

APPENDIX E

Energy Documentation

Energy Calculation Worksheets and Model Outputs

- 1. Construction Energy Worksheets**
- 2. Operational Energy Worksheets**
- 3. Existing Site Data**

1. Construction Energy Worksheets

670 Mesquit
Construction Energy Analysis

Annual Fuel Summary

Heavy-Duty Construction Equipment	
1,040,371	Total Project Consumption
195,036	Annual Consumption
Haul Trucks	
340,719	Total Project Consumption
63,874	Annual Consumption
Vendor Trucks	
81,090	Total Project Consumption
15,202	Annual Consumption
Workers	
1,328,189	Total Project Consumption
248,993	Annual Consumption
421,808	Project Consumption of diesel for Haul Trucks and Vendors
79,076	Annual Consumption
1,462,180	Total Gallons Diesel
1,328,189	Total Gallons Gasoline

5.3 Estimated Project Construction Duration (years)

274,112 Annual Average Gallons Diesel
248,993 Annual Average Gallons Gasoline

Los Angeles County			Percent of Annual Project Compared to Los Angeles County
Source	Fuel Type	Gallons	
Workers	Gasoline	3,559,000,000	0.0070%
Off-Road/Vendor/Haul Trucks	Diesel	584,745,763	0.047%

Notes:

1 Gasoline and diesel amounts from CEC, 2017. Available:
https://www.energy.ca.gov/almanac/transportation_data/gasoline/2010-2017_A15_Results.xlsx

Annual Electricity Summary

Temporary Construction Trailer - Electricity	12,990 kWh/year
Construction Water Energy Estimates	66,636 kWh/year
	79,626 kWh/year

Off-Road Equipment

Equipment ≤ 100 hp	
pounds diesel fuel/hp-hr (lb/hp-hr): ¹	0.408 lb/hp-hr
diesel density (lb/gal): ¹	7.11 lb/gal
diesel gallons/hp-hr:	0.0574 gal/hp-hr
Total <100	12,435,813 hp-hr
Total diesel gallons:	713,727 gal
Equipment > 100 hp	
pounds diesel fuel/hp-hr (lb/hp-hr): ¹	0.367 lb/hp-hr
diesel density (lb/gal): ¹	7.11 lb/gal
diesel gallons/hp-hr:	0.0516 gal/hp-hr
Total >100	6,327,200 hp-hr
Total diesel gallons:	326,644 gal
Total diesel gallons (off-road equipment):	1,040,371 gal

1. OFFROAD2017 Emission Factor Documentation

Construction Phase	Equipment	Number	Hours/Day	HP	Load	Days	Total hp-hr
Demolition/Site Preparation	Air Compressors	2	10	78	0.48	47	35,194
Demolition/Site Preparation	Concrete/Industrial Saws	4	10	81	0.73	47	111,164
Demolition/Site Preparation	Crushing/Proc. Equipment	1	10	85	0.78	47	31,161
Demolition/Site Preparation	Excavators	4	10	158	0.38	47	112,875
Demolition/Site Preparation	Excavators	3	10	158	0.38	47	84,656
Demolition/Site Preparation	Forklifts	2	10	89	0.2	47	16,732
Demolition/Site Preparation	Rubber Tired Loaders	2	10	203	0.36	47	68,695
Demolition/Site Preparation	Sweepers/Scrubbers	1	10	64	0.46	47	13,837
Demolition/Site Preparation	Tractors/Loaders/Backhoes	2	10	97	0.37	47	33,737
Demolition/Site Preparation	Tractors/Loaders/Backhoes	3	10	203	0.36	47	103,043

Drainage/Utilities/Trenching	Air Compressors	1	10	78	0.48	60	22,464
Drainage/Utilities/Trenching	Concrete/Industrial Saws	1	10	81	0.73	60	35,478
Drainage/Utilities/Trenching	Excavators	1	10	158	0.38	60	36,024
Drainage/Utilities/Trenching	Forklifts	1	10	89	0.2	60	10,680
Drainage/Utilities/Trenching	Tractors/Loaders/Backhoes	2	10	97	0.37	60	43,068
Grading/Excavaton	Bore/Drill Rigs	1	10	221	0.5	302	333,710
Grading/Excavaton	Cranes	1	10	231	0.29	302	202,310
Grading/Excavaton	Crawler Tractors	2	10	212	0.43	302	550,606
Grading/Excavaton	Excavators	2	10	158	0.38	302	362,642
Grading/Excavaton	Forklifts	1	10	89	0.2	302	53,756
Grading/Excavaton	Graders	1	10	187	0.41	302	231,543
Grading/Excavaton	Sweepers/Scrubbers	1	10	64	0.46	302	88,909
Grading/Excavaton	Tractors/Loaders/Backhoes	3	10	97	0.37	302	325,163
Grading/Excavaton	Tractors/Loaders/Backhoes	4	10	97	0.37	302	433,551
Foundation/Parking Garage	Aerial Lifts	1	10	63	0.31	254	49,606
Foundation/Parking Garage	Air Compressors	2	10	78	0.48	254	190,195
Foundation/Parking Garage	Cranes	1	9	231	0.29	254	153,139
Foundation/Parking Garage	Forklifts	2	10	89	0.2	254	90,424
Foundation/Parking Garage	Generator Sets	4	10	84	0.74	254	631,546
Foundation/Parking Garage	Pumps	5	10	84	0.74	254	789,432
Foundation/Parking Garage	Sweepers/Scrubbers	1	10	64	0.46	254	74,778
Building Construction	Aerial Lifts	6	10	63	0.31	1255	1,470,609
Building Construction	Air Compressors	4	10	78	0.48	1255	1,879,488
Building Construction	Concrete/Industrial Saws	2	10	81	0.73	1255	1,484,163
Building Construction	Cranes	4	9	231	0.29	1255	3,026,608
Building Construction	Forklifts	4	10	89	0.2	1255	893,560
Building Construction	Pumps	4	10	84	0.74	1255	3,120,432
Building Construction	Rubber Tired Loaders	1	10	203	0.36	1255	917,154
Building Construction	Sweepers/Scrubbers	1	10	64	0.46	1255	369,472
Paving	Air Compressors	1	10	78	0.48	71	26,582
Paving	Concrete/Industrial Saws	1	10	81	0.73	71	41,982
Paving	Graders	1	10	187	0.41	71	54,436
Paving	Paving Equipment	1	10	132	0.36	71	33,739
Paving	Rollers	2	10	80	0.38	71	43,168
Paving	Surfacing Equipment	1	10	263	0.3	71	56,019
Paving	Tractors/Loaders/Backhoes	1	10	97	0.37	71	25,482
						Total >100	6,327,200
						Total <100	12,435,813

670 Mesquit

Total On-Road Fuel Consumption

	gal/mile	gal/min
2020Hauling Hauling	0.15959468	1.53886E-05
2020Vendor Vendor	0.13009689	9.25359E-06
2020Worker Worker	0.03844015	1.83047E-06
2021Hauling Hauling	0.1564603	1.54336E-05
2021Vendor Vendor	0.1274021	9.29563E-06
2021Worker Worker	0.03741005	1.96284E-06
2022Hauling Hauling	0.15226235	1.52576E-05
2022Vendor Vendor	0.1236536	9.15466E-06
2022Worker Worker	0.03635893	1.90769E-06
2023Hauling Hauling	0.14334174	1.45855E-05
2023Vendor Vendor	0.11712972	8.75233E-06
2023Worker Worker	0.03531376	1.85285E-06
2024Hauling Hauling	0.14132972	1.44445E-05
2024Vendor Vendor	0.11549751	8.56533E-06
2024Worker Worker	0.03444546	1.85133E-06
2025Hauling Hauling	0.13876595	1.44226E-05
2025Vendor Vendor	0.1134697	8.53204E-06
2025Worker Worker	0.0334155	1.79597E-06

Construction Phase	Daily One-Way Trips	Haul Days per Phase (days)	Work Hours per Day (hours/day)	One-Way Trip Distance per Day (miles)	Idling per Day (minutes)
<u>Demolition/Site Prep</u>	2020				
Total Haul Trips	5370				
Hauling	115	47	8	25	15
Vendor	0	47	8	6.9	15
Worker	94	47	8	14.7	0
<u>Drainage/Utilities/Trenching</u>	2020				
Total Haul Trips	0				
Hauling	0	60	8	25	15
Vendor	0	60	8	6.9	15
Worker	58	60	8	14.7	0
<u>Grading/Excavation</u>	2020				
Total Haul Trips	68864				
Hauling	252	274	8	21	15
Vendor	34	274	8	6.9	15
Worker	140	274	8	14.7	0
<u>Grading/Excavation</u>	2021				
Total Haul Trips	7038				
Hauling	252	28	8	21	15
Vendor	0	28	8	6.9	15
Worker	120	28	8	14.7	0
<u>Foundation/Concrete Pours</u>	2020				
Total Haul Trips	2816				
Hauling	66	43	8	6.9	15
Vendor	54	43	8	6.9	15

670 Mesquit

Total On-Road Fuel Consumption

	gal/mile	gal/min
2020Hauling Hauling	0.15959468	1.53886E-05
2020Vendor Vendor	0.13009689	9.25359E-06
2020Worker Worker	0.03844015	1.83047E-06
2021Hauling Hauling	0.1564603	1.54336E-05
2021Vendor Vendor	0.1274021	9.29563E-06
2021Worker Worker	0.03741005	1.96284E-06
2022Hauling Hauling	0.15226235	1.52576E-05
2022Vendor Vendor	0.1236536	9.15466E-06
2022Worker Worker	0.03635893	1.90769E-06
2023Hauling Hauling	0.14334174	1.45855E-05
2023Vendor Vendor	0.11712972	8.75233E-06
2023Worker Worker	0.03531376	1.85285E-06
2024Hauling Hauling	0.14132972	1.44445E-05
2024Vendor Vendor	0.11549751	8.56533E-06
2024Worker Worker	0.03444546	1.85133E-06
2025Hauling Hauling	0.13876595	1.44226E-05
2025Vendor Vendor	0.1134697	8.53204E-06
2025Worker Worker	0.0334155	1.79597E-06

Construction Phase	Daily One-Way Trips	Haul Days per Phase (days)	Work Hours per Day (hours/day)	One-Way Trip Distance per Day (miles)	Idling per Day (minutes)
Worker	264	43	8	14.7	0
<u>Foundation/Concretes Pours</u>	2021				
Total Haul Trips	17544				
Hauling	84	211	8	6.9	15
Vendor	57	211	8	6.9	15
Worker	264	211	8	14.7	0
<u>Building Construction</u>	2021				
Total Haul Trips	9184				
Hauling	30	313	8	6.9	15
Vendor	50.647	313	8	6.9	15
Worker	1742	313	8	14.7	0
<u>Building Construction</u>	2022				
Total Haul Trips	15834				
Hauling	51	314	8	6.9	15
Vendor	47	314	8	6.9	15
Worker	1742	314	8	14.7	0
<u>Building Construction</u>	2023				
Total Haul Trips	5800				
Hauling	19	312	8	6.9	15
Vendor	44	312	8	6.9	15
Worker	1742	312	8	14.7	0

670 Mesquit

Total On-Road Fuel Consumption

	gal/mile	gal/min
2020Hauling Hauling	0.15959468	1.53886E-05
2020Vendor Vendor	0.13009689	9.25359E-06
2020Worker Worker	0.03844015	1.83047E-06
2021Hauling Hauling	0.1564603	1.54336E-05
2021Vendor Vendor	0.1274021	9.29563E-06
2021Worker Worker	0.03741005	1.96284E-06
2022Hauling Hauling	0.15226235	1.52576E-05
2022Vendor Vendor	0.1236536	9.15466E-06
2022Worker Worker	0.03635893	1.90769E-06
2023Hauling Hauling	0.14334174	1.45855E-05
2023Vendor Vendor	0.11712972	8.75233E-06
2023Worker Worker	0.03531376	1.85285E-06
2024Hauling Hauling	0.14132972	1.44445E-05
2024Vendor Vendor	0.11549751	8.56533E-06
2024Worker Worker	0.03444546	1.85133E-06
2025Hauling Hauling	0.13876595	1.44226E-05
2025Vendor Vendor	0.1134697	8.53204E-06
2025Worker Worker	0.0334155	1.79597E-06

Construction Phase	Daily One-Way Trips	Haul Days per Phase (days)	Work Hours per Day (hours/day)	One-Way Trip Distance per Day (miles)	Idling per Day (minutes)
<u>Building Construction</u>	2024				
Total Haul Trips	2332				
Hauling	8	314	8	6.9	15
Vendor	44	314	8	6.9	15
Worker	1742	314	8	14.7	0
<u>Building Construction</u>	2025				
Total Haul Trips	0				
Hauling	0	108	8	6.9	15
Vendor	38	108	8	6.9	15
Worker	1746	108	8	14.7	0
<u>Architectural Coating</u>	2022				
Total Haul Trips	0				
Hauling	0	248	8	6.9	15
Vendor	11	248	8	6.9	15
Worker	36	248	8	14.7	0

670 Mesquit

Total On-Road Fuel Consumption

	gal/mile	gal/min
2020Hauling Hauling	0.15959468	1.53886E-05
2020Vendor Vendor	0.13009689	9.25359E-06
2020Worker Worker	0.03844015	1.83047E-06
2021Hauling Hauling	0.1564603	1.54336E-05
2021Vendor Vendor	0.1274021	9.29563E-06
2021Worker Worker	0.03741005	1.96284E-06
2022Hauling Hauling	0.15226235	1.52576E-05
2022Vendor Vendor	0.1236536	9.15466E-06
2022Worker Worker	0.03635893	1.90769E-06
2023Hauling Hauling	0.14334174	1.45855E-05
2023Vendor Vendor	0.11712972	8.75233E-06
2023Worker Worker	0.03531376	1.85285E-06
2024Hauling Hauling	0.14132972	1.44445E-05
2024Vendor Vendor	0.11549751	8.56533E-06
2024Worker Worker	0.03444546	1.85133E-06
2025Hauling Hauling	0.13876595	1.44226E-05
2025Vendor Vendor	0.1134697	8.53204E-06
2025Worker Worker	0.0334155	1.79597E-06

Construction Phase	Daily One-Way Trips	Haul Days per Phase (days)	Work Hours per Day (hours/day)	One-Way Trip Distance per Day (miles)	Idling per Day (minutes)
<u>Architectural Coating</u>	2023				
Total Haul Trips	0				
Hauling	0	312	8	6.9	15
Vendor	11	312	8	6.9	15
Worker	36	312	8	14.7	0
<u>Architectural Coating</u>	2024				
Total Haul Trips	0				
Hauling	0	314	8	6.9	15
Vendor	11	314	8	6.9	15
Worker	36	314	8	14.7	0
<u>Architectural Coating</u>	2025				
Total Haul Trips	0				
Hauling	0	43	8	6.9	15
Vendor	11	43	8	6.9	15
Worker	36	43	8	14.7	0
<u>Paving</u>	2023				
Total Haul Trips	7100				
Hauling	100	71	8	6.9	15
Vendor	0	71	8	6.9	15
Worker	58	71	8	14.7	0

670 Mesquit
Total On-Road Fuel Consumption

Trip Type	Total Gallons
Hauling	340,719
Vendor	81,090
Worker	1,328,189

Trip Type	Average Annual Gallons
Hauling	63,874
Vendor	15,202
Worker	248,993

Construction Start	Construction End	Days	Years
1/6/2020	5/6/2025	1947	5.3

Construction Phase	Regional Emissions (gallons)			
	gal/mile	gal/min	gal/day	Total Gallons/yr
<u>Demolition/Site Prep</u>				
Total Haul Trips				
Hauling	0.16	1.54E-05	459	21,565
Vendor	0.13	9.25E-06	0	0
Worker	0.04	1.83E-06	53	2,496
<u>Drainage/Utilities/Trenching</u>				
Total Haul Trips				
Hauling	0.16	1.54E-05	0	0
Vendor	0.13	9.25E-06	0	0
Worker	0.04	1.83E-06	33	1,966
<u>Grading/Excavation</u>				
Total Haul Trips				
Hauling	0.16	1.54E-05	845	231,414
Vendor	0.13	9.25E-06	31	8,363
Worker	0.04	1.83E-06	79	21,676
<u>Grading/Excavation</u>				
Total Haul Trips				
Hauling	0.16	1.54E-05	828	23,184
Vendor	0.13	9.30E-06	0	0
Worker	0.04	1.96E-06	66	1,848
<u>Foundation/Concrete Pours</u>				
Total Haul Trips				
Hauling	0.16	1.54E-05	73	3,125
Vendor	0.13	9.25E-06	48	2,084

670 Mesquit
Total On-Road Fuel Consumption

Trip Type	Total Gallons
Hauling	340,719
Vendor	81,090
Worker	1,328,189

Trip Type	Average Annual Gallons
Hauling	63,874
Vendor	15,202
Worker	248,993

Construction Start	Construction End	Days	Years
1/6/2020	5/6/2025	1947	5.3

Construction Phase	Regional Emissions (gallons)			
	gal/mile	gal/min	gal/day	Total Gallons/yr
Worker	0.04	1.83E-06	149	6,415
<u>Foundation/Concretes Pours</u>				
Total Haul Trips				
Hauling	0.16	1.54E-05	91	19,134
Vendor	0.13	9.30E-06	50	10,573
Worker	0.04	1.96E-06	145	30,633
<u>Building Construction</u>				
Total Haul Trips				
Hauling	0.16	1.54E-05	32	10,137
Vendor	0.13	9.30E-06	45	13,936
Worker	0.04	1.96E-06	958	299,846
<u>Building Construction</u>				
Total Haul Trips				
Hauling	0.15	1.53E-05	54	16,824
Vendor	0.12	9.15E-06	40	12,592
Worker	0.04	1.91E-06	931	292,352
<u>Building Construction</u>				
Total Haul Trips				
Hauling	0.14	1.46E-05	19	5,863
Vendor	0.12	8.75E-06	36	11,095
Worker	0.04	1.85E-06	904	282,140

670 Mesquit
Total On-Road Fuel Consumption

Trip Type	Total Gallons
Hauling	340,719
Vendor	81,090
Worker	1,328,189

Trip Type	Average Annual Gallons
Hauling	63,874
Vendor	15,202
Worker	248,993

Construction Start	Construction End	Days	Years
1/6/2020	5/6/2025	1947	5.3

Construction Phase	Regional Emissions (gallons)			
	gal/mile	gal/min	gal/day	Total Gallons/yr
<u>Building Construction</u>				
Total Haul Trips				
Hauling	0.14	1.44E-05	8	2,450
Vendor	0.12	8.57E-06	35	11,010
Worker	0.03	1.85E-06	882	276,966
<u>Building Construction</u>				
Total Haul Trips				
Hauling	0.14	1.44E-05	0	0
Vendor	0.11	8.53E-06	30	3,213
Worker	0.03	1.80E-06	858	92,626
<u>Architectural Coating</u>				
Total Haul Trips				
Hauling	0.15	1.53E-05	0	0
Vendor	0.12	9.15E-06	9	2,328
Worker	0.04	1.91E-06	19	4,772

670 Mesquit
Total On-Road Fuel Consumption

Trip Type	Total Gallons
Hauling	340,719
Vendor	81,090
Worker	1,328,189

Trip Type	Average Annual Gallons
Hauling	63,874
Vendor	15,202
Worker	248,993

Construction Start	Construction End	Days	Years
1/6/2020	5/6/2025	1947	5.3

Construction Phase	Regional Emissions (gallons)			
	gal/mile	gal/min	gal/day	Total Gallons/yr

Architectural Coating

Total Haul Trips

Hauling	0.14	1.46E-05	0	0
Vendor	0.12	8.75E-06	9	2,774
Worker	0.04	1.85E-06	19	5,831

Architectural Coating

Total Haul Trips

Hauling	0.14	1.44E-05	0	0
Vendor	0.12	8.57E-06	9	2,753
Worker	0.03	1.85E-06	18	5,724

Architectural Coating

Total Haul Trips

Hauling	0.14	1.44E-05	0	0
Vendor	0.11	8.53E-06	9	370
Worker	0.03	1.80E-06	18	760

Paving

Total Haul Trips

Hauling	0.14	1.46E-05	99	7,022
Vendor	0.12	8.75E-06	0	0
Worker	0.04	1.85E-06	30	2,138

670 Mesquit
Construction Energy Analysis

Temporary Construction Trailer - Electricity		
Land Use	Square Feet	Energy Use per year (kWh)
General Office	1,000	12,990
Note: CalEEMod 2016.3.2 used to estimate energy use for temporary construction office		

670 Mesquit
Construction Energy Analysis

Construction Water Energy Estimates

Source	Construction Water Use per Day (Mgal)	Total Construction Water Use (Mgal)	Total Electricity Demand from water Demand (kWh)	Annual Electricity Demand from water Demand (kWh)
Project	0.016	27.298	355,451	66,636
CalEEMod Water Electricity Factors	Electricity Intensity Factor To Supply (kWh/Mgal)	Electricity Intensity Factor To Treat (kWh/Mgal)	Electricity Intensity Factor To Distribute (kWh/Mgal)	Electricity Intensity Factor For Wastewater Treatment (kWh/Mgal)
Project	9727	111	1272	1911

Sources:

Electricity Intensity Factors - California Emissions Estimator Model (CalEEMod).

Estimated construction water use assumed to be generally equivalent to landscape irrigation, based on a factor of 20.94 gallons per year per square foot of landscaped area within the Los Angeles area (Mediterranean climate), which assumes high water demand landscaping materials and an irrigation system efficiency of 85%. Factor is therefore (20.94 GAL/SF/year) x (43,560 SF/acre) / (365 days/year) / (0.85) = 2,940 gallons/acre/day, rounded up to 3,000 gallons/acre/day. (U.S. Department of Energy, Energy Efficiency & Renewable Energy, Federal Energy Management Program. "Guidelines for Estimating Unmetered Landscaping Water Use." July 2010. Page 12, Table 4 - Annual Irrigation Factor – Landscaped Areas with High Water Requirements).

2. Operational Energy Worksheets

670 Mesquit
Operational Energy Summary

Electricity	Electricity Use (kWh)
Existing Site	4,304,153
Proposed Project	
Building Energy	27,641,964
Cooling Tower	575,909
Water Heating and Conveyance	2,365,658
EV Charging	192,720
Project - Option 1 Subtotal	30,776,251
Project - Option 1 - Total Net Electricity	26,472,098
Building Energy	27,688,164
Cooling Tower	575,909
Water Heating and Conveyance	2,365,658
EV Charging	192,720
Project - Option 2 Subtotal	30,822,451
Project - Option 2 - Total Net Electricity	26,518,298
LADWP Total	23,537,000,000
Project - Option 1 - % of LADWP	0.1125%
Project - Option 2 - % of LADWP	0.1127%

Source: Los Angeles Department of Water and Power, 2017 Final Power Strategic Long-Term Resource Plan, p. 70, 2017.

Natural Gas	NG Use (kBtu)
Existing Site	271,303
Proposed Project	49,734,728
Total Net Natural Gas	49,463,425
SoCalGas Total (2025)	884,749,050,000
% of SoCalGas	0.006%
Existing Site	271,303
Proposed Project - Deck	49,781,356
Total Net Natural Gas	49,510,054
SoCalGas Total (2025)	884,749,050,000
% of SoCalGas	0.006%

Source: California Gas and Electric Utilities, 2020 California Gas Report, p. 145.

Option 1 - No Deck	
Fuel	Fuel Use (gal)
Existing Site	
Gasoline	24,439
Diesel	83,601
Proposed Project	
Gasoline	2,394,384
Diesel	275,500
Total Net Gasoline	2,369,945
County Total - Gas	3,559,000,000
% of County	0.067%
Total Net Diesel	191,899
County Total - Diesel	584,745,763
% of County	0.033%

Source: California Energy Commission (CEC), California Annual Retail Fuel Outlet Report, 2019.

Option 2 - Full Deck	
Fuel	Fuel Use (gal)
Existing Site	
Gasoline	24,439
Diesel	83,601
Proposed Project	
Gasoline	2,434,057
Diesel	279,903
Total Net Gasoline	2,409,618
County Total - Gas	3,559,000,000
% of County	0.068%
Total Net Diesel	196,302
County Total - Diesel	584,745,763
% of County	0.034%

Source: California Energy Commission (CEC), California Annual Retail Fuel Outlet Report, 2019.

670 Mesquit
Operational Energy Analysis

Energy and VMT Estimates

Source	Electricity demand			
	Natural Gas demand (million kBTU/yr)	Electricity demand (million kWh/yr)	from water demand (million kWh/yr)	Total Electricity Demand (million kWh/yr)
670 Mesquit - No Deck	46.921	27.64	2.366	30.01
670 Mesquit - Deck	46.921	27.69	2.366	30.05
Existing Site	0.271	4.24	0.066	4.30
Net Total - Option 1	46.65	23.40	2.300	25.70
Net Total - Option 2	46.65	23.45	2.300	25.75
Source	CalEEMod		Total Water Use (Mgal/yr)	Electricity Demand from water Demand (million kWh)
	Indoor Water Use (Mgal/yr)	Outdoor Water Use (Mgal/yr)		
670 Mesquit - Option 1 & 2	180.17	1.770	181.940	2.366
Existing Site	5.04	0.000	5.036	0.066
Net Total	175.134	1.770	176.904	2.300
CalEEMod Water Electricity Factors	Electricity Intensity Factor To Supply (kWh/Mgal)	Electricity Intensity Factor To Treat (kWh/Mgal)	Electricity Intensity Factor To Distribute (kWh/Mgal)	Electricity Intensity Factor For Wastewater Treatment (kWh/Mgal)
	9727	111	1272	1911

Source: California Emissions Estimator Model (CalEEMod).

670 Mesquit
Cooling Towers
Energy Analysis

Cooling Towers Daily Emissions
Max Flow Rating:

121,176 gal/day
44,229,240 gal/year
44.2292 mgal/year

CalEEMod Water Electricity Factors	Electricity Intensity Factor To Supply (kWh/Mgal)	Electricity Intensity Factor To Treat (kWh/Mgal)	Electricity Intensity Factor To Distribute (kWh/Mgal)	Electricity Intensity Factor For Wastewater Treatment (kWh/Mgal)
	9727	111	1272	1911

		GHG Emissions (lbs/yr)				MTCO2e (MT/yr)
Source	Electricity Demand from Water Demand (million kWh)	CO2	CH4	N2O	CO2e	
Cooling Tower	0.5759	488,946.68	16.7014	3.4555	490,393.94	222.439

GHG	Intensity factor (lbs/MWh)	Global Warming Potential
CO2	849	1
CH4	0.029	25
N2O	0.006	298

EV Charging Stations

Source	Spaces	Average Charge (kWh/day) ^{1 2 3}	Days	kWh/yr
Residential	60	4.4	365	96,360
Commercial/Retail	60	4.4	365	96,360
Total	120	4.4	365	192,720

¹ US Department of Energy. Alternative Fuels Data Center, 2016. Hybrid and Plug-In Electric Vehicle Emissions Data Sources and Assumptions.

² US Department of Energy. Smith, Margaret, 2016. Level 1 Electric Vehicle Charging Stations at the Workplace.

³ UCLA Luskin Center for Innovation. Williams, Brett and JR deShazo, 2013. Pricing Workplace Charging: Financial Viability and Fueling Costs.

	Total CO ₂ MT/yr	Fuel Type	Factor KGCO ₂ /gal	Gallons
Emergency Generator	99	diesel	10.15	9,754
Assumptions				
	10.15 diesel	KgCO2/gallon ¹		
	8.91 gasoline	KgCO2/gallon ¹		
	1 MT = 1,000 kilograms			

670 Mesquit
Operational Energy Analysis
Project Trips
Fuel Usage from VMT

Annual VMT (All): 71,285,960 miles/year
(With trip and VMT reductions from land use characteristics and proximity to public transit.)

Fuel Type: ¹	GAS	DSL	ELEC	NG
Percent:	93.46%	4.21%	2.23%	0.1%
Miles per Gallon Fuel:	27.82	11.30	-	3.42
Annual VMT by Fuel Type :	66,622,997	3,003,384	1,592,810	66,769 miles/year
Annual Fuel Usage :	2,394,384	265,746	-	2,814 gal/year
Annual Fuel Savings from Electric Vehicles: ²	-	-	57,244	gal/year (assumed t

Notes:

1. California Air Resources Board, EMFAC2017, South Coast Air Basin; 2025; Annual; All vehicle types; Aggregate model year; Aggregate speed).
<https://arb.ca.gov/emfac/2017/>
2. Assumes electric vehicles would replace traditional gasoline-fueled vehicles.

670 Mesquit
Operational Energy Analysis
Project Trips
Fuel Usage from VMT

Annual VMT (All): 72,467,100 miles/year
(With trip and VMT reductions from land use characteristics and proximity to public transit.)

Fuel Type: ¹	GAS	DSL	ELEC	NG
Percent:	93.46%	4.21%	2.23%	0.1%
Miles per Gallon Fuel:	27.82	11.30	-	3.42
Annual VMT by Fuel Type :	67,726,876	3,053,147	1,619,202	67,875 miles/year
Annual Fuel Usage :	2,434,057	270,149	-	2,861 gal/year, M
Annual Fuel Savings from Electric Vehicles: ²	-	-	58,193	gal/year (assumed t

Notes:

1. California Air Resources Board, EMFAC2017, South Coast Air Basin; 2025; Annual; All vehicle types; Aggregate model year; Aggregate speed).
<https://arb.ca.gov/emfac/2017/>
2. Assumes electric vehicles would replace traditional gasoline-fueled vehicles.

670 Mesquit
Total On-Road Fuel Consumption

		gal/mile	gal/min
2018Semi	Semi	0.16534669	1.4936E-05
2018Bobtail	Bobtail	0.10454827	2.64758E-06
2018Worker	Worker	0.04066743	1.70962E-06
2021Hauling	Hauling	0.15613658	1.50968E-05
2021Vendor	Vendor	0.12720883	9.12128E-06
2021Worker	Worker	0.03742093	2.06198E-06
2022Hauling	Hauling	0.15194685	1.49226E-05
2022Vendor	Vendor	0.12346263	8.98135E-06
2022Worker	Worker	0.03636982	2.00421E-06
2023Hauling	Hauling	0.14312318	1.42709E-05
2023Vendor	Vendor	0.11698571	8.58941E-06
2023Worker	Worker	0.03532451	1.94677E-06

670 Mesquit
Total On-Road Fuel Consumption

Construction Phase	Daily One-Way Trips	Haul Days per Phase	Work Hours per Day	One-Way Trip Distance per Day	Idling per Day	Regional Emissions (gallons)			
						gal/mile	gal/min	gal/day	Total Gallons/yr
Existing operations- cars and cold storage trucks	2018								
Total Haul Trips	43680								
Semi	140	312	8	6.9	15	0.17	1.49E-05	160	49,839
Bobtail	150	312	8	6.9	15	0.10	2.65E-06	108	33,762
Worker	112	365	8	14.7	0	0.04	1.71E-06	67	24,439



701 N. Bullis Rd.
Compton, CA 90224-9099

May 16, 2019

ESA
80 South Lake Avenue, Suite 570
Pasadena, CA 91101
Attn: Jessie Fan

Subject: Will Serve - 670 Mesquit St, Los Angeles

Thank you for inquiring about the availability of natural gas service for your project. We are pleased to inform you that Southern California Gas Company (SoCalGas) has facilities in the area where the above named project is being proposed. The service would be in accordance with SoCalGas' policies and extension rules on file with the California Public Utilities Commission (CPUC) at the time contractual arrangements are made.

