic Support Strategy in the ECRP plan, the Guaranteed Ride Home service provides an emergency ride home for employees who carpool, vanpool or take public transit on a day that they require transportation services. Use of the program is limited to emergency situations only. Emergency circumstances include illness, injury, unplanned overtime, personal or family crisis and situations when a carpool/vanpool driver has to leave the worksite with the carpool vehicle.

County policy supports regional air quality enhancement and traffic mitigation by encouraging employees to rideshare (carpool, vanpool and public transit) when commuting to and from work. In support of these goals, a guaranteed ride home program for employees who rideshare by using carpools, vanpools or public transit is encouraged. Please market this important guarantee to all Ridesharers and potential Ridesharers. If employees are aware of the Guaranteed Ride Home Program, they are more likely to consider Ridesharing.

As a commuting incentive supporting the SCAQMD's Rule 2202, five guaranteed ride home options are available to employees, based upon management priorities and commuting distance:

- 1. Co-worker Assistance
- 2. Public Transit
- 3. Taxi Service
- 4. Short-term Auto Rental
- 5. County Vehicle

If the trip is required as a result of personal or family emergency, the department cost of the trip may be paid out of petty cash and reimbursed through DHR's Guaranteed Ride Home Fund. Proper authority is required to authorize payments. Receipts are mandatory. Reimbursements are made on a case-by-case basis. Please see Attachment VI for program policy and details.

- Ride Matching Services Identifies potential rideshare matches for interested employees. By using an in-house data base, Metro's web site or by calling 511, ETC's can provide Ridematching services through five sources which will help employees find potential rideshare partners who live in their neighborhood area:
  - 1. **Annual Ride Guide** Employees can request a personalized Ride Guide when completing the County's Annual Rideshare Survey.
  - 2. **Special Request Ride Guide** Employees can also submit a special request to Metro and receive a Ride Guide anytime during the year through their local Employee Transportation Coordinator (ETC).

- 3. **Metro Ridematch AVR/Zip Code Directory** ETC's receive a work site directory listing employees by zip code and work schedules after the Annual Survey is completed.
- 4. **Metro's Website** ETC's can search Metro's website at <u>www.metro.net</u> to find possible regional Ridematching options, including non-County ridesharers.
- 5. **Metro's 511** ETC's can direct employees to dial 511 from the counties of Los Angeles, Orange, Riverside, San Bernardino and Ventura. Southern California 511 is a free traveler information service that gives you live traffic reports, transit planning and commuter service information in the Los Angeles area via a toll-free phone number and website. Call 511 or visit <a href="www.Go511.com">www.Go511.com</a> to check real time traffic speeds, find traffic alerts, view live traffic cameras, plan a trip on a bus or train, and even find a carpool or vanpool partner.
- 6. **Metro's Ridematch Training** All ETCs are expected to attend one of Metro's free Ridematch Trainings to learn how to match employees with various Rideshare options.
- Annual Ride Guide Provides an excellent informational tool for existing and potential ridesharers. The Ride Guide is a commute planner that informs employees on possible carpool and vanpool matches in their area, nearest park and ride lots, transit information, and personalized commuter information, which includes a carpool lane map, benefits and amenities at the work site, and statistical information on the individuals drive alone commute. Ride Guides are sent by Metro to ETC's for distribution as part of the post survey process.
- Metro Rewards The new Metro Rewards incentive offered by Metro allows employees to earn a chance to win gift cards when they log their daily Rideshare trip on <a href="www.ridematch.info">www.ridematch.info</a>. For each day that the employee Rideshares to work, they will be entered into a monthly drawing for a gift card. The more the employee Rideshares, the more chances they have to win.

To qualify, employees must visit the <a href="www.ridematch.info">www.ridematch.info</a> website and utilize the Commute Calendar to log in their daily trips. The site is accessible from a computer or mobile device. Prize drawings will be held the last day of each month.

• Independent Vanpool Referral Services – ETC's should assist employees looking for a vanpool by referring them to independent vanpool drivers and representatives. ETC's should keep a list of existing vanpools at their work site.

ETC's can also refer employees to Enterprise Vanpools at:

Enterprise Vanpools – www.vanpool.com (800) 826-4367

• **DHR** Workplace and Community Programs **Rideshare Web Page** – Located at <a href="http://www.rideshare.lacounty.gov">http://www.rideshare.lacounty.gov</a>, has information on carpooling, vanpooling, public transit, light rail, Metrolink, Telework and more.

#### **SECTION 6: MARKETING AND PROMOTION**

• Calendar of Rideshare Promotional Themes by Month

JANUARY	FEBRUARY	MARCH
"Carpool Month"	"Vanpool Month"	"Walking Month"
New Year's Day Make a Resolution to Aggressively Promote Ridesharing	Update Rideshare files with Stamped approved plan if received by this month.	Teleworker Appreciation Week is First Full Week of the month
Develop Rideshare Action Plan for work site. Create Rideshare Binder for new Plan Year	Plan implementation should have already begun last month. All strategies must be implemented by December 1.	When approved plan is received – include in ECRP Binder and review timeline of plan implementation
APRIL	MAY	JUNE
"Metrolink Month"	"Bicycle Month"	"Ride the Bus Month"
Remember to Change your Clock and Spring Forward for Daylight Savings Time - Then call a fellow ETC and set up a Networking Meeting	National Bike Month. California Bike to Work Week, usually scheduled prior to Memorial Day Weekend. Bike to Work Day is normally scheduled on Thursday of Bike to Work Week	Summer begins this month, what a great time to schedule a "Meet and Greet" zip code Ridematch meeting
Promote "Foot Power" to drive alone commuters and participate together in the March of Dimes annual Walk America event.	Metro's Annual Diamond Awards	
JULY	AUGUST	SEPTEMBER
JULY "Telework Month"	AUGUST "Park and Ride Month"	SEPTEMBER  "Ride the Light Rail Month"
"Telework Month"  ETC Annual Rule 2202/Survey Workshop scheduled by DHR	"Park and Ride Month"  EZ Pass Anniversary is on the 25 – the Pass makes it easier to ride public	
"Telework Month"  ETC Annual Rule 2202/Survey	"Park and Ride Month"  EZ Pass Anniversary is on the 25 – the	"Ride the Light Rail Month"  Promote "Ride the Metrolink to L.A.
"Telework Month"  ETC Annual Rule 2202/Survey Workshop scheduled by DHR	"Park and Ride Month"  EZ Pass Anniversary is on the 25 – the Pass makes it easier to ride public transit. Encourage employees to buy the EZ Pass and support the County's Clean Air efforts Begin preparing for Rideshare Week in	"Ride the Light Rail Month"  Promote "Ride the Metrolink to L.A. County Fair"  Reminder: Last week to Survey is
"Telework Month"  ETC Annual Rule 2202/Survey Workshop scheduled by DHR Workplace and Community Programs	"Park and Ride Month"  EZ Pass Anniversary is on the 25 – the Pass makes it easier to ride public transit. Encourage employees to buy the EZ Pass and support the County's Clean Air efforts Begin preparing for Rideshare Week in October	"Ride the Light Rail Month"  Promote "Ride the Metrolink to L.A. County Fair"  Reminder: Last week to Survey is first full week in September
"Telework Month"  ETC Annual Rule 2202/Survey Workshop scheduled by DHR Workplace and Community Programs  OCTOBER  "Rideshare Month"  Rideshare Month – Rideshare Week is the first full week of the month. Host a Rideshare Fair. Remind employees	"Park and Ride Month"  EZ Pass Anniversary is on the 25 – the Pass makes it easier to ride public transit. Encourage employees to buy the EZ Pass and support the County's Clean Air efforts Begin preparing for Rideshare Week in October  NOVEMBER  "Get a Ridematch Month"  A month for giving thanks and a month to remind employees that Ridesharing	"Ride the Light Rail Month"  Promote "Ride the Metrolink to L.A. County Fair"  Reminder: Last week to Survey is first full week in September  DECEMBER
"Telework Month"  ETC Annual Rule 2202/Survey Workshop scheduled by DHR Workplace and Community Programs  OCTOBER  "Rideshare Month"  Rideshare Month – Rideshare Week is the first full week of the month. Host a	"Park and Ride Month"  EZ Pass Anniversary is on the 25 – the Pass makes it easier to ride public transit. Encourage employees to buy the EZ Pass and support the County's Clean Air efforts Begin preparing for Rideshare Week in October  NOVEMBER  "Get a Ridematch Month"  A month for giving thanks and a month to	"Ride the Light Rail Month"  Promote "Ride the Metrolink to L.A. County Fair"  Reminder: Last week to Survey is first full week in September  DECEMBER  "Drive Safely Month"  Enjoy the holidays and send a "Thank You" E-Mail to Ridesharing