This letter should not be considered a contractual commitment to serve the proposed project, and is only provided for informational purposes only. The availability of natural gas service is based upon natural gas supply conditions and is subject to changes in law or regulation. As a public utility, SoCalGas is under the jurisdiction of the Commission and certain federal regulatory agencies, and gas service will be provided in accordance with the rules and regulations in effect at the time service is provided. Natural gas service is also subject to environmental regulations, which could affect the construction of a main or service line extension (for example, if hazardous wastes were encountered in the process of installing the line). Applicable regulations will be determined once a contract with SoCalGas is executed.

If you need assistance choosing the appropriate gas equipment for your project, or would like to discuss the most effective applications of energy efficiency techniques, please contact our area Service Center at 800-427-2200.

Thank you again for choosing clean, reliable, and safe natural gas, your best energy value.

Sincerely,

Oscar Mariscal

Oscar Mariscal
Pipeline Planning Assistant
SoCalGas-Compton HQ

3. Existing Site Data

CUSTOMER SERVICE – 7:00 am - 8:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 4,930.00
Payment Received 12/7/17	-4,930.00
New Charges	+ 5,422.82
Total Amount Due	\$ 5,422.82

Thank you

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges



Electric Charges 11/22/17 - 12/26/17 32,640 kWh \$5,422.82

Total LADWP Charges \$ 5,422.82

800-499-8840

Total New Charges \$ 5,422.82



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 6939100542

BILLING PERIOD DAYS
11/22/17 - 12/26/17 34

RATE SCHEDULE

A-2 and A-2[i] Primary Electric - Rate B TOU - KVAR Metered Service

NEXT SCHEDULED READ DATE
1/25/18

METER NUMBER

APMV00226-0000842 SERVES
6 BASE KVARH

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	0.49				160		78.4 kW
Low Peak kW	0.4				160		64 kW
Base kW	0.42				160		67.2 kW
High Peak kWh	2431		2403		160		4480 kWh
Low Peak kWh	3452		3413		160		6240 kWh
Base kWh	12150		12013		160		21920 kWh
High Peak kVarh	1926		1905		160		3360 kVarh
Low Peak kVarh	2819		2786		160		5280 kVarh
Base kVarh	10402		10279		160		19680 kVarh

Service Charge		28.00
Facilities Charge	102.4 kW x \$5.36/kW	548.86
ESA	102.4 kW x \$0.46/kW	47.10
RCA	102.4 kW x \$0.96/kW	98.30
IRCA	102.4 kW x \$0.99/kW	101.38
IRCA based on KWH	32,640 KWH x \$0.0003/KWH	9.79
High Peak Low Season Demand	78.4 kW x \$4.75/kW	372.40
High Peak Low Season Energy	4,480 kWh x \$0.05232/kWh	234.39
High Peak ECA	4,480 kWh x \$0.0569/kWh	254.91
High Peak VEA	4,480 kWh x \$-0.00401/kWh	-17.96
High Peak CRPSEA	4,480 kWh x \$0.00443/kWh	19.85
High Peak VRPSEA	4,480 kWh x \$0.01288/kWh	57.70

High Peak Subtotal (4,480 kWh x \$0.20565/kWh) \$921.29

Low Peak Low Season Demand	64 kW x \$0.00/kW	0.00
Low Peak Low Season Energy	6,240 kWh x \$0.05232/kWh	326.48
Low Peak ECA	6,240 kWh x \$0.0569/kWh	355.06
Low Peak VEA	6,240 kWh x \$-0.00401/kWh	-25.02
Low Peak CRPSEA	6,240 kWh x \$0.00443/kWh	27.64
Low Peak VRPSEA	6,240 kWh x \$0.01288/kWh	80.37

Low Peak Subtotal (6,240 kWh x \$0.12252/kWh) \$764.53

Base Low Season Demand	67.2 kW x \$0.00/kW	0.00
Base Low Season Energy	21,920 kWh x \$0.03439/kWh	753.83
Base ECA	21,920 kWh x \$0.0569/kWh	1,247.25
Base VEA	21,920 kWh x \$-0.00401/kWh	-87.90
Base CRPSEA	21,920 kWh x \$0.00443/kWh	97.11
Base VRPSEA	21,920 kWh x \$0.01288/kWh	282.33

(Continued on next page)



www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

(Continued from previous page)

Base Subtotal (21,920 kWh x \$0.10459/kWh)	\$2,292.62
Subtotal Electric Charges	\$4,811.87
City of Los Angeles Utility Tax	\$4,811.87 x 12.5% = 601.48
State Energy Surcharge	32,640 kWh x \$0.00029/kWh = 9.47
Total Electric Charges	\$ 5,422.82

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

RCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

Green Power for a Green LA—LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

JSAGE HISTORY

Bill Date	Days	BASE PERIOD		LOW PERIOD		HIGH PERIOD		Total kWh Consumption	Billing kW (Facilities)	Total Electric Cost
		kWh	kW	kWh	kW	kWh	kW			
12/26/17	34	21,920.00	67.20	6,240.00	64.00	4,480.00	78.40	32,640.00	102.40	5,422.82
1/22/17	29	18,720.00	62.40	5,760.00	62.40	4,320.00	73.60	28,800.00	102.40	4,930.00
10/24/17	32	21,760.00	68.80	6,080.00	70.40	4,800.00	84.80	32,640.00	102.40	5,598.84
1/22/17	30	21,280.00	89.60	6,400.00	92.80	4,160.00	102.40	31,840.00	102.40	6,207.63
1/23/17	29	19,520.00	67.20	6,080.00	81.60	4,320.00	76.80	29,920.00	84.80	5,507.70
1/25/17	29	20,320.00	75.20	6,400.00	80.00	4,000.00	84.80	30,720.00	89.60	5,722.36
1/26/17	33	22,720.00	72.00	6,400.00	78.40	4,480.00	84.80	33,600.00	89.60	5,920.78
1/24/17	29	19,200.00	68.80	5,920.00	81.60	4,000.00	80.00	29,120.00	89.60	4,760.74
1/25/17	29	18,880.00	72.00	5,760.00	70.40	4,000.00	75.20	28,640.00	89.60	4,666.95
1/27/17	31	20,320.00	73.60	5,280.00	68.80	3,520.00	72.00	29,120.00	89.60	4,623.33
1/24/17	28	18,560.00	76.80	5,120.00	70.40	3,520.00	62.40	27,200.00	89.60	4,352.84
1/27/17	31	21,600.00	73.60	6,080.00	73.60	4,160.00	59.20	31,840.00	89.60	4,866.73
2/27/16	34	22,400.00	80.00	6,400.00	80.00	4,320.00	62.40	33,120.00	89.60	4,873.30
TOTALS	398	267,200.00	89.60	77,920.00	92.80	54,080.00	102.40	399,200.00	102.40	67,454.02
	sum	sum	highest	sum	highest	sum	highest	sum	highest	sum



Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.


10/10/10





CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840


RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021


Paying Your Bill

 **AUTOMATIC PAYMENT**
Automatically pay from your checking or savings by logging in at
www.ladwp.com/combillpay

 **ONLINE**
Pay from your checking or savings any time by logging in at
www.ladwp.com/myaccount

 **BY PHONE**
Pay from your checking or savings any time by calling
1-877-MYPAYDWP (1-877-697-2939)

 **BY MAIL**
Place your payment stub and your check or money order in the envelope provided with the bill.


 **IN PERSON**
Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 831.9
Payment Received 12/7/17	Thank you	-831.9
New Charges		+ 873.4
Total Amount Due		\$ 873.41


Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
 800-499-8840	Electric Charges	11/22/17 - 12/26/17 4,000 kWh	\$669.07
	Water Charges	11/22/17 - 12/26/17 9 HCF	\$49.88
	Fire Service Charges	11/27/17 - 12/27/17	\$114.11
	Total LADWP Charges		\$ 833.06

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

 800-773-2489	Sewer Charges	11/22/17 - 12/26/17	\$40.41
	Total Sanitation Charges		\$ 40.41

Total New Charges \$ 873.47





BILL DATE
Dec 27, 2017
ACCOUNT NUMBER
551 671 0000

DATE DUE
Jan 16, 2018
AMOUNT DUE
\$ 873.47

www.ladwp.com

Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

300-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD

11/22/17 - 12/26/17

DAYS

34

RATE SCHEDULE

A-1 and A-1 [j] Small General Electric - Rate A Standard Service

NEXT SCHEDULED READ DATE

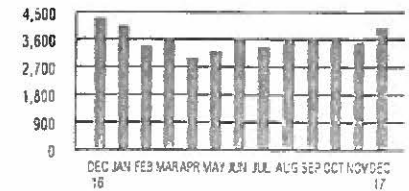
1/25/18

METER NUMBER

M00019-00060271

SA #: 5516710929

USAGE HISTORY (Total kWh)



	Prev Yr	Dec 17
Total kWh used	4,320	4,000
Average daily kWh	127	118
Days in billing period	34	34
Your average daily cost of electricity		\$19.68
Highest Demand in last 12 months:		11.6 kW

DESCRIPTION	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
Demand kW	0.25				40		10 kW
Energy kWh	18676		18576		40		4000 kWh
Service Charge							7.00
Facilities Charge					11.6 kW x \$5.36/kW		62.18
ESA					11.6 kW x \$0.46/kW		5.34
RCA					11.6 kW x \$0.96/kW		11.14
IRCA					11.6 kW x \$0.99/kW		11.48
IRCA based on KWH					4,000 kWh x \$0.0003/kWh		1.20
Energy Charge Low Season					4,000 kWh x \$0.05364/kWh		214.56
ECA					4,000 kWh x \$0.0569/kWh		227.60
VEA					4,000 kWh x \$-0.00401/kWh		-16.04
CRPSEA					4,000 kWh x \$0.00443/kWh		17.72
VRPSEA					4,000 kWh x \$0.01288/kWh		51.52
Subtotal Electric Charges							\$593.70
City of Los Angeles Utility Tax					\$593.70 x 12.5%		74.21
State Energy Surcharge					4,000 kWh x \$0.00029/kWh		1.16

Total Electric Charges \$ 669.07

Green Power for a Green LA: LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

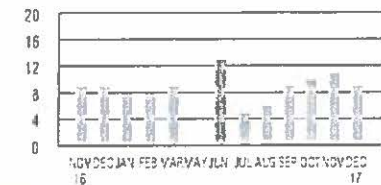
BILLING PERIOD **DAYS**
11/22/17 - 12/26/17 34

RATE SCHEDULE
Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE
1/25/18

SA #: 5516710932

USAGE HISTORY (Total HCF)



Tier 1 Tier 2

	Prev Yr	Dec 17
Total HCF used	9	9
Average daily gallons	198	198
Days in billing period	34	34
Your average daily cost of water		\$1.47
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	CURRENT READ	PREVIOUS READ	TOTAL USED
96169603	467	458	9 HCF
Tier 1 Water			9 HCF x \$5.54222/HCF 49.88
Subtotal Water Charges			\$49.88

Total Water Charges \$ 49.88

Your Water Usage by Tier

Tier 1 Water Allotment \$5.54222/HCF	Tier 2
9 HCF	More than 9 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water



January - June 2018 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective January 1, 2018. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

enero - junio 2018 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarte del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de enero, 2018. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación. una reducción, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galtones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jul - Dec 2017 jul - dic 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jan - Jun 2018 ene - jun 2018
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.121	\$ 0.265	\$ 1.386
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.751	\$ 0.790	\$ 3.541
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 4.261	(\$ 0.346)	\$ 3.915
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 4.360	(\$ 0.102)	\$ 4.258
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.270	(\$ 0.127)	\$ 1.143
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.273	(\$ 0.084)	\$ 0.189
Water Infrastructure	Infraestructura de Agua	\$ 0.472	\$ 0.000	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.611	\$ 0.846
Schedule B	Calendario B	\$ 0.339	\$ 0.603	\$ 0.942
Schedule Other	Calendario Otro	\$ 0.105	(\$ 0.165)	(\$ 0.060)
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.120	(\$ 0.017)	\$ 0.103
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	(\$ 0.116)	\$ 0.065

For the year beginning January 1, 2018 and ending December 31, 2018, Outside City Surcharge will be \$0.000, remaining static from the January 2017 - December 2017 surcharge of \$0.000.

Para el año empezando el 1 de enero de 2018 y terminando el 31 de diciembre, el Recargo Fuera de la Ciudad será \$0.000, y permanecerá estático desde enero 2017 a diciembre 2017.



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA #: 5516710931

BILLING PERIOD 11/27/17 - 12/27/17
DAYS 30
RATE SCHEDULE Water Schedule E - Private Fire Service
SERVES 6" FIRE SERVICE

METER NUMBER	CURRENT READ	PREVIOUS READ	=	TOTAL USED
03987680-1032788	0	0		0 HCF
Service Availability Charge				114.11
Subtotal Water Charges				\$114.11

Total Fire Service Charges \$ 114.11

There are no Sewer Service Charges on Fire Service



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law.

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

Sewer Charges

SA # : 5516710930

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
11/22/17 - 12/26/17	34	Sewer Service Charge - Multi Dwell and Commercial
Sewer Service Charge*		8.37000 HCF x \$4.80/HCF 40.18
Sewer Service Low Income Surcharge*		0.23

Total Sewer Charges \$ 40.41

*Your Sewer Service Charge is calculated on 93% of your water consumption.

Electric Definitions

Demand Charge - a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge - a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh - (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge - an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor - the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule - rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS - Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge - a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use - Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 8,948.17
Payment Received 12/7/17	Thank you	-8,948.17
New Charges		+ 9,767.12

Total Amount Due \$ 9,767.12

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges



800-499-8840

Electric Charges 11/22/17 - 12/26/17 63,680 kWh \$9,767.12

Total LADWP Charges \$ 9,767.12

Total New Charges \$ 9,767.12



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 4516710848

BILLING PERIOD DAYS
11/22/17 - 12/26/17 34

RATE SCHEDULE

A-2 and A-2[j] Primary Electric - Rate B TOU -
KVAR Metered Service

NEXT SCHEDULED READ DATE

1/25/18

METER NUMBER

APMVL00222-000263

SERVES


56

LOW PEAK KVARH

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	1.31				80		104.8 kW
Low Peak kW	1.52				80		121.6 kW
Base kW	1.3				80		104 kW
High Peak kWh	663		565		80		7840 kWh
Low Peak kWh	1055		902		80		12240 kWh
Base kWh	3772		3227		80		43600 kWh
High Peak kVarh	612		515		80		7760 kVarh
Low Peak kVarh	908		768		80		11200 kVarh
Base kVarh	3451		2910		80		43280 kVarh

Service Charge							28.00
Facilities Charge			141.6 kW x \$5.36/kW				758.98
ESA			141.6 kW x \$0.46/kW				65.14
RCA			141.6 kW x \$0.96/kW				135.94
IRCA			141.6 kW x \$0.99/kW				140.18
IRCA based on KWH			63,680 kWh x \$0.0003/kWh				19.10
High Peak Low Season Demand			104.8 kW x \$4.75/kW				497.80
High Peak Low Season Energy			7,840 kWh x \$0.05232/kWh				410.19
High Peak ECA			7,840 kWh x \$0.0569/kWh				446.10
High Peak VEA			7,840 kWh x \$-0.00401/kWh				-31.44
High Peak CRPSEA			7,840 kWh x \$0.00443/kWh				34.73
High Peak VRPSEA			7,840 kWh x \$0.01288/kWh				100.98
High Peak Subtotal (7,840 kWh x \$0.18602/kWh)							\$1,458.36
Low Peak Low Season Demand			121.6 kW x \$0.00/kW				0.00
Low Peak Low Season Energy			12,240 kWh x \$0.05232/kWh				640.40
Low Peak ECA			12,240 kWh x \$0.0569/kWh				696.46
Low Peak VEA			12,240 kWh x \$-0.00401/kWh				-49.08
Low Peak CRPSEA			12,240 kWh x \$0.00443/kWh				54.22
Low Peak VRPSEA			12,240 kWh x \$0.01288/kWh				157.65
Low Peak Subtotal (12,240 kWh x \$0.12252/kWh)							\$1,499.65
Base Low Season Demand			104 kW x \$0.00/kW				0.00
Base Low Season Energy			43,600 kWh x \$0.03439/kWh				1,499.40
Base ECA			43,600 kWh x \$0.0569/kWh				2,480.84
Base VEA			43,600 kWh x \$-0.00401/kWh				-174.84
Base CRPSEA			43,600 kWh x \$0.00443/kWh				193.15
Base VRPSEA			43,600 kWh x \$0.01288/kWh				561.57

(Continued on next page)

 **Los Angeles**
Department of
Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

(Continued from previous page)

Base Subtotal (43,600 kWh x \$0.10459/kWh)	\$4,560.12
Subtotal Electric Charges	\$8,665.47
City of Los Angeles Utility Tax	\$8,665.47 x 12.5% 1,083.18
State Energy Surcharge	63,680 kWh x \$0.00029/kWh 18.47
Total Electric Charges	\$ 9,767.12

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



USAGE HISTORY

Bill Date	Days	BASE PERIOD		LOW PERIOD		HIGH PERIOD		Total kWh Consumption	Billing kW (Facilities)	Total Electric Cost
		kWh	kW	kWh	kW	kWh	kW			
12/26/17	34	43,600.00	104.00	12,240.00	121.60	7,840.00	104.80	63,680.00	141.60	9,767.12
11/22/17	29	38,880.00	109.60	10,980.00	118.40	7,040.00	112.00	56,800.00	141.60	8,948.17
10/24/17	32	44,640.00	117.60	12,000.00	120.80	7,760.00	120.80	64,400.00	141.60	10,112.24
9/22/17	30	43,360.00	131.20	12,000.00	131.20	6,400.00	121.60	61,760.00	141.60	10,378.27
8/23/17	29	41,920.00	128.00	12,320.00	138.40	7,200.00	124.00	61,440.00	141.60	10,433.58
7/25/17	29	38,160.00	122.40	11,280.00	128.00	7,200.00	124.00	56,640.00	141.60	9,854.96
6/26/17	33	43,040.00	124.00	11,580.00	125.60	8,160.00	130.40	62,880.00	141.60	10,467.09
5/24/17	29	37,840.00	129.60	10,640.00	130.40	7,600.00	140.80	56,080.00	141.60	8,790.41
4/25/17	29	37,360.00	121.60	10,800.00	141.60	7,200.00	119.20	55,360.00	141.60	8,568.46
3/27/17	31	38,560.00	130.40	9,920.00	125.60	6,960.00	120.00	55,440.00	130.40	8,346.78
2/24/17	28	30,960.00	115.20	8,880.00	126.40	6,240.00	120.00	46,080.00	133.60	7,285.36
1/27/17	31	31,120.00	109.60	9,120.00	103.20	6,080.00	100.00	46,320.00	133.60	7,173.29
12/27/16	34	37,840.00	108.00	10,640.00	112.80	6,560.00	86.40	55,040.00	133.60	7,844.21
TOTALS	398	507,280.00	131.20	142,400.00	141.60	92,240.00	140.80	741,920.00	141.60	117,969.94
<i>sum</i>		<i>sum</i>	<i>highest</i>	<i>sum</i>	<i>highest</i>	<i>sum</i>	<i>highest</i>	<i>sum</i>	<i>highest</i>	<i>sum</i>



BILL DATE
Dec 27, 2017
ACCOUNT NUMBER
451 671 0000

DATE DUE
Jan 16, 2018
AMOUNT DUE
\$ 9,767.12

www.ladwp.com

Electric Definitions

Demand Charge — a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge — a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh — (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge — an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor — the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule — rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com.

RPS — Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge — a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use — Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.





CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters

Account Summary


Previous Account Balance	\$ 414.90
Payment Received 12/7/17	-414.90
New Charges	+ 378.50
Total Amount Due	\$ 378.50

Thank you

Summary of New Charges


Details on following pages.

Los Angeles Department of Water and Power Charges

	Water Charges 11/22/17 - 12/26/17 52 HCF	\$288.13
800-499-8840	Total LADWP Charges	\$ 288.13

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

	Sewer Charges 11/22/17 - 12/26/17	\$90.37
800-773-2489	Total Sanitation Charges	\$ 90.37

Total New Charges \$ 378.50



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808


**Los Angeles
Department of
Water & Power**
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm
DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

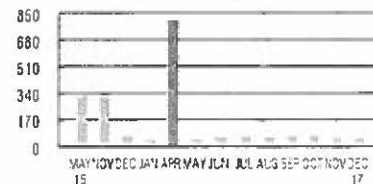
Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30) Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.


Water Charges
BILLING PERIOD **DAYS**
11/22/17 - 12/26/17 34

RATE SCHEDULE
Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE
1/25/18

SERVES
SM DIAL COM'L BLDG

SA # : 5939100574
USAGE HISTORY (Total HCF)


■ Total Usage* ■ Tier 1 ■ Tier 2
*Tier usage detail unavailable due to rate changes in effect

	Prev Yr	Dec 17
Total HCF used	806	52
Average daily gallons	1328	1144
Days in billing period	454	34
Your average daily cost of water		\$8.47
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	DESCRIPTION	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
96120718	SMALL	1273		1221		52 HCF
96120718	LARGE	0		0		0 HCF

Tier 1 Water 52 HCF x \$5.54096/HCF 288.13

Subtotal Water Charges **\$288.13**

Total Water Charges \$ 288.13

Your Water Usage by Tier

Tier 1 Water Allotment \$5.54096/HCF	Tier 2
52 HCF	More than 52 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water

January - June 2018 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective January 1, 2018. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

enero - junio 2018 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1^{er} de enero, 2018. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación. una reducción, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jul - Dec 2017 jul - dic 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jan - Jun 2018 ene - jun 2018
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.121	\$ 0.265	\$ 1.386
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.751	\$ 0.790	\$ 3.541
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 4.261	(\$ 0.346)	\$ 3.915
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 4.360	(\$ 0.102)	\$ 4.258
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.270	(\$ 0.127)	\$ 1.143
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.273	(\$ 0.084)	\$ 0.189
Water Infrastructure	Infraestructura de Agua	\$ 0.472	\$ 0.000	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.611	\$ 0.846
Schedule B	Calendario B	\$ 0.339	\$ 0.603	\$ 0.942
Schedule Other	Calendario Otro	\$ 0.105	(\$ 0.165)	(\$ 0.060)
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.120	(\$ 0.017)	\$ 0.103
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	(\$ 0.116)	\$ 0.065

For the year beginning January 1, 2018 and ending December 31, 2018, Outside City Surcharge will be \$0.000, remaining static from the January 2017 - December 2017 surcharge of \$0.000.

Para el año empezando el 1 de enero de 2018 y terminando el 31 de diciembre, el Recargo Fuera de la Ciudad será \$0.000, y permanecerá estático desde enero 2017 a diciembre 2017.



www.lacitysan.org 1-800-773-2469

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

Sewer Charges

SA #: 5939100573

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
11/22/17 - 12/26/17	34	Sewer Service Charge - Multi Dwell and Commercial
Sewer Service Charge*	13 72000 HCF x \$4.80/HCF	89.86
Sewer Service Low Income Surcharge*		0.51
Total Sewer Charges		\$ 90.37

*Your Sewer Service Charge is calculated on 36% of your water consumption

CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at
www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at
www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 1,167.22
Payment Received 12/7/17	Thank you	-1,167.22
New Charges		+ 1,361.30
Total Amount Due		\$ 1,361.30

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges



800-499-8840

Electric Charges 11/22/17 - 12/26/17 8,483 kWh \$1,361.30

Total LADWP Charges \$ 1,361.30

Total New Charges \$ 1,361.30



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

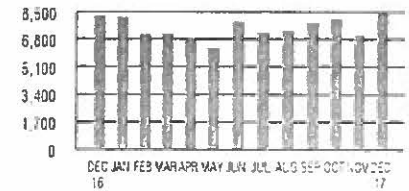
VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

**Electric Charges**BILLING PERIOD DAYS
11/22/17 - 12/26/17 34**RATE SCHEDULE**

A-1 and A-1[i] Small General Electric - Rate A Standard Service

NEXT SCHEDULED READ DATE
1/25/18METER NUMBER
M00009-00977696

SA #: 4939100550

USAGE HISTORY (Total kWh)

	Prev Yr	Dec 17
Total kWh used	8,252	8,483
Average daily kWh	243	250
Days in billing period	34	34
Your average daily cost of electricity		\$40.04
Highest Demand in last 12 months:		19.02 kW

DESCRIPTION	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
Demand kW	18.73				18.73 kW
Energy kWh	28109		19626		8483 kWh
Service Charge					7.00
Facilities Charge			19.02 kW x \$5.36/kW		101.95
ESA			19.02 kW x \$0.46/kW		8.75
RCA			19.02 kW x \$0.96/kW		18.26
IRCA			19.02 kW x \$0.99/kW		18.83
IRCA based on KWH			8,483 kWh x \$0.0003/kWh		2.54
Energy Charge Low Season			8,483 kWh x \$0.05364/kWh		455.03
ECA			8,483 kWh x \$0.0569/kWh		482.68
VEA			8,483 kWh x \$-0.00401/kWh		-34.02
CRPSEA			8,483 kWh x \$0.00443/kWh		37.58
VRPSEA			8,483 kWh x \$0.01288/kWh		109.26
Subtotal Electric Charges					\$1,207.86
City of Los Angeles Utility Tax			\$1,207.86 x 12.5%		150.98
State Energy Surcharge			8,483 kWh x \$0.00029/kWh		2.46

Total Electric Charges \$ 1,361.30

Green Power for a Green LA-LADWP's Green Power program replaces electricity "from coal" during power peaks with energy generated from renewable resources. To learn more and sign up visit www.ladwp.com/greenpower

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at
www.ladwp.com/servicecenters

Account Summary


Previous Account Balance	\$ 64.53
Payment Received 12/7/17	-64.53
New Charges	+ 64.53

Thank you

Total Amount Due \$ 64.53

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Fire Service Charges	11/27/17 - 12/27/17	\$64.53
	Total LADWP Charges		\$ 64.53
	800-499-8840		

Total New Charges \$ 64.53



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER

P.O. Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA # : 3939100187

BILLING PERIOD	DAYS	RATE SCHEDULE
11/27/17 - 12/27/17	30	Water Schedule E - Private Fire Service

SERVES

4" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00000143-1299193	0		0		0 HCF

Service Availability Charge	64.53
-----------------------------	-------

Subtotal Water Charges	\$64.53
-------------------------------	----------------


Total Fire Service Charges \$ 64.53*There are no Sewer Service Charges on Fire Service*





CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840


RANCHO COLD STORAGE INC, 690 MESQUIT ST, LOS ANGELES, CA 90021


Paying Your Bill

 **AUTOMATIC PAYMENT**
Automatically pay from your checking or savings by logging in at
www.ladwp.com/combillpay

 **ONLINE**
Pay from your checking or savings any time by logging in at
www.ladwp.com/myaccount

 **BY PHONE**
Pay from your checking or savings any time by calling
1-877-MYPAYDWP (1-877-697-2939)

 **BY MAIL**
Place your payment stub and your check or money order in the envelope provided with the bill.

 **IN PERSON**
Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at
www.ladwp.com/servicecenters


Account Summary

Previous Account Balance		\$ 223.4
Payment Received 12/7/17	Thank you	-223.4
New Charges		+ 223.4
Total Amount Due		\$ 223.41

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges

	Fire Service Charges 11/27/17 - 12/27/17	\$223.41
Total LADWP Charges		\$ 223.41

800-499-8840

Total New Charges \$ 223.41



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

P.O. Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA # : 3845500511

BILLING PERIOD	DAYS	RATE SCHEDULE
11/27/17 - 12/27/17	30	Water Schedule E - Private Fire Service

SERVES
8" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00001233-515369	0		0		0 HCF

Service Availability Charge 223.41

Subtotal Water Charges \$223.41**Total Fire Service Charges \$ 223.41***There are no Sewer Service Charges on Fire Service*



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 241.50
Payment Received 12/7/17	-241.50
New Charges	+ 241.50

Thank you

Total Amount Due \$ 241.50

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges

 Area Lighting Charges	\$241.50
Total LADWP Charges	\$ 241.50

800-499-8840

Total New Charges \$ 241.50



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

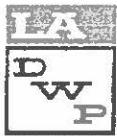
Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30809, LOS ANGELES, CA 90030-0808

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

Electric Subsidy Adjustment – a charge, based on usage, to help cover costs of special customer subsidies including senior, disabled and low income.

Energy Cost Adjustment – an adjustment that reflects the variations in what LADWP pays for the energy they deliver to customers.

kWh – (kilowatt-hours) the units in which electric meters measure usage. 1 kWh equals 1000 watts of electricity supplied for one hour

Reliability Cost Adjustment – an amount reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructures.

Service Charge – a charge for non-measured services provided (meter reading, billing, postage, etc.)

Area Lighting Charges

SA #: 3223910222

BILLING PERIOD
11/27/17 - 12/27/17 DAYS
30**RATE SCHEDULE**

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 250W	1 lamp	11/28/17	12/27/17

OAL DH Metal Halide 250W	\$18.25/lamp 1 lamp(s) x per month	18.25
--------------------------	---------------------------------------	-------

Total Area Lighting Charges \$ 18.25**Area Lighting Charges**

SA #: 3223910312

BILLING PERIOD
11/27/17 - 12/27/17 DAYS
30**RATE SCHEDULE**

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	3 lamps	11/28/17	12/27/17

OAL DH Metal Halide 1000W	\$36.25/lamp 3 lamp(s) x per month	108.75
---------------------------	---------------------------------------	--------

Total Area Lighting Charges \$ 108.75**Area Lighting Charges**

SA #: 3223910708

BILLING PERIOD
11/27/17 - 12/27/17 DAYS
30**RATE SCHEDULE**

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	2 lamps	11/28/17	12/27/17

OAL DH Metal Halide 1000W	\$36.25/lamp 2 lamp(s) x per month	72.50
---------------------------	---------------------------------------	-------

Total Area Lighting Charges \$ 72.50**Area Lighting Charges**

SA #: 3223910840

BILLING PERIOD
11/27/17 - 12/27/17 DAYS
30**RATE SCHEDULE**

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 400W	2 lamps	11/28/17	12/27/17

OAL DH Metal Halide 400W	\$21.00/lamp 2 lamp(s) x per month	42.00
--------------------------	---------------------------------------	-------


Total Area Lighting Charges \$ 42.00





CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840


RANCHO COLD STORAGE INC, 668 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill

 **AUTOMATIC PAYMENT**
Automatically pay from your checking or savings by logging in at
www.ladwp.com/combillpay

 **ONLINE**
Pay from your checking or savings any time by logging in at
www.ladwp.com/myaccount

 **BY PHONE**
Pay from your checking or savings any time by calling
1-877-MYPAYDWP (1-877-697-2939)

 **BY MAIL**
Place your payment stub and your check or money order in the envelope provided with the bill.

 **IN PERSON**
Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at
www.ladwp.com/servicecenters

Account Summary


Previous Account Balance	\$ 3,563.73
Payment Received 12/7/17	-3,563.73
New Charges	+ 3,772.15
Total Amount Due	\$ 3,772.15

Thank you

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges

	Water Charges 11/22/17 - 12/26/17 407 HCF	\$2,416.46
800-499-8840	Total LADWP Charges	\$ 2,416.46

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

	Sewer Charges 11/22/17 - 12/26/17	\$1,355.69
800-773-2489	Total Sanitation Charges	\$ 1,355.69

Total New Charges \$ 3,772.15



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
O Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF — (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule — rates based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) — One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD DAYS
11/22/17 - 12/26/17 34

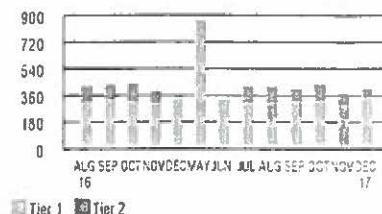
RATE SCHEDULE
Water Schedule C - Comm, Ind, Govt and
Temp Service

NEXT SCHEDULED READ DATE
1/25/18

SERVES
668--70

SA # : 7939100928

USAGE HISTORY (Total HCF)



	Prev Yr	Dec 17
Total HCF used	364	407
Average daily gallons	8008	8954
Days in billing period	34	34
Your average daily cost of water		\$71.07
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	DESCRIPTION	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
96118402	SMALL	1810		1623		187 HCF
96118402	LARGE	23017		22797		220 HCF

Tier 1 Water	355.48904 HCF x \$5.54099/HCF	1,969.76
Tier 2 Water	51.51096 HCF x \$8.67194/HCF	446.70

Subtotal Water Charges \$2,416.46

Total Water Charges \$ 2,416.46

Your Water Usage by Tier

Tier 1 Water Allotment \$5.54099/HCF	Tier 2 \$8.67194/HCF
355.48 HCF	More than 355.48 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water

January - June 2018 Biannual Notice of Change In

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective January 1, 2018. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

enero - junio 2018 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de enero, 2018. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación. una reducción, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jul - Dec 2017 jul - dic 2017	Increase (Decrease) from Previous Quarter Aumento (Reducción) del Trimestre Previo	Jan - Jun 2018 ene - jun 2018
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.121	\$ 0.265	\$ 1.386
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.751	\$ 0.790	\$ 3.541
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 4.261	(\$ 0.346)	\$ 3.915
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 4.360	(\$ 0.102)	\$ 4.258
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.270	(\$ 0.127)	\$ 1.143
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.273	(\$ 0.084)	\$ 0.189
Water Infrastructure	Infraestructura de Agua	\$ 0.472	\$ 0.000	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.611	\$ 0.846
Schedule B	Calendario B	\$ 0.339	\$ 0.603	\$ 0.942
Schedule Other	Calendario Otro	\$ 0.105	(\$ 0.165)	(\$ 0.060)
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.120	(\$ 0.017)	\$ 0.103
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	(\$ 0.116)	\$ 0.065

For the year beginning January 1, 2018 and ending December 31, 2018, Outside City Surcharge will be \$0.000, remaining static from the January 2017 - December 2017 surcharge of \$0.000.

Para el año empezando el 1 de enero de 2018 y terminando el 31 de diciembre, el Recargo Fuera de la Ciudad será \$0.000, y permanecerá estático desde enero 2017 a diciembre 2017.

Sewer Charges

SA #: 7939100927



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers. required by state and federal law

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

SEWER RATE SCHEDULE

BILLING PERIOD 11/22/17 - 12/26/17
DAYS 34
Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge*	250 83000 HCF x \$4.80/HCF	1,347.98
Sewer Service Low Income Surcharge*		7.71

Total Sewer Charges \$ 1,355.69

*Your Sewer Service Charge is calculated on 69% of your water consumption.



893910000000000000000000

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)
CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
P.O. Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



HERE TO PAY YOUR BILL

LADWP Customer Service Centers below are open Mon-Fri, except holidays, from 9:00 am to 5:00 pm. After hours payment depositories are located at all offices.

SHOP

Main Office 300 Mandich Street

METROPOLITAN LOS ANGELES

Main Office 111 N. Hope St.
Downtown Heights 919 S. Soto St., #10
Central 4619 S. Central Ave.
Crenshaw-Baldwin Hills 4030 Crenshaw Blvd.
Hollywood 6547-B Sunset Blvd.
(entrance on Schrader Blvd.)
Colton Heights 2417 Daly St.
Inglewood-Vermont 5928 S. Vermont Ave.
Inglewood 1686 E. 103rd St.

HARBOR AREA

San Pedro 535 W. 9th St.
Wilmington 931 N. Avalon Blvd.

SAN FERNANDO VALLEY

Canoga Park 7229 Winnetka Ave.
Mission Hills 11100 Sepulveda Blvd., #3
Van Nuys 6550 Van Nuys Blvd.

WEST LOS ANGELES

West Los Angeles 1394 S. Sepulveda Blvd.





BILL DATE
Jan 31, 2017
ACCOUNT NUMBER
793 910 0000

DATE DUE
Feb 21, 2017
AMOUNT DUE
\$ 2,237.32

www.ladwp.com

CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 668 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 2,845.66
Payment Received 1/9/17	Thank you	-2,845.68
New Charges		+ 2,237.32

Total Amount Due \$ 2,237.32

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges				
 800-499-8840	Water Charges	12/27/16 - 1/26/17	256 HCF	\$1,435.82
	Total LADWP Charges			\$ 1,435.82

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges				
 800-773-2489	Sewer Charges	12/27/16 - 1/26/17		\$801.50
	Total Sanitation Charges			\$ 801.50

Total New Charges \$ 2,237.32



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



BILL DATE
Jan 31, 2017
ACCOUNT NUMBER
793 910 0000

DATE DUE
Feb 21, 2017
AMOUNT DUE
\$ 2,237.32

www.ladwp.com



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD **DAYS**
12/27/16 - 1/26/17 30

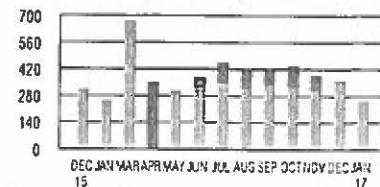
RATE SCHEDULE
Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE
2/24/17

SERVES
668--70

SA #: 7939100928

USAGE HISTORY (Total HCF)



Legend: Total Usage*, Tier 1, Tier 2
*Tier usage detail unavailable due to rate changes in effect

	Prev Yr	Jan 17
Total HCF used	256	256
Average daily gallons	6383	6383
Days in billing period	30	30
Your average daily cost of water		\$47.86
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	DESCRIPTION	CURRENT READ	PREVIOUS READ	TOTAL USED
96118402	SMALL	620	455	165 HCF
96118402	LARGE	10253	10162	91 HCF
ESTIMATED				

Tier 1 Water	256 HCF x \$5.60867/HCF	1,435.82
Subtotal Water Charges		\$1,435.82

Total Water Charges \$ 1,435.82

Your Water Usage by Tier

Tier 1 Water Allotment \$5.60867/HCF	Tier 2
256 HCF	More than 256 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water

January - June 2017 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective January 1, 2017. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

enero - junio 2017 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de enero, 2017. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación, una reducción, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jul - Dec 2016 jul - dic 2016	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jan - Jun 2017 ene - jun 2017
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.051	\$ 0.474	\$ 1.525
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.756	\$ 0.218	\$ 2.974
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 2.891	\$ 0.202	\$ 3.093
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 2.891	\$ 0.202	\$ 3.093
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 0.895	\$ 0.481	\$ 1.376
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.192	\$ 0.105	\$ 0.297
Water Infrastructure	Infraestructura de Agua	\$ 0.351	\$ 0.000	\$ 0.351
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.117	\$ 0.118	\$ 0.235
Schedule B	Calendario B	\$ 0.117	\$ 0.222	\$ 0.339
Schedule Other	Calendario Otro	\$ 0.117	(\$ 0.012)	\$ 0.105
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.135	\$ 0.000	\$ 0.135
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.079	\$ 0.102	\$ 0.181

For the year beginning January 1, 2017 and ending December 31, 2017, Outside City Surcharge will be \$0.000, a decrease of \$0.441 from the January 2016 - December 2016 surcharge of \$0.441.

Para el año empezando el 1 de enero de 2017 y terminando el 31 de diciembre, de Recargo Fuera de la Ciudad será \$0.000, una reducción de \$0.441 del recargo de enero 2016 a diciembre 2016 de \$0.441.

Sewer Charges

SA #: 7939100927

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
12/27/16 - 1/26/17	30	Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge*	176 64000 HCF x \$4.51/HCF	796.65
Sewer Service Low Income Surcharge*		4.85

Total Sewer Charges \$ 801.50

*Your Sewer Service Charge is calculated on 69% of your water consumption



www.lacitysan.org 1-800-773-2489
Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law.

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Account Summary


Previous Account Balance	\$ 0.00
Payment Received	<i>No payment received</i> - .00
New Charges	+ 25,108.77

Total Amount Due \$ 25,108.77

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges

	Electric Charges 1/1/17 - 2/1/17	\$25,108.77
Total LADWP Charges		\$ 25,108.77

800-499-8840

Total New Charges \$ 25,108.77



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA # : 8939100325

BILLING PERIOD
1/1/17 - 2/1/17
DAYS
32

RATE SCHEDULE
Initial Version

Service Charge	150.00
Facility Charge	2,305.08
Energy High-Peak	805.29
Energy Low-Peak	2,282.74
Energy Base	5,649.58
Reactive High-Peak	103.41
Reactive Low-Peak	298.44
Reactive Base	506.92
ECA	13,469.10
ESA	232.53
RCA	485.28
VEA	-1,619.14
CRPSEA	1,051.02
VRPSEA	2,317.44
IRCA	891.19
Special XCD/XRT Discount	-6,671.00
City of Los Angeles Utility Tax	2,782.24
State Energy Surcharge	68.65

Total Electric Charges \$ 25,108.77

Green Power for a Green LA -- LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up visit www.ladwp.com/greenpower

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 668 MESQUIT ST, LOS ANGELES, CA 90021

This bill corrects a previous bill and contains your new charges. Previous charges were cancelled and then rebilled correctly. Details on the following pages.

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters


Account Summary

Previous Account Balance		\$ 2,237.32
Payment Received 2/13/17	Thank you	-2,237.32
Corrections (see details on page 3)		-\$2,237.32
New Charges		+ 5,050.94

Total Amount Due \$ 2,813.62


Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Water Charges	12/27/16 - 2/24/17 573 HCF	\$3,256.96
			Total LADWP Charges \$ 3,256.96
800-499-8840			

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

	Sewer Charges	12/27/16 - 2/24/17	\$1,793.98
			Total Sanitation Charges \$ 1,793.98
800-773-2489			

Total New Charges \$ 5,050.94



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
300-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
P.O. Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

Corrections (See details below)

	CORRECTION DESCRIPTION	BILLING PERIOD CORRECTED	CANCELLED AMOUNT	CORRECTED AMOUNT	NET DIFFERENCE
1	Sewer Service Charges - Previous Estimated Read	12/27/16 - 1/26/17	\$801.50	\$0.00	-\$801.50
2	Water Service Charges - Previous Estimated Read	12/27/16 - 1/26/17	\$1,435.82	\$0.00	-\$1,435.82

Total Corrections - \$2,237.32

New Charges



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF - (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule - rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) - One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD 12/27/16 - 2/24/17
DAYS 59

RATE SCHEDULE

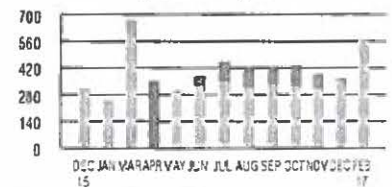
Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE
3/27/17

SERVES
668--70

SA #: 7939100928

USAGE HISTORY (Total HCF)



*Tier usage detail unavailable due to rate changes in effect

	Prev Yr	Feb 17
Total HCF used	256	573
Average daily gallons	6383	7264
Days in billing period	30	59
Your average daily cost of water		\$55.20
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	DESCRIPTION	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
96118402	SMALL	804		455		349 HCF
96118402	LARGE	10386		10162		224 HCF
Tier 1 Water				573 HCF x \$5.68405/HCF		3,256.96
Subtotal Water Charges						\$3,256.96

Total Water Charges \$ 3,256.96

January - June 2017 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective January 1, 2017. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jul - Dec 2016 jul - dic 2016	Increase (Decrease) from Previous Quarter Aumento (Reducción) del Trimestre Previo	Jan - Jun 2017 ene - jun 2017
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.051	\$ 0.474	\$ 1.525
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.756	\$ 0.218	\$ 2.974
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 2.891	\$ 0.202	\$ 3.093
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 2.891	\$ 0.202	\$ 3.093
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 0.895	\$ 0.481	\$ 1.376
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.192	\$ 0.105	\$ 0.297
Water Infrastructure	Infraestructura de Agua	\$ 0.351	\$ 0.000	\$ 0.351
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.117	\$ 0.118	\$ 0.235
Schedule B	Calendario B	\$ 0.117	\$ 0.222	\$ 0.339
Schedule Other	Calendario Otro	\$ 0.117	(\$ 0.012)	\$ 0.105
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.135	\$ 0.000	\$ 0.135
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.079	\$ 0.102	\$ 0.181

For the year beginning January 1, 2017 and ending December 31, 2017, Outside City Surcharge will be \$0.000, a decrease of \$0.441 from the January 2016 - December 2016 surcharge of \$0.441.

Para el año empezando el 1 de enero de 2017 y terminando el 31 de diciembre, de Recargo Fuera de la Ciudad será \$0.000, una reducción de \$0.441 del recargo de enero 2016 a diciembre 2016 de \$0.441.



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

Sewer Charges

SA #: 7939100927

BILLING PERIOD
12/27/16 - 2/24/17

DAYS
59

SEWER RATE SCHEDULE

Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge - 59 days*	395.37000 HCF x \$4.51/HCF	1,783.12
Sewer Service Low Income Surcharge*		10.86

Total Sewer Charges \$ 1,793.98

*Your Sewer Service Charge is calculated on 69% of your water consumption

CUSTOMER SERVICE – 7:00 am – 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of


your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 0.00
Payment Received	No payment received - .00
New Charges	+ 23,024.11
Total Amount Due	\$ 23,024.11

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Electric Charges	2/1/17 - 3/1/17	\$23,024.11
Total LADWP Charges			\$ 23,024.11

800-499-8840

Total New Charges \$ 23,024.11



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES


Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

 Los Angeles
Department of
Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

 **Electric Charges**

SA #: 8939100325

BILLING PERIOD 2/1/17 - 3/1/17
DAYS 29

RATE SCHEDULE
Initial Version

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

Service Charge	150.00
Facility Charge	2,305.08
Energy High-Peak	728.49
Energy Low-Peak	2,077.08
Energy Base	5,107.79
Reactive High-Peak	93.43
Reactive Low-Peak	270.36
Reactive Base	460.78
ECA	12,193.26
ESA	232.53
RCA	485.28
VEA	-1,465.76
CRPSEA	951.46
VRPSEA	2,097.93
IRCA	840.29
Special XCD/XRT Discount	-6,117.36
City of Los Angeles Utility Tax	2,551.33
State Energy Surcharge	62.14

Total Electric Charges \$ 23,024.11

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up visit www.ladwp.com/greenpower

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 668 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters


Account Summary

Previous Account Balance		\$ 2,813.62
Payment Received 3/14/17	Thank you	-2,813.62
New Charges		+ 3,307.23


Total Amount Due \$ 3,307.23

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Water Charges	2/24/17 - 3/27/17 360 HCF	\$2,180.13
	Total LADWP Charges		\$ 2,180.13
	800-499-8840		

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges			
 800-773-2489	Sewer Charges	2/24/17 - 3/27/17	\$1,127.10
	Total Sanitation Charges		\$ 1,127.10

Total New Charges \$ 3,307.23



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD 2/24/17 - 3/27/17
DAYS 31

RATE SCHEDULE

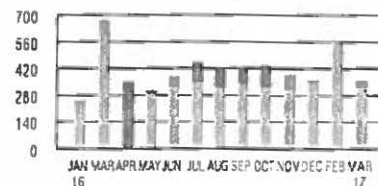
Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE
4/25/17

SERVES
668--70

SA #: 7939100928

USAGE HISTORY (Total HCF)



■ Total Usage* ■ Tier 1 ■ Tier 2
*Tier usage detail unavailable due to rate changes in effect

	Prev Yr	Mar 17
Total HCF used	674	360
Average daily gallons	8692	8686
Days in billing period	58	31
Your average daily cost of water		\$70.33
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	DESCRIPTION	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
96118402	SMALL	1008		804		204 HCF
96118402	LARGE	10542		10386		156 HCF
ESTIMATED						

Tier 1 Water	324.12236 HCF x \$5.76202/HCF	1,867.60
Tier 2 Water	35.87764 HCF x \$8.711/HCF	312.53
Subtotal Water Charges		\$2,180.13

Total Water Charges \$ 2,180.13

Your Water Usage by Tier

Tier 1 Water Allotment \$5.76202/HCF	Tier 2 \$8.711/HCF
324.12 HCF	More than 324.12 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water

July - December 2017 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective July 1, 2017. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used. One HCF equals 748 gallons.

Julio - diciembre 2017 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de julio, 2017. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación, una reducción, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jan - Jun 2017 ene - jun 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jul - Dec 2017 jul - dic 2017
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.525	(\$ 0.404)	\$ 1.121
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.974	(\$ 0.223)	\$ 2.751
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 3.093	\$ 1.168	\$ 4.261
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 3.093	\$ 1.267	\$ 4.360
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.376	(\$ 0.106)	\$ 1.270
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.297	(\$ 0.024)	\$ 0.273
Water Infrastructure	Infraestructura de Agua	\$ 0.351	\$ 0.121	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.000	\$ 0.235
Schedule B	Calendario B	\$ 0.339	\$ 0.000	\$ 0.339
Schedule Other	Calendario Otro	\$ 0.105	\$ 0.000	\$ 0.105
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.135	(\$ 0.015)	\$ 0.120
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	\$ 0.000	\$ 0.181

For the year beginning January 1, 2017 and ending December 31, 2017, Outside City Surcharge will be \$0.000, a decrease of \$0.441 from the January 2016 - December 2016 surcharge of \$0.441.

Para el año empezando el 1 de enero de 2017 y terminando el 31 de diciembre, de Recargo Fuera de la Ciudad será \$0.000, una reducción de \$0.441 del recargo de enero 2016 a diciembre 2016 de \$0.441.



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law.

Sewer Service Charge - (SSC) a charge for use of sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers, sewage treatment plants, and for treating sewage.

Sewer Charges

SA #: 7939100927

BILLING PERIOD

2/24/17 - 3/27/17

DAYS

31

SEWER RATE SCHEDULE

Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge*	248.40000 HCF x \$4.51/HCF	1,120.28
Sewer Service Low Income Surcharge*		6.82

Total Sewer Charges \$ 1,127.10

*Your Sewer Service Charge is calculated on 69% of your water consumption.

Los Angeles



Department of Water & Power

www.ladwp.com

BILL DATE

Mar 28, 2017

ACCOUNT NUMBER

551 671 0000

DATE DUE

Apr 17, 2017

AMOUNT DUE

\$ 803.73

Page

CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your
checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings
any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings
any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your
check or money order in the
envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center.
Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 771
Payment Received 3/8/17	-771
New Charges	+ 803

Thank you

Total Amount Due \$ 803.

Summary of New Charges

Details on following page

Los Angeles Department of Water and Power Charges

 800-499-8840	Electric Charges 2/24/17 - 3/27/17 3,640 kWh	\$601.90
	Water Charges 2/24/17 - 3/27/17 9 HCF	\$51.87
	Fire Service Charges 2/27/17 - 3/28/17	\$111.98
Total LADWP Charges		\$ 765.75

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

 800-773-2489	Sewer Charges 2/24/17 - 3/27/17	\$37.98
	Total Sanitation Charges	\$ 37.98

Total New Charges \$ 803.73

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

300-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

CITY OF LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD DAYS
2/24/17 - 3/27/17 31

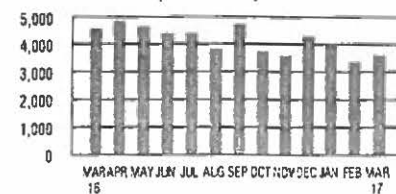
RATE SCHEDULE
A-1 and A-1 [i] Small General Electric - Rate A
Standard Service

NEXT SCHEDULED READ DATE
4/25/17

METER NUMBER
M00019-00060271

SA #: 5516710929

USAGE HISTORY (Total kWh)



	Prev Yr	Mar 17
Total kWh used	8,840	3,640
Average daily kWh	152	117
Days in billing period	58	31
Your average daily cost of electricity		\$19.42
Highest Demand in last 12 months:		11.6 kW

DESCRIPTION	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
Demand kW	0.26				40		10.4 kW
Energy kWh	17880		17789		40		3640 kWh
Service Charge							7.00
Facilities Charge					11.6 kW x \$5.36/kW		62.18
ESA					11.6 kW x \$0.46/kW		5.34
RCA					11.6 kW x \$0.96/kW		11.14
IRCA					11.6 kW x \$0.70/kW		8.12
IRCA based on KWH					3,640 kWh x \$0.00227/kWh		8.26
Energy Charge Low Season					3,640 kWh x \$0.0544/kWh		198.02
ECA					3,640 kWh x \$0.0569/kWh		207.12
VEA					3,640 kWh x \$-0.00684/kWh		-24.90
CRPSEA					3,640 kWh x \$0.00444/kWh		16.16
VRPSEA					3,640 kWh x \$0.00979/kWh		35.64
Subtotal Electric Charges							\$534.08
City of Los Angeles Utility Tax					\$534.08 x 12.5%		66.76
State Energy Surcharge					3,640 kWh x \$0.00029/kWh		1.06

Total Electric Charges \$ 601.90

Green Power for a Green LA --LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

 Los Angeles
Department of
Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. – Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the high Season months (June 1 – Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. In drought year water rates no longer apply.

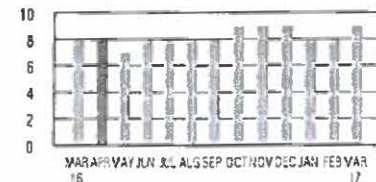


Water Charges

BILLING PERIOD 2/24/17 - 3/27/17 DAYS 31
RATE SCHEDULE
Water Schedule C - Comm, Ind, Govt and Temp Service
NEXT SCHEDULED READ DATE
4/25/17

SA #: 5516710932

USAGE HISTORY (Total HCF)



■ Total Usage* ■ Tier 1 ■ Tier 2
*Tier usage detail unavailable due to rate changes in effect

	Prev Yr	Mar 17
Total HCF used	8	9
Average daily gallons	206	217
Days in billing period	29	31
Your average daily cost of water		\$1.67
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER		TOTAL
96169603	UNMETERED ESTIMATED CONSUMPTION	9 HCF
Tier 1 Water	9 HCF x \$5.76333/HCF	51.87
Subtotal Water Charges		\$51.87
Total Water Charges		\$ 51.87

Your Water Usage by Tier

Tier 1 Water Allotment \$5.76333/HCF	Tier 2
9 HCF	More than 9 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water



July - December 2017 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective July 1, 2017. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used. One HCF equals 748 gallons.

Julio - diciembre 2017 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de julio, 2017. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación, una reduccion, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jan - Jun 2017 ene - jun 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jul - Dec 2017 jul - dic 2017
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.525	(\$ 0.404)	\$ 1.121
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.974	(\$ 0.223)	\$ 2.751
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 3.093	\$ 1.168	\$ 4.261
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 3.093	\$ 1.267	\$ 4.360
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.376	(\$ 0.106)	\$ 1.270
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.297	(\$ 0.024)	\$ 0.273
Water Infrastructure	Infraestructura de Agua	\$ 0.351	\$ 0.121	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.000	\$ 0.235
Schedule B	Calendario B	\$ 0.339	\$ 0.000	\$ 0.339
Schedule Other	Calendario Otro	\$ 0.105	\$ 0.000	\$ 0.105
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.135	(\$ 0.015)	\$ 0.120
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	\$ 0.000	\$ 0.181

For the year beginning January 1, 2017 and ending December 31, 2017, Outside City Surcharge will be \$0.000, a decrease of \$0.441 from the January 2016 - December 2016 surcharge of \$0.441.

Para el año empezando el 1 de enero de 2017 y terminando el 31 de diciembre, de Recargo Fuera de la Ciudad será \$0.000, una reducción de \$0.441 del recargo de enero 2016 a diciembre 2016 de \$0.441.



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA #: 5516710931

BILLING PERIOD 2/27/17 - 3/28/17
DAYS 29
RATE SCHEDULE Water Schedule E - Private Fire Service
SERVES 6" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
03987680-1032788	0		0		0 HCF
Service Availability Charge					111.98
Subtotal Water Charges					\$111.98

Total Fire Service Charges \$ 111.98

There are no Sewer Service Charges on Fire Service



www.lacitysan.org 1-800-773-2489
Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law.

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

Sewer Charges

SA #: 5516710930

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
2/24/17 - 3/27/17	31	Sewer Service Charge - Multi Dwell and Commercial
Sewer Service Charge*		8 37000 HCF x \$4.51/HCF 37.75
Sewer Service Low Income Surcharge*		0.23

Total Sewer Charges \$ 37.98

*Your Sewer Service Charge is calculated on 93% of your water consumption.

Electric Definitions

Demand Charge - a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge - a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

KVarh - (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge - an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor - the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule - rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

PS - Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge - a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use - Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters


Account Summary

Previous Account Balance		\$ 4,352.8
Payment Received 3/8/17	Thank you	-4,352.8
New Charges		+ 4,623.3
Total Amount Due		\$ 4,623.3

Summary of New Charges

Details on following pages

Los Angeles Department of Water and Power Charges

	Electric Charges 2/24/17 - 3/27/17 29,120 kWh	\$4,623.33
Total LADWP Charges		\$ 4,623.33

800-499-8840

Total New Charges \$ 4,623.33



PLEASE KEEP THIS PORTION FOR YOUR RECORDS IF PAYING IN PERSON BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

300-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

CITY OF LOS ANGELES DEPT OF WATER & POWER

P.O. Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808


Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 6939100542

BILLING PERIOD
2/24/17 - 3/27/17
DAYS
31

RATE SCHEDULE

A-2 and A-2[i] Primary Electric - Rate B TOU -
KVAR Metered Service

NEXT SCHEDULED READ DATE
4/25/17


METER NUMBER

APMV00226-0000842
6
SERVES
BASE KVARH

PERIOD	CURRENT READ	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	0.45			160		72 kW
Low Peak kW	0.43			160		68.8 kW
Base kW	0.46			160		73.6 kW
High Peak kWh	2190	2168		160		3520 kWh
Low Peak kWh	3108	3075		160		5280 kWh
Base kWh	10998	10871		160		20320 kWh
High Peak kVarh	1747	1730		160		2720 kVarh
Low Peak kVarh	2544	2519		160		4000 kVarh
Base kVarh	9398	9294		160		16640 kVarh

Service Charge		28.00
Facilities Charge	89.6 kW x \$5.36/kW	480.26
ESA	89.6 kW x \$0.46/kW	41.22
RCA	89.6 kW x \$0.96/kW	86.02
IRCA	89.6 kW x \$0.70/kW	62.72
IRCA based on KWH	29,120 kWh x \$0.00227/kWh	66.10
High Peak Low Season Demand	72 kW x \$4.75/kW	342.00
High Peak Low Season Energy	3,520 kWh x \$0.0511/kWh	179.87
High Peak ECA	3,520 kWh x \$0.0569/kWh	200.29
High Peak VEA	3,520 kWh x \$-0.00684/kWh	-24.08
High Peak CRPSEA	3,520 kWh x \$0.00444/kWh	15.63
High Peak VRPSEA	3,520 kWh x \$0.00979/kWh	34.46
High Peak Subtotal (3,520 kWh x \$0.21255/kWh)		\$748.17
Low Peak Low Season Demand	68.8 kW x \$0.00/kW	0.00
Low Peak Low Season Energy	5,280 kWh x \$0.0511/kWh	269.81
Low Peak ECA	5,280 kWh x \$0.0569/kWh	300.43
Low Peak VEA	5,280 kWh x \$-0.00684/kWh	-36.12
Low Peak CRPSEA	5,280 kWh x \$0.00444/kWh	23.44
Low Peak VRPSEA	5,280 kWh x \$0.00979/kWh	51.69
Low Peak Subtotal (5,280 kWh x \$0.11539/kWh)		\$609.25
Base Low Season Demand	73.6 kW x \$0.00/kW	0.00
Base Low Season Energy	20,320 kWh x \$0.03317/kWh	674.01
Base ECA	20,320 kWh x \$0.0569/kWh	1,156.21
Base VEA	20,320 kWh x \$-0.00684/kWh	-138.99
Base CRPSEA	20,320 kWh x \$0.00444/kWh	90.22
Base VRPSEA	20,320 kWh x \$0.00979/kWh	198.93

(Continued on next page)

 Los Angeles
Department of
Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

(Continued from previous page)

Base Subtotal (20,320 kWh x \$0.09746/kWh)		\$1,980.38
Subtotal Electric Charges		\$4,102.12
City of Los Angeles Utility Tax	\$4,102.12 x 12.5%	512.77
State Energy Surcharge	29,120 kWh x \$0.00029/kWh	8.44
Total Electric Charges		\$ 4,623.33

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

CEA – (Energy Cost Adjustment) an adjustment that effects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge effecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

RCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

ICA – (Reliability Cost Adjustment) a charge effecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge effecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy CAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of PS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Rates during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.

CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling 1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 1,142.1
Payment Received 3/8/17	-1,142.1
New Charges	+ 1,147.3
Total Amount Due	\$ 1,147.3

Thank you

Summary of New Charges

Details on following pages

Los Angeles Department of Water and Power Charges



Electric Charges 2/24/17 - 3/27/17 7,182 kWh \$1,147.34

Total LADWP Charges \$ 1,147.34

Total New Charges \$ 1,147.34



PLEASE KEEP THIS PORTION FOR YOUR RECORDS IF PAYING IN PERSON. BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD **DAYS**
2/24/17 - 3/27/17 31

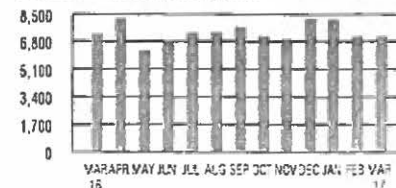
RATE SCHEDULE
A-1 and A-1 [i] Small General Electric - Rate A Standard Service

NEXT SCHEDULED READ DATE
4/25/17

METER NUMBER
M00009-00977696

SA #: 4939100550

USAGE HISTORY (Total kWh)



	Prev Yr	Mar 17
Total kWh used	7,320	7,182
Average daily kWh	252	232
Days in billing period	29	31
Your average daily cost of electricity		\$37.01
Highest Demand in last 12 months:		19.02 kW

DESCRIPTION	CURRENT READ	PREVIOUS READ	TOTAL USED
Demand kW	17.06		17.06 kW
Energy kWh	60816	53634	7182 kWh
Service Charge			7.00
Facilities Charge		19.02 kW x \$5.36/kW	101.95
ESA		19.02 kW x \$0.46/kW	8.75
RCA		19.02 kW x \$0.96/kW	18.26
IRCA		19.02 kW x \$0.70/kW	13.31
IRCA based on KWH		7,182 kWh x \$0.00227/kWh	16.30
Energy Charge Low Season		7,182 kWh x \$0.0544/kWh	390.70
ECA		7,182 kWh x \$0.0569/kWh	408.66
VEA		7,182 kWh x \$-0.00684/kWh	-49.12
CRPSEA		7,182 kWh x \$0.00444/kWh	31.89
VRPSEA		7,182 kWh x \$0.00979/kWh	70.31
Subtotal Electric Charges			\$1,018.01
City of Los Angeles Utility Tax		\$1,018.01 x 12.5%	127.25
State Energy Surcharge		7,182 kWh x \$0.00029/kWh	2.08

Total Electric Charges \$ 1,147.34

Green Power for a Green LA--LADWP's Green Power program replaces electricity from coal-firing power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE – 7:00 am - 8:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 7,285.36
Payment Received 3/8/17	Thank you	-7,285.36
New Charges		+ 8,346.78
Total Amount Due		\$ 8,346.78

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges



Electric Charges 2/24/17 - 3/27/17 55,440 kWh \$8,346.78

Total LADWP Charges \$ 8,346.78

Total New Charges \$ 8,346.78



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

P.O. Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 4516710848

BILLING PERIOD
2/24/17 - 3/27/17DAYS
31

RATE SCHEDULE

A-2 and A-2[1] Primary Electric - Rate B TOU - KVAR Metered Service

NEXT SCHEDULED READ DATE
4/25/17

METER NUMBER

APMV00222-0002228

SERVES


2

LOW PEAK KVARH

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	1.5				80		120 kW
Low Peak kW	1.57				80		125.6 kW
Base kW	1.63				80		130.4 kW
High Peak kWh	8058		7971		80		6960 kWh
Low Peak kWh	11594		11470		80		9920 kWh
Base kWh	40301		39819		80		38560 kWh
High Peak kVarh	6541		6471		80		5600 kVarh
Low Peak kVarh	9490		9388		80		8160 kVarh
Base kVarh	34662		34237		80		34000 kVarh

Service Charge		28.00
Facilities Charge	130.4 kW x \$5.36/kW	698.94
ESA	130.4 kW x \$0.46/kW	59.98
RCA	130.4 kW x \$0.96/kW	125.18
IRCA	130.4 kW x \$0.70/kW	91.28
IRCA based on KWH	55,440 kWh x \$0.00227/kWh	125.85
High Peak Low Season Demand	120 kW x \$4.75/kW	570.00
High Peak Low Season Energy	6,960 kWh x \$0.0511/kWh	355.66
High Peak ECA	6,960 kWh x \$0.0569/kWh	396.02
High Peak VEA	6,960 kWh x \$-0.00684/kWh	-47.61
High Peak CRPSEA	6,960 kWh x \$0.00444/kWh	30.90
High Peak VRPSEA	6,960 kWh x \$0.00979/kWh	68.14
High Peak Subtotal (6,960 kWh x \$0.19729/kWh)		\$1,373.11
Low Peak Low Season Demand	125.6 kW x \$0.00/kW	0.00
Low Peak Low Season Energy	9,920 kWh x \$0.0511/kWh	506.91
Low Peak ECA	9,920 kWh x \$0.0569/kWh	564.45
Low Peak VEA	9,920 kWh x \$-0.00684/kWh	-67.85
Low Peak CRPSEA	9,920 kWh x \$0.00444/kWh	44.04
Low Peak VRPSEA	9,920 kWh x \$0.00979/kWh	97.12
Low Peak Subtotal (9,920 kWh x \$0.11539/kWh)		\$1,144.67
Base Low Season Demand	130.4 kW x \$0.00/kW	0.00
Base Low Season Energy	38,560 kWh x \$0.03317/kWh	1,279.04
Base ECA	38,560 kWh x \$0.0569/kWh	2,194.06
Base VEA	38,560 kWh x \$-0.00684/kWh	-263.75
Base CRPSEA	38,560 kWh x \$0.00444/kWh	171.21
Base VRPSEA	38,560 kWh x \$0.00979/kWh	377.50

(Continued on next page)

 Los Angeles
Department of
Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

(Continued from previous page)

Base Subtotal (38,560 kWh x \$0.09746/kWh)		\$3,758.06
Subtotal Electric Charges		\$7,405.07
City of Los Angeles Utility Tax	\$7,405.07 x 12.5%	925.63
State Energy Surcharge	55,440 kWh x \$0.00029/kWh	16.08
Total Electric Charges		\$ 8,346.78

DEFINITIONS

RPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

CA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

RCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

ICA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy CAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of PS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

Green Power for a Green LA – LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.

CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 63.33
Payment Received 3/8/17	Thank you	-63.33
New Charges		+ 63.33
Total Amount Due		\$ 63.33

Summary of New Charges

Details on following pages

Los Angeles Department of Water and Power Charges



Fire Service Charges 2/27/17 - 3/28/17	\$63.33
Total LADWP Charges	\$ 63.33

Total New Charges \$ 63.33



PLEASE KEEP THIS PORTION FOR YOUR RECORDS IF PAYING IN PERSON BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

P.O. Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

Los Angeles



Department of Water & Power

www.ladwp.com

BILL DATE

Mar 28, 2017

ACCOUNT NUMBER

393 910 0000

DATE DUE

Apr 17, 2017

AMOUNT DUE

\$ 63.33

Page 3 of

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA # : 3939100187

BILLING PERIOD	DAYS	RATE SCHEDULE
2/27/17 - 3/28/17	29	Water Schedule E - Private Fire Service

SERVES

4" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00000143-1299193	0		0		0 HCF

Service Availability Charge	63.33
-----------------------------	-------

Subtotal Water Charges	\$63.33
-------------------------------	----------------

Total Fire Service Charges \$ 63.33*There are no Sewer Service Charges on Fire Service.*





CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 690 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 219.24
Payment Received 3/8/17	Thank you	-219.24
New Charges		+ 219.24
Total Amount Due		\$ 219.24

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges

 800-499-8840	Fire Service Charges 2/27/17 - 3/28/17	\$219.24
	Total LADWP Charges	\$ 219.24

Total New Charges \$ 219.24



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA # : 3845500511

BILLING PERIOD	DAYS	RATE SCHEDULE
2/27/17 - 3/28/17	29	Water Schedule E - Private Fire Service

SERVES

8" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00001233-515369	0		0		0 HCF

Service Availability Charge	219.24
-----------------------------	--------

Subtotal Water Charges	\$219.24
-------------------------------	-----------------

Total Fire Service Charges \$ 219.24

There are no Sewer Service Charges on Fire Service



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 241.50
Payment Received 3/8/17	-241.50
New Charges	+ 241.50
Total Amount Due	\$ 241.50

Thank you

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges



Area Lighting Charges	\$241.50
Total LADWP Charges	\$ 241.50

Total New Charges \$ 241.50



PLEASE KEEP THIS PORTION FOR YOUR RECORDS IF PAYING IN PERSON. BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER

P.O. Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

Electric Subsidy Adjustment – a charge, based on usage, to help cover costs of special customer subsidies including senior, disabled and low income.

Energy Cost Adjustment – an adjustment that reflects the variations in what LADWP pays for the energy they deliver to customers.

kWh – (kilowatt-hours) the units in which electric meters measure usage. 1 kWh equals 1000 watts of electricity supplied for one hour.

Reliability Cost Adjustment – an amount reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructures.

Service Charge – a charge for non-measured services provided (meter reading, billing, postage, etc.)

Area Lighting Charges

SA # : 3223910222

BILLING PERIOD
2/27/17 - 3/28/17
DAYS
29

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 250W	1 lamp	2/28/17	3/28/17

OAL DH Metal Halide 250W	1 lamp(s) x per month	\$18.25/lamp	18.25
--------------------------	-----------------------	--------------	-------

Total Area Lighting Charges \$ 18.25

Area Lighting Charges

SA # : 3223910312

BILLING PERIOD
2/27/17 - 3/28/17
DAYS
29

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	3 lamps	2/28/17	3/28/17

OAL DH Metal Halide 1000W	3 lamp(s) x per month	\$36.25/lamp	108.75
---------------------------	-----------------------	--------------	--------

Total Area Lighting Charges \$ 108.75

Area Lighting Charges

SA # : 3223910708

BILLING PERIOD
2/27/17 - 3/28/17
DAYS
29

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	2 lamps	2/28/17	3/28/17

OAL DH Metal Halide 1000W	2 lamp(s) x per month	\$36.25/lamp	72.50
---------------------------	-----------------------	--------------	-------

Total Area Lighting Charges \$ 72.50

Area Lighting Charges

SA # : 3223910840

BILLING PERIOD
2/27/17 - 3/28/17
DAYS
29

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 400W	2 lamps	2/28/17	3/28/17

OAL DH Metal Halide 400W	2 lamp(s) x per month	\$21.00/lamp	42.00
--------------------------	-----------------------	--------------	-------

Total Area Lighting Charges \$ 42.00



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

P.O. Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



WHERE TO PAY YOUR BILL

LADWP Customer Service Centers below are open Mon-Fri, except holidays, from 9:00 am to 5:00 pm. After hours payment kiosks are located at all offices.

HOP

City Office 300 Mandich Street

METROPOLITAN LOS ANGELES

City Office 111 N. Hope St.

Le Heights 919 S. Soto St., #10

Tral 4619 S. Central Ave.

Shaw-Baldwin Hills 4030 Crenshaw Blvd.

Wood 6547-B Sunset Blvd.

(entrance on Schrader Blvd.)

City Heights 2417 Daly St.

San-Vermont 5928 S. Vermont Ave.

S 1686 E. 103rd St.

HARBOR AREA

San Pedro 535 W. 9th St.

Wilmington 931 N. Avalon Blvd

SAN FERNANDO VALLEY

Canoga Park 7229 Winnetka Ave.

Mission Hills 11100 Sepulveda Blvd., #3

Van Nuys 6550 Van Nuys Blvd.

WEST LOS ANGELES

West Los Angeles 1394 S. Sepulveda Blvd.





www.ladwp.com

CUSTOMER SERVICE -- 7:00 am - 8:00 pm
1-800-499-8840

Account Summary

Previous Account Balance	\$ 23,024.11
Payment Received 3/14/17	Thank you -23,024.11

Total Amount Due \$ 0.00

Total New Charges \$ 0.00

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at
www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at
www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling
1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.



Los Angeles Department of Water & Power

P.O. Box 30808 • Los Angeles, CA 90030-0808

ELECTRONIC SERVICE REQUESTED

THIS IS YOUR BILL



1021 1 AV 0.373

01021 / 0853

RANCHO COLD STORAGE INC
670 MESQUIT ST
LOS ANGELES CA 90021-1306



For paperless billing, go to
www.ladwp.com/myaccount

ACCOUNT NUMBER
893 910 0000

NO PAYMENT DUE

No payment is due at this time.

89391000000000000000000000000000

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



WHERE TO PAY YOUR BILL

LADWP Customer Service Centers below are open Mon-Fri, except holidays, from 9:00 am to 5:00 pm. After hours payment kiosks are located at all offices.

SHOP
n Office 300 Mandich Street

TROPOLITAN LOS ANGELES
n Office 111 N. Hope St.
ie Heights 919 S. Soto St., #10
itral 4619 S. Central Ave.
rshaw-Baldwin Hills 4030 Crenshaw Blvd.
ywood 6547-B Sunset Blvd.
(entrance on Schrader Blvd.)
oin Heights 2417 Daly St.
ison-Vermont 5928 S. Vermont Ave.
ts 1686 E. 103rd St

HARBOR AREA
San Pedro 535 W. 9th St.
Wilmington 931 N. Avalon Blvd

SAN FERNANDO VALLEY
Canoga Park 7229 Winnetka Ave.
Mission Hills 11100 Sepulveda Blvd., #3
Van Nuys 6550 Van Nuys Blvd.


WEST LOS ANGELES
West Los Angeles 1394 S. Sepulveda Blvd




CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840


RANCHO COLD STORAGE INC, 668 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill

 **AUTOMATIC PAYMENT**
Automatically pay from your checking or savings by logging in at
www.ladwp.com/combillpay

 **ONLINE**
Pay from your checking or savings any time by logging in at
www.ladwp.com/myaccount

 **BY PHONE**
Pay from your checking or savings any time by calling
1-877-MYPAYDWP (1-877-697-2939)

 **BY MAIL**
Place your payment stub and your check or money order in the envelope provided with the bill.

 **IN PERSON**
Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at
www.ladwp.com/servicecenters


Account Summary

Previous Account Balance	\$ 3,307.23
Payment Received 4/10/17	-3,307.23
New Charges	+ 2,847.85
Total Amount Due	\$ 2,847.85


Thank you

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Water Charges	3/27/17 - 4/25/17 316 HCF	\$1,858.50
800-499-8840	Total LADWP Charges		\$ 1,858.50

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges			
	Sewer Charges	3/27/17 - 4/25/17	\$989.35
800-773-2489	Total Sanitation Charges		\$ 989.35

Total New Charges \$ 2,847.85



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 511111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD 3/27/17 - 4/25/17 DAYS 29

RATE SCHEDULE

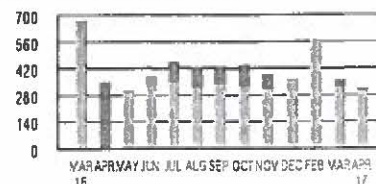
Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE
5/24/17

SERVES
668--70

SA #: 7939100928

USAGE HISTORY (Total HCF)



■ Total Usage* ■ Tier 1 ■ Tier 2
*Tier usage detail unavailable due to rate changes in effect

	Prev Yr	Apr 17
Total HCF used	349	318
Average daily gallons	8158	8151
Days in billing period	32	29
Your average daily cost of water		\$64.09
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	DESCRIPTION	CURRENT READ	PREVIOUS READ	TOTAL USED
96118402	SMALL	1219	1008	211 HCF
96118402	LARGE	10647	10542	105 HCF
		ESTIMATED	ESTIMATED	

Tier 1 Water	303.21124 HCF x \$5.76199/HCF	1,747.10
Tier 2 Water	12.78876 HCF x \$8.71077/HCF	111.40

Subtotal Water Charges \$1,858.50

Total Water Charges \$ 1,858.50

Your Water Usage by Tier

Tier 1 Water Allotment \$5.76199/HCF	Tier 2 \$8.71077/HCF
303.21 HCF	More than 303.21 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water

July - December 2017 Biannual Notice of Change In

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective July 1, 2017. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used. One HCF equals 748 gallons.

Julio - diciembre 2017 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de julio, 2017. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación. una reduccion, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jan - Jun 2017 ene - jun 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jul - Dec 2017 jul - dic 2017
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.525	(\$ 0.404)	\$ 1.121
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.974	(\$ 0.223)	\$ 2.751
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 3.093	\$ 1.168	\$ 4.261
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 3.093	\$ 1.267	\$ 4.360
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.376	(\$ 0.106)	\$ 1.270
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.297	(\$ 0.024)	\$ 0.273
Water Infrastructure	Infraestructura de Agua	\$ 0.351	\$ 0.121	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.000	\$ 0.235
Schedule B	Calendario B	\$ 0.339	\$ 0.000	\$ 0.339
Schedule Other	Calendario Otro	\$ 0.105	\$ 0.000	\$ 0.105
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.135	(\$ 0.015)	\$ 0.120
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	\$ 0.000	\$ 0.181

For the year beginning January 1, 2017 and ending December 31, 2017, Outside City Surcharge will be \$0.000, a decrease of \$0.441 from the January 2016 - December 2016 surcharge of \$0.441.

Para el año empezando el 1 de enero de 2017 y terminando el 31 de diciembre, de Recargo Fuera de la Ciudad será \$0.000, una reducción de \$0.441 del recargo de enero 2016 a diciembre 2016 de \$0.441



www.lacitysan.org 1-800-773-2489

hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law

Sewer Service Charge - (SSC) a charge for use of sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage

Sewer Charges

SA #: 7939100927

BILLING PERIOD
3/27/17 - 4/25/17

DAYS
29

SEWER RATE SCHEDULE

Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge*	218.04000 HCF x \$4.51/HCF	983.36
Sewer Service Low Income Surcharge*		5.99

Total Sewer Charges \$ 989.35

*Your Sewer Service Charge is calculated on 69% of your water consumption.

CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters


Account Summary

Previous Account Balance		\$ 241.50
Payment Received 4/10/17	Thank you	-241.50
New Charges		+ 241.50

Total Amount Due \$ 241.50

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges		
	Area Lighting Charges	\$241.50
	Total LADWP Charges	\$ 241.50

800-499-8840

Total New Charges \$ 241.50

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

Electric Subsidy Adjustment – a charge, based on usage, to help cover costs of special customer subsidies including senior, disabled and low income.

Energy Cost Adjustment – an adjustment that reflects the variations in what LADWP pays for the energy they deliver to customers.

kWh – (kilowatt-hours) the units in which electric meters measure usage. 1 kWh equals 1000 watts of electricity supplied for one hour.

Reliability Cost Adjustment – an amount reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructures.

Service Charge – a charge for non-measured services provided (meter reading, billing, postage, etc.)

Area Lighting Charges

SA #: 3223910222

BILLING PERIOD 3/28/17 - 4/26/17
DAYS 29

RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 250W	1 lamp	3/29/17	4/26/17

BILLING PERIOD 3/29/17 - 3/31/17
DAYS 3
RATE SCHEDULE Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 250W - 3 days	1 lamp(s) x per month	\$18.25/lamp	1.89
-----------------------------------	-----------------------	--------------	------

Area Lighting Charges 3/29/17 - 3/31/17 (3 Days) \$1.89

BILLING PERIOD 4/1/17 - 4/26/17
DAYS 26
RATE SCHEDULE Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 250W - 26 days	1 lamp(s) x per month	\$18.25/lamp	16.36
------------------------------------	-----------------------	--------------	-------

Area Lighting Charges 4/1/17 - 4/26/17 (26 Days) \$16.36

Total Area Lighting Charges \$ 18.25

Area Lighting Charges

SA #: 3223910312

BILLING PERIOD 3/28/17 - 4/26/17
DAYS 29

RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	3 lamps	3/29/17	4/26/17

BILLING PERIOD 3/29/17 - 3/31/17
DAYS 3
RATE SCHEDULE Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 1000W - 3 days	3 lamp(s) x per month	\$36.25/lamp	11.25
------------------------------------	-----------------------	--------------	-------

Area Lighting Charges 3/29/17 - 3/31/17 (3 Days) \$11.25

BILLING PERIOD 4/1/17 - 4/26/17
DAYS 26
RATE SCHEDULE Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 1000W - 26 days	3 lamp(s) x per month	\$36.25/lamp	97.50
-------------------------------------	-----------------------	--------------	-------

Area Lighting Charges 4/1/17 - 4/26/17 (26 Days) \$97.50

Total Area Lighting Charges \$ 108.75

**Area Lighting Charges**

SA #: 3223910708

BILLING PERIOD DAYS
3/28/17 - 4/26/17 29

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	2 lamps	3/29/17	4/26/17

BILLING PERIOD DAYS RATE SCHEDULE

3/29/17 - 3/31/17 3 Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 1000W - 3 days	2 lamp(s) x per month	\$36.25/lamp	7.50
------------------------------------	-----------------------	--------------	------

Area Lighting Charges 3/29/17 - 3/31/17 (3 Days)**\$7.50**

BILLING PERIOD DAYS RATE SCHEDULE

4/1/17 - 4/26/17 26 Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 1000W - 26 days	2 lamp(s) x per month	\$36.25/lamp	65.00
-------------------------------------	-----------------------	--------------	-------

Area Lighting Charges 4/1/17 - 4/26/17 (26 Days)**\$65.00****Total Area Lighting Charges \$ 72.50****Area Lighting Charges**

SA #: 3223910840

BILLING PERIOD DAYS
3/28/17 - 4/26/17 29

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 400W	2 lamps	3/29/17	4/26/17

BILLING PERIOD DAYS RATE SCHEDULE

3/29/17 - 3/31/17 3 Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 400W - 3 days	2 lamp(s) x per month	\$21.00/lamp	4.34
-----------------------------------	-----------------------	--------------	------

Area Lighting Charges 3/29/17 - 3/31/17 (3 Days)**\$4.34**

BILLING PERIOD DAYS RATE SCHEDULE

4/1/17 - 4/26/17 26 Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 400W - 26 days	2 lamp(s) x per month	\$21.00/lamp	37.66
------------------------------------	-----------------------	--------------	-------

Area Lighting Charges 4/1/17 - 4/26/17 (26 Days)**\$37.66****Total Area Lighting Charges \$ 42.00**

CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 690 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters


Account Summary

Previous Account Balance	\$ 219.24
Payment Received 4/10/17	-219.24
New Charges	+ 219.24
Total Amount Due	\$ 219.24

Thank you

Summary of New Charges

Details on following pages

Los Angeles Department of Water and Power Charges			
	Fire Service Charges	3/28/17 - 4/26/17	\$219.24
	Total LADWP Charges		\$ 219.24

800-499-8840

Total New Charges \$ 219.24



PLEASE KEEP THIS PORTION FOR YOUR RECORDS IF PAYING IN PERSON. BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA #: 3845500511

BILLING PERIOD	DAYS	RATE SCHEDULE
3/28/17 - 4/26/17	29	Water Schedule E - Private Fire Service

SERVES
8" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00001233-515369	0		0		0 HCF

Service Availability Charge	219.24
-----------------------------	--------

Subtotal Water Charges	\$219.24
-------------------------------	-----------------

Total Fire Service Charges \$ 219.24

There are no Sewer Service Charges on Fire Service

100



100

CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters


Account Summary

Previous Account Balance	\$ 63.33
Payment Received 4/10/17	-63.33
New Charges	+ 63.33
Total Amount Due	\$ 63.33

Thank you

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Fire Service Charges	3/28/17 - 4/26/17	\$63.33
Total LADWP Charges			\$ 63.33

800-499-8840

Total New Charges \$ 63.33



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA #: 3939100187

BILLING PERIOD 3/28/17 - 4/26/17
DAYS 29
RATE SCHEDULE Water Schedule E - Private Fire Service
SERVES
4" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00000143-1299193	0		0		0 HCF
Service Availability Charge					63.33
Subtotal Water Charges					\$63.33

Total Fire Service Charges \$ 63.33

There are no Sewer Service Charges on Fire Service



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters


Account Summary

Previous Account Balance	\$ 8,346.78
Payment Received 4/10/17	-8,346.78
New Charges	+ 8,568.46

Total Amount Due \$ 8,568.46

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Electric Charges	3/27/17 - 4/25/17 55,360 kWh	\$8,568.46
Total LADWP Charges			\$ 8,568.46

800-499-8840

Total New Charges \$ 8,568.46

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.





www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 4516710848

BILLING PERIOD 3/27/17 - 4/25/17
DAYS 29

RATE SCHEDULE

A-2 and A-2[I] Primary Electric - Rate B TOU -
KVAR Metered Service

NEXT SCHEDULED READ DATE
5/24/17

METER NUMBER

APMV00222-0002228 SERVES
2 LOW PEAK KVARH

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	1.49				80		119.2 kW
Low Peak kW	1.77				80		141.6 kW
Base kW	1.52				80		121.6 kW
High Peak kWh	8148		8058		80		7200 kWh
Low Peak kWh	11729		11594		80		10800 kWh
Base kWh	40768		40301		80		37360 kWh
High Peak kVarh	6614		6541		80		5840 kVarh
Low Peak kVarh	9597		9490		80		8560 kVarh
Base kVarh	35067		34662		80		32400 kVarh

Service Charge							28.00
Facilities Charge			141.6 kW x \$5.36/kW				758.98
ESA			141.6 kW x \$0.46/kW				65.14
RCA			141.6 kW x \$0.96/kW				135.94
IRCA			141.6 kW x \$0.70/kW				99.12
IRCA based on KWH			55,360 kWh x \$0.00227/kWh				125.67
High Peak Low Season Demand			119.2 kW x \$4.75/kW				566.20
High Peak Low Season Energy			7,200 kWh x \$0.0511/kWh				367.92
High Peak ECA			7,200 kWh x \$0.0569/kWh				409.68
High Peak VEA - 4 days			993.10345 kWh x \$-0.00684/kWh				-6.79
High Peak VEA - 25 days			6,206.89655 kWh x \$-0.00515/kWh				-31.97
High Peak CRPSEA - 4 days			993.10345 kWh x \$0.00444/kWh				4.41
High Peak CRPSEA - 25 days			6,206.89655 kWh x \$0.00442/kWh				27.43
High Peak VRPSEA - 4 days			993.10345 kWh x \$0.00979/kWh				9.72
High Peak VRPSEA - 25 days			6,206.89655 kWh x \$0.01032/kWh				64.06
High Peak Subtotal (7,200 kWh x \$0.19593/kWh)							\$1,410.66
Low Peak Low Season Demand			141.6 kW x \$0.00/kW				0.00
Low Peak Low Season Energy			10,800 kWh x \$0.0511/kWh				551.88
Low Peak ECA			10,800 kWh x \$0.0569/kWh				614.52
Low Peak VEA - 4 days			1,489.65517 kWh x \$-0.00684/kWh				-10.19
Low Peak VEA - 25 days			9,310.34483 kWh x \$-0.00515/kWh				-47.95
Low Peak CRPSEA - 4 days			1,489.65517 kWh x \$0.00444/kWh				6.61
Low Peak CRPSEA - 25 days			9,310.34483 kWh x \$0.00442/kWh				41.15
Low Peak VRPSEA - 4 days			1,489.65517 kWh x \$0.00979/kWh				14.58
Low Peak VRPSEA - 25 days			9,310.34483 kWh x \$0.01032/kWh				96.08
Low Peak Subtotal (10,800 kWh x \$0.11729/kWh)							\$1,266.68
Base Low Season Demand			121.6 kW x \$0.00/kW				0.00

(Continued on next page)


 Los Angeles
 Department of
 Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

(Continued from previous page)

Base Low Season Energy	37,360 kWh x \$0.03317/kWh	1,239.23
Base ECA	37,360 kWh x \$0.0569/kWh	2,125.78
Base VEA - 4 days	5,153.10345 kWh x \$-0.00684/kWh	-35.25
	32,206.89655	
Base VEA - 25 days	kWh x \$-0.00515/kWh	-165.87
Base CRPSEA - 4 days	5,153.10345 kWh x \$0.00444/kWh	22.88
	32,206.89655	
Base CRPSEA - 25 days	kWh x \$0.00442/kWh	142.35
Base VRPSEA - 4 days	5,153.10345 kWh x \$0.00979/kWh	50.45
	32,206.89655	
Base VRPSEA - 25 days	kWh x \$0.01032/kWh	332.38
Base Subtotal (37,360 kWh x \$0.09936/kWh)		\$3,711.95
Subtotal Electric Charges		\$7,602.14
City of Los Angeles Utility Tax	\$7,602.14 x 12.5%	950.27
State Energy Surcharge	55,360 kWh x \$0.00029/kWh	16.05
Total Electric Charges		\$ 8,568.46

Green Power for a Green LA -- LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

**Electric Definitions**

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.

CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters


Account Summary

Previous Account Balance	\$ 1,147.34
Payment Received 4/10/17	<i>Thank you</i> -1,147.34
New Charges	+ 1,126.80

Total Amount Due \$ 1,126.80

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges				
	Electric Charges	3/27/17 - 4/25/17	6,923 kWh	\$1,126.80
Total LADWP Charges				\$ 1,126.80

800-499-8840

Total New Charges \$ 1,126.80

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD 3/27/17 - 4/25/17
DAYS 29

RATE SCHEDULE

A-1 and A-1 [j] Small General Electric - Rate A Standard Service

NEXT SCHEDULED READ DATE

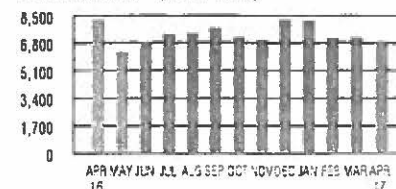
5/24/17

METER NUMBER

M00009-00977696

SA #: 4939100550

USAGE HISTORY (Total kWh)



	Prev Yr	Apr 17
Total kWh used	8,264	6,923
Average daily kWh	258	239
Days in billing period	32	29
Your average daily cost of electricity		\$38.86
Highest Demand in last 12 months:		19.02 kW

DESCRIPTION	CURRENT READ	PREVIOUS READ	TOTAL USED
Demand kW	16.11		16.11 kW
Energy kWh	67739	60816	6923 kWh
Service Charge			7.00
Facilities Charge		19.02 kW x \$5.36/kW	101.95
ESA		19.02 kW x \$0.46/kW	8.75
RCA		19.02 kW x \$0.96/kW	18.26
IRCA		19.02 kW x \$0.70/kW	13.31
IRCA based on KWH		6,923 kWh x \$0.00227/kWh	15.72
Energy Charge Low Season		6,923 kWh x \$0.0544/kWh	376.61
ECA		6,923 kWh x \$0.0569/kWh	393.92
VEA - 4 days		954.89655 kWh x \$-0.00684/kWh	-6.53
VEA - 25 days		5,968.10345 kWh x \$-0.00515/kWh	-30.74
CRPSEA - 4 days		954.89655 kWh x \$0.00444/kWh	4.24
CRPSEA - 25 days		5,968.10345 kWh x \$0.00442/kWh	26.38
VRPSEA - 4 days		954.89655 kWh x \$0.00979/kWh	9.35
VRPSEA - 25 days		5,968.10345 kWh x \$0.01032/kWh	61.59
Subtotal Electric Charges			\$999.81
City of Los Angeles Utility Tax		\$999.81 x 12.5%	124.98
State Energy Surcharge		6,923 kWh x \$0.00029/kWh	2.01

Total Electric Charges \$ 1,126.80

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com.

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of


your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 4,623.33
Payment Received 4/10/17	Thank you	-4,623.33
New Charges		+ 4,666.95
Total Amount Due		\$ 4,666.95

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Electric Charges	3/27/17 - 4/25/17 28,640 kWh	\$4,666.95
Total LADWP Charges			\$ 4,666.95

800-499-8840

Total New Charges \$ 4,666.95



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.





www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments



Electric Charges

SA # : 6939100542

BILLING PERIOD
3/27/17 - 4/25/17
DAYS
29

RATE SCHEDULE

A-2 and A-2[i] Primary Electric - Rate B TOU -
KVAR Metered Service

NEXT SCHEDULED READ DATE
5/24/17

METER NUMBER
APMV00226-0000842
6
SERVES
BASE KVARH

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	0.47				160		75.2 kW
Low Peak kW	0.44				160		70.4 kW
Base kW	0.45				160		72 kW
High Peak kWh	2215		2190		160		4000 kWh
Low Peak kWh	3144		3108		160		5760 kWh
Base kWh	11116		10998		160		18880 kWh
High Peak kVarh	1764		1747		160		2720 kVarh
Low Peak kVarh	2570		2544		160		4160 kVarh
Base kVarh	9494		9398		160		15360 kVarh

Service Charge							28.00
Facilities Charge				89.6 kW x \$5.35/kW			480.26
ESA				89.6 kW x \$0.46/kW			41.22
RCA				89.6 kW x \$0.96/kW			86.02
IRCA				89.6 kW x \$0.70/kW			62.72
IRCA based on KWH				28,640 kWh x \$0.00227/kWh			65.01
High Peak Low Season Demand				75.2 kW x \$4.75/kW			357.20
High Peak Low Season Energy				4,000 kWh x \$0.0511/kWh			204.40
High Peak ECA				4,000 kWh x \$0.0569/kWh			227.60
High Peak VEA - 4 days				551.72414 kWh x \$-0.00684/kWh			-3.77
High Peak VEA - 25 days				3,448.27586 kWh x \$-0.00515/kWh			-17.76
High Peak CRPSEA - 4 days				551.72414 kWh x \$0.00444/kWh			2.45
High Peak CRPSEA - 25 days				3,448.27586 kWh x \$0.00442/kWh			15.24
High Peak VRPSEA - 4 days				551.72414 kWh x \$0.00979/kWh			5.40
High Peak VRPSEA - 25 days				3,448.27586 kWh x \$0.01032/kWh			35.59
High Peak Subtotal (4,000 kWh x \$0.20659/kWh)							\$826.35
Low Peak Low Season Demand				70.4 kW x \$0.00/kW			0.00
Low Peak Low Season Energy				5,760 kWh x \$0.0511/kWh			294.34
Low Peak ECA				5,760 kWh x \$0.0569/kWh			327.74
Low Peak VEA - 4 days				794.48276 kWh x \$-0.00684/kWh			-5.43
Low Peak VEA - 25 days				4,965.51724 kWh x \$-0.00515/kWh			-25.57
Low Peak CRPSEA - 4 days				794.48276 kWh x \$0.00444/kWh			3.53
Low Peak CRPSEA - 25 days				4,965.51724 kWh x \$0.00442/kWh			21.95
Low Peak VRPSEA - 4 days				794.48276 kWh x \$0.00979/kWh			7.78
Low Peak VRPSEA - 25 days				4,965.51724 kWh x \$0.01032/kWh			51.24
Low Peak Subtotal (5,760 kWh x \$0.11729/kWh)							\$675.58
Base Low Season Demand				72 kW x \$0.00/kW			0.00

(Continued on next page)



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

(Continued from previous page)

Base Low Season Energy	18,880 kWh x \$0.03317/kWh	626.25
Base ECA	18,880 kWh x \$0.0569/kWh	1,074.27
Base VEA - 4 days	2,604.13793 kWh x \$-0.00684/kWh	-17.81
	16,275.86207	
Base VEA - 25 days	kWh x \$-0.00515/kWh	-83.82
Base CRPSEA - 4 days	2,604.13793 kWh x \$0.00444/kWh	11.56
	16,275.86207	
Base CRPSEA - 25 days	kWh x \$0.00442/kWh	71.94
Base VRPSEA - 4 days	2,604.13793 kWh x \$0.00979/kWh	25.49
	16,275.86207	
Base VRPSEA - 25 days	kWh x \$0.01032/kWh	167.97
Base Subtotal (18,880 kWh x \$0.09936/kWh)		\$1,875.85
Subtotal Electric Charges		\$4,141.01
City of Los Angeles Utility Tax	\$4,141.01 x 12.5%	517.63
State Energy Surcharge	28,640 kWh x \$0.00029/kWh	8.31
Total Electric Charges		\$ 4,666.95

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



WHERE TO PAY YOUR BILL

All LADWP Customer Service Centers below are open Mon-Fri, except holidays, from 9:00 am to 5:00 pm. After hours payment depositories are located at all offices.