- County Digest Newsletter The County Digest Newsletter is emailed monthly to all County Departments. This newsletter is an essential part of the Rideshare documentation and a copy of the "Rideshare Corner" article from the newsletter must be in the current ECRP Binder under its own section within the Marketing portion of the binder. Each edition of the County Digest includes a Rideshare article in the "Rideshare Corner" of the Newsletter. Previous years' Rideshare Corner articles from the newsletter must be in the corresponding binders as well.
- **Departmental Newsletter and Intranet** Promote rideshare awareness using newsletters/intranet promoting Ridematching services and other incentives offered at the site (i.e., preferred parking, child care services, EV infrastructure, prize drawings).
- **Rideshare Brochures** Contains information on ridesharing and is good to include in new employee orientation packages. These brochures are provided by DHR Workplace and Community Programs.
- **Rideshare Fairs** Invite local transportation agencies to educate and sponsor incentives for employees who use alternative modes of transportation and provide transportation information to employees. ETCs can request promotional items from DHR for Rideshare events by completing the promotional item request form at least two weeks in advance of the event to allow time for processing.
- Rideshare Events and Special Offers Promote events and special offers as part of the ETC's on-going service to employees. The ETC should use promotional flyers, e-mail blasts, bulletin boards, and internal newsletters to alert employees on events of interest, like:
  - -- Southern California Rideshare Week
  - -- Metrolink's Holiday Express Trains
  - -- Bike to Work Day
  - -- Metrolink to the L.A. County Fair
  - -- Metro News (Free Rides on the Pasadena Gold Line)
  - -- And any other promotions from the various transportation agencies.

ETC's should routinely check the transportation links listed on DHR's Rideshare webpage at <a href="http://rideshare.lacounty.gov/resources">http://rideshare.lacounty.gov/resources</a> to find events and special offers.

#### L.A. County Rideshare ETC Network Directory

SCAQMD Rule 2202 requires that County department worksites with over 250 employees appoint an on-site Employee Transportation Coordinator. The role of the ETC is defined on page 6.

#### See Attachment XII for the ETC Network Directory.

To receive a current directory of ETCs, please contact the Countywide Employee Transportation Coordinator (CETC).

#### Communication Strategies

These are many ways an ETC can "get the word out" about Rideshare information, alerts for commuters on specific commute modes, and other general information regarding Ridesharing.

• Intranet Websites – Through DHR's website, employees can access the County's Rideshare web page by clicking on "Workplace and Community Programs" and then clicking on "Rideshare Program" on the menu on the left.

ETCs are also encouraged to use their department's web site to promote ridesharing. This is a valuable tool to keep employees updated on the department's rideshare program.

- L.A. County Rideshare Brochure Information on ridesharing can be found in this easy to use brochure. The brochure is a great tool for educating employees on ridesharing and should be included in new employee orientation packages. These brochures are provided by DHR, Workplace and Community Programs and can be accessed on-line by visiting the DHR Rideshare Webpage.
- Bulletin Boards Please keep your Rideshare Bulletin Boards up to date with Rideshare information. Information about all Direct Strategies in the ECRP Plan must be included on the Rideshare Bulletin Boards. Your contact information should be included on the Bulletin Board in case employees have questions about Rideshare options. The Guaranteed Ride Home Program should also be advertised on the Bulletin Boards to inform employees about transportation options in case of an emergency or unplanned overtime.
- Newsletters Rideshare information is promoted in the "Rideshare Corner" of the County Digest which is distributed Countywide to all employees. ETC's are also encouraged to actively promote ridesharing in their department newsletters, featuring ridesharing employees, on-site services and rideshare fairs.
- Electronic Communication Along with internal newsletters, ETC's should routinely use E-Communication as part of rideshare promotions. E-mails, Web blasts, and Electronic Message Boards are excellent tools to mass promote a rideshare message.

When employees are aware of the various rideshare options and the benefits, they are more likely to try Ridesharing. Please use as many of the communication strategies as possible to spread the Rideshare message. Focusing on the health and cost-saving benefits and rewards of Ridesharing will make it easier to recruit new Ridesharers and maintain existing ones. Adding just 10 Ridesharers per year at the worksite can increase your AVR significantly, assuming that all the other existing Ridesharers continue to Rideshare. Many employees are unaware of how Rideshare can benefit them. It is up to the ETCs to educate the employees about the benefits and rewards of Ridesharing.

#### **SECTION 7: INFORMATION RESOURCES**

- WPM Rideshare Web Page ......http://www.rideshare.lacounty.gov
- South Coast Air Quality Management District.....www.aqmd.gov

#### • Transportation Agencies

Metro	<u>www.metro.net</u>
Metrolink	www.metrolinktrains.com
Enterprise Vanpools	www.vanpools.com
Big Blue Bus	<u>bigbluebus.com</u>
City of Santa Clarita Transit	www.santaclaritatransit.com
Antelope Valley Transit Authority	<u>www.avta.com</u>
Foothill Transit	www.foothilltransit.org
San Bernardino Associated Governments	www.sanbag.ca.gov
Segway of Los Angeles	www.segway.la
Los Angeles County Bicycle Coalition	www.la-bike.org
Montebello Transit www.cityof	montebello.com/depts/transit
City of Los Angeles Department of Transportation	on www.ladottransit.com

#### **SECTION 8: POLICIES, REPORTS AND SAMPLE FORMS**

• Trip Reduction Policy 5.90 ......Attachment I



#### **Los Angeles County Code Chapter 5.90**

#### VEHICLE TRIP REDUCTION—RIDESHARING

#### **Sections:**

5.90.010 - General.

5.90.020 - Definitions.

5.90.030 - Increase in average vehicle ridership.

5.90.040 - Procedural requirements for ECRP.

5.90.050 - Exemption from SCAQMD Rule 2202.

#### 5.90.010 - General.

This chapter sets forth the actions department heads which supervise County employees at any County worksite of one hundred or more employees must take to promote County employee participation in trip reduction and ridesharing programs. These programs are intended to reduce traffic congestion and air emissions from vehicles used for commuting between home and the worksite. This chapter also is intended to establish requirements at least as effective as Rule 2202 of the South Coast Air Quality Management District ("SCAQMD") in increasing Average Vehicle Ridership at County worksites.

(Ord. 2012-0027 § 1, 2012: Ord. 90-0042 § 1 (part), 1990.)

#### **5.90.020 - Definitions.**

For the purpose of this chapter, the following definitions apply:

For the purpose of this chapter, the following definitions apply:

- A. "Alternate transportation" means the use of non-motor vehicle modes of transportation. Walking and bicycling are examples.
- B. "Average Vehicle Ridership (AVR)" means the figure derived by dividing the employee population at a given worksite that reports to work weekdays between 6:00 a.m. and 10:00 a.m. by the number of vehicles\* driven by these employees commuting from home to the worksite during these hours. The AVR is calculated using a weekly averaging period. The applicable employee population is multiplied by the number of weekdays in the selected averaging period, then divided by the total number of vehicles driven by these employees to the worksite during the same period.
- C. "Central City Area (CCA)," also known as Performance Zone 1, means the Los Angeles City area bounded as described below:

- By the Santa Monica Freeway (Route 10) from Union Avenue to Alameda Street:
- 2. Alameda Street from the Santa Monica Freeway to Sunset Boulevard;
- 3. Sunset Boulevard from Alameda Street to the Harbor Freeway (Route 110);
- 4. The Harbor Freeway from Sunset Boulevard to the Hollywood Freeway (Route 101);
- 5. The Hollywood Freeway to Temple Street;
- 6. Temple Street from Belmont Avenue to Union Avenue; and
- 7. Union Avenue from Temple Street to the Santa Monica Freeway.
- D. "DHR" means the Department of Human Resources County of Los Angeles.
- E. "Department head" means a person formally designated as an acting department head, the employee who has the highest classification in a department which has no regularly appointed department head or designated acting department head, as well as regularly appointed department heads.
- F. "Employee" means any person employed by the County.
- G. "Employee Transportation Coordinator ("ETC") means a person who has completed a training program in transportation management approved by the SCAQMD's Trip Reduction Training Coordinator Advisory Committee. The training program must include, but need not be limited to: review of available commuter matching resources and services, detailed explanation of the eligible activities listed in <a href="Section 5.90.030">Section 5.90.030</a>D, explanation of the relationship between transportation management and air quality, and guidance in developing a trip reduction plan. DHR will provide a list of training programs developed by the Trip Reduction Training Coordinator Advisory Committee to each department head subject to the ordinance codified in this chapter.
- H. "Ridesharing" means the cooperative effort of two or more people traveling together. Utilization of carpools, vanpools, bus pools, taxi pools, trains and public transit are all methods of ridesharing.
- I. "Ridesharing and trip reduction incentives" mean inducements offered to individuals to encourage ridesharing and trip reduction. Examples of incentives are included in Section 5.90.030D.
- J. "Source/receptor areas" means areas established by the SCAQMD based on air monitoring and geographical and meteorological factors. A source area is that area in which air contaminants are discharged. A receptor area is an area in which the contaminants accumulate and are measured. An area can be a source area, a receptor area, or both. The map in Exhibit 5.90.030 shows the source/receptor areas established by the SCAQMD.
- K. "Telework" means an alternate method of work where the employee, also known as the Teleworker, works from home or a location closer to their home like a branch office.
- L. "Worksite" means a building or grouping of buildings located within the County which are in actual physical contact or separated solely by a private or public

roadway or other private or public right-of-way, which is owned or operated by the County, and which is the location of employment of one hundred or more employees.

(Ord. 2012-0027 § 2, 2012: Ord. 90-0042 § 1 (part), 1990.)

\* Vehicles counted shall exclude bicycles, transit vehicles, buses serving multiple worksites and cars stopping en route to other worksites. SCAQMD-approved low pollution vehicles shall also be excluded.

#### 5.90.030 - Increase in average vehicle ridership.

- A. Within ninety days of the effective date of the ordinance codified in this chapter, DHR shall prepare an Employee Commute Reduction Plan ("ECRP") applicable to each department head who supervises employees at a worksite which shall meet the requirements of this chapter.
- B. The ECRP must specify the measures the department head will take to achieve the specified AVR for employee vehicles subject to the ordinance. SCAQMD AVR targets are:
  - 1. 1.75 AVR in Performance Zone 1, which is comprised of the Central City Area of Source Receptor Area 1;
  - 2. 1.5 AVR in Performance Zone 2, which is comprised of Source Receptor Areas 1 (excluding the Central City Area), 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 16, 17, 18, 19, 20, 21, 22, 23, 32, 33, 34 and 35;
  - 3. 1.3 AVR in Performance Zone 3, which is comprised of Source Receptor Areas 13, 14, 15, 24, 25, 26, 27, 28, 29, 30, 31, 36, 37, 38, 39 and 40. (See Exhibit 5.90.030 for locations of specific source/receptor areas.)
- C. The ECRP shall be prepared by a certified ETC and shall include:
  - 1. Designation of a certified ETC responsible for implementation of the ECRP.
  - 2. An inventory of current measures used by the department head intended to achieve increases in AVR.
  - 3. A verifiable estimate of the existing AVR at the worksite, as defined in Section 5.90.020B. In the case of multiple worksites in close proximity although separated by more than one right-of-way, a single ECRP may be prepared for all worksites.
  - 4. A list of specific incentives the department head will undertake which can reasonably be expected to lead to achievement of the target AVR level within twelve months of plan approval.
- D. Increasing AVR may be achieved by, but is not limited to the following:
  - 1. Direct financial incentives for ridesharing;
  - 2. Establishment of carpool, bus pool or vanpool programs;
  - 3. Partial or full subsidization of parking for ridesharing employees;
  - 4. Full or partial subsidization of carpools, vanpools, bus pools, shuttles or use of public transit;

- 5. Provision of an allowance for employees to utilize company-owned fleet vehicles for ridesharing purposes;
- 6. Preferential parking for vehicles used for ridesharing;
- 7. Facility improvements which provide preferential access and/or egress for ridesharing employees;
- 8. Facility improvements to encourage use of bicycles;
- 9. Active use of a computerized rideshare matching service such as the Metropolitan Transportation Agency's ("Metro") Rideshare Matching Services or an effective in-house rideshare matching service;
- 10. Compressed work weeks such as a 4/40 or 9/80 work schedule where employees work forty hours in fewer than five days in one week or eighty hours in fewer than ten days in two weeks;
- 11. Flexible work hours that facilitate employee ridesharing;
- 12. Telework.

(Ord. 2012-0027 § 3, 2012; Ord. 90-0042 § 1 (part), 1990.)

#### 5.90.040 - Procedural requirements for ECRP.

- A. DHR must update the ECRP annually based upon each department head's annual review and report.
- B. Each department head must, on an annual basis, review its implementation of the ECRP. The review shall focus on ridesharing and trip-reduction incentives offered by the department head. The review shall consist of a report to DHR that:
  - 1. Estimates AVR levels attained:
  - 2. Verifies that the ECRP incentives have been offered;
  - 3. Describes use of those incentives offered by the department head;
  - 4. Evaluates why the ECRP did or did not work, and explains why proposed revisions to the ECRP are likely to achieve the AVR target levels;
  - 5. Lists additional incentives which can reasonably be expected to correct deficiencies; and
  - 6. Explains why the additional incentives are likely to result in achieving AVR target levels.
- C. DHR may perform follow-up audits on a selective basis. DHR shall notify the department heads of the submittal deadline for the review and update.
- D. The review and updated ECRP shall be prepared twelve months from the date of the initial ECRP preparation.

(Ord. 2012-0027 § 4, 2012: Ord. 90-0042 § 1 (part), 1990.)

#### 5.90.050 - Exemption from SCAQMD Rule 2202.

A. DHR shall, within ten days of the effective date of the ordinance codified in this chapter, make written application to the Executive Officer of the SCAQMD for exemption from the SCAQMD'S Rule 2202, on the basis that the requirements of this chapter are at least as effective as the SCAQMD'S Rule 2202 in increasing average vehicle ridership at County worksites.

B. In order to maintain the County's exemption from the SCAQMD'S Rule 2202, DHR shall submit an annual report to the Executive Officer of the SCAQMD describing the trip reduction incentives being offered by the County and the annual AVR levels achieved at the County's worksites.

(Ord. 2012-0027 § 5, 2012: Ord. 90-0042 § 1 (part), 1990.)





# COUNTY OF LOS ANGELES DEPARTMENT OF HUMAN RESOURCES

HEADQUARTERS
579 KENNETH HAHN HALL OF ADMINISTRATION • LOS ANGELES, CALIFORNIA 90012
(213) 974-2406 FAX (213) 621-0387

BRANCH OFFICE 3333 WILSHIRE BOULEVARD • LOS ANGELES, CALIFORNIA 90010

**Board of Supervisors** 

HILDA L. SOLIS First District

MARK RIDLEY-THOMAS Second District

SHEILA KUEHL Third District

DON KNABE Fourth District

MICHAEL D. ANTONOVICH

Fifth District

June 15, 2017

To: All Department Heads

From: Lisa M. Garrett

**Director of Personnel** 

#### 2017 AVERAGE VEHICLE RIDERSHIP SURVEY

Beginning the week of July 17, 2017, the County will be conducting the annual mandatory Average Vehicle Ridership (AVR) survey. Metro will administer the survey calculation process on behalf of the County using their web-based interface to tally survey information. The Department of Human Resources and Metro will meet with County Employee Transportation Coordinators (ETCs) to review the survey process and procedures.

The AVR survey is an integral component of the County's Employee Commute Reduction Program, commonly known as Rideshare. The survey is conducted annually as required by the County's Trip Reduction Ordinance (County Code Chapter 5.90) and the South Coast Air Quality Management District's (SCAQMD) Rule 2202 for worksites with more than 100 employees. County ETCs must conduct their survey during one of the following weeks: July 17, July 24, July 31, August 7, August 14, August 21 or August 28, 2017 (Attachment).

County worksites with more than 250 employees will use the survey results to complete their annual Rule 2202 Employee Commute Reduction Plan, which is due to the SCAQMD by December 1, 2017.

**THIS SURVEY IS MANDATORY.** With the exception of employees designated as temporary, seasonal, volunteer, or field workers, **all** County employees must be surveyed if they report to the worksite between 6 a.m. and 10 a.m. Please ask your Human Resources or Payroll section to determine the total employee count **and** the

"To Enrich Lives Through Effective And Caring Service"

Please Conserve Paper – This Document and Copies are <u>Two-Sided</u> Intra-County Correspondence Sent Electronically Only number of employees expected to arrive between 6 a.m. and 10 a.m. for all of your department's worksites before the designated survey week. <u>Accurate employee counts are critical to ensure a valid and successful survey</u>. Departments not verifying and documenting employee counts may receive penalties and fines from the SCAQMD for conducting an invalid survey at the site(s) in question.