BISHOP

Main Office 300 Mandich Street

METROPOLITAN LOS ANGELES

Main Office 111 N. Hope St.
Boyle Heights 919 S. Soto St., #10
Central 4619 S. Central Ave.
Crenshaw-Baldwin Hills 4030 Crenshaw Blvd.
Hollywood 6547-B Sunset Blvd.
(entrance on Schrader Blvd)
Lincoln Heights 2417 Daly St.
Blauson-Vermont 5928 S. Vermont Ave.
Watts 1686 E. 103rd St

HARBOR AREA

San Pedro 535 W. 9th St.
Wilmington 931 N. Avalon Blvd

SAN FERNANDO VALLEY

Canoga Park 7229 Winnetka Ave
Mission Hills 11100 Sepulveda Blvd., #3
Van Nuys 6550 Van Nuys Blvd

WEST LOS ANGELES

West Los Angeles 1394 S. Sepulveda Blvd



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



WHERE TO PAY YOUR BILL

All LADWP Customer Service Centers below are open Mon-Fri, except holidays, from 9:00 am to 5:00 pm. After hours payment depositories are located at all offices.

BISHOP

Main Office 300 Mandich Street

METROPOLITAN LOS ANGELES

Main Office 111 N. Hope St.
Boyle Heights 919 S. Soto St., #10
Central 4619 S. Central Ave.
Crenshaw-Baldwin Hills 4030 Crenshaw Blvd.
Hollywood 6547-B Sunset Blvd.
(entrance on Schrader Blvd.)
Lincoln Heights 2417 Daly St.
Slauson-Vermont 5928 S. Vermont Ave.
Watts 1686 E. 103rd St.

HARBOR AREA

San Pedro 535 W. 9th St.
Wilmington 931 N. Avalon Blvd.

SAN FERNANDO VALLEY

Canoga Park 7229 Winnetka Ave.
Mission Hills 11100 Sepulveda Blvd., #3
Van Nuys 6550 Van Nuys Blvd.

WEST LOS ANGELES

West Los Angeles 1394 S. Sepulveda Blvd.

Corrections (See details below)

	CORRECTION DESCRIPTION	BILLING PERIOD CORRECTED	CANCELLED AMOUNT	CORRECTED AMOUNT	NET DIFFERENCE
1	Sewer Service Charges - Previous Estimated Read	12/27/16 - 5/24/17	\$607.39	\$2,714.45	\$2,107.06
2	Water Service Charges - Previous Estimated Read	12/27/16 - 5/24/17	\$1,117.82	\$4,968.71	\$3,850.89
3	Sewer Service Charges - Previous Estimated Read	12/27/16 - 2/24/17	\$1,793.98	\$0.00	-\$1,793.98
4	Water Service Charges - Previous Estimated Read	12/27/16 - 2/24/17	\$3,256.96	\$0.00	-\$3,256.96
5	Sewer Service Charges - Previous Estimated Read	2/24/17 - 3/27/17	\$1,127.10	\$0.00	-\$1,127.10
6	Water Service Charges - Previous Estimated Read	2/24/17 - 3/27/17	\$2,180.13	\$0.00	-\$2,180.13
7	Sewer Service Charges - Previous Estimated Read	3/27/17 - 4/25/17	\$989.35	\$0.00	-\$989.35
8	Water Service Charges - Previous Estimated Read	3/27/17 - 4/25/17	\$1,858.50	\$0.00	-\$1,858.50

Total Corrections - \$5,248.07

Correction 1

Sewer Charges

SA #: 7939100927

CORRECTED BILLING for period shown

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
12/27/16 - 5/24/17	148	Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge - 148 days *	598.23000 HCF x \$4.51/HCF	2,698.02
Sewer Service Low Income Surcharge*		16.43

CORRECTED Sewer Charges \$ 2,714.45

*Your Sewer Service Charge is calculated on 69% of your water consumption.

Correction 2

Water Charges

SA #: 7939100928

CORRECTED BILLING for period shown

BILLING PERIOD	DAYS	RATE SCHEDULE
12/27/16 - 5/24/17	148	Water Schedule C - Comm, Ind, Govt and Temp Service

TIER 1 ALLOTMENT
0 HCF

METER NUMBER	DESCRIPTION	ENDING READ	-	BEGINNING READ	=	TOTAL USED
96118402	SMALL	722		455		267 HCF
96118402	LARGE	10762		10162		600 HCF
96118402	SMALL	722		722		0 HCF
96118402	LARGE	20780		20780		0 HCF
		ESTIMATED		ESTIMATED		

Tier 1 Water 867 HCF x \$5.73092/HCF 4,968.71

Subtotal Water Charges \$4,968.71

CORRECTED Water Charges \$ 4,968.71

New Charges



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD DAYS

5/24/17 - 6/26/17 33

RATE SCHEDULE

Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE

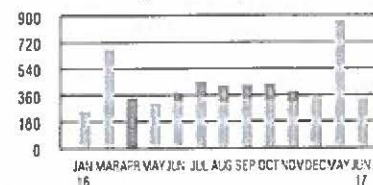
7/25/17

SERVES

668--70

SA #: 7939100928

USAGE HISTORY (Total HCF)



■ Total Usage* ■ Tier 1 ■ Tier 2
*Tier usage detail unavailable due to rate changes in effect

	Prev Yr	Jun 17
Total HCF used	381	335
Average daily gallons	9500	7593
Days in billing period	30	33
Your average daily cost of water		\$58.49
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	DESCRIPTION	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
96118402	SMALL	829		712		117 HCF
96118402	LARGE	21527		21309		218 HCF

Tier 1 Water 335 HCF x \$5.76209/HCF 1,930.30

Subtotal Water Charges \$1,930.30

Total Water Charges \$ 1,930.30

Your Water Usage by Tier

Tier 1 Water Allotment \$5.76209/HCF	Tier 2
335 HCF	More than 335 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water



July - December 2017 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective July 1, 2017. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

Julio - diciembre 2017 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de julio, 2017. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación, una reducción, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jan - Jun 2017 ene - jun 2017	Increase (Decrease) from Previous Quarter Aumento (Reducción) del Trimestre Previo	Jul - Dec 2017 jul - dic 2017
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.525	(\$ 0.404)	\$ 1.121
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.974	(\$ 0.223)	\$ 2.751
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 3.093	\$ 1.168	\$ 4.261
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 3.093	\$ 1.267	\$ 4.360
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.376	(\$ 0.106)	\$ 1.270
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.297	(\$ 0.024)	\$ 0.273
Water Infrastructure	Infraestructura de Agua	\$ 0.351	\$ 0.121	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.000	\$ 0.235
Schedule B	Calendario B	\$ 0.339	\$ 0.000	\$ 0.339
Schedule Other	Calendario Otro	\$ 0.105	\$ 0.000	\$ 0.105
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.135	(\$ 0.015)	\$ 0.120
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	\$ 0.000	\$ 0.181

For the year beginning January 1, 2017 and ending December 31, 2017, Outside City Surcharge will be \$0.000, a decrease of \$0.441 from the January 2016 - December 2016 surcharge of \$0.441.

Para el año empezando el 1 de enero de 2017 y terminando el 31 de diciembre, de Recargo Fuera de la Ciudad será \$0.000, una reducción de \$0.441 del recargo de enero 2016 a diciembre 2016 de \$0.441.



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law.

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

Sewer Charges

SA #: 7939100927

BILLING PERIOD

5/24/17 - 6/26/17

DAYS

33

SEWER RATE SCHEDULE

Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge*	231.15000 HCF x \$4.51/HCF	1,042.49
Sewer Service Low Income Surcharge*		6.35

Total Sewer Charges \$ 1,048.84

*Your Sewer Service Charge is calculated on 69% of your water consumption



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters


Account Summary

12-10-17 CB #45073

Previous Account Balance	\$ 0.00
Payment Received	<i>No payment received</i> - .00
New Charges	+ 24,196.37
Total Amount Due	\$ 24,196.37

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges		
	Electric Charges 12/1/16 - 1/1/17	\$24,196.37
	Total LADWP Charges	\$ 24,196.37

800-499-8840

Total New Charges \$ 24,196.37



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA # : 8939100325

BILLING PERIOD
12/1/16 - 1/1/17

DAYS
32

RATE SCHEDULE
Initial Version

Service Charge	150.00
Facility Charge	2,305.08
Energy High-Peak	789.24
Energy Low-Peak	2,279.20
Energy Base	5,712.91
Reactive High-Peak	100.11
Reactive Low-Peak	295.45
Reactive Base	510.11
ECA	13,557.32
ESA	232.53
RCA	485.28
VEA	-2,971.17
CRPSEA	988.81
VRPSEA	2,544.69
IRCA	894.71
Special XCD/XRT Discount	-6,427.81
City of Los Angeles Utility Tax	2,680.81
State Energy Surcharge	69.10

Total Electric Charges \$ 24,196.37

Green Power for a Green LA—LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up visit www.ladwp.com/greenpower

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters

Account Summary


Previous Account Balance	\$ 241.51
Payment Received 1/9/17	-241.50
New Charges	+ 241.52

Thank you

Total Amount Due \$ 241.52

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges	
 Area Lighting Charges	\$241.52
Total LADWP Charges	\$ 241.52

800-499-8840

Total New Charges \$ 241.52



PLEASE KEEP THIS PORTION FOR YOUR RECORDS IF PAYING IN PERSON BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

Electric Subsidy Adjustment – a charge, based on usage, to help cover costs of special customer subsidies including senior, disabled and low income.

Energy Cost Adjustment – an adjustment that reflects the variations in what LADWP pays for the energy they deliver to customers.

kWh – (kilowatt-hours) the units in which electric meters measure usage. 1 kWh equals 1000 watts of electricity supplied for one hour.

Reliability Cost Adjustment – an amount reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructures.

Service Charge – a charge for non-measured services provided (meter reading, billing, postage, etc.)

Area Lighting Charges

SA # : 3223910222

BILLING PERIOD
12/28/16 - 1/27/17
DAYS
30
RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 250W	1 lamp	12/29/16	1/27/17

BILLING PERIOD
12/29/16 - 12/31/16 3
DAYS
3
RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 250W - 3 days	1 lamp(s) x per month	\$18.25/lamp	1.83
-----------------------------------	-----------------------	--------------	------

Area Lighting Charges 12/29/16 - 12/31/16 (3 Days) \$1.83

BILLING PERIOD
1/1/17 - 1/27/17
DAYS
27
RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 250W - 27 days	1 lamp(s) x per month	\$18.25/lamp	16.43
------------------------------------	-----------------------	--------------	-------

Area Lighting Charges 1/1/17 - 1/27/17 (27 Days) \$16.43

Total Area Lighting Charges \$ 18.26

Area Lighting Charges

SA # : 3223910312

BILLING PERIOD
12/28/16 - 1/27/17
DAYS
30
RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	3 lamps	12/29/16	1/27/17

BILLING PERIOD
12/29/16 - 12/31/16 3
DAYS
3
RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 1000W - 3 days	3 lamp(s) x per month	\$36.25/lamp	10.88
------------------------------------	-----------------------	--------------	-------

Area Lighting Charges 12/29/16 - 12/31/16 (3 Days) \$10.88

BILLING PERIOD
1/1/17 - 1/27/17
DAYS
27
RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 1000W - 27 days	3 lamp(s) x per month	\$36.25/lamp	97.88
-------------------------------------	-----------------------	--------------	-------

Area Lighting Charges 1/1/17 - 1/27/17 (27 Days) \$97.88

Total Area Lighting Charges \$ 108.76

Area Lighting Charges

SA #: 3223910708

BILLING PERIOD DAYS
12/28/16 - 1/27/17 30

RATE SCHEDULE
Outdoor Area Lighting Service and OAL[I]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	2 lamps	12/29/16	1/27/17

BILLING PERIOD DAYS RATE SCHEDULE
12/29/16 - 12/31/16 3 Outdoor Area Lighting Service and OAL[I]

OAL DH Metal Halide 1000W - 3 days	2 lamp(s) x per month	\$36.25/lamp	7.25
------------------------------------	-----------------------	--------------	------

Area Lighting Charges 12/29/16 - 12/31/16 (3 Days) \$7.25

BILLING PERIOD DAYS RATE SCHEDULE
1/1/17 - 1/27/17 27 Outdoor Area Lighting Service and OAL[I]

OAL DH Metal Halide 1000W - 27 days	2 lamp(s) x per month	\$36.25/lamp	65.25
-------------------------------------	-----------------------	--------------	-------

Area Lighting Charges 1/1/17 - 1/27/17 (27 Days) \$65.25

Total Area Lighting Charges \$ 72.50

Area Lighting Charges

SA #: 3223910840

BILLING PERIOD DAYS
12/28/16 - 1/27/17 30

RATE SCHEDULE
Outdoor Area Lighting Service and OAL[I]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 400W	2 lamps	12/29/16	1/27/17

BILLING PERIOD DAYS RATE SCHEDULE
12/29/16 - 12/31/16 3 Outdoor Area Lighting Service and OAL[I]

OAL DH Metal Halide 400W - 3 days	2 lamp(s) x per month	\$21.00/lamp	4.20
-----------------------------------	-----------------------	--------------	------

Area Lighting Charges 12/29/16 - 12/31/16 (3 Days) \$4.20

BILLING PERIOD DAYS RATE SCHEDULE
1/1/17 - 1/27/17 27 Outdoor Area Lighting Service and OAL[I]

OAL DH Metal Halide 400W - 27 days	2 lamp(s) x per month	\$21.00/lamp	37.80
------------------------------------	-----------------------	--------------	-------

Area Lighting Charges 1/1/17 - 1/27/17 (27 Days) \$37.80

Total Area Lighting Charges \$ 42.00



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 690 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 219.24
Payment Received 1/9/17	Thank you	-219.24
New Charges		+ 219.24

Total Amount Due \$ 219.24

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges

 800-499-8840	Fire Service Charges 12/28/16 - 1/27/17	\$219.24
	Total LADWP Charges	\$ 219.24

Total New Charges \$ 219.24



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA # : 3845500511

BILLING PERIOD 12/28/16 - 1/27/17 **DAYS** 30 **RATE SCHEDULE** Water Schedule E - Private Fire Service

SERVES
8" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00001233-515369	0		0		0 HCF
Service Availability Charge					219.24
Subtotal Water Charges					\$219.24

Total Fire Service Charges \$ 219.24

There are no Sewer Service Charges on Fire Service





CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of


your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 63.33
Payment Received 1/9/17	Thank you	-63.33
New Charges		+ 63.33
Total Amount Due		\$ 63.33

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges		
	Fire Service Charges 12/28/16 - 1/27/17	\$63.33
Total LADWP Charges		\$ 63.33

800-499-8840

Total New Charges \$ 63.33



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA # : 3939100187

BILLING PERIOD 12/28/16 - 1/27/17 DAYS 30 RATE SCHEDULE Water Schedule E - Private Fire Service

SERVES
4" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00000143-1299193	0		0		0 HCF
Service Availability Charge					63.33
Subtotal Water Charges					\$63.33

Total Fire Service Charges \$ 63.33

There are no Sewer Service Charges on Fire Service

100



Los Angeles



Department of Water & Power

www.ladwp.com

BILL DATE

Jan 27, 2017

ACCOUNT NUMBER

451 671 0000

DATE DUE

Feb 15, 2017

AMOUNT DUE

\$ 7,173.29

Page

CUSTOMER SERVICE – 7:00 am - 8:00 pm

1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 7,844.2
Payment Received 1/9/17	-7,844.2
New Charges	+ 7,173.2

Thank you

Total Amount Due \$ 7,173.29

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges

 800-499-8840	Electric Charges 12/27/16 - 1/27/17 46,320 kWh \$7,173.29
	Total LADWP Charges \$ 7,173.29

Total New Charges \$ 7,173.29

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

**Other Important Phone Numbers**

HEARING OR SPEECH-IMPAIRED - TTY

-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information**WHEN TO PAY YOUR BILL**

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.

Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808





Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8640

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 4516710848

BILLING PERIOD 12/27/16 - 1/27/17
DAYS 31

RATE SCHEDULE

A-2 and A-2[i] Primary Electric - Rate B TOU - KVAR Metered Service

NEXT SCHEDULED READ DATE
2/24/17

METER NUMBER

APMV00222-0002228 SERVES
2 LOW PEAK KVARH

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	1.25				80		100 kW
Low Peak kW	1.29				80		103.2 kW
Base kW	1.37				80		109.6 kW
High Peak kWh	7893		7817		80		6080 kWh
Low Peak kWh	11359		11245		80		9120 kWh
Base kWh	39432		39043		80		31120 kWh
High Peak kVarh	6406		6341		80		5200 kVarh
Low Peak kVarh	9295		9196		80		7920 kVarh
Base kVarh	33897		33549		80		27840 kVarh

Service Charge		28.00
Facilities Charge	133.6 kW x \$5.36/kW	716.10
ESA	133.6 kW x \$0.46/kW	61.46
RCA	133.6 kW x \$0.96/kW	128.26
IRCA	133.6 kW x \$0.70/kW	93.52
IRCA based on KWH	46,320 kWh x \$0.00227/kWh	105.15
High Peak Low Season Demand	100 kW x \$4.75/kW	475.00
High Peak Low Season Energy	6,080 kWh x \$0.0511/kWh	310.69
High Peak ECA	6,080 kWh x \$0.0569/kWh	345.95
High Peak VEA - 4 days	784.51613 kWh x \$-0.01247/kWh	-9.78
High Peak VEA - 27 days	5,295.48387 kWh x \$-0.00684/kWh	-36.22
High Peak CRPSEA - 4 days	784.51613 kWh x \$0.00415/kWh	3.26
High Peak CRPSEA - 27 days	5,295.48387 kWh x \$0.00444/kWh	23.51
High Peak VRPSEA - 4 days	784.51613 kWh x \$0.01068/kWh	8.38
High Peak VRPSEA - 27 days	5,295.48387 kWh x \$0.00979/kWh	51.84
High Peak Subtotal (6,080 kWh x \$0.19287/kWh)		\$1,172.63
Low Peak Low Season Demand	103.2 kW x \$0.00/kW	0.00
Low Peak Low Season Energy	9,120 kWh x \$0.0511/kWh	466.03
Low Peak ECA	9,120 kWh x \$0.0569/kWh	518.93
Low Peak VEA - 4 days	1,176.77419 kWh x \$-0.01247/kWh	-14.67
Low Peak VEA - 27 days	7,943.22581 kWh x \$-0.00684/kWh	-54.33
Low Peak CRPSEA - 4 days	1,176.77419 kWh x \$0.00415/kWh	4.88
Low Peak CRPSEA - 27 days	7,943.22581 kWh x \$0.00444/kWh	35.27
Low Peak VRPSEA - 4 days	1,176.77419 kWh x \$0.01068/kWh	12.57
Low Peak VRPSEA - 27 days	7,943.22581 kWh x \$0.00979/kWh	77.76
Low Peak Subtotal (9,120 kWh x \$0.11474/kWh)		\$1,046.44
Base Low Season Demand	109.6 kW x \$0.00/kW	0.00

(Continued on next page)

 Los Angeles
Department of
Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

(Continued from previous page)

Base Low Season Energy	31,120 kWh x \$0.03317/kWh	1,032.25
Base ECA	31,120 kWh x \$0.0569/kWh	1,770.73
Base VEA - 4 days	4,015.48387 kWh x \$-0.01247/kWh	-50.07
	27,104.51613 kWh x \$-0.00684/kWh	-185.39
Base VEA - 27 days		
Base CRPSEA - 4 days	4,015.48387 kWh x \$0.00415/kWh	16.66
	27,104.51613 kWh x \$0.00444/kWh	120.34
Base CRPSEA - 27 days		
Base VRPSEA - 4 days	4,015.48387 kWh x \$0.01068/kWh	42.89
	27,104.51613 kWh x \$0.00979/kWh	265.35
Base VRPSEA - 27 days		
Base Subtotal (31,120 kWh x \$0.09681/kWh)		\$3,012.76
Subtotal Electric Charges		\$6,364.32
City of Los Angeles Utility Tax	\$6,364.32 x 12.5%	795.54
State Energy Surcharge	46,320 kWh x \$0.00029/kWh	13.43
Total Electric Charges		\$ 7,173.29

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

DEFINITIONS

CRPSEA -- (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA -- (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA -- (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA -- (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh -- (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA -- (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA -- (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA -- (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

Electric Definitions

Demand Charge -- a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge -- a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh -- (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge -- an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor -- the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule -- rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS -- Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge -- a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use -- Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters


Account Summary

Previous Account Balance		\$ 1,246.73
Payment Received 1/9/17	Thank you	-1,246.73
New Charges		+ 1,283.06

Total Amount Due \$ 1,283.06

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Electric Charges	12/27/16 - 1/27/17 8,220 kWh	\$1,283.06
			Total LADWP Charges \$ 1,283.06

800-499-8840

Total New Charges \$ 1,283.06



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES


Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

 Los Angeles
Department of
Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD 12/27/16 - 1/27/17
DAYS 31

RATE SCHEDULE

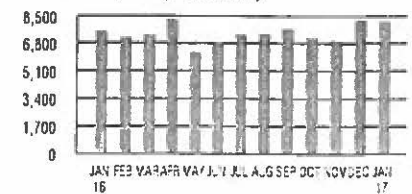
A-1 and A-1 [i] Small General Electric - Rate A Standard Service

NEXT SCHEDULED READ DATE
2/24/17

METER NUMBER
M00009-00977696

SA #: 4939100550

USAGE HISTORY (Total kWh)



	Prev Yr	Jan 17
Total kWh used	7,582	8,220
Average daily kWh	253	265
Days in billing period	30	31
Your average daily cost of electricity		\$41.39
Highest Demand in last 12 months:		19.04 kW

DESCRIPTION	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
Demand kW	18.23				18.23 kW
Energy kWh	46486		38266		8220 kWh
Service Charge					7.00
Facilities Charge			19.04 kW x \$5.36/kW		102.05
ESA			19.04 kW x \$0.46/kW		8.76
RCA			19.04 kW x \$0.96/kW		18.28
IRCA			19.04 kW x \$0.70/kW		13.33
IRCA based on KWH			8,220 kWh x \$0.00227/kWh		18.66
Energy Charge Low Season			8,220 kWh x \$0.0544/kWh		447.17
ECA			8,220 kWh x \$0.0569/kWh		467.72
VEA - 4 days			1,060.64516 kWh x \$-0.01247/kWh		-13.23
VEA - 27 days			7,159.35484 kWh x \$-0.00684/kWh		-48.97
CRPSEA - 4 days			1,060.64516 kWh x \$0.00415/kWh		4.40
CRPSEA - 27 days			7,159.35484 kWh x \$0.00444/kWh		31.79
VRPSEA - 4 days			1,060.64516 kWh x \$0.01068/kWh		11.33
VRPSEA - 27 days			7,159.35484 kWh x \$0.00979/kWh		70.09
Subtotal Electric Charges					\$1,138.38
City of Los Angeles Utility Tax			\$1,138.38 x 12.5%		142.30
State Energy Surcharge			8,220 kWh x \$0.00029/kWh		2.38

Total Electric Charges \$ 1,283.06

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up visit www.ladwp.com/greenpower

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com.

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters


Account Summary

Previous Account Balance		\$ 4,873.30
Payment Received 1/9/17	Thank you	-4,873.30
New Charges		+ 4,866.73

Total Amount Due \$ 4,866.73

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges				
	Electric Charges	12/27/16 - 1/27/17	31,840 kWh	\$4,866.73
	Total LADWP Charges			\$ 4,866.73

800-499-8840

Total New Charges \$ 4,866.73



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 6939100542

BILLING PERIOD DAYS
12/27/16 - 1/27/17 31

RATE SCHEDULE

A-2 and A-2[i] Primary Electric - Rate B TOU - KVAR Metered Service

NEXT SCHEDULED READ DATE
2/24/17

METER NUMBER

APMV00226-0000842 SERVES
6 BASE KVARH

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	0.37				160		59.2 kW
Low Peak kW	0.46				160		73.6 kW
Base kW	0.46				160		73.6 kW
High Peak kWh	2146		2120		160		4160 kWh
Low Peak kWh	3043		3005		160		6080 kWh
Base kWh	10755		10620		160		21600 kWh
High Peak kVarh	1713		1694		160		3040 kVarh
Low Peak kVarh	2495		2466		160		4640 kVarh
Base kVarh	9202		9097		160		16800 kVarh

Service Charge							28.00
Facilities Charge				89.6 kW x \$5.36/kW			480.26
ESA				89.6 kW x \$0.46/kW			41.22
RCA				89.6 kW x \$0.96/kW			86.02
IRCA				89.6 kW x \$0.70/kW			62.72
IRCA based on KWH				31,840 KWH x \$0.00227/KWH			72.28
High Peak Low Season Demand				59.2 kW x \$4.75/kW			281.20
High Peak Low Season Energy				4,160 kWh x \$0.0511/kWh			212.58
High Peak ECA				4,160 kWh x \$0.0569/kWh			236.70
High Peak VEA - 4 days				536.77419 kWh x \$-0.01247/kWh			-6.69
High Peak VEA - 27 days				3,623.22581 kWh x \$-0.00684/kWh			-24.78
High Peak CRPSEA - 4 days				536.77419 kWh x \$0.00415/kWh			2.23
High Peak CRPSEA - 27 days				3,623.22581 kWh x \$0.00444/kWh			16.09
High Peak VRPSEA - 4 days				536.77419 kWh x \$0.01068/kWh			5.73
High Peak VRPSEA - 27 days				3,623.22581 kWh x \$0.00979/kWh			35.47
High Peak Subtotal (4,160 kWh x \$0.18234/kWh)							\$758.53
Low Peak Low Season Demand				73.6 kW x \$0.00/kW			0.00
Low Peak Low Season Energy				6,080 kWh x \$0.0511/kWh			310.69
Low Peak ECA				6,080 kWh x \$0.0569/kWh			345.95
Low Peak VEA - 4 days				784.51613 kWh x \$-0.01247/kWh			-9.78
Low Peak VEA - 27 days				5,295.48387 kWh x \$-0.00684/kWh			-36.22
Low Peak CRPSEA - 4 days				784.51613 kWh x \$0.00415/kWh			3.26
Low Peak CRPSEA - 27 days				5,295.48387 kWh x \$0.00444/kWh			23.51
Low Peak VRPSEA - 4 days				784.51613 kWh x \$0.01068/kWh			8.38
Low Peak VRPSEA - 27 days				5,295.48387 kWh x \$0.00979/kWh			51.84
Low Peak Subtotal (6,080 kWh x \$0.11474/kWh)							\$697.63
Base Low Season Demand				73.6 kW x \$0.00/kW			0.00

(Continued on next page)

 Los Angeles
Department of
Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

(Continued from previous page)

Base Low Season Energy	21,600 kWh x \$0.03317/kWh	716.47
Base ECA	21,600 kWh x \$0.0569/kWh	1,229.04
Base VEA - 4 days	2,787.09677 kWh x \$-0.01247/kWh	-34.76
	18,812.90323	
Base VEA - 27 days	kWh x \$-0.00684/kWh	-128.68
Base CRPSEA - 4 days	2,787.09677 kWh x \$0.00415/kWh	11.57
	18,812.90323	
Base CRPSEA - 27 days	kWh x \$0.00444/kWh	83.53
Base VRPSEA - 4 days	2,787.09677 kWh x \$0.01068/kWh	29.77
	18,812.90323	
Base VRPSEA - 27 days	kWh x \$0.00979/kWh	184.18
Base Subtotal (21,600 kWh x \$0.09681/kWh)		\$2,091.12
Subtotal Electric Charges		\$4,317.78
City of Los Angeles Utility Tax	\$4,317.78 x 12.5%	539.72
State Energy Surcharge	31,840 kWh x \$0.00029/kWh	9.23
Total Electric Charges		\$ 4,866.73

Green Power for a Green LA -- LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.

CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of


your payment stub and at
www.ladwp.com/servicecenters

Account Summary


Previous Account Balance		\$ 875.11
Payment Received 1/9/17	Thank you	-875.11
New Charges		+ 854.16
Total Amount Due		\$ 854.16

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Electric Charges	12/27/16 - 1/27/17 4,040 kWh	\$663.58
	Water Charges	12/27/16 - 1/26/17 8 HCF	\$44.85
	Fire Service Charges	12/28/16 - 1/27/17	\$111.98
Total LADWP Charges			\$ 820.41

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges			
	Sewer Charges	12/27/16 - 1/26/17	\$33.75
Total Sanitation Charges			\$ 33.75

Total New Charges \$ 854.16

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES


Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

 Los Angeles
Department of
Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD 12/27/16 - 1/27/17
DAYS 31

RATE SCHEDULE

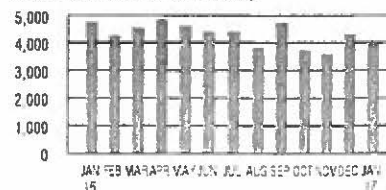
A-1 and A-1 [] Small General Electric - Rate A
Standard Service

NEXT SCHEDULED READ DATE
2/24/17

METER NUMBER
M00019-00060271

SA #: 5516710929

USAGE HISTORY (Total kWh)



	Prev Yr	Jan 17
Total kWh used	10,160	4,040
Average daily kWh	159	130
Days in billing period	64	31
Your average daily cost of electricity		\$21.41
Highest Demand in last 12 months:		12.8 kW

DESCRIPTION	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
Demand kW	0.29				40		11.6 kW
Energy kWh	17704		17603		40		4040 kWh
Service Charge							7.00
Facilities Charge				12.8 kW x \$5.36/kW			68.61
ESA				12.8 kW x \$0.46/kW			5.89
RCA				12.8 kW x \$0.96/kW			12.29
IRCA				12.8 kW x \$0.70/kW			8.96
IRCA based on KWH				4,040 kWh x \$0.00227/kWh			9.17
Energy Charge Low Season				4,040 kWh x \$0.0544/kWh			219.78
ECA				4,040 kWh x \$0.0569/kWh			229.88
VEA - 4 days				521.29032 kWh x \$-0.01247/kWh			-6.50
VEA - 27 days				3,518.70968 kWh x \$-0.00684/kWh			-24.07
CRPSEA - 4 days				521.29032 kWh x \$0.00415/kWh			2.16
CRPSEA - 27 days				3,518.70968 kWh x \$0.00444/kWh			15.62
VRPSEA - 4 days				521.29032 kWh x \$0.01068/kWh			5.57
VRPSEA - 27 days				3,518.70968 kWh x \$0.00979/kWh			34.45
Subtotal Electric Charges							\$588.81
City of Los Angeles Utility Tax				\$588.81 x 12.5%			73.60
State Energy Surcharge				4,040 kWh x \$0.00029/kWh			1.17

Total Electric Charges \$ 663.58

Green Power for a Green LA --LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF — (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule — rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) — One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD **DAYS**
12/27/16 - 1/26/17 30

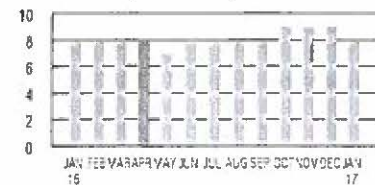
RATE SCHEDULE

Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE
2/24/17

SA # : 5516710932

USAGE HISTORY (Total HCF)



■ Total Usage* ■ Tier 1 ■ Tier 2
*Tier usage detail unavailable due to rate changes in effect

	Prev Yr	Jan 17
Total HCF used	8	8
Average daily gallons	199	199
Days in billing period	30	30
Your average daily cost of water		\$1.50
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER		TOTAL
96169603	UNMETERED ESTIMATED CONSUMPTION	8 HCF
Tier 1 Water	8 HCF x \$5.60625/HCF	44.85
Subtotal Water Charges		\$44.85

Total Water Charges \$ 44.85

Your Water Usage by Tier

Tier 1 Water Allotment \$5.60625/HCF	Tier 2
8 HCF	More than 8 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water



January - June 2017 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective January 1, 2017. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

enero - junio 2017 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de enero, 2017. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación. una reducción, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jul - Dec 2016 jul - dic 2016	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jan - Jun 2017 ene - jun 2017
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.051	\$ 0.474	\$ 1.525
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.756	\$ 0.218	\$ 2.974
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 2.891	\$ 0.202	\$ 3.093
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 2.891	\$ 0.202	\$ 3.093
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 0.895	\$ 0.481	\$ 1.376
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.192	\$ 0.105	\$ 0.297
Water Infrastructure	Infraestructura de Agua	\$ 0.351	\$ 0.000	\$ 0.351
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.117	\$ 0.118	\$ 0.235
Schedule B	Calendario B	\$ 0.117	\$ 0.222	\$ 0.339
Schedule Other	Calendario Otro	\$ 0.117	(\$ 0.012)	\$ 0.105
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.135	\$ 0.000	\$ 0.135
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.079	\$ 0.102	\$ 0.181

For the year beginning January 1, 2017 and ending December 31, 2017, Outside City Surcharge will be \$0.000, a decrease of \$0.441 from the January 2016 - December 2016 surcharge of \$0.441.

Para el año empezando el 1 de enero de 2017 y terminando el 31 de diciembre, de Recargo Fuera de la Ciudad será \$0.000, una reducción de \$0.441 del recargo de enero 2016 a diciembre 2016 de \$0.441.



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA #: 5516710931

BILLING PERIOD 12/28/16 - 1/27/17
DAYS 30
RATE SCHEDULE Water Schedule E - Private Fire Service
SERVES
6" FIRE SERVICE

METER NUMBER	CURRENT READ	PREVIOUS READ	TOTAL USED
03987680-1032788	0	0	0 HCF
Service Availability Charge			111.98
Subtotal Water Charges			\$111.98

Total Fire Service Charges \$ 111.98

There are no Sewer Service Charges on Fire Service

Sewer Charges

SA #: 5516710930

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
12/27/16 - 1/26/17	30	Sewer Service Charge - Multi Dwell and Commercial
Sewer Service Charge*		7.44000 HCF x \$4.51/HCF
Sewer Service Low Income Surcharge*		0.20

Total Sewer Charges \$ 33.75

*Your Sewer Service Charge is calculated on 93% of your water consumption



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law.

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

Electric Definitions

Demand Charge - a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge - a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh - (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge - an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor - the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule - rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS - Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge - a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use - Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.





CUSTOMER SERVICE – 7:00 am - 6:00 pm

1-800-499-8840

Account Summary

Previous Account Balance	\$ 24,196.37
Payment Received 1/11/17	-24,196.37

Thank you

Paying Your Bill**AUTOMATIC PAYMENT**

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay

**ONLINE**

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount

**BY PHONE**

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)

**BY MAIL**

Place your payment stub and your check or money order in the

envelope provided with the bill.

**IN PERSON**

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Total Amount Due \$ 0.00**Total New Charges \$ 0.00**

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Los Angeles



Department of Water & Power

P.O. Box 30808 • Los Angeles, CA 90030-0808

THIS IS YOUR BILL

ELECTRONIC SERVICE REQUESTED



1284 1 AV 0.373

01284 / 2875

RANCHO COLD STORAGE INC
670 MESQUIT ST
LOS ANGELES CA 90021-1306

For paperless billing, go to
www.ladwp.com/myaccountACCOUNT NUMBER
893 910 0000**NO PAYMENT DUE**

No payment is due at this time.

89391000000000000000000000000000

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



WHERE TO PAY YOUR BILL

All LADWP Customer Service Centers below are open Mon-Fri, except holidays, from 9:00 am to 5:00 pm. After hours payment depositories are located at all offices.

BISHOP

Main Office.....300 Mandich Street

METROPOLITAN LOS ANGELES

Main Office.....111 N. Hope St.

Boyle Heights.....919 S. Soto St., #10

Central.....4619 S. Central Ave

Crenshaw-Baldwin Hills.....4030 Crenshaw Blvd.

Hollywood.....6547-B Sunset Blvd.

(Entrance on Schrader Blvd.)

Lincoln Heights.....2417 Day St.

Slauson-Vermont.....5928 S. Vermont Ave

Watts.....1686 E. 103rd St.

HARBOR AREA

San Pedro.....535 W. 9th St.

Wilmington.....931 N. Avalon Blvd

SAN FERNANDO VALLEY

Canoga Park.....7229 Winnetka Ave.

Mission Hills.....11100 Sepulveda Blvd., #3

Van Nuys.....6550 Van Nuys Blvd.

WEST LOS ANGELES

West Los Angeles.....1394 S. Sepulveda Blvd





CUSTOMER SERVICE - 7:00 am - 6:00 pm

1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 241.50
Payment Received 2/6/17	-241.50
New Charges	+ 241.50


Thank you

Total Amount Due \$ 241.50

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges

	Area Lighting Charges	\$241.50
800-499-8840	Total LADWP Charges	\$ 241.50

Total New Charges \$ 241.50



Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

300-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

CITY OF LOS ANGELES DEPT OF WATER & POWER

P.O. Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

Electric Subsidy Adjustment – a charge, based on usage, to help cover costs of special customer subsidies including senior, disabled and low income

Energy Cost Adjustment – an adjustment that reflects the variations in what LADWP pays for the energy they deliver to customers.

kWh – (kilowatt-hours) the units in which electric meters measure usage. 1 kWh equals 1000 watts of electricity supplied for one hour.

Reliability Cost Adjustment – an amount reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructures.

Service Charge – a charge for non-measured services provided (meter reading, billing, postage, etc.)

Area Lighting Charges

SA # : 3223910222

BILLING PERIOD

1/27/17 - 2/27/17

DAYS

31

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 250W	1 lamp	1/28/17	2/27/17

OAL DH Metal Halide 250W	\$18.25/lamp 1 lamp(s) x per month	18.25
--------------------------	---------------------------------------	-------

Total Area Lighting Charges \$ 18.25

Area Lighting Charges

SA # : 3223910312

BILLING PERIOD

1/27/17 - 2/27/17

DAYS

31

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	3 lamps	1/28/17	2/27/17

OAL DH Metal Halide 1000W	\$36.25/lamp 3 lamp(s) x per month	108.75
---------------------------	---------------------------------------	--------

Total Area Lighting Charges \$ 108.75

Area Lighting Charges

SA # : 3223910708

BILLING PERIOD

1/27/17 - 2/27/17

DAYS

31

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	2 lamps	1/28/17	2/27/17

OAL DH Metal Halide 1000W	\$36.25/lamp 2 lamp(s) x per month	72.50
---------------------------	---------------------------------------	-------

Total Area Lighting Charges \$ 72.50

Area Lighting Charges

SA # : 3223910840

BILLING PERIOD

1/27/17 - 2/27/17

DAYS

31

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 400W	2 lamps	1/28/17	2/27/17

OAL DH Metal Halide 400W	\$21.00/lamp 2 lamp(s) x per month	42.00
--------------------------	---------------------------------------	-------

Total Area Lighting Charges \$ 42.00



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 690 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters

Account Summary


Previous Account Balance	\$ 219.24
Payment Received 2/6/17	-219.24
New Charges	+ 219.24

Total Amount Due \$ 219.24

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges

	Fire Service Charges 1/27/17 - 2/27/17	\$219.24
800-499-8840	Total LADWP Charges	\$ 219.24

Total New Charges \$ 219.24



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

P.O. Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA # : 3845500511

BILLING PERIOD	DAYS	RATE SCHEDULE
1/27/17 - 2/27/17	31	Water Schedule E - Private Fire Service

SERVES
8" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00001233-515369	0		0		0 HCF

Service Availability Charge 219.24

Subtotal Water Charges \$219.24

Total Fire Service Charges \$ 219.24*There are no Sewer Service Charges on Fire Service*





CUSTOMER SERVICE - 7:00 am - 6:00 pm

1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill**AUTOMATIC PAYMENT**

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay

**ONLINE**

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount

**BY PHONE**

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)

**BY MAIL**

Place your payment stub and your check or money order in the envelope provided with the bill.

**IN PERSON**

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters


Account Summary

Previous Account Balance		\$ 63.33
Payment Received 2/6/17	Thank you	-63.33
New Charges		+ 63.33

Total Amount Due \$ 63.33**Summary of New Charges**

Details on following pages.

Los Angeles Department of Water and Power Charges

	Fire Service Charges 1/27/17 - 2/27/17	\$63.33
800-499-8840	Total LADWP Charges	\$ 63.33

Total New Charges \$ 63.33

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

RING OR SPEECH-IMPAIRED - TTY

800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

CITY OF LOS ANGELES DEPT OF WATER & POWER

P.O. Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA # : 3939100187

BILLING PERIOD	DAYS	RATE SCHEDULE
1/27/17 - 2/27/17	31	Water Schedule E - Private Fire Service

SERVES
4" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00000143-1299193	0		0		0 HCF
Service Availability Charge					63.33
Subtotal Water Charges					\$63.33


Total Fire Service Charges \$ 63.33*There are no Sewer Service Charges on Fire Service.*




CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840


RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill

 **AUTOMATIC PAYMENT**
Automatically pay from your checking or savings by logging in at
www.ladwp.com/combillpay

 **ONLINE**
Pay from your checking or savings any time by logging in at
www.ladwp.com/myaccount

 **BY PHONE**
Pay from your checking or savings any time by calling
1-877-MYPAYDWP (1-877-697-2939)

 **BY MAIL**
Place your payment stub and your check or money order in the envelope provided with the bill

 **IN PERSON**
Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at
www.ladwp.com/servicecenters


Account Summary

Previous Account Balance		\$ 7,173.29
Payment Received 2/6/17	Thank you	-7,173.29
New Charges		+ 7,285.36

Total Amount Due \$ 7,285.36

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges				
	Electric Charges	1/27/17 - 2/24/17	46,080 kWh	\$7,285.36
Total LADWP Charges				\$ 7,285.36

800-499-8840

Total New Charges \$ 7,285.36



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

800-HEAR-DWP(432-7397)

UTILITY OF LOS ANGELES UTILITY TAX

800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER

P.O. Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 4516710848

BILLING PERIOD DAYS
1/27/17 - 2/24/17 28

RATE SCHEDULE

A-2 and A-2[i] Primary Electric - Rate B TOU - KVAR Metered Service

NEXT SCHEDULED READ DATE
3/27/17

METER NUMBER

APMV00222-0002228 SERVES
2 LOW PEAK KVARH

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	1.5				80		120 kW
Low Peak kW	1.58				80		126.4 kW
Base kW	1.44				80		115.2 kW
High Peak kWh	7971		7893		80		6240 kWh
Low Peak kWh	11470		11359		80		8880 kWh
Base kWh	39819		39432		80		30960 kWh
High Peak kVarh	6471		6406		80		5200 kVarh
Low Peak kVarh	9388		9295		80		7440 kVarh
Base kVarh	34237		33897		80		27200 kVarh

Service Charge		28.00
Facilities Charge	133.6 kW x \$5.36/kW	716.10
ESA	133.6 kW x \$0.46/kW	61.46
RCA	133.6 kW x \$0.96/kW	128.26
IRCA	133.6 kW x \$0.70/kW	93.52
IRCA based on KWH	46,080 kWh x \$0.00227/kWh	104.60
High Peak Low Season Demand	120 kW x \$4.75/kW	570.00
High Peak Low Season Energy	6,240 kWh x \$0.0511/kWh	318.86
High Peak ECA	6,240 kWh x \$0.0569/kWh	355.06
High Peak VEA	6,240 kWh x \$-0.00684/kWh	-42.68
High Peak CRPSEA	6,240 kWh x \$0.00444/kWh	27.71
High Peak VRPSEA	6,240 kWh x \$0.00979/kWh	61.09
High Peak Subtotal (6,240 kWh x \$0.20674/kWh)		\$1,290.04
Low Peak Low Season Demand	126.4 kW x \$0.00/kW	0.00
Low Peak Low Season Energy	8,880 kWh x \$0.0511/kWh	453.77
Low Peak ECA	8,880 kWh x \$0.0569/kWh	505.27
Low Peak VEA	8,880 kWh x \$-0.00684/kWh	-60.74
Low Peak CRPSEA	8,880 kWh x \$0.00444/kWh	39.43
Low Peak VRPSEA	8,880 kWh x \$0.00979/kWh	86.94
Low Peak Subtotal (8,880 kWh x \$0.11539/kWh)		\$1,024.67
Base Low Season Demand	115.2 kW x \$0.00/kW	0.00
Base Low Season Energy	30,960 kWh x \$0.03317/kWh	1,026.94
Base ECA	30,960 kWh x \$0.0569/kWh	1,761.62
Base VEA	30,960 kWh x \$-0.00684/kWh	-211.77
Base CRPSEA	30,960 kWh x \$0.00444/kWh	137.46
Base VRPSEA	30,960 kWh x \$0.00979/kWh	303.10

(Continued on next page)



www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

(Continued from previous page)

Base Subtotal (30,960 kWh x \$0.09746/kWh)		\$3,017.35
Subtotal Electric Charges		\$6,464.00
City of Los Angeles Utility Tax	\$6,464.00 x 12.5%	808.00
State Energy Surcharge	46,080 kWh x \$0.00029/kWh	13.36
Total Electric Charges		\$ 7,285.36

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

RCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy CCAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

Green Power for a Green LA—LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greencolor



Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com.

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.

CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters


Account Summary

Previous Account Balance		\$ 1,283.06
Payment Received 2/6/17	Thank you	-1,283.06
New Charges		+ 1,142.71

Total Amount Due \$ 1,142.71

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges				
	Electric Charges	1/27/17 - 2/24/17	7,148 kWh	\$1,142.71
				Total LADWP Charges \$ 1,142.71
800-499-8840				

Total New Charges \$ 1,142.71



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

P.O. Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD 1/27/17 - 2/24/17
DAYS 28

RATE SCHEDULE

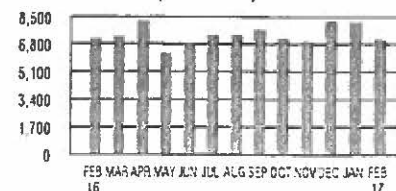
A-1 and A-1 [i] Small General Electric - Rate A Standard Service

NEXT SCHEDULED READ DATE
3/27/17

METER NUMBER
M00009-00977696

SA #: 4939100550

USAGE HISTORY (Total kWh)



	Prev Yr	Feb 17
Total kWh used	7,226	7,148
Average daily kWh	249	255
Days in billing period	29	28
Your average daily cost of electricity		\$40.81
Highest Demand in last 12 months:		19.02 kW

DESCRIPTION	CURRENT READ	PREVIOUS READ	TOTAL USED
Demand kW	17.78		17.78 kW
Energy kWh	53634	46486	7148 kWh
Service Charge			7.00
Facilities Charge		19.02 kW x \$5.36/kW	101.95
ESA		19.02 kW x \$0.46/kW	8.75
RCA		19.02 kW x \$0.96/kW	18.26
IRCA		19.02 kW x \$0.70/kW	13.31
IRCA based on KWH		7,148 kWh x \$0.00227/kWh	16.23
Energy Charge Low Season		7,148 kWh x \$0.0544/kWh	388.85
ECA		7,148 kWh x \$0.0569/kWh	406.72
VEA		7,148 kWh x \$-0.00684/kWh	-48.89
CRPSEA		7,148 kWh x \$0.00444/kWh	31.74
VRPSEA		7,148 kWh x \$0.00979/kWh	69.98
Subtotal Electric Charges			\$1,013.90
City of Los Angeles Utility Tax		\$1,013.90 x 12.5%	126.74
State Energy Surcharge		7,148 kWh x \$0.00029/kWh	2.07
Total Electric Charges			\$ 1,142.71

Green Power for a Green LA - LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at


www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 4,866.73
Payment Received 2/6/17	Thank you	-4,866.73
New Charges		+ 4,352.84
Total Amount Due		\$ 4,352.84

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Electric Charges	1/27/17 - 2/24/17 27,200 kWh	\$4,352.84
Total LADWP Charges			\$ 4,352.84

800-499-8840

Total New Charges \$ 4,352.84



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



www.ladwp.com


 Los Angeles
 Department of
 Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

**Electric Charges**

SA #: 6939100542

BILLING PERIOD **DAYS**
 1/27/17 - 2/24/17 28
RATE SCHEDULE
 A-2 and A-2[i] Primary Electric - Rate B TOU -
 KVAR Metered Service

NEXT SCHEDULED READ DATE
 3/27/17

METER NUMBER
 APMV00226-0000842 **SERVES**
 6 **BASE KVARH**

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	0.39				160		62.4 kW
Low Peak kW	0.44				160		70.4 kW
Base kW	0.48				160		76.8 kW
High Peak kWh	2168		2146		160		3520 kWh
Low Peak kWh	3075		3043		160		5120 kWh
Base kWh	10871		10755		160		18560 kWh
High Peak kVarh	1730		1713		160		2720 kVarh
Low Peak kVarh	2519		2495		160		3840 kVarh
Base kVarh	9294		9202		160		14720 kVarh

Service Charge		28.00
Facilities Charge	89.6 kW x \$5.36/kW	480.26
ESA	89.6 kW x \$0.46/kW	41.22
RCA	89.6 kW x \$0.96/kW	86.02
IRCA	89.6 kW x \$0.70/kW	62.72
IRCA based on KWH	27,200 KWH x \$0.00227/kWH	61.74
High Peak Low Season Demand	62.4 kW x \$4.75/kW	296.40
High Peak Low Season Energy	3,520 kWh x \$0.0511/kWh	179.87
High Peak ECA	3,520 kWh x \$0.0569/kWh	200.29
High Peak VEA	3,520 kWh x \$-0.00684/kWh	-24.08
High Peak CRPSEA	3,520 kWh x \$0.00444/kWh	15.63
High Peak VRPSEA	3,520 kWh x \$0.00979/kWh	34.46
High Peak Subtotal (3,520 kWh x \$0.19959/kWh)		\$702.57
Low Peak Low Season Demand	70.4 kW x \$0.00/kW	0.00
Low Peak Low Season Energy	5,120 kWh x \$0.0511/kWh	261.63
Low Peak ECA	5,120 kWh x \$0.0569/kWh	291.33
Low Peak VEA	5,120 kWh x \$-0.00684/kWh	-35.02
Low Peak CRPSEA	5,120 kWh x \$0.00444/kWh	22.73
Low Peak VRPSEA	5,120 kWh x \$0.00979/kWh	50.12
Low Peak Subtotal (5,120 kWh x \$0.11539/kWh)		\$590.79
Base Low Season Demand	76.8 kW x \$0.00/kW	0.00
Base Low Season Energy	18,560 kWh x \$0.03317/kWh	615.64
Base ECA	18,560 kWh x \$0.0569/kWh	1,056.06
Base VEA	18,560 kWh x \$-0.00684/kWh	-126.95
Base CRPSEA	18,560 kWh x \$0.00444/kWh	82.41
Base VRPSEA	18,560 kWh x \$0.00979/kWh	181.70

(Continued on next page)



www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

(Continued from previous page)

Base Subtotal (18,560 kWh x \$0.09746/kWh)		\$1,808.86
Subtotal Electric Charges		\$3,862.18
City of Los Angeles Utility Tax	\$3,862.18 x 12.5%	482.77
State Energy Surcharge	27,200 kWh x \$0.00029/kWh	7.89
Total Electric Charges		\$ 4,352.84

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.

CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at


www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 854.16
Payment Received 2/6/17	Thank you	-854.16
New Charges		+ 771.10
Total Amount Due		\$ 771.10


Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
 800-499-8840	Electric Charges	1/27/17 - 2/24/17 3,400 kWh	\$579.26
	Water Charges	1/26/17 - 2/24/17 8 HCF	\$46.11
	Fire Service Charges	1/27/17 - 2/27/17	\$111.98
	Total LADWP Charges		\$ 737.35

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

 800-773-2489	Sewer Charges	1/26/17 - 2/24/17	\$33.75
	Total Sanitation Charges		\$ 33.75

Total New Charges \$ 771.10



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



BILL DATE
Feb 27, 2017
ACCOUNT NUMBER
551 671 0000

DATE DUE
Mar 20, 2017
AMOUNT DUE
\$ 771.10

www.ladwp.com



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments



Electric Charges

BILLING PERIOD 1/27/17 - 2/24/17
DAYS 28

RATE SCHEDULE

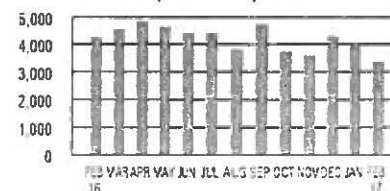
A-1 and A-1 [i] Small General Electric - Rate A Standard Service

NEXT SCHEDULED READ DATE
3/27/17

METER NUMBER
M00019-00060271

SA #: 5516710929

USAGE HISTORY (Total kWh)




	Prev Yr	Feb 17
Total kWh used	8,840	3,400
Average daily kWh	152	121
Days in billing period	58	28
Your average daily cost of electricity		\$20.69
Highest Demand in last 12 months:		12.8 kW

DESCRIPTION	CURRENT READ	PREVIOUS READ	MULTIPLIER	TOTAL USED
Demand kW	0.26		40	10.4 kW
Energy kWh	17789	17704	40	3400 kWh
Service Charge				7.00
Facilities Charge				68.61
ESA				5.89
RCA				12.29
IRCA				8.96
IRCA based on KWH				7.72
Energy Charge Low Season				184.96
ECA				193.46
VEA				-23.26
CRPSEA				15.10
VRPSEA				33.29
Subtotal Electric Charges				\$514.02
City of Los Angeles Utility Tax				64.25
State Energy Surcharge				0.99

Total Electric Charges \$ 579.26

Green Power for a Green LA--LADWP's Green Power program repurchases electricity from carbon-free power plants with energy generated from renewable resources. To learn more and sign up visit www.ladwp.com/greenpower

 Los Angeles
Department of
Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.

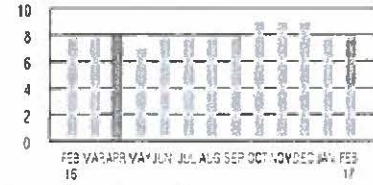


Water Charges

BILLING PERIOD **DAYS**
1/26/17 - 2/24/17 29
RATE SCHEDULE
Water Schedule C - Comm, Ind, Govt and
Temp Service
NEXT SCHEDULED READ DATE
3/27/17

SA # : 5516710932

USAGE HISTORY (Total HCF)



 **Total Usage***  **Tier 1**  **Tier 2**
*Tier usage detail unavailable due to rate changes in effect

	Prev Yr	Feb 17
Total HCF used	8	8
Average daily gallons	206	206
Days in billing period	29	29
Your average daily cost of water		\$1.59
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER		TOTAL
96169603	UNMETERED ESTIMATED CONSUMPTION	8 HCF
Tier 1 Water	8 HCF x \$5.76375/HCF	46.11
Subtotal Water Charges		\$46.11
Total Water Charges		\$ 46.11

Your Water Usage by Tier



Usage is billed at different rates depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water



January - June 2017 Biannual Notice of Change In

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective January 1, 2017. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

enero - junio 2017 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de enero, 2017. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación. una reduccion, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jul - Dec 2016 jul - dic 2016	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jan - Jun 2017 ene - jun 2017
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.051	\$ 0.474	\$ 1.525
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.756	\$ 0.218	\$ 2.974
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 2.891	\$ 0.202	\$ 3.093
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 2.891	\$ 0.202	\$ 3.093
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 0.895	\$ 0.481	\$ 1.376
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.192	\$ 0.105	\$ 0.297
Water Infrastructure	Infraestructura de Agua	\$ 0.351	\$ 0.000	\$ 0.351
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.117	\$ 0.118	\$ 0.235
Schedule B	Calendario B	\$ 0.117	\$ 0.222	\$ 0.339
Schedule Other	Calendario Otro	\$ 0.117	(\$ 0.012)	\$ 0.105
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.135	\$ 0.000	\$ 0.135
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.079	\$ 0.102	\$ 0.181

For the year beginning January 1, 2017 and ending December 31, 2017, Outside City Surcharge will be \$0.000, a decrease of \$0.441 from the January 2016 - December 2016 surcharge of \$0.441.

Para el año empezando el 1 de enero de 2017 y terminando el 31 de diciembre, de Recargo Fuera de la Ciudad será \$0.000, una reducción de \$0.441 del recargo de enero 2016 a diciembre 2016 de \$0.441.



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA #: 5516710931

BILLING PERIOD 1/27/17 - 2/27/17
DAYS 31
RATE SCHEDULE Water Schedule E - Private Fire Service
SERVES
6" FIRE SERVICE

METER NUMBER	CURRENT READ	PREVIOUS READ	TOTAL USED
03987680-1032738	0	0	0 HCF
Service Availability Charge			111.98
Subtotal Water Charges			\$111.98

Total Fire Service Charges \$ 111.98

There are no Sewer Service Charges on Fire Service



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law.

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

Sewer Charges

SA # : 5516710930

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
1/26/17 - 2/24/17	29	Sewer Service Charge - Multi Dwell and Commercial
Sewer Service Charge*		7.44000 HCF x \$4.51/HCF 33.55
Sewer Service Low Income Surcharge*		0.20

Total Sewer Charges \$ 33.75

**Your Sewer Service Charge is calculated on 93% of your water consumption.*

Electric Definitions

Demand Charge - a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge - a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

Varh - (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge - an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor - the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule - rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com.

PS - Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge - a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use - Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



www.ladwp.com

ACCOUNT NUMBER
893 910 0000

AMOUNT DUE
\$ 0.00

CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

Account Summary

Previous Account Balance		\$ 25,108.77
Payment Received 2/13/17	Thank you	-25,108.77

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your
checking or savings by logging in at
dwp.com/combillpay

**ONLINE**

Pay from your checking or savings
any time by logging in at
dwp.com/myaccount



BY PHONE

Pay from your checking or savings
any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center.
Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters

Total Amount Due \$ 0.00

Total New Charges \$ 0.00

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Los Angeles Department of Water & Power

P.O. Box 30808 • Los Angeles, CA 90030-0808

ELECTRONIC SERVICE REQUESTED



7302 1 AV 0.373

07302 / 1577

RANCHO COLD STORAGE INC
670 MESQUIT ST
LOS ANGELES CA 90021-1306



For paperless billing, go to
www.ladwp.com/myaccount

ACCOUNT NUMBER
893 910 0000

NO PAYMENT DUE

No payment is due at this time.

89391.000000000000000000000000

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



WHERE TO PAY YOUR BILL

All LADWP Customer Service Centers below are open Mon-Fri, except holidays, from 9:00 am to 5:00 pm. After hours payment depositories are located at all offices.

DISHOP

Main Office 300 Mandich Street

METROPOLITAN LOS ANGELES

Main Office 111 N. Hope St.
Boyle Heights 919 S. Soto St., #10
Central 4619 S. Central Ave.
Crenshaw-Baldwin Hills 4030 Crenshaw Blvd.
Hollywood 6547-B Sunset Blvd.
(entrance on Schrader Blvd.)
Inglewood 2417 Daly St.
Inglewood-Vermont 5928 S. Vermont Ave.
Inglewood 1686 E. 103rd St.

HARBOR AREA

San Pedro 535 W. 9th St.
Wilmington 931 N. Avalon Blvd

SAN FERNANDO VALLEY

Canoga Park 7229 Winnetka Ave.
Mission Hills 11100 Sepulveda Blvd., #3
Van Nuys 6550 Van Nuys Blvd.

WEST LOS ANGELES

West Los Angeles 1394 S. Sepulveda Blvd



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters

Account Summary

04-14-17 CR # 45322


Previous Account Balance	\$ 0.00
Payment Received	No payment received - .00
New Charges	+ 25,467.36

Total Amount Due \$ 25,467.36

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges

 800-499-8840	Electric Charges 3/1/17 - 4/1/17 \$25,467.36
	Total LADWP Charges \$ 25,467.36

Total New Charges \$ 25,467.36





Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 8939100325

BILLING PERIOD
3/1/17 - 4/1/17

DAYS
32

RATE SCHEDULE
Initial Version

Service Charge	150.00
Facility Charge	2,305.08
Energy High-Peak	837.29
Energy Low-Peak	2,405.21
Energy Base	5,656.93
Reactive High-Peak	110.03
Reactive Low-Peak	316.94
Reactive Base	508.85
ECA	13,660.81
ESA	232.53
RCA	485.28
VEA	-1,642.17
CRPSEA	1,065.98
VRPSEA	2,350.44
IRCA	898.84
Special XCD/XRT Discount	-6,766.27
City of Los Angeles Utility Tax	2,821.97
State Energy Surcharge	69.62

Total Electric Charges \$ 25,467.36

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



1000



Horizontal line of text spanning the width of the page.

Horizontal line of text in the bottom right corner.

CUSTOMER SERVICE -- 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Account Summary

125-17-17 Q# 45404

Previous Account Balance	\$ 0.00
Payment Received	No payment received - .00
New Charges	+ 25,080.46

Total Amount Due \$ 25,080.46

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges



Electric Charges 4/1/17 - 5/1/17	\$25,080.46
Total LADWP Charges	\$ 25,080.46

Total New Charges \$ 25,080.46



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.

Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808





Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 8939100325

BILLING PERIOD
4/1/17 - 5/1/17
DAYS
31

RATE SCHEDULE
Initial Version

Service Charge	150.00
Facility Charge	2,305.08
Energy High-Peak	726.16
Energy Low-Peak	2,097.33
Energy Base	5,687.27
Reactive High-Peak	91.24
Reactive Low-Peak	272.85
Reactive Base	509.78
ECA	13,228.86
ESA	232.53
RCA	485.28
VEA	-1,197.34
CRPSEA	1,027.62
VRPSEA	2,399.33
IRCA	881.61
Special XCD/XRT Discount	-6,663.79
City of Los Angeles Utility Tax	2,779.23
State Energy Surcharge	67.42

Total Electric Charges \$ 25,080.46

Green Power for a Green LA --LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up visit www.ladwp.com/greenpower

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.