Our goal is for each worksite to achieve a survey response rate between 90 and 93 percent to ensure the best possible AVR results. An increasing AVR is a fundamental element in getting annual Rideshare plans approved by the SCAQMD. Plan approvals keep the County in compliance with Rule 2202 and help departments avoid penalties and additional fees.

If you have any questions or need additional information, your staff may contact Eddie Washington, County Transportation Program Manager, Workplace and Community Programs, at (213) 974-1347 or <a href="mailto:ewashington@hr.lacounty.gov">ewashington@hr.lacounty.gov</a>.

Thank you for your cooperation and support of cleaner air through Ridesharing.

LMG:EP:PAM MLM:EW:KT

#### Attachment

c: Administrative Deputies
Human Resources Managers
Employee Transportation Managers and Coordinators

# 2018 COUNTY TRIP REDUCTION PROGRAM YEARLY TIMELINE OF EVENTS

TASK OR EVENT  TARGET DUE DATE  TARGET DUE DATE  TARGET DUE DATE  January 10, 2018  January 10, 2018  June,	TACK OF EVENT				
Countywide AVR Survey Workshops for ETCs:  • (DHS/DPH/DMH)  • Sheriff (LASD)  • Children and Family Services (DCFS)  • All other County sites  • Public Social Services (DPSS)  Activities for conducting the Survey Week:  • Determine total number of employees at site. (Critical that this be done as accurately as possible)  • Determine total number of window employees at site (report between 6 a.m. to 10 a.m.).  • ***Both the total number of employee and window employee counts must come from HR or payroll***  • Check for your Survey Week at right. • Distribute AVR Surveys no earlier than Thursday of Survey Week, 4 p.m. Note: Survey will not be valid if survey week includes a "Holiday" or if held during California Rideshare Week  ECRP Audits and Rule 2202 ECRP Plan Preparation Workshops  Civic Center Clean Air Rideshare Fair Celebrate Southern California Rideshare Week  Plans due for all regulated sites (completed signature page not required)  Departments submit Signed Plans to DHR  All current approved plan strategies completed  December 1, 2018  June, 20	TASK OR EVENT	TARGET DUE DATE			
(DHS/DPH/DMH)     Sheriff (LASD)     Children and Family Services (DCFS)     All other County sites     Public Social Services (DPSS)  Activities for conducting the Survey Week:     Determine total number of employees at site. (Critical that this be done as accurately as possible)     Determine total number of window employees at site (report between 6 a.m. to 10 a.m.).     "**Both the total number of employee and window employee counts must come from HR or payroll**     Check for your Survey Week at right.     Distribute AVR Surveys no earlier than Thursday of Survey Week at right.     Distribute AVR Surveys no earlier than Thursday of Survey Week, 4 p.m. Note: Survey will not be valid if survey week includes a "Holiday" or if held during California Rideshare Week.  ECRP Audits and Rule 2202 ECRP Plan Preparation Workshops Civic Center Clean Air Rideshare Fair Celebrate Southern California Rideshare Week Plans due for all regulated sites (completed signature page not required)  Departments submit Signed Plans to DHR All current approved plan strategies completed  June, 2018	ETC Annual Workshop	January 10, 2018			
Sheriff (LASD) Children and Family Services (DCFS) All other County sites Public Social Services (DPSS)  Activities for conducting the Survey Week: Determine total number of employees at site. (Critical that this be done as accurately as possible) Determine total number of window employees at site (report between 6 a.m. to 10 a.m.).  ****Both the total number of employee and window employees counts must come from HR or payroll*** Check for your Survey Week at right. Distribute AVR Surveys no earlier than Thursday of Survey Week, 4 p.m. Note: Survey will not be valid if survey week includes a "Holiday" or if held during California Rideshare Week.  ECRP Audits and Rule 2202 ECRP Plan Preparation Workshops  Civic Center Clean Air Rideshare Fair Celebrate Southern California Rideshare Week Plans due for all regulated sites (completed signature page not required)  Departments submit Signed Plans to DHR DHR delivers all plans to SCAQMD  All current approved plan strategies completed  All current approved plan strategies completed  July, 2018   July, 2018  July, 2018   July, 2018  July, 201					
All other County sites     Public Social Services (DPSS)  Activities for conducting the Survey Week:     Determine total number of employees at site. (Critical that this be done as accurately as possible)     Determine total number of window employees at site (report between 6 a.m. to 10 a.m.).     ***Both the total number of employee and window employee counts must come from HR or payroll***     Check for your Survey Week at right.     Distribute AVR Surveys on earlier than Thursday of Survey Week 4 p.m. Note: Survey will not be valid if survey week includes a "Holiday" or if held during California Rideshare Week.  ECRP Audits and Rule 2202 ECRP Plan Preparation Workshops  ECRP Audits and Rule 2202 ECRP Plan Preparation Workshops  Civic Center Clean Air Rideshare Fair  Celebrate Southern California Rideshare Week  Plans due for all regulated sites (completed signature page not required)  Departments submit Signed Plans to DHR  DHR reviews Submitted Plans  DHR delivers all plans to SCAQMD  All current approved plan strategies completed  December 1, 2018 - Final Date – no exceptions	, ,				
Public Social Services (DPSS)  Activities for conducting the Survey Week:      Determine total number of employees at site. (Critical that this be done as accurately as possible)      Determine total number of window employees at site (report between 6 a.m. to 10 a.m.).  ****Both the total number of employee and window employee counts must come from HR or payroll***      Check for your Survey Week at right.     Distribute AVR Surveys no earlier than Thursday of Survey Week, 4 p.m.  Note: Survey will not be valid if survey week includes a "Holiday" or if held during California Rideshare Week.  ECRP Audits and Rule 2202 ECRP Plan Preparation Workshops  Civic Center Clean Air Rideshare Fair  Celebrate Southern California Rideshare Week  Plans due for all regulated sites (completed signature page not required)  Departments submit Signed Plans to DHR  DHR reviews Submitted Plans  Cerember 1, 2018 - Final Date – no exceptions	,				
Determine total number of employees at site. (Critical that this be done as accurately as possible)     Determine total number of window employees at site (report between 6 a.m. to 10 a.m.).      ****Both the total number of employee and window employee counts must come from HR or payroll***     Check for your Survey Week at right.     Distribute AVR Surveys no earlier than Thursday of Survey Week, 4 p.m. Note: Survey will not be valid if survey week includes a "Holiday" or if held during California Rideshare Week.  ECRP Audits and Rule 2202 ECRP Plan Preparation Workshops  Civic Center Clean Air Rideshare Fair  Celebrate Southern California Rideshare Week  Plans due for all regulated sites (completed signature page not required)  Departments submit Signed Plans to DHR  DHR reviews Submitted Plans  DHR delivers all plans to SCAQMD  All current approved plan strategies completed  August XX, 2018 – Child Support Completed sites (completed signature page not required)  Survey Weeks for Specific Departments and Facilities  July XX, 2018 – Civic Center Multi-Site – 1 and 2  July XX, 2018 – DHS, DPH  July XX, 2018 – Sheriff, ISD, Fire  August XX, 2018 – Vermont Complex Branch I & II, Department of Human Resources, Public Library, DA  August XX, 2018 – Child Support Services, LACERA, Public Works, RR/CC  August XX, 2018 – Child Support Services, LACERA, Public Works, RR/CC  August XX, 2018 – DPSS  September/October 2018  October 4, 2018  October 1-5, 2018  October 12, 2018  November 30, 2018  December 1, 2018 - Final Date – no exceptions	, ,	A (2)			
Civic Center Clean Air Rideshare Fair  Celebrate Southern California Rideshare Week  Plans due for all regulated sites (completed signature page not required)  Departments submit Signed Plans to DHR  DHR reviews Submitted Plans  DHR delivers all plans to SCAQMD  All current approved plan strategies completed  Cotober 4, 2018  October 1-5, 2018  October 12, 2018  October 26, 2018 – No Exceptions  October 29 – November 29, 2018  November 30, 2018  December 1, 2018 - Final Date – no exceptions	<ul> <li>Determine total number of employees at site. (Critical that this be done as accurately as possible)</li> <li>Determine total number of window employees at site (report between 6 a.m. to 10 a.m.).</li> <li>***Both the total number of employee and window employee counts must come from HR or payroll***</li> <li>Check for your Survey Week at right.</li> <li>Distribute AVR Surveys no earlier than Thursday of Survey Week, 4 p.m.</li> <li>Note: Survey will not be valid if survey week includes a "Holiday" or if held during</li> </ul>	Facilities  July XX, 2018 – Civic Center Multi-Site – 1 and 2  July XX, 2018 – DHS, DPH  July XX, 2018 – Sheriff, ISD, Fire  August XX, 2018 - DCFS, Probation  August XX, 2018 – Vermont Complex Branch I & II, Department of Human Resources, Public Library, DA  August XX, 2018 – Child Support Services, LACERA, Public Works, RR/CC			
Celebrate Southern California Rideshare Week  Plans due for all regulated sites (completed signature page not required)  Departments submit Signed Plans to DHR  DHR reviews Submitted Plans  DHR delivers all plans to SCAQMD  All current approved plan strategies completed  October 1-5, 2018  October 12, 2018  October 26, 2018 – No Exceptions  October 29 – November 29, 2018  November 30, 2018  December 1, 2018 - Final Date – no exceptions		September/October 2018			
Plans due for all regulated sites (completed signature page not required)  Departments submit Signed Plans to DHR  DHR reviews Submitted Plans  DHR delivers all plans to SCAQMD  All current approved plan strategies completed  October 26, 2018 – No Exceptions  October 29 – November 29, 2018  November 30, 2018  December 1, 2018 - Final Date – no exceptions	Civic Center Clean Air Rideshare Fair	October 4, 2018			
Departments submit Signed Plans to DHR  Departments Submit Signed Plans to DHR  October 26, 2018 – No Exceptions  October 29 – November 29, 2018  DHR delivers all plans to SCAQMD  November 30, 2018  All current approved plan strategies completed  December 1, 2018 - Final Date – no exceptions	Celebrate Southern California Rideshare Week	October 1-5, 2018			
DHR reviews Submitted Plans  October 29 – November 29, 2018  November 30, 2018  All current approved plan strategies completed  December 1, 2018 - Final Date – no exceptions	· · ·	October 12, 2018			
DHR delivers all plans to SCAQMD  November 30, 2018  All current approved plan strategies completed  December 1, 2018 - Final Date – no exceptions	Departments submit Signed Plans to DHR	October 26, 2018 – No Exceptions			
All current approved plan strategies  completed  December 1, 2018 - Final Date – no exceptions	DHR reviews Submitted Plans	October 29 – November 29, 2018			
completed exceptions	DHR delivers all plans to SCAQMD	November 30, 2018			
SCAQMD Plan approvals December 2018 – March 2019	· · · · · · · · · · · · · · · · · · ·				
	SCAQMD Plan approvals	December 2018 – March 2019			