2023





CUSTOMER SERVICE – 7:00 am - 6:00 pm

1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill**AUTOMATIC PAYMENT**

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combilpay

**ONLINE**

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount

**BY PHONE**

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)

**BY MAIL**

Place your payment stub and your check or money order in the envelope provided with the bill.

**IN PERSON**

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 241.50
Payment Received 5/11/17	-241.50
New Charges	+ 241.50

*Thank you***Total Amount Due \$ 241.50****Summary of New Charges***Details on following pages.***Los Angeles Department of Water and Power Charges**

800-499-8840

Area Lighting Charges	\$241.50
Total LADWP Charges	\$ 241.50

Total New Charges \$ 241.50

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 511111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808


 Los Angeles
 Department of
 Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

Electric Subsidy Adjustment – a charge, based on usage, to help cover costs of special customer subsidies including senior, disabled and low income

Energy Cost Adjustment – an adjustment that reflects the variations in what LADWP pays for the energy they deliver to customers.

kWh – (kilowatt-hours) the units in which electric meters measure usage. 1 kWh equals 1000 watts of electricity supplied for one hour.

Reliability Cost Adjustment – an amount reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructures.

Service Charge – a charge for non-measured services provided (meter reading, billing, postage, etc.)

Area Lighting Charges

SA #: 3223910222

BILLING PERIOD
 4/26/17 - 5/25/17
DAYS
 29
RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 250W	1 lamp	4/27/17	5/25/17
		\$18.25/lamp	
OAL DH Metal Halide 250W	1 lamp(s) x per month		18.25

Total Area Lighting Charges \$ 18.25**Area Lighting Charges**

SA #: 3223910312

BILLING PERIOD
 4/26/17 - 5/25/17
DAYS
 29
RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	3 lamps	4/27/17	5/25/17
		\$36.25/lamp	
OAL DH Metal Halide 1000W	3 lamp(s) x per month		108.75

Total Area Lighting Charges \$ 108.75**Area Lighting Charges**

SA #: 3223910708

BILLING PERIOD
 4/26/17 - 5/25/17
DAYS
 29
RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	2 lamps	4/27/17	5/25/17
		\$36.25/lamp	
OAL DH Metal Halide 1000W	2 lamp(s) x per month		72.50

Total Area Lighting Charges \$ 72.50**Area Lighting Charges**

SA #: 3223910840

BILLING PERIOD
 4/26/17 - 5/25/17
DAYS
 29
RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 400W	2 lamps	4/27/17	5/25/17
		\$21.00/lamp	
OAL DH Metal Halide 400W	2 lamp(s) x per month		42.00

Total Area Lighting Charges \$ 42.00



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 690 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay/



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 219.2
Payment Received 5/11/17	Thank you	-219.2
New Charges		+ 219.2

Total Amount Due \$ 219.24

Summary of New Charges

Details on following pages

Los Angeles Department of Water and Power Charges



Fire Service Charges 4/26/17 - 5/25/17 \$219.24

Total LADWP Charges \$ 219.24

Total New Charges \$ 219.24



PLEASE KEEP THIS PORTION FOR YOUR RECORDS IF PAYING IN PERSON. BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

www.ladwp.comLos Angeles
Department of
Water & Powerwww.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA # : 3845500511

BILLING PERIOD	DAYS	RATE SCHEDULE
4/26/17 - 5/25/17	29	Water Schedule E - Private Fire Service

SERVES

8" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00001233-515369	0		0		0 HCF

Service Availability Charge	219.24
-----------------------------	--------

Subtotal Water Charges	\$219.24
-------------------------------	-----------------

Total Fire Service Charges \$ 219.24*There are no Sewer Service Charges on Fire Service.*



Los Angeles



Department of Water & Power

www.ladwp.com

BILL DATE
May 25, 2017ACCOUNT NUMBER
393 910 0000DATE DUE
Jun 13, 2017AMOUNT DUE
\$ 63.33

Page

CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill**AUTOMATIC PAYMENT**Automatically pay from your
checking or savings by logging in at

www.ladwp.com/combillpay

**ONLINE**Pay from your checking or savings
any time by logging in at

www.ladwp.com/myaccount

**BY PHONE**Pay from your checking or savings
any time by calling

1-877-MYPAYDWP (1-877-697-2939)

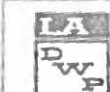
**BY MAIL**Place your payment stub and your
check or money order in the
envelope provided with the bill.**IN PERSON**Pay at any Customer Service Center.
Locations are listed on the back ofyour payment stub and at
www.ladwp.com/servicecenters**Account Summary**

Previous Account Balance	\$ 63.33
Payment Received 5/11/17	-63.33
New Charges	+ 63.33

Thank you

Total Amount Due \$ 63.33**Summary of New Charges**

Details on following pages

Los Angeles Department of Water and Power Charges

800-499-8840

Fire Service Charges 4/26/17 - 5/25/17 \$63.33

Total LADWP Charges \$ 63.33**Total New Charges \$ 63.33**

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

www.ladwp.com



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA #: 3939100187

BILLING PERIOD	DAYS	RATE SCHEDULE
4/26/17 - 5/25/17	29	Water Schedule E - Private Fire Service

SERVES
4" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00000143-1299193	0		0		0 HCF

Service Availability Charge	63.33
-----------------------------	-------

Subtotal Water Charges	\$63.33
-------------------------------	----------------

Total Fire Service Charges \$ 63.33

There are no Sewer Service Charges on Fire Service



CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 4,666.95
Payment Received 5/11/17	-4,666.95
New Charges	+ 4,760.74


Thank you

Total Amount Due \$ 4,760.74

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges

	Electric Charges 4/25/17 - 5/24/17 29,120 kWh	\$4,760.74
	Total LADWP Charges	\$ 4,760.74

800-499-8840

Total New Charges \$ 4,760.74



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 6939100542

BILLING PERIOD DAYS
4/25/17 - 5/24/17 29

RATE SCHEDULE

A-2 and A-2[i] Primary Electric - Rate B TOU -
KVAR Metered Service

NEXT SCHEDULED READ DATE
6/23/17

METER NUMBER
APMV00226-0000842 SERVES
6 BASE KVARH

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	0.5				160		80 kW
Low Peak kW	0.51				160		81.6 kW
Base kW	0.43				160		68.8 kW
High Peak kWh	2240		2215		160		4000 kWh
Low Peak kWh	3181		3144		160		5920 kWh
Base kWh	11236		11116		160		19200 kWh
High Peak kVarh	1782		1764		160		2880 kVarh
Low Peak kVarh	2598		2570		160		4480 kVarh
Base kVarh	9590		9494		160		15360 kVarh

Service Charge							28.00
Facilities Charge			89.6 kW x \$5.36/kW				480.26
ESA			89.6 kW x \$0.46/kW				41.22
RCA			89.6 kW x \$0.96/kW				86.02
IRCA			89.6 kW x \$0.70/kW				62.72
IRCA based on KWH			29,120 kWh x \$0.00227/kWh				66.10
High Peak Low Season Demand			80 kW x \$4.75/kW				380.00
High Peak Low Season Energy			4,000 kWh x \$0.0511/kWh				204.40
High Peak ECA			4,000 kWh x \$0.0569/kWh				227.60
High Peak VEA			4,000 kWh x \$-0.00515/kWh				-20.60
High Peak CRPSEA			4,000 kWh x \$0.00442/kWh				17.68
High Peak VRPSEA			4,000 kWh x \$0.01032/kWh				41.28
High Peak Subtotal (4,000 kWh x \$0.21259/kWh)							\$850.36
Low Peak Low Season Demand			81.6 kW x \$0.00/kW				0.00
Low Peak Low Season Energy			5,920 kWh x \$0.0511/kWh				302.51
Low Peak ECA			5,920 kWh x \$0.0569/kWh				336.85
Low Peak VEA			5,920 kWh x \$-0.00515/kWh				-30.49
Low Peak CRPSEA			5,920 kWh x \$0.00442/kWh				26.17
Low Peak VRPSEA			5,920 kWh x \$0.01032/kWh				61.09
Low Peak Subtotal (5,920 kWh x \$0.11759/kWh)							\$696.13
Base Low Season Demand			68.8 kW x \$0.00/kW				0.00
Base Low Season Energy			19,200 kWh x \$0.03317/kWh				636.86
Base ECA			19,200 kWh x \$0.0569/kWh				1,092.48
Base VEA			19,200 kWh x \$-0.00515/kWh				-98.88
Base CRPSEA			19,200 kWh x \$0.00442/kWh				84.86
Base VRPSEA			19,200 kWh x \$0.01032/kWh				198.14

(Continued on next page)



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA — (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA — (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA — (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA — (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh — (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA — (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA — (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA — (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

(Continued from previous page)

Base Subtotal (19,200 kWh x \$0.09966/kWh)		\$1,913.46
Subtotal Electric Charges		\$4,224.27
City of Los Angeles Utility Tax	\$4,224.27 x 12.5%	528.03
State Energy Surcharge	29,120 kWh x \$0.00029/kWh	8.44
Total Electric Charges		\$ 4,760.74

Green Power for a Green LA—LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



Electric Definitions

Demand Charge — a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge — a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh — (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge — an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor — the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule — rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS — Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources

Service Charge — a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use — Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 8,568.46
Payment Received 5/11/17	Thank you	-8,568.46
New Charges		+ 8,790.41

Total Amount Due \$ 8,790.41

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges



Electric Charges 4/25/17 - 5/24/17 56,080 kWh \$8,790.41

Total LADWP Charges \$ 8,790.41

Total New Charges \$ 8,790.41



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

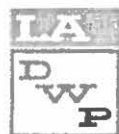
Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 4516710848

BILLING PERIOD **DAYS**
4/25/17 - 5/24/17 29

RATE SCHEDULE

A-2 and A-2[i] Primary Electric - Rate B TOU - KVAR Metered Service

NEXT SCHEDULED READ DATE

6/23/17

METER NUMBER

APMV00222-0002228

2

SERVES

LOW PEAK KVARH

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	1.67				80		133.6 kW
High Peak kW	1.76				80		140.8 kW
Low Peak kW	1.63				80		130.4 kW
Low Peak kW	1.53				80		122.4 kW
Base kW	1.62				80		129.6 kW
Base kW	1.61				80		128.8 kW
High Peak kWh	8225		8148		80		6160 kWh
High Peak kWh	18		0		80		1440 kWh
Low Peak kWh	11837		11729		80		8640 kWh
Low Peak kWh	25		0		80		2000 kWh
Base kWh	41139		40768		80		29680 kWh
Base kWh	102		0		80		8160 kWh
High Peak kVarh	6674		6614		80		4800 kVarh
High Peak kVarh	14		0		80		1120 kVarh
Low Peak kVarh	9687		9597		80		7200 kVarh
Low Peak kVarh	21		0		80		1680 kVarh
Base kVarh	35383		35067		80		25280 kVarh
Base kVarh	86		0		80		6880 kVarh

Service Charge		28.00
Facilities Charge	141.6 kW x \$5.36/kW	758.98
ESA	141.6 kW x \$0.46/kW	65.14
RCA	141.6 kW x \$0.96/kW	135.94
IRCA	141.6 kW x \$0.70/kW	99.12
IRCA based on KWH	56,080 kWh x \$0.00227/kWh	127.30
High Peak Low Season Demand	140.8 kW x \$4.75/kW	668.80
High Peak Low Season Energy	7,600 kWh x \$0.0511/kWh	388.36
High Peak ECA	7,600 kWh x \$0.0569/kWh	432.44
High Peak VEA	7,600 kWh x \$-0.00515/kWh	-39.14
High Peak CRPSEA	7,600 kWh x \$0.00442/kWh	33.59
High Peak VRPSEA	7,600 kWh x \$0.01032/kWh	78.43
High Peak Subtotal (7,600 kWh x \$0.20559/kWh)		\$1,562.48
Low Peak Low Season Demand	130.4 kW x \$0.00/kW	0.00
Low Peak Low Season Energy	10,640 kWh x \$0.0511/kWh	543.70
Low Peak ECA	10,640 kWh x \$0.0569/kWh	605.42
Low Peak VEA	10,640 kWh x \$-0.00515/kWh	-54.80
Low Peak CRPSEA	10,640 kWh x \$0.00442/kWh	47.03
Low Peak VRPSEA	10,640 kWh x \$0.01032/kWh	109.80
Low Peak Subtotal (10,640 kWh x \$0.11759/kWh)		\$1,251.15

(Continued on next page)



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments

(Continued from previous page)

Base Low Season Demand	129.6 kW x \$0.00/kW	0.00
Base Low Season Energy	37,840 kWh x \$0.03317/kWh	1,255.15
Base ECA	37,840 kWh x \$0.0569/kWh	2,153.10
Base VEA	37,840 kWh x \$-0.00515/kWh	-194.88
Base CRPSEA	37,840 kWh x \$0.00442/kWh	167.25
Base VRPSEA	37,840 kWh x \$0.01032/kWh	390.51
Base Subtotal	(37,840 kWh x \$0.09966/kWh)	\$3,771.13

Subtotal Electric Charges \$7,799.24

City of Los Angeles Utility Tax \$7,799.24 x 12.5% 974.91

State Energy Surcharge 56,080 kWh x \$0.00029/kWh 16.26

Total Electric Charges \$ 8,790.41

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com.

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.

CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters

Account Summary


Previous Account Balance		\$ 1,126.80
Payment Received 5/11/17	Thank you	-1,126.80
New Charges		+ 1,041.26

Total Amount Due \$ 1,041.26

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges

 800-499-8840	Electric Charges 4/25/17 - 5/24/17 6,290 kWh	\$1,041.26
	Total LADWP Charges	\$ 1,041.26

Total New Charges \$ 1,041.26



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD 4/25/17 - 5/24/17
DAYS 29

RATE SCHEDULE

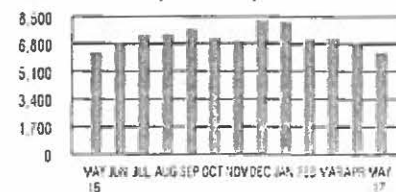
A-1 and A-1[i] Small General Electric - Rate A Standard Service

NEXT SCHEDULED READ DATE
6/23/17

METER NUMBER
M00009-00977696

SA #: 4939100550

USAGE HISTORY (Total kWh)



	Prev Yr	May 17
Total kWh used	6,251	6,290
Average daily kWh	223	217
Days in billing period	28	29
Your average daily cost of electricity		\$35.91
Highest Demand in last 12 months:		19.02 kW

DESCRIPTION	CURRENT READ	PREVIOUS READ	TOTAL USED
Demand kW	15.35		15.35 kW
Energy kWh	74029	67739	6290 kWh
Service Charge			7.00
Facilities Charge		19.02 kW x \$5.36/kW	101.95
ESA		19.02 kW x \$0.46/kW	8.75
RCA		19.02 kW x \$0.96/kW	18.26
IRCA		19.02 kW x \$0.70/kW	13.31
IRCA based on KWH		6,290 kWh x \$0.00227/kWh	14.28
Energy Charge Low Season		6,290 kWh x \$0.0544/kWh	342.18
ECA		6,290 kWh x \$0.0569/kWh	357.90
VEA		6,290 kWh x \$-0.00515/kWh	-32.39
CRPSEA		6,290 kWh x \$0.00442/kWh	27.80
VRPSEA		6,290 kWh x \$0.01032/kWh	64.91
Subtotal Electric Charges			\$923.95
City of Los Angeles Utility Tax		\$923.95 x 12.5%	115.49
State Energy Surcharge		6,290 kWh x \$0.00029/kWh	1.82
Total Electric Charges			\$ 1,041.26

Green Power for a Green LA - LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To see more and sign up, visit www.ladwp.org/greenpower

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.




CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840


RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021


The enclosed bill covers multiple billing periods. We are sorry for the inconvenience. Payment options are available through Commercial Accounts Management at 888-922-4467.


Paying Your Bill

 **AUTOMATIC PAYMENT**
Automatically pay from your checking or savings by logging in at www.ladwp.com/combillpay

 **ONLINE**
Pay from your checking or savings any time by logging in at www.ladwp.com/myaccount

 **BY PHONE**
Pay from your checking or savings any time by calling 1-877-MYPAYDWP (1-877-697-2939)

 **BY MAIL**
Place your payment stub and your check or money order in the envelope provided with the bill.

 **IN PERSON**
Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at www.ladwp.com/servicecenters


Account Summary

Previous Account Balance		\$ 0.00
Payment Received	No payment received	- .00
New Charges		+ 5,721.32
Total Amount Due		\$ 5,721.32

Summary of New Charges


Details on following pages.

Los Angeles Department of Water and Power Charges

	Water Charges	851 HCF	\$4,358.96
			Total LADWP Charges \$ 4,358.96
800-499-8840			

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

	Sewer Charges	\$1,362.36
		Total Sanitation Charges \$ 1,362.36
800-773-2489		

Total New Charges \$ 5,721.32



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD	DAYS
4/25/17 - 5/24/17	29

RATE SCHEDULE

Water Schedule C - Comm, Ind, Govt and
Temp Service

NEXT SCHEDULED READ DATE
6/23/17

TIER 1 ALLOTMENT
136 70044 HCF

SERVES

SM DIAL COM'L BLDG

METER NUMBER	DESCRIPTION	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
96120718	SMALL	3838		3838		0 HCF
96120718	LARGE	433		433		0 HCF
96120718	SMALL	806		0		806 HCF
96120718	LARGE	0		0		0 HCF
96120718	SMALL	851		806		45 HCF
96120718	LARGE	0		0		0 HCF
		ESTIMATED		ESTIMATED		

BILLING PERIOD	DAYS	RATE SCHEDULE
1/28/16 - 4/14/16	78	Water Schedule C - Comm, Ind, Govt and Temp Service

Tier 1 Water	138.47577 HCF x \$4.74971/HCF	657.72
--------------	-------------------------------	--------

Subtotal Water Charges

\$657.72

Water Charges 1/28/16 - 4/14/16 (78 Days)

\$657.72

BILLING PERIOD	DAYS	RATE SCHEDULE
4/15/16 - 6/30/16	77	Water Schedule C - Comm, Ind, Govt and Temp Service

Tier 1 Water	136.70044 HCF x \$5.55199/HCF	758.96
--------------	-------------------------------	--------

Subtotal Water Charges

\$758.96

Water Charges 4/15/16 - 6/30/16 (77 Days)**\$758.96**

BILLING PERIOD	DAYS	RATE SCHEDULE
7/1/16 - 4/25/17	299	Water Schedule C - Comm, Ind, Govt and Temp Service

Tier 1 Water	530.82379 HCF x \$5.05433/HCF	2,682.96
--------------	-------------------------------	----------

Subtotal Water Charges

\$2,682.96

Water Charges 7/1/16 - 4/25/17 (299 Days)

\$2,682.96

BILLING PERIOD	DAYS	RATE SCHEDULE
4/26/17 - 5/24/17	29	Water Schedule C - Comm, Ind, Govt and Temp Service

Tier 1 Water	45 HCF x \$5.76267/HCF	259.32
--------------	------------------------	--------

Subtotal Water Charges

\$259.32

Water Charges 4/26/17 - 5/24/17 (29 Days)

\$259.32

Total Water Charges \$ 259.32

Your Water Usage by Tier

Tier 1 Water Allotment \$5.76257/HCF	Tier 2
45 HCF	More than 45 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water

July - December 2017 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective July 1, 2017. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

Julio - diciembre 2017 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de julio, 2017. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación. una reducción, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jan - Jun 2017 ene - jun 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jul - Dec 2017 jul - dic 2017
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.525	(\$ 0.404)	\$ 1.121
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.974	(\$ 0.223)	\$ 2.751
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 3.093	\$ 1.168	\$ 4.261
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 3.093	\$ 1.267	\$ 4.360
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.376	(\$ 0.106)	\$ 1.270
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.297	(\$ 0.024)	\$ 0.273
Water Infrastructure	Infraestructura de Agua	\$ 0.351	\$ 0.121	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.000	\$ 0.235
Schedule B	Calendario B	\$ 0.339	\$ 0.000	\$ 0.339
Schedule Other	Calendario Otro	\$ 0.105	\$ 0.000	\$ 0.105
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.135	(\$ 0.015)	\$ 0.120
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	\$ 0.000	\$ 0.181

For the year beginning January 1, 2017 and ending December 31, 2017, Outside City Surcharge will be \$0.000, a decrease of \$0.441 from the January 2016 - December 2016 surcharge of \$0.441.

Para el año empezando el 1 de enero de 2017 y terminando el 31 de diciembre, de Recargo Fuera de la Ciudad será \$0.000, una reducción de \$0.441 del recargo de enero 2016 a diciembre 2016 de \$0.441.

Sewer Charges

SA #: 5939100573



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law.

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

SEWER RATE SCHEDULE

Sewer Service Charge - Multi Dwell and Commercial

BILLING PERIOD
4/25/17 - 5/24/17

DAYS
29

BILLING PERIOD
1/28/16 - 6/30/16

DAYS
155

RATE SCHEDULE
Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge - 155 days

99.06344 HCF x \$4.23/HCF

419.04

Sewer Service Low Income Surcharge

2.72

Sewer Charges 1/28/16 - 6/30/16 (155 Days)

\$421.76

BILLING PERIOD
7/1/16 - 4/25/17

DAYS
299

RATE SCHEDULE
Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge - 299 days

191.09656 HCF x \$4.51/HCF

861.85

(Continued on next page)

*(Continued from previous page)*

Sewer Service Low Income Surcharge 5.25

Sewer Charges 7/1/16 - 4/25/17 (299 Days) \$867.10

BILLING PERIOD DAYS RATE SCHEDULE

4/26/17 - 5/24/17 29 Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge 16.20000 HCF x \$4.51/HCF 73.06


Sewer Service Low Income Surcharge 0.44


Sewer Charges 4/26/17 - 5/24/17 (29 Days) \$73.50**Total Sewer Charges \$ 73.50**





CUSTOMER SERVICE – 7.00 am - 6.00 pm
1-800-499-8840

Paying Your Bill

 **AUTOMATIC PAYMENT**
Automatically pay from your checking or savings by logging in at
www.ladwp.com/combillpay

 **ONLINE**
Pay from your checking or savings any time by logging in at
www.ladwp.com/myaccount

 **BY PHONE**
Pay from your checking or savings any time by calling
1-877-MYPAYDWP (1-877-697-2939)

 **BY MAIL**
Place your payment stub and your check or money order in the envelope provided with the bill.

 **IN PERSON**
Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 25,080.46
Payment Received 5/22/17	-25,080.46

Thank you

Total Amount Due \$ 0.00

Total New Charges \$ 0.00



PLEASE KEEP THIS PORTION FOR YOUR RECORDS IF PAYING IN PERSON BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Los Angeles  Department of Water & Power

P.O. Box 30808 • Los Angeles, CA 90030-0808

ELECTRONIC SERVICE REQUESTED

THIS IS YOUR BILL



484 1 AV 0.373
RANCHO COLD STORAGE INC
670 MESQUIT ST
LOS ANGELES CA 90021-1306

00484 / 8580



For paperless billing, go to
www.ladwp.com/myaccount

ACCOUNT NUMBER
893 910 0000

NO PAYMENT DUE

No payment is due at this time.

89391000000000000000000000000000

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



WHERE TO PAY YOUR BILL

All LADWP Customer Service Centers below are open Mon-Fri, except holidays, from 9:00 am to 5:00 pm. After hours payment depositories are located at all offices.

BISHOP

Main Office 300 Mandich Street

METROPOLITAN LOS ANGELES

Main Office 111 N. Hope St.

Boyle Heights 919 S. Soto St., #10

Central 4619 S. Central Ave.

Crenshaw-Baldwin Hills 4030 Crenshaw Blvd.

Hollywood 6547-B Sunset Blvd.

(entrance on Schrader Blvd.)

Lincoln Heights 2417 Daly St.

Slauson-Vermont 5928 S. Vermont Ave.

Watts 1686 E. 103rd St.

HARBOR AREA

San Pedro 535 W. 9th St.

Wilmington 931 N. Avalon Blvd.

SAN FERNANDO VALLEY

Canoga Park 7229 Winnetka Ave.

Mission Hills 11100 Sepulveda Blvd., #3

Van Nuys 6550 Van Nuys Blvd.

WEST LOS ANGELES

West Los Angeles 1394 S. Sepulveda Blvd.



CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters

Account Summary


06-12-17 CB# 45476

Previous Account Balance	\$ 0.00
Payment Received	No payment received - .00
New Charges	+ 26,024.58

Total Amount Due \$ 26,024.58

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges		
	Electric Charges 5/1/17 - 6/1/17	\$26,024.58
Total LADWP Charges		\$ 26,024.58

800-499-8840

Total New Charges \$ 26,024.58



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA -- (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA -- (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA -- (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA -- (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh -- (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA -- (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA -- (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA -- (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 8939100325

BILLING PERIOD DAYS
5/1/17 - 6/1/17 32

RATE SCHEDULE
Initial Version

Service Charge	150.00
Facility Charge	2,305.08
Energy High-Peak	813.03
Energy Low-Peak	2,420.85
Energy Base	5,698.26
Reactive High-Peak	108.85
Reactive Low-Peak	319.21
Reactive Base	514.88
ECA	13,723.21
ESA	232.53
RCA	485.28
VEA	-1,242.08
CRPSEA	1,066.01
VRPSEA	2,488.99
IRCA	901.33
Special XCD/XRT Discount	-6,914.64
City of Los Angeles Utility Tax	2,883.85
State Energy Surcharge	69.94

Total Electric Charges \$ 26,024.58

Green Power for a Green LA -- LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

Electric Definitions

Demand Charge -- a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge -- a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh -- (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge -- an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor -- the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule -- rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS -- Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge -- a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use -- Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters

Account Summary

PD 7-17-17 CB# 45552

Previous Account Balance	\$ 0.00
Payment Received	No payment received - .00
New Charges	+ 23,786.21

Total Amount Due \$ 23,786.21

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges



800-499-8840

Electric Charges 6/1/17 - 7/1/17 \$23,786.21

Total LADWP Charges \$ 23,786.21

Total New Charges \$ 23,786.21



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.

Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808





Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 8939100325

BILLING PERIOD
6/1/17 - 7/1/17
DAYS
31

RATE SCHEDULE
Initial Version

Service Charge	150.00
Facility Charge	2,305.08
Energy High-Peak	808.14
Energy Low-Peak	2,431.84
Energy Base	5,259.67
Reactive High-Peak	115.39
Reactive Low-Peak	241.86
Reactive Base	415.50
ECA	14,379.88
ESA	232.53
RCA	485.28
VEA	-1,301.52
CRPSEA	1,117.04
VRPSEA	2,608.09
IRCA	927.53
Special XCD/XRT Discount	-9,098.16
City of Los Angeles Utility Tax	2,634.77
State Energy Surcharge	73.29

Total Electric Charges \$ 23,786.21

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



+



CUSTOMER SERVICE - 7:00 am - 6:00 pm

1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Account Summary


7-28-17 45590

Previous Account Balance	\$ 1,304.45
Payment Received 6/12/17	-1,304.45
Adjustments (see details below)	-714.77
New Charges	+ 931.03


Total Amount Due \$ 216.26

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Electric Charges	5/24/17 - 6/26/17 3,640 kWh	\$689.29
	Water Charges	5/24/17 - 6/26/17 13 HCF	\$74.90
	Fire Service Charges	5/30/17 - 6/28/17	\$111.98
	Total LADWP Charges		\$ 876.17

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges			
	Sewer Charges	5/24/17 - 6/26/17	\$54.86
	Total Sanitation Charges		\$ 54.86

Total New Charges \$ 931.03

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

Adjustments

DATE	DESCRIPTION	AMOUNT
7/21/17	Water Customer Relations Adjustment	-395.74
7/21/17	Sewer Credit Adjustment	-319.03

Total Adjustments \$ -714.77



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD 5/24/17 - 6/26/17
DAYS 33

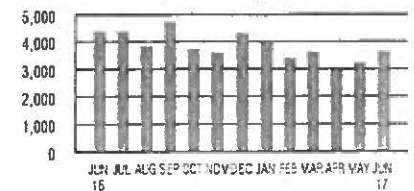
RATE SCHEDULE
A-1 and A-1[i] Small General Electric - Rate A
Standard Service

NEXT SCHEDULED READ DATE
7/25/17

METER NUMBER
M00019-00060271

SA #: 5516710929

USAGE HISTORY (Total kWh)



	Prev Yr	Jun 17
Total kWh used	4,400	3,640
Average daily kWh	147	110
Days in billing period	30	33
Your average daily cost of electricity		\$20.89
Highest Demand in last 12 months:		11.6 kW

DESCRIPTION	CURRENT READ	PREVIOUS READ	MULTIPLIER	TOTAL USED
Demand kW	0.22		40	8.8 kW
Energy kWh	18127	18036	40	3640 kWh
Service Charge				7.00
Facilities Charge		11.6 kW x \$5.36/kW		62.18
ESA		11.6 kW x \$0.46/kW		5.34
RCA		11.6 kW x \$0.96/kW		11.14
IRCA		11.6 kW x \$0.70/kW		8.12
IRCA based on KWH		3,640 kWh x \$0.00227/kWh		8.26
Energy Charge Low Season - 7 days		772.12121 kWh x \$0.0544/kWh		42.00
Energy Charge High Season - 26 days		2,867.87879 kWh x \$0.0787/kWh		225.70
ECA		3,640 kWh x \$0.0569/kWh		207.12
VEA		3,640 kWh x \$-0.00515/kWh		-18.75
CRPSEA		3,640 kWh x \$0.00442/kWh		16.09
VRPSEA		3,640 kWh x \$0.01032/kWh		37.56
Subtotal Electric Charges				\$611.76
City of Los Angeles Utility Tax		\$611.76 x 12.5%		76.47
State Energy Surcharge		3,640 kWh x \$0.00029/kWh		1.06

Total Electric Charges \$ 689.29

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

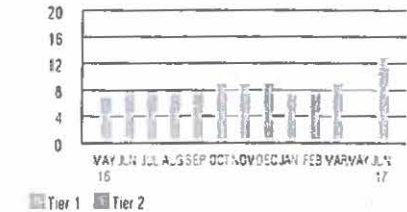
BILLING PERIOD DAYS
5/24/17 - 6/26/17 33

RATE SCHEDULE
Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE
7/25/17

SA #: 5516710932

USAGE HISTORY (Total HCF)



	Prev Yr	Jun 17
Total HCF used	8	13
Average daily gallons	199	295
Days in billing period	30	33
Your average daily cost of water		\$2.27
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	CURRENT READ	PREVIOUS READ	TOTAL USED
96169603	499	499	0 HCF
96169603	417	404	13 HCF
	ESTIMATED	ESTIMATED	

Tier 1 Water	12.9951 HCF x \$5.76063/HCF	74.86
Tier 2 Water	0.0049 HCF x \$8.16327/HCF	0.04
Subtotal Water Charges		\$74.90

Total Water Charges \$ 74.90

Your Water Usage by Tier

Tier 1 Water Allotment \$5.76063/HCF	Tier 2 \$8.16327/HCF
12.99 HCF	More than 12.99 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water



July - December 2017 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective July 1, 2017. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used. One HCF equals 748 gallons.

julio - diciembre 2017 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de julio, 2017. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación, una reducción, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jan - Jun 2017 ene - jun 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jul - Dec 2017 jul - dic 2017
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.525	(\$ 0.404)	\$ 1.121
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.974	(\$ 0.223)	\$ 2.751
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 3.093	\$ 1.168	\$ 4.261
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 3.093	\$ 1.267	\$ 4.360
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.376	(\$ 0.106)	\$ 1.270
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.297	(\$ 0.024)	\$ 0.273
Water Infrastructure	Infraestructura de Agua	\$ 0.351	\$ 0.121	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.000	\$ 0.235
Schedule B	Calendario B	\$ 0.339	\$ 0.000	\$ 0.339
Schedule Other	Calendario Otro	\$ 0.105	\$ 0.000	\$ 0.105
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.135	(\$ 0.015)	\$ 0.120
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	\$ 0.000	\$ 0.181

For the year beginning January 1, 2017 and ending December 31, 2017, Outside City Surcharge will be \$0.000, a decrease of \$0.441 from the January 2016 - December 2016 surcharge of \$0.441.