#### Department of Human Resources Workplace and Community Programs 222 S. Hill Street, #650 Los Angeles, CA 90012

Clean Air Enriches Lives

# EMPLOYEE TRANSPORTATION COORDINATOR (ETC) FAQ SHEET

#### Information and Questions

- Q. If I have a general question about Rideshare, ECRP or my duties as an ETC, what do I do?
- A. First, try to find the answer to your question in the ETC Manual. The Table of Contents has a list of topics included in the Manual. The ETC Manual is designed to provide general information about ETC duties and responsibilities.
- Q. Who do I contact if I have a question on ETC duties or anything related to Rideshare and can't find the answer in the ETC Manual?
- A. Contact Kelly Ty, Countywide ETC at (213) 974-1182 or <a href="https://kty@hr.lacounty.gov">kty@hr.lacounty.gov</a>. or Julio Aquino at (213) 974-2523 or <a href="mailto:jaquino@hr.lacounty.gov">jaquino@hr.lacounty.gov</a>.
- Q. How much time does it take per week to execute the strategies in my plan?
- A. Once you have completed all steps specified in your plan to date, it can take as little as an average of an hour to four hours per week to maintain a Rideshare program, but this is if you are organized.
- Q. If I receive correspondence from any outside agency, should I let Kelly or Julio know?
- A. Yes, as soon as possible. Please do not respond to correspondence or phone calls from outside agencies. Please refer all inquiries or contacts to Kelly or Julio.

#### Vanpools

- Q. If I want to get more information for an employee who wants to know more about Vanpooling, who can I contact?
- A. You can contact the Enterprise Vanpool Program at (800) 826-4367.

#### ECRP Plan and Plan Information

- Q. When is my Employee Commute Reduction Plan (ECRP) plan due to the DHR for review?
- A. Your plan, ETC certificate and Marketing Certificate, if applicable, are due to the DHR by October 15 for review. After documents are reviewed, they will be forwarded by DHR to the SCAQMD on or before December 1.
- Q. How do I outline what to do for the new ECRP plan to stay in compliance with the AQMD?
- A. Read and become familiar with the contents of your plan. List all the strategies you are to execute and create a calendar with due dates and requirements to complete these tasks. If you need a calendar, contact Juan Arredondo.
- Q. What do I do if the Administrator or ETC at my site changes?
- A. Contact CETC **as soon as the change(s) occur**. Prepare a letter on department letterhead advising the AQMD of the change. Please add a line and the words "Noted and Approved" under that line after the body and signature of the letter (see Attachment X in the ETC Rideshare Manual). Please list the Assistant Director of Human Resources under "Noted and Approved". Send this letter to <a href="https://kty@hr.lacounty.gov">kty@hr.lacounty.gov</a>. **Please do not send ANYTHING** to the AQMD. All changes pertinent to your ECRP plan must be reported to DHR first. DHR will forward the information to the AQMD.

#### Personalized Commute Assistance and Ridematching

- Q. How do I help find a ride-match for my employees who request one?
- A. All site ETCs have access to the Ridematch.info website and can add or match employees who are interested in Carpooling or Vanpooling. If you need your login information, please contact Kelly Ty. You can also help employees by mapping out their commute using public transportation using Metro's Trip Planner. Metro's Trip Planner can be found at the following website: <a href="http://socaltransport.org/tm">http://socaltransport.org/tm</a> pub start.php.

#### Bulletin Boards and ETC Information

- Q. What kinds of things can go on my bulletin board?
- A. Your bulletin board must be updated monthly and should have all the Direct Strategies detailed in your plan. After that, you may place additional Rideshare information as you see fit. If you need blank flyers for any of the Direct Strategies, contact Kelly Ty.

- Q. If I need to educate employees on who their ETC is, what is the best way to do that?
- A. All of the employees at your site should know who the ETC at their site is. If your employees have e-mail access, then sending an e-mail with an interesting subject line can do the trick. Flyers on bulletin boards also work. Some sites like to use the public address system to highlight Rideshare information and at regular staff meetings. Those are good starts, but you need to see what works best at your site and using a picture of you in all of these methods would help even more.

#### **Audits**

- Q. What if the SCAQMD comes out to conduct an audit?
- A. Provide the inspector with all requested information and answer only the questions they ask. Do not offer any additional information other than what is asked. Contact the CETC immediately after the audit.

Please note that DHR may conduct informal inspections from time to time to ensure the site is in compliance with Rule 2202. Please use your Audit Form to ensure your ECRP Binders are properly organized. All ECRP Strategies must be implemented and documented to pass an audit.

- Q. How long do I have to keep documentation of Rideshare activities?
- A. All documentation of Rideshare activities must be maintained for three years in addition to the current active plan year.
- Q. Do I have to keep records of the AVR survey information?
- A. Yes, AVR survey data must also be maintained for three years. Keep in mind that the survey is conducted prior to the plan that is submitted.
- Q. How do I pass and audit?
- A. Use the Audit Checklist form (Attachment V in the ETC Manual) as a guide to ensure you have all the required documentation in the ECRP Plan.

#### Rideshare Events

- Q. What are my responsibilities when conducting and wrapping up a Rideshare Event or Fair?
- A. A rideshare event or fair can be as simple as a table and transportation agency information such as bus schedules. You can also incentivize participation by holding opportunity drawings for people who show up. You need to have a signin sheet, the materials and literature you will be handing out and a camera to

take pictures of the event. You will need to either date stamp the pictures using the camera's features or take a picture of the flyer for the event with someone holding the flyer. Then you file all documents and pictures in your rideshare binder. If prize drawings are given away, be sure to document this and have winners sign a log sheet for proof.

- Q. How do I conduct a Rideshare Luncheon?
- A. First, you must hold a pledge event two (2) months before the Rideshare Luncheon. At this event, all the employees who want to pledge to rideshare will fill out a pledge form (available from Kelly) with the date of the pledge next their signature.

Next, employees fulfill their pledges by ridesharing in the month before the Rideshare Luncheon.

Once the commitment has been fulfilled, the employee returns to the ETC at a separate event or at the Rideshare Luncheon to sign the bottom portion of the pledge form confirming that they have fulfilled their commitment to rideshare. Then they are rewarded with a slice or two of pizza or Subway sandwich.

The Rideshare Luncheon is separate from a Rideshare Event. The Rideshare Luncheon is considered a Direct Strategy and the Rideshare Event is considered a Marketing Strategy.

#### Prize Drawings

- Q. My ECRP Plan includes \$200 in prize drawings. Who pays for this?
- A. The site or department funds the prize drawings.
- Q. My ECRP Plan includes \$100 worth of prize drawings but we only provided \$75 in prizes. What happens?
- A. Your site would be in violation of Rule 2202 and subject to fines and penalties which will raise the annual amount of required prize drawings in the future.
- Q. What if the regulated site has more than one County department located in the building. Does the lead department pay for the prize drawings?
- A. If there are multiple County departments at the site, the lead department responsible for implementing the Rideshare plan may request the other department's to pay an equal share of the prize drawings.

#### Vanpool Marketing Campaign

Q. What is the Vanpool Marketing Campaign?

- A. The Vanpool Marketing Campaign is aimed at increasing the overall Vanpool Ridership by educating and informing employees about vanpooling and also helping employees form vanpools. The goal is to form a new vanpool at the worksite. ETCs must work with Enterprise Rideshare to implement the campaign.
- Q. What are the different materials that will be distributed for the Vanpool Marketing Campaign?
- A. Brochures, flyers and web links will be created and distributed to ETCs required to conduct the campaign. ETCs can request these items by contacting the CETC, or by working with Enterprise Rideshare. The ETC is responsible for promoting the formation of a vanpool by targeting employees most likely to join.

#### Clean Vehicle Purchase Program

- Q. What is the Clean Vehicle Purchase Program
- A. The Vehicle Purchasing and Services Program or VPSP, is a countywide program that gives county employees a special fleet vehicle rate on the purchase of their next car. Rideshare is promoting Clean Vehicle purchases through this program as a part of the Rideshare message and Mission: To promote the reduction of mobile emissions through various methods within Ridesharing. One of those methods is driving an alternative fuel vehicle
- Q. How do I access the VPSP?
- A. Please got to the County website at <a href="http://web.co.la.ca.us/lacounty/vpsp.htm">http://web.co.la.ca.us/lacounty/vpsp.htm</a>. There you can get more detailed information about the program.
- Q If I want to market this, are there any material available?
- A. Yes, please let your CETC know that you need marketing materials and you will be sent brochures and flyers.

If you have any other questions about the County's Rideshare program, please contact Eddie Washington, County Transportation Program Manager at (213) 974-1347 or <a href="mailto:ewashington@hr.lacounty.gov">ewashington@hr.lacounty.gov</a>. You may also contact Kelly Ty at (213) 974-1182 or <a href="mailto:kty@hr.lacounty.gov">kty@hr.lacounty.gov</a> or Julio Aquino at (213) 974-2523 or <a href="mailto:jaquino@hr.lacounty.gov">jaquino@hr.lacounty.gov</a>.

AVR Survey.....Attachment IV



#### Ridematching and Average Vehicle Ridership (AVR) Survey Form

#### Employee Information (Please Print)

1.	First Name/Last Name /Middle Initial *	(Required)			Emple	oyee I.D. # ≄(Req	uired)
2.	Street Address *(Required)			City *(Required)	St	ate Zip∜@equ	ired)
	(Address is confidential and will not ap	pear on anyon	ne else's RideGuid				
9	Intersection Closest to Your Home				E:  AJJ	(Required if phone # is	
٥.	Intersection Closest to Your Flome				Email Address	(Required if phone # is	missing)
4.	Area Code, Phone Number and Extension	n Cell	Home W	ork	Work De	partment	
5.	Signature *(Required)				Date:	(Required)	
						(	
6.	Typical Commute Mode *(Required) (Check			_			
	Public Bus Metrolin		Walk	_	Bicycle	Telecor	nmute
	Drive alone Motorcy	cle	Carpool	П	Vanpool		
7.	Typical Work Hours *(Required) (Circle AM of	or PM) Start T	Time : AM	/PM and End	Time : AM	/PM	
	a. If your work hours vary f						
	<ul> <li>b. If you have up to one ho</li> </ul>	ur flexibility in	your start and le	ave time, plea:	e check here		
Ins	tructions:						
•	You must enter the time you began to			acation, or reg	ular day(s) off, ent	er normal start t	time.
:	Please circle AM or PM for each day Fill in the correct letter from the Tran	•		each day indic	ating how you arri	and to work	
	This is the confect letter from the Tian	isportation in	oues Legena, ioi	each day mak	ating now you arm	red to work.	
]	Transportation Modes Legend	<u>k</u>					
A	Zero Emission Vehicle		ons in Vehicle		W 15 Persons		
B C	Bus Rail/Plane		ons in Vehicle				ay(s) Off (RDO)
Ď	Walk	N 6 Persons in Vehicle O 7 Persons in Vehicle			X 3/36 work week days off (2 days) Y 4/40 work week days off (1 day)		
E	Bicycle	P 8 Persons in Vehicle Z 9/80 work week day off (1 day)			day)		
F G	Telecommute Noncommuting	Q 9 Persons in Vehicle All Other Days Off R 10 Persons in Vehicle AA Vacation					
H	Drive Alone		sons in Vehicle		AA Vacation BB Sick		
ï	Motorcycle	T 12 Per	sons in Vehicle			y Off, Jury Duty,	LOA, etc.
ĵ.	2 Persons in Vehicle		rsons in Vehicle				
K	3 Persons in Vehicle  *Any rideshare mode must be used for		sons in Vehicle of the total trip di	stance in orde	r to qualify		
	7119 11221212 11122 11122 1122 122		Monday	Tuesday	Wednesday	Thursday	Friday
8	8. Indicate Survey Week Dates>	>	/	/	/	/	1
Feet	ter the time you began work for each day	,	a.m.		a.m.	a.m.	
	rcle am or pm)		p.m.	a.m p.m	-	p.m.	a.m. p.m.
	in code from Transportation Modes Leg	end here		-			<u> </u>
(Le	etters A to CC)						
_			h	e 1 h	L . I .		
	Yes: Please send me a RideGuide when the RideGuide of						
	sharing a ride to work. The RideGuide also provides a list of Park and Ride lot locations and information on other ridesharing options such as Metrolink/rail, vanpools and public bus. By checking yes, I understand that my name, telephone number, and/or email address will be						
	provided to other commuters who want to carpool to work.						
	No: I do not want to receive a RideGuide at this time.						
	*Per California Penal Code section 637.6 this information will be used for carpooling or ridesharing purposes. I understand that my signature allows the information						
	provided to be used for ridesharing purposes in the regional ridematching database sponsored by Metro, OCTA, VCTC and through joint partnerships with local cities and Transportation Management Associations to promote ridesharing programs and reduce congestion. I understand these entities are strictly prohibited from disclosing this						
	information to any other third parties. I acknowled	ge that my partici	pation in ridematching	g is voluntary and	that I am responsible fo	r my participation in	a rideshare
	arrangement. I understand that the sponsoring ag participation.	encies shall have	no responsibility or lia	bility for any claim	s, expenses or damages	resulting from any i	individual's



For more information call 213.922.2811 or rideshare@metro.net

7.11.2016



### ECRP Plan Audit Form

	Site name	Audit I	Date	ETC name
	Site number	Audit 1	Year	
2000				ETC Phone
item #			_	All strategies that are chosen for the indicated plan
			0.59	year must have present in the ECRP binder proof of implemention or a sheet with information on when and how the strategy will be implented. No
- 3	Audit Checklist	Yes	No	exceptions.
1	Stamped approved copy of current plan?	-		Comments
2	Centralized place for files?	-	8	
	Marketing Strategies	2		
3	Marketing Class			The state of the s
4	Direct Communication		8	Rideshare L.A. County
	Employer Newsletter, Flyer, Announcements,			A STATE OF THE PARTY OF THE PAR
	Memo or Letter at least Quarterly			
	Employer Rideshare Events	13	1	
7	New Hire Orientation	0	ý.	<b>-</b> 6
	Rideshare Bulletin Boards/Commuter		$\top$	T)
8	Information Kiosk/Display		1	
- 1	Information Kiosk/Display Rideshare Meetings/Focus Groups, At least	-		
9	Semi-annually			# F1 # & & \
	Rideshare Website			The second secon
11	Other Marketing Strategies	0		Rideshare L.A. County
	Basic Strategies			
12	Commuter Choice Program		3	
	Flex time schedules			
	GRH	+	$\overline{}$	- 4
	Personalized Commute Assistance	13		<b>⊣</b>
	Preferential Parking	-	1	
	Rideshare Matching	-	+	
	Transit Information Center	-	+	The second second
10	Other Basic Strategies (including Site	+	+	Rideshare L.A. County
			1	The strate Line Coulding
19	Amenities) Direct Strategies	-	-	
	Auto Services			
		+	-	<b>⊣</b>
21	Bicycle Program Compressed Workweek		1	<b>→</b> 6
22	Direct Financial Rewards	+	+	<b>⊣</b> 5
		-	+	<b>→</b> 8
24	Discounted or Free Meals		1	
	Employee Clean Vehicles Purchases		-	(III)
	Gift Certificates.	- 3	1	
27	Off Peak Rideshare Program	-	4	Rideshare L.A. County
28	Parking Charge/subsidy	12	4	Thuesdaye L.A. County
	Parking Cash-out	_	-	
	Points program			
	Prize Drawings		1	<b>_</b> 6
	Start-up Incentives			- Lunion contra
	Telecommuting	0	3	A compared to the second and the sec
	Time off With Pay	-9	3	ETC Signature and date
	Transit Subsidy			
	Vanpool Program	13	1	Account and the second
11111	Other Direct Strategies	77		Pass/Fail -
37		9		Date



### County of Los Angeles Guaranteed Ride Home Program







### GETTING YOU WHERE YOU NEED TO BE

### County of Los Angeles Guaranteed Ride Home Program



Tell me about the "County's Guaranteed Ride Home Program". This program helps employees who rideshare to work get to where they need to be in case of an emergency or illness. Use of the program is strictly reserved for employees that rideshare.

Once the employee arrives at the worksite and it is not possible for the employee to use their regular commute method, the employee should contact their manager. The manager will contact the site's Employee Transportation Coordinator (ETC) for a Guaranteed Ride Home (GRH). The ETC will:

- Approve the best transportation method for the employee. For example, the method includes a coworker, bus, taxi or rental car. The ETC will document the reason for the use of the program by the employee in a memo or e-mail and submit it to the Rideshare Program or Countywide ETC.
- Have the employee fill out and sign the Waiver of Liability <u>before</u> the employee can use the GRH program.
- Fill out the Waiver of Liability, fill out a taxi voucher if using a taxi and give the employee a confirmation report form. The ETC will fill out the voucher and include:
  - o The date:
  - o The employee's name, where the trip will start, and where the trip will end; and
  - o ETC signature.
- Have the employee, upon reaching the destination, retain the pink copy and return it and the completed confirmation report form to the ETC. A copy of the confirmation report may be given to the employee's manager if requested.
- Allow the department manager to determine the procedure used to acquire a rental car. The
  employee may rent the car and submit for reimbursement or the department or site may
  pay for the rental and submit for reimbursement. A letter to request reimbursement must
  be submitted to DHR Workplace and Community Programs and include the signed Waiver
  of Liability, completed Confirmation Report form, and rental agreement or any other
  documents verifying that a car was rented.
- Receive the original validated ticket if public transportation is used. The ETC will make a copy of the original validated ticket and send the ticket and a letter requesting reimbursement to the Department of Human Resources, Workplace and Community Programs. Monthly pass holders will not be reimbursed unless a method other than public transit is chosen or the transit schedule does not allow timely use of public transit.

The County's Guaranteed Ride Home (GRH) Program was created to support employees who use public transportation, carpool, vanpool, ride a bicycle or walk instead of driving alone to and from work. For more information, contact your site's Employee Transportation Coordinator.

### County of Los Angeles Guaranteed Ride Home Program Policies and Procedures



#### **POLICY**

County policy (Chapter 5.90 Vehicle Trip Reduction - Ridesharing) supports regional air quality enhancement and traffic mitigation by encouraging County employees to rideshare when commuting to and from work. Use of the Guaranteed Ride Home is encouraged as a commuting incentive supporting the South Coast Air Quality Management District's Rule 2202. Five Guaranteed Ride Home options are available to employees based upon approval, management priorities and commuting distance. Before any method is approved, the employee must first fill out and sign the Waiver of Liability form.

### The transportation mode selected for the GRH must be researched and attempted in the following order:

#### 1. Coworker Assistance

An attempt must first be made to match the employee with another employee traveling in the same direction. Before using the other options allowed within the program below, an attempt must be made to arrange a ride with co-workers.

#### 2. Public Transit

A ticket or cash to purchase a ticket must be made available to employees who normally carpool or vanpool. This may meet the employee's needs if time is not critical and bus, rail, or train service is convenient. Reimbursement may be requested if purchased by employee.

#### 3. Taxi Service

A taxi voucher can be provided to employees who:

- are unable to drive due to illness;
- work unplanned overtime; or
- do not possess a valid driver's license

#### 4. Short Term Auto Rental

Auto rental is a good option for employees who live 25 or more miles from the worksite.

#### 5. County Vehicle

If County vehicles are available per department policy, management may make a vehicle available on an emergency basis.

If the trip is required as a result of a personal or family emergency, the departmental cost of a trip may be paid out of petty cash and reimbursed through the Guaranteed Ride Home Fund, DHR. Proper authority is required for the authorization of payments.

#### **ELIGIBILITY**

The Guaranteed Ride Home Program is open to all County employees who carpool, vanpool or take public transit on a day that they need transportation service on an emergency basis or for unplanned overtime. Use of the program is limited to emergency situations only. Emergency circumstances include: unplanned overtime; non-life threatening illness or injury; personal or family crisis; and situations when a carpool or vanpool driver has to leave and the rest of the vanpool participants need a ride home. Only one, one-way trip home or to the employees desired drop-off location must be provided per day per employee.

#### **PROCEDURES**

The steps below must be followed to receive Guaranteed Ride Home service:

- 1. The employee must first contact their immediate supervisor. The supervisor determines the need for the service.
- 2. The supervisor notifies the authorized departmental Guaranteed Ride Home Program Coordinator (usually the ETC) for instruction on how to proceed with the use of the GRH.
- 3. The Guaranteed Ride Home Program Coordinator determines the eligibility under the Program policies and procedures.
- 4. If the employee qualifies and is authorized to use taxi service or car rental, the Guaranteed Ride Home Program Coordinator requests the employee to immediately sign the Waiver of Liability (copy attached).
- 5. The Guaranteed Ride Home Program Coordinator issues a transportation voucher and confirmation report for the employee to fill out. The employee returns the confirmation report to the GRH Program Coordinator upon return to work.
- 6. The supervisor completes the top half of the transportation voucher.
- 7. If a bus token or ticket is authorized, it will be issued to the employee through procedures authorized by the department. The employee must return the completed Confirmation Report form to the GRH Program Coordinator.
- 8. When the employee lives further than 25 miles, it may be cost effective to use a car rental service. Employees may make the arrangements and submit a claim for reimbursement, or the department may establish a vendor purchase order with a car rental agency and submit for departmental reimbursement through the Guaranteed Ride Home Program Fund. Receipts must be submitted to DHR Workplace and Community Programs, 222 S. Hill Street, Los Angeles, CA 90012 Attention: Countywide Rideshare Coordinator.
- 9. The employee will telephone contacts shown on the voucher for taxi services and initiate arrangements. Estimated pickup time for taxi service may vary, but is reasonably quick.

- 10. The employee must provide the partially completed transportation voucher to the taxi driver. The taxi driver must complete the middle portion of the form. Charges noted on the transportation voucher for taxi service **will not** include a tip. The employee is not required to provide a tip to the taxi driver.
- 11. The employee must obtain a receipt for either the taxi service or the car rental charges and provide it with the transportation voucher to the Guaranteed Ride Home Program Coordinator the day the employee returns to work or within 5 business days of using the GRH program.
- 12. Upon returning to work, the employee is also required to submit the completed Confirmation Report and receipt to the Guaranteed Ride Home Program Coordinator. Failure to submit these documents will limit the employee on further use of the program and fiscal responsibility for the taxi service or car rental. The report will document program activity and validate charges to the Guaranteed Ride Home Fund.

Occasionally, circumstances in specific work locations may make it impossible to follow the formal procedures. Every effort must be made to allow for some flexibility in the administration of the program. If vouchers are not available for any of the transportation options, departments may use other payment or employee reimbursement procedures authorized. Such direct expenses incurred by departments or employees may be billed to the County Guaranteed Ride Home Program Fund, through Workplace and Community Programs, Department of Human Resources.

#### DEPARTMENTAL GUARANTEED RIDE HOME COORDINATOR

The Departmental Guaranteed Ride Home Program Coordinator will keep a log of all requests that are processed under the Program and report the activity to Workplace and Community Programs, Department of Human Resources on a quarterly basis.

#### MARKETING AND PROGRAM ADMINISTRATION

Employee awareness of this commuter incentive is featured periodically in the County's Workplace Connection. Employee Transportation Coordinators are encouraged to promote the program through Department Newsletters, New Hire Orientations and Rideshare events.

Program Administration: Workplace and Community Programs Department of Human Resources 222 S. Hill Street, Room 650 Los Angeles, CA 90012 Kelly Ty Countywide ETC Workplace and Community Program <a href="https://key.gov">kty@hr.lacounty.gov</a> (213) 974-1182

# County of Los Angeles Guaranteed Ride Home Program Activity Report



#### (ETC/GRH COORDINATOR USE ONLY)

Department		
Date Program used		
<u>Activity</u>		
Mode of Transportation	on	Voucher number (if applicable) o
		other relevant information.
Coworker Assistance		
Public Transit		
Taxi Cab		
Car Rental		
County Vehicle		
Other		-
Guaranteed Ride Hon	ne Program Coordinator	
Name (Print or Type)		Date
Telephone	Fax	Date
Checklist for forms su	bmitted to Workplace and Co	ommunity Programs:
☐ Waiver of Lial	oility	
☐ Memo or E-ma	ail detailing the reason for the	e use of the GRH
☐ Copy of vouch	er issued	
☐ Confirmation I	Report	
☐ Activity Report	t	
☐ Receipts or oth	ner proof of payment if reimb	ursement is requested along with:
o Memo	requesting reimbursement de	tailing:
•	Who is to be reimbursed	_
•	The amount of the fare/renta	l/public transit
•	The reason for the use of the	Guaranteed Ride Home Program
•	The time the employee left the	he worksite
•	Please copy to Site Administ	trator on the memo

Send completed forms to:

Rideshare Team Department of Human Resources Workplace and Community Programs 222 S. Hill Street, Room 650 Los Angeles, CA 90012

### County of Los Angeles Guaranteed Ride Home Program Waiver of Liability



Home Program and qualify by trave or on foot. I hereby release and hold claims and demands of any kind wh personal injury, loss, theft or damag property or loss of income. Further	nuderstand the guidelines of the Guaranteed ling to and from work on this day by carpool, vanpal harmless the County of Los Angeles from any liab atsoever, including, but not limited to, any liability e to my person or loss, theft or damage to my person more, I understand that incorrect use of the taxi ser mbursement of the transportation expenses incurre ervice.	ool, bus bility, for onal vice may
Home (GRH) Program is strictly voinjury and loss, which may result from harmless, release, waive, forever discounty of Los Angeles, it's officers from any accident, illness, injury, deresulting directly or indirectly from	articipation in the County of Los Angeles Guarantee luntary and hereby assume full responsibility for all om my participation in this program. I agree to hold scharge and covenant not to sue or bring claim agair, agents and/or employees from any and all claims eath or damage, loss or destruction of any property my participation in the Guaranteed Ride Home Programs they have read the forgoing two paragraphs and is signing this waiver.	l risk of l nst the resulting arising or gram.
Supervisor	Department	
Employee Name (print)	Employee Number	
Employee Signature	Work Location	
Date	Time	
GRH Coordinator Signature	Date/Time	

This is a transportation service provided to all employees that rideshare and is sponsored by the County of Los Angeles as part of the County's Trip Reduction Program.

# County of Los Angeles Guaranteed Ride Home Program **Confirmation Report**



We hope the Guaranteed Ride Home Program has assisted you with your unexpected travel needs. Completion of this report is required within one week after use of the service. Failure to submit this form will result in limitations on future use of this program.

Employee #

1.	Name Employee #					
2.	County Department Phone #					
3.	I Regularly (check one):  a. Carpool List Fellow Carpooler(s)					
	b. Vanpool Vanpool Driver and Phone number					
	c. Public transit (i.e., bus, Metrolink) i. Please identify route					
4.	Date of Guaranteed Ride Home					
5.	Method of Ride Taxi Rental Car					
6.	Reason for Ride My Illness Dependent illness/emergency Unplanned Overtime					
7.	7. How important is the Guaranteed Ride Home Service to your decision to Carpool, Vanpool or use public transit to work?  aVery ImportantNot Important					
8.	Comments on Service					
Please ride ho	sign this report and give to authorized representative within one week of the guaranteed ome.					
Signat	ure Date					





### Metro Rewards now offering new incentive

Earn a chance to win gift cards when you log your daily rideshare trip on <a href="https://www.ridematch.info">www.ridematch.info</a>.

For each day that you rideshare to work, you will be entered into a monthly drawing. The more you rideshare, the more chances you have to win!

Visit <a href="www.ridematch.info">www.ridematch.info</a> and use the Commute Calendar to log your trips. The site is accessible from your computer or mobile device.

Contact Metro Rideshare at 213.922.2811 or <a href="mailto:rideshare@metro.net">rideshare@metro.net</a> or visit <a href="mailto:metro.net/rideshare">metro.net/rideshare</a> for more information.



• Sample Memo regarding change in ETC......Attachment VIII





# COUNTY OF LOS ANGELES DEPARTMENT OF HUMAN RESOURCES

579 KENNETH HAHN HALL OF ADMINISTRATION - LOS ANGELES, CALIFORNIA 90012 (213) 974-2406 FAX (213) 621-0387

> BRANCH OFFICE 3333 WILSHIRE BOULEVARD - LOS ANGELES, CALIFORNIA 90010 (213) 738-2211 FAX (213) 637-0821

#### [Date]

Ms. Carol Gomez South Coast Air Quality Management District 21865 Copley Drive Diamond Bar, CA 91765

Dear Ms. Gomez:

This letter is to inform you that the Employee Transportation Coordinator (ETC) for the [Site Name] of the Los Angeles County [Department Name], site number [Site Number] has changed. [New ETC name] became the ETC on [ETC effective date], replacing [Previous ETC name].

[New ETC] [Attended or will attend] ETC training on [Date of ETC Training]. {if ETC already attended the training} Please find attached is the ETC's training certificate.

New ETC's full details are as follows:

[New ETC name]

[Payroll Title]

[Mailing address]

Tel: [Direct Telephone Number]

E-mail: [E-mail Address]

Sincerely,

[Highest Ranking Official signature]

{Highest Ranking Official, Title}

Acknowledgement:					
	Eddie Washington, Transportation Program Manager LA County ECRP/Rideshare Program	Date			

To Enrich Lives Through Effective and Caring Service

- SSCAQMD Rule 2202......Attachment IX
  - o Please go to <a href="http://www.aqmd.gov/home/programs/business/business-business-detail?title=rule-2202-on-road-motor-vehicle-mitigation-options">http://www.aqmd.gov/home/programs/business/business-detail?title=rule-2202-on-road-motor-vehicle-mitigation-options</a> for a PDF of this document.
- SCAQMD Rule 2202 Implementation Guidelines......Attachment X
  - o Please go to <a href="http://www.aqmd.gov/docs/default-source/rule-book/support-documents/rule-2202/rule-2202-implementation-guidelines.pdf">http://www.aqmd.gov/docs/default-source/rule-book/support-documents/rule-2202/rule-2202-implementation-guidelines.pdf</a>
- - o Please go to <a href="http://www.aqmd.gov/docs/default-source/rule-book/support-documents/rule-2202/rule-2202-employee-commute-reduction-program-guidelines-(ecrp).pdf">http://www.aqmd.gov/docs/default-source/rule-book/support-documents/rule-2202/rule-2202-employee-commute-reduction-program-guidelines-(ecrp).pdf</a> for a PDF of the document.
- Employee Transportation Coordinator Directory......Attachment XII
  - o Please go to <a href="http://rideshare.lacounty.gov/wp-content/uploads/2013/04/ETC-Roster.pdf">http://rideshare.lacounty.gov/wp-content/uploads/2013/04/ETC-Roster.pdf</a> for a listing of all regulated site ETCs.



# Notes