Para el año empezando el 1 de enero de 2017 y terminando el 31 de diciembre, de Recargo Fuera de la Ciudad será \$0.000, una reducción de \$0.441 del recargo de enero 2016 a diciembre 2016 de \$0.441.



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA #: 5516710931

BILLING PERIOD 5/30/17 - 6/28/17
DAYS 29
RATE SCHEDULE Water Schedule E - Private Fire Service
SERVES
6" FIRE SERVICE

METER NUMBER	CURRENT READ	PREVIOUS READ	TOTAL USED
03987680-1032788	0	0	0 HCF
Service Availability Charge			111.98
Subtotal Water Charges			\$111.98

Total Fire Service Charges \$ 111.98

There are no Sewer Service Charges on Fire Service



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage

Sewer Charges

SA #: 5516710930

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
5/24/17 - 6/26/17	33	Sewer Service Charge - Multi Dwell and Commercial
Sewer Service Charge*		12 09000 HCF x \$4.51/HCF 54.53
Sewer Service Low Income Surcharge*		0.33
Total Sewer Charges		\$ 54.86

*Your Sewer Service Charge is calculated on 93% of your water consumption

Electric Definitions

Demand Charge - a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge - a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh - (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge - an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor - the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule - rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS - Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge - a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use - Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.





CUSTOMER SERVICE - 7:00 am - 6:00 pm

1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill**AUTOMATIC PAYMENT**

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay

**ONLINE**

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount

**BY PHONE**

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)

**BY MAIL**

Place your payment stub and your check or money order in the envelope provided with the bill.

**IN PERSON**

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Account Summary

PR-22-17 Q# 45652

Previous Account Balance

\$ 0.00

Payment Received

No payment received

- .00

New Charges

+ 25,131.76

Total Amount Due \$ 25,131.76**Summary of New Charges**

Details on following pages.

Los Angeles Department of Water and Power Charges

Electric Charges 7/1/17 - 8/1/17

\$25,131.76

Total LADWP Charges \$ 25,131.76**Total New Charges \$ 25,131.76**

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

**Other Important Phone Numbers****HEARING OR SPEECH-IMPAIRED - TTY**

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information**WHEN TO PAY YOUR BILL**

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 8939100325

BILLING PERIOD
7/1/17 - 8/1/17
DAYS
32

RATE SCHEDULE
Initial Version

Service Charge	150.00
Facility Charge	2,326.06
Energy High-Peak	767.47
Energy Low-Peak	2,406.01
Energy Base	6,200.98
Reactive High-Peak	103.79
Reactive Low-Peak	230.81
Reactive Base	460.08
ECA	15,618.03
ESA	234.65
RCA	489.70
VEA	-2,138.21
CRPSEA	1,196.74
VRPSEA	3,247.13
IRCA	587.34
Special XCD/XRT Discount	-9,611.99
City of Los Angeles Utility Tax	2,783.57
State Energy Surcharge	79.60

Total Electric Charges \$ 25,131.76

Green Power for a Green LA -- LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.


Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.





CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840


RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill

 **AUTOMATIC PAYMENT**
Automatically pay from your checking or savings by logging in at
www.ladwp.com/combillpay

 **ONLINE**
Pay from your checking or savings any time by logging in at
www.ladwp.com/myaccount

 **BY PHONE**
Pay from your checking or savings any time by calling
1-877-MYPAYDWP (1-877-697-2939)

 **BY MAIL**
Place your payment stub and your check or money order in the envelope provided with the bill.

 **IN PERSON**
Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at
www.ladwp.com/servicecenters


Account Summary

9-21-17 *15731*

Previous Account Balance	\$ 0.00
Payment Received	<i>No payment received</i> - .00
New Charges	+ 25,914.02
Total Amount Due	\$ 25,914.02

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
 800-499-8840	Electric Charges	8/1/17 - 9/1/17	\$25,914.02
	Total LADWP Charges		\$ 25,914.02
	Total New Charges		\$ 25,914.02

**Other Important Phone Numbers****HEARING OR SPEECH-IMPAIRED - TTY**

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information**WHEN TO PAY YOUR BILL**

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 8939100325

BILLING PERIOD
8/1/17 - 9/1/17
DAYS
32

RATE SCHEDULE
Initial Version

Service Charge	150.00
Facility Charge	2,337.91
Energy High-Peak	800.17
Energy Low-Peak	2,671.07
Energy Base	6,283.64
Reactive High-Peak	103.66
Reactive Low-Peak	252.12
Reactive Base	456.38
ECA	16,117.83
ESA	235.84
RCA	492.19
VEA	-2,206.64
CRPSEA	1,235.05
VRPSEA	3,351.04
IRCA	592.55
Special XCD/XRT Discount	-9,911.15
City of Los Angeles Utility Tax	2,870.21
State Energy Surcharge	82.15

Total Electric Charges \$ 25,914.02

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Account Summary


10-18-17 45990

Previous Account Balance	\$ -0.10
Payment Received	No payment received - .00
Credit Balance	\$ -0.10
New Charges	+ 24,889.80

Total Amount Due \$ 24,889.70

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges		
	Electric Charges 9/1/17 - 10/1/17	\$24,889.80
800-499-8840	Total LADWP Charges	\$ 24,889.80

Total New Charges \$ 24,889.80



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters


Account Summary

PD 11-16-17 DE # 10854

Previous Account Balance	\$ 0.00
Payment Received	No payment received - .00
New Charges	+ 29,843.54
Total Amount Due	\$ 29,843.54

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
 800-499-8840	Electric Charges	10/1/17 - 11/1/17	\$29,843.54
	Total LADWP Charges		\$ 29,843.54
	Total New Charges		\$ 29,843.54



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

100



CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters

Account Summary


Previous Account Balance	\$ 0.00
Payment Received	<i>No payment received</i> - .00
New Charges	+ 26,013.88

Total Amount Due \$ 26,013.88

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges

	Electric Charges 11/1/17 - 12/1/17	\$26,013.88
	Total LADWP Charges	\$ 26,013.88

800-499-8840

Total New Charges \$ 26,013.88

PD 12-15-17
CK 45928



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at


www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 0.00
Payment Received	<i>No payment received</i> - .00
New Charges	+ 25,930.21
Total Amount Due	\$ 25,930.21

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges		
	Electric Charges 12/1/17 - 1/1/18	\$25,930.21
	Total LADWP Charges	\$ 25,930.21

800-499-8840

Total New Charges \$ 25,930.21

PO ELK 45992
1-19-18



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808


Los Angeles
Department of
Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm
DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.


Electric Charges
SA # : 8939100325
BILLING PERIOD **DAYS**
 12/1/17 - 1/1/18 32

RATE SCHEDULE
 Initial Version

Service Charge	150.00
Facility Charge	2,337.91
Demand High-Peak	0.00
Demand Low-Peak	0.00
Demand Base	0.00
Energy High-Peak	774.33
Energy Low-Peak	2,173.73
Energy Base	5,878.04
Reactive High-Peak	97.63
Reactive Low-Peak	281.76
Reactive Base	517.35
ECA	13,262.77
ESA	235.84
RCA	492.19
VEA	-934.69
CRPSEA	1,032.58
VRPSEA	3,002.18
IRCA	577.50
Special XCD/XRT Discount	-6,890.13
City of Los Angeles Utility Tax	2,873.62
State Energy Surcharge	67.60

Total Electric Charges \$ 25,930.21

Green Power for a Green LA – LADWP's Green Power program replaces electricity from coal-firing power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/green

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at
www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at
www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling
1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at
www.ladwp.com/servicecenters

Account Summary


PD 2-23-18 CD #4086

Previous Account Balance	\$ 0.00
Payment Received	<i>No payment received</i> - .00
New Charges	+ 26,195.30

Total Amount Due \$ 26,195.30

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges		
	Electric Charges 1/1/18 - 2/1/18	\$26,195.30
Total LADWP Charges		\$ 26,195.30

800-499-8840

Total New Charges \$ 26,195.30



PLEASE KEEP THIS PORTION FOR YOUR RECORDS IF PAYING IN PERSON BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

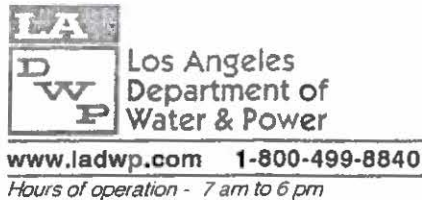
Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Electric Charges

SA #: 8939100325

BILLING PERIOD 1/1/18 - 2/1/18
DAYS 32

RATE SCHEDULE
Initial Version

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

Service Charge	150.00
Facility Charge	2,337.91
Demand High-Peak	0.00
Demand Low-Peak	0.00
Demand Base	0.00
Energy High-Peak	847.27
Energy Low-Peak	2,381.79
Energy Base	5,592.19
Reactive High-Peak	105.47
Reactive Low-Peak	309.72
Reactive Base	492.02
ECA	13,097.47
ESA	235.84
RCA	492.19
VEA	-115.10
CRPSEA	870.10
VRPSEA	2,812.85
IRCA	576.63
Special XCD/XRT Discount	-6,960.97
City of Los Angeles Utility Tax	2,903.17
State Energy Surcharge	66.75

Total Electric Charges \$ 26,195.30

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up visit www.ladwp.com/greenpower

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at


www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 803.73
Payment Received 4/10/17	Thank you	-803.73
New Charges		+ 1,304.45
Total Amount Due		\$ 1,304.45


Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
 800-499-8840	Electric Charges	3/27/17 - 5/24/17 6,240 kWh	\$1,069.29
	Water Charges	3/27/17 - 5/24/17	\$0.00
	Fire Service Charges	3/28/17 - 5/30/17	\$235.16
	Total LADWP Charges		\$ 1,304.45

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

 800-773-2489	Sewer Charges	3/27/17 - 5/24/17	\$0.00
	Total Sanitation Charges		\$ 0.00

Total New Charges \$ 1,304.45



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

www.ladwp.com


Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD
3/27/17 - 5/24/17
DAYS
58

RATE SCHEDULE

A-1 and A-1 [i] Small General Electric - Rate A
Standard Service

NEXT SCHEDULED READ DATE

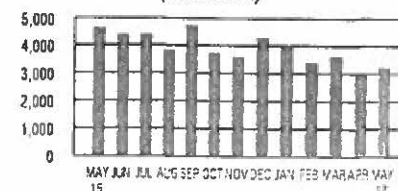
6/23/17

METER NUMBER

M00019-00060271

SA #: 5516710929

USAGE HISTORY (Total kWh)



	Prev Yr	May 17
Total kWh used	4,840	6,240
Average daily kWh	151	108
Days in billing period	32	58
Your average daily cost of electricity		\$18.44
Highest Demand in last 12 months:		11.6 kW

DESCRIPTION	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
Demand kW	0.18				40		7.2 kW
Demand kW	0.2				40		8 kW
Energy kWh	18036		17880		40		6240 kWh
Service Charge - 58 days							13.53
Facilities Charge - 58 days							120.21
ESA - 58 days							10.32
RCA - 58 days							21.53
IRCA - 58 days							15.70
IRCA based on KWH - 58 days							14.16
Energy Charge Low Season - 58 days							339.46
ECA - 58 days							355.06
VEA - 4 days							-2.94
VEA - 54 days							-29.92
CRPSEA - 4 days							1.91
CRPSEA - 54 days							25.68
VRPSEA - 4 days							4.21
VRPSEA - 54 days							59.96
Subtotal Electric Charges							\$948.87
City-of Los Angeles Utility Tax - 58 days							118.61
State Energy Surcharge - 58 days							1.81

Total Electric Charges \$ 1,069.29

Green Power for a Green LA -- LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up visit www.ladwp.com/greenpower



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF -- (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule -- rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) -- One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD 3/27/17 - 5/24/17
DAYS 58

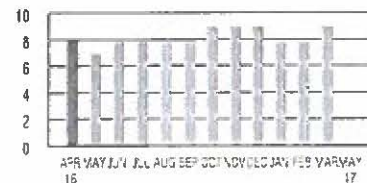
RATE SCHEDULE

Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE
6/23/17

SA #: 5516710932

USAGE HISTORY (Total HCF)



Legend: Total Usage*, Tier 1, Tier 2
*Tier usage detail unavailable due to rate changes in effect

	Prev Yr	May 17
Total HCF used	8	0
Average daily gallons	187	0
Days in billing period	32	58

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	CURRENT READ	PREVIOUS READ	TOTAL USED
96169603	499 ESTIMATED	499 ESTIMATED	0 HCF
Tier 1 Water - No Consumption - 58 days			0.00
Total Charges - No Consumption - 58 days			0.00

Total Water Charges \$ 0.00

July - December 2017 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective July 1, 2017. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used. One HCF equals 748 gallons.

julio - diciembre 2017 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de julio, 2017. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación. una reduccion, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jan - Jun 2017 ene - jun 2017	Increase (Decrease) from Previous Quarter Aumento (Reducción) del Trimestre Previo	Jul - Dec 2017 jul - dic 2017
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.525	(\$ 0.404)	\$ 1.121
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.974	(\$ 0.223)	\$ 2.751
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 3.093	\$ 1.168	\$ 4.261
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 3.093	\$ 1.267	\$ 4.360
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.376	(\$ 0.106)	\$ 1.270
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.297	(\$ 0.024)	\$ 0.273
Water Infrastructure	Infraestructura de Agua	\$ 0.351	\$ 0.121	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.000	\$ 0.235
Schedule B	Calendario B	\$ 0.339	\$ 0.000	\$ 0.339
Schedule Other	Calendario Otro	\$ 0.105	\$ 0.000	\$ 0.105
Low-Income Subsidy	Subsidio para Clientas de Bajos Recursos	\$ 0.135	(\$ 0.015)	\$ 0.120
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	\$ 0.000	\$ 0.181

For the year beginning January 1, 2017 and ending December 31, 2017, Outside City Surcharge will be \$0.000, a decrease of \$0.441 from the January 2016 - December 2016 surcharge of \$0.441.

Para el año empezando el 1 de enero de 2017 y terminando el 31 de diciembre, de Recargo Fuera de la Ciudad será \$0.000, una reducción de \$0.441 del recargo de enero 2016 a diciembre 2016 de \$0.441.



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA # : 5516710931

BILLING PERIOD 3/28/17 - 5/30/17
DAYS 63
RATE SCHEDULE Water Schedule E - Private Fire Service

SERVES
6" FIRE SERVICE

METER NUMBER	CURRENT READ	PREVIOUS READ	TOTAL USED
03987680-1032788	0	0	0 HCF
Service Availability Charge - 63 days			235.16
Subtotal Water Charges			\$235.16

Total Fire Service Charges \$ 235.16

There are no Sewer Service Charges on Fire Service



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

Sewer Charges

SA # : 5516710930

BILLING PERIOD 3/27/17 - 5/24/17
DAYS 58
SEWER RATE SCHEDULE Sewer Service Charge - Multi Dwell and Commercial

Total Sewer Charges \$ 0.00

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.





CUSTOMER SERVICE - 7:00 am - 6:00 pm

1-800-499-8840

RANCHO COLD STORAGE INC, 668 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill**AUTOMATIC PAYMENT**

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay

**ONLINE**

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount

**BY PHONE**

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)

**BY MAIL**

Place your payment stub and your check or money order in the envelope provided with the bill.

**IN PERSON**

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters**Account Summary**

Previous Account Balance		\$ 2,847.85
Payment Received 5/11/17	Thank you	-2,847.85
New Charges		+ 1,725.21

Total Amount Due \$ 1,725.21**Summary of New Charges***Details on following pages.***Los Angeles Department of Water and Power Charges**

800-499-8840

Water Charges 4/25/17 - 5/24/17 194 HCF \$1,117.82

Total LADWP Charges \$ 1,117.82

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

800-773-2489

Sewer Charges 4/25/17 - 5/24/17 \$607.39

Total Sanitation Charges \$ 607.39**Total New Charges \$ 1,725.21**

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD 4/25/17 - 5/24/17
DAYS 29

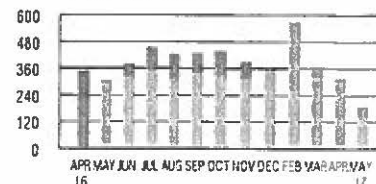
RATE SCHEDULE
Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE
6/23/17

SERVES
668--70

SA #: 7939100928

USAGE HISTORY (Total HCF)



■ Total Usage* ■ Tier 1 ■ Tier 2
*Tier usage detail unavailable due to rate changes in effect

	Prev Yr	May 17
Total HCF used	306	194
Average daily gallons	8175	5004
Days in billing period	28	29
Your average daily cost of water		\$38.55
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	DESCRIPTION	CURRENT READ	PREVIOUS READ	TOTAL USED
96118402	SMALL	1309	1219	90 HCF
96118402	LARGE	10751	10647	104 HCF
		ESTIMATED	ESTIMATED	

Tier 1 Water	194 HCF x \$5.76196/HCF	1,117.82
Subtotal Water Charges		\$1,117.82

Total Water Charges \$ 1,117.82

Your Water Usage by Tier

Tier 1 Water Allotment \$5.76196/HCF	Tier 2
194 HCF	More than 194 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water

July - December 2017 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective July 1, 2017. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

Julio - diciembre 2017 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de julio, 2017. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación, una reduccion, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jan - Jun 2017 ene - jun 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jul - Dec 2017 jul - dic 2017
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.525	(\$ 0.404)	\$ 1.121
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.974	(\$ 0.223)	\$ 2.751
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 3.093	\$ 1.168	\$ 4.261
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 3.093	\$ 1.267	\$ 4.360
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.376	(\$ 0.106)	\$ 1.270
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.297	(\$ 0.024)	\$ 0.273
Water Infrastructure	Infraestructura de Agua	\$ 0.351	\$ 0.121	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.000	\$ 0.235
Schedule B	Calendario B	\$ 0.339	\$ 0.000	\$ 0.339
Schedule Other	Calendario Otro	\$ 0.105	\$ 0.000	\$ 0.105
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.135	(\$ 0.015)	\$ 0.120
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	\$ 0.000	\$ 0.181

For the year beginning January 1, 2017 and ending December 31, 2017, Outside City Surcharge will be \$0.000, a decrease of \$0.441 from the January 2016 - December 2016 surcharge of \$0.441.

Para el año empezando el 1 de enero de 2017 y terminando el 31 de diciembre, de Recargo Fuera de la Ciudad será \$0.000, una reducción de \$0.441 del recargo de enero 2016 a diciembre 2016 de \$0.441



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

Sewer Charges

SA # : 7939100927

BILLING PERIOD
4/25/17 - 5/24/17

DAYS
29

SEWER RATE SCHEDULE

Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge*	133.86000 HCF x \$4.51/HCF	603.71
Sewer Service Low Income Surcharge*		3.68

Total Sewer Charges \$ 607.39

*Your Sewer Service Charge is calculated on 69% of your water consumption.

CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at
www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at
www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling
1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 8,790.41
Payment Received 6/7/17	Thank you	-8,790.41
New Charges		+ 10,467.09
Total Amount Due		\$ 10,467.09

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges



800-499-8840

Electric Charges 5/24/17 - 6/26/17 62,880 kWh \$10,467.09

Total LADWP Charges \$ 10,467.09

Total New Charges \$ 10,467.09



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 4516710848

BILLING PERIOD
5/24/17 - 6/26/17
DAYS
33

RATE SCHEDULE
A-2 and A-2[i] Primary Electric - Rate B TOU -
KVAR Metered Service

NEXT SCHEDULED READ DATE
7/25/17

METER NUMBER
APMVL00222-000263
56
SERVES
LOW PEAK KVARH


PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	1.63				80		130.4 kW
Low Peak kW	1.57				80		125.6 kW
Base kW	1.55				80		124 kW
High Peak kWh	120		18		80		8160 kWh
Low Peak kWh	171		25		80		11680 kWh
Base kWh	640		102		80		43040 kWh
High Peak kVarh	103		14		80		7120 kVarh
Low Peak kVarh	150		21		80		10320 kVarh
Base kVarh	575		86		80		39120 kVarh

Service Charge							28.00
Facilities Charge			141.6 kW x \$5.36/kW				758.98
ESA			141.6 kW x \$0.46/kW				65.14
RCA			141.6 kW x \$0.96/kW				135.94
IRCA			141.6 kW x \$0.70/kW				99.12
IRCA based on KWH			62,880 kWh x \$0.00227/kWh				142.74
High Peak High Season Demand - 26 days			130.4 kW x \$10.00/kW				1,027.39
High Peak Low Season Demand - 7 days			130.4 kW x \$4.75/kW				131.39
High Peak High Season Energy - 26 days			6,429.09091 kWh x \$0.05744/kWh				369.29
High Peak Low Season Energy - 7 days			1,730.90909 kWh x \$0.0511/kWh				88.45
High Peak ECA			8,160 kWh x \$0.0569/kWh				464.30
High Peak VEA			8,160 kWh x \$-0.00515/kWh				-42.02
High Peak CRPSEA			8,160 kWh x \$0.00442/kWh				36.07
High Peak VRPSEA			8,160 kWh x \$0.01032/kWh				84.21
High Peak Subtotal (8,160 kWh x \$0.26459/kWh)							\$2,159.08

Low Peak High Season Demand - 26 days			125.6 kW x \$3.75/kW				371.09
Low Peak Low Season Demand - 7 days			125.6 kW x \$0.00/kW				0.00
Low Peak High Season Energy - 26 days			9,202.42424 kWh x \$0.05017/kWh				461.69
Low Peak Low Season Energy - 7 days			2,477.57576 kWh x \$0.0511/kWh				126.60
Low Peak ECA			11,680 kWh x \$0.0569/kWh				664.59
Low Peak VEA			11,680 kWh x \$-0.00515/kWh				-60.15
Low Peak CRPSEA			11,680 kWh x \$0.00442/kWh				51.63
Low Peak VRPSEA			11,680 kWh x \$0.01032/kWh				120.54
Low Peak Subtotal (11,680 kWh x \$0.14863/kWh)							\$1,735.99

Base High Season Demand - 26 days			124 kW x \$0.00/kW				0.00
-----------------------------------	--	--	--------------------	--	--	--	------

(Continued on next page)

 Los Angeles
Department of
Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

RCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy CAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

(Continued from previous page)

Base Low Season Demand - 7 days	124 kW x \$0.00/kW	0.00
	33,910.30303	
Base High Season Energy - 26 days	kWh x \$0.02944/kWh	998.32
Base Low Season Energy - 7 days	9,129.69697 kWh x \$0.03317/kWh	302.83
Base ECA	43,040 kWh x \$0.0569/kWh	2,448.98
Base VEA	43,040 kWh x \$-0.00515/kWh	-221.66
Base CRPSEA	43,040 kWh x \$0.00442/kWh	190.24
Base VRPSEA	43,040 kWh x \$0.01032/kWh	444.17
Base Subtotal (43,040 kWh x \$0.09672/kWh)		\$4,162.88
Subtotal Electric Charges		\$9,287.87
City of Los Angeles Utility Tax	\$9,287.87 x 12.5%	1,160.98
State Energy Surcharge	62,880 kWh x \$0.00029/kWh	18.24
Total Electric Charges		\$ 10,467.09

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.

CUSTOMER SERVICE -- 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters


Account Summary

Previous Account Balance	\$ 1,041.26
Payment Received 6/7/17	-1,041.26
New Charges	+ 1,437.69
Total Amount Due	\$ 1,437.69

Thank you

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Electric Charges	5/24/17 - 6/26/17	7,917 kWh \$1,437.69
			Total LADWP Charges \$ 1,437.69

800-499-8840

Total New Charges \$ 1,437.69



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD 5/24/17 - 6/26/17
DAYS 33

RATE SCHEDULE

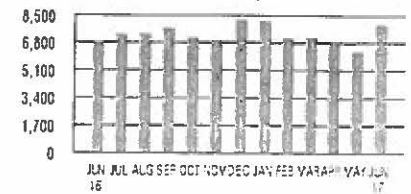
A-1 and A-1[] Small General Electric - Rate A Standard Service

NEXT SCHEDULED READ DATE
7/25/17

METER NUMBER
M00009-00977696

SA #: 4939100550

USAGE HISTORY (Total kWh)



	Prev Yr	Jun 17
Total kWh used	6,897	7,917
Average daily kWh	230	240
Days in billing period	30	33
Your average daily cost of electricity		\$43.57
Highest Demand in last 12 months:		19.02 kW

DESCRIPTION	CURRENT READ	PREVIOUS READ	TOTAL USED
Demand kW	18.68		18.68 kW
Energy kWh	81946	74029	7917 kWh
Service Charge			7.00
Facilities Charge		19.02 kW x \$5.36/kW	101.95
ESA		19.02 kW x \$0.46/kW	8.75
RCA		19.02 kW x \$0.96/kW	18.26
IRCA		19.02 kW x \$0.70/kW	13.31
IRCA based on KWH		7,917 KWH x \$0.00227/KWH	17.97
Energy Charge Low Season - 7 days	1,679.36364 kWh x \$0.0544/kWh		91.36
Energy Charge High Season - 26 days	6,237.63636 kWh x \$0.0787/kWh		490.90
ECA	7,917 kWh x \$0.0569/kWh		450.48
VEA	7,917 kWh x \$-0.00515/kWh		-40.77
CRPSEA	7,917 kWh x \$0.00442/kWh		34.99
VRPSEA	7,917 kWh x \$0.01032/kWh		81.70
Subtotal Electric Charges			\$1,275.90
City of Los Angeles Utility Tax	\$1,275.90 x 12.5%		159.49
State Energy Surcharge	7,917 kWh x \$0.00029/kWh		2.30

Total Electric Charges \$ 1,437.69

Green Power for a Green LA--LADWP's Green Power program purchases electricity from local, clean power plants and energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.





CUSTOMER SERVICE -- 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 5,721.32
Payment Received 6/7/17	Thank you	-5,721.32
New Charges		+ 451.14
Total Amount Due		\$ 451.14

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Water Charges	5/24/17 - 6/26/17 61 HCF	\$351.50
Total LADWP Charges			\$ 351.50
800-499-8840			

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

	Sewer Charges	5/24/17 - 6/26/17	\$99.64
Total Sanitation Charges			\$ 99.64
800-773-2489			

Total New Charges \$ 451.14

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to: LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply



Water Charges

BILLING PERIOD DAYS
5/24/17 - 6/26/17 33

RATE SCHEDULE
Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE
7/25/17

SERVES
SM DIAL COM'L BLDG

SA # : 5939100574

USAGE HISTORY (Total HCF)



Legend: Total Usage* Tier 1 Tier 2
*Tier usage detail unavailable due to rate changes in effect

	Prev Yr	Jun 17
Total HCF used	806	61
Average daily gallons	1328	1383
Days in billing period	454	33
Your average daily cost of water		\$10.65
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	DESCRIPTION	CURRENT READ	PREVIOUS READ	TOTAL USED
96120718	SMALL	912	851	61 HCF
96120718	LARGE	0	0	0 HCF

Tier 1 Water 61 HCF x \$5.7623/HCF 351.50

Subtotal Water Charges \$351.50

Total Water Charges \$ 351.50

Your Water Usage by Tier

Tier 1 Water Allotment \$5.7623/HCF	Tier 2
61 HCF	More than 61 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water

July - December 2017 Biannual Notice of Change In

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective July 1, 2017. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

Julio - diciembre 2017 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomara vigencia a partir del 1º de julio, 2017. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación. una reduccion, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jan - Jun 2017 ene - jun 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jul - Dec 2017 jul - dic 2017
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.525	(\$ 0.404)	\$ 1.121
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.974	(\$ 0.223)	\$ 2.751
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 3.093	\$ 1.168	\$ 4.261
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 3.093	\$ 1.267	\$ 4.360
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.376	(\$ 0.106)	\$ 1.270
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.297	(\$ 0.024)	\$ 0.273
Water Infrastructure	Infraestructura de Agua	\$ 0.351	\$ 0.121	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.000	\$ 0.235
Schedule B	Calendario B	\$ 0.339	\$ 0.000	\$ 0.339
Schedule Other	Calendario Otro	\$ 0.105	\$ 0.000	\$ 0.105
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.135	(\$ 0.015)	\$ 0.120
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	\$ 0.000	\$ 0.181

For the year beginning January 1, 2017 and ending December 31, 2017, Outside City Surcharge will be \$0.000, a decrease of \$0.441 from the January 2016 - December 2016 surcharge of \$0.441.

Para el año empezando el 1 de enero de 2017 y terminando el 31 de diciembre, de Recargo Fuera de la Ciudad será \$0.000, una reducción de \$0.441 del recargo de enero 2016 a diciembre 2016 de \$0.441.



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

Sewer Charges

SA # : 5939100573

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
5/24/17 - 6/26/17	33	Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge*	21.96000 HCF x \$4.51/HCF	99.04
Sewer Service Low Income Surcharge*		0.60

Total Sewer Charges \$ 99.64

*Your Sewer Service Charge is calculated on 36% of your water consumption.

CUSTOMER SERVICE - 7:00 am - 8:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of


your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 4,760.74
Payment Received 6/7/17	<i>Thank you</i> -4,760.74
New Charges	+ 5,920.78
Total Amount Due	\$ 5,920.78

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Electric Charges	5/24/17 - 6/26/17	33,600 kWh \$5,920.78
Total LADWP Charges			\$ 5,920.78

800-499-8840

Total New Charges \$ 5,920.78



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.





www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 6939100542

BILLING PERIOD 5/24/17 - 6/26/17
DAYS 33

RATE SCHEDULE

A-2 and A-2[i] Primary Electric - Rate B TOU - KVAR Metered Service

NEXT SCHEDULED READ DATE
7/25/17

METER NUMBER

APMV00226-0000842
6 **SERVES**
BASE KVARH

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	0.53				160		84.8 kW
Low Peak kW	0.49				160		78.4 kW
Base kW	0.45				160		72 kW
High Peak kWh	2268		2240		160		4480 kWh
Low Peak kWh	3221		3181		160		6400 kWh
Base kWh	11378		11236		160		22720 kWh
High Peak kVarh	1803		1782		160		3360 kVarh
Low Peak kVarh	2630		2598		160		5120 kVarh
Base kVarh	9713		9590		160		19680 kVarh

Service Charge							28.00
Facilities Charge			89.6 kW x \$5.36/kW				480.26
ESA			89.6 kW x \$0.46/kW				41.22
RCA			89.6 kW x \$0.96/kW				86.02
IRCA			89.6 kW x \$0.70/kW				62.72
IRCA based on KWH			33,600 kWh x \$0.00227/kWh				76.27
High Peak High Season Demand - 26 days			84.8 kW x \$10.00/kW				668.12
High Peak Low Season Demand - 7 days			84.8 kW x \$4.75/kW				85.44
High Peak High Season Energy - 26 days	3,529.69697 kWh x \$0.05744/kWh						202.75
High Peak Low Season Energy - 7 days	950.30303 kWh x \$0.0511/kWh						48.56
High Peak ECA	4,480 kWh x \$0.0569/kWh						254.91
High Peak VEA	4,480 kWh x \$-0.00515/kWh						-23.07
High Peak CRPSEA	4,480 kWh x \$0.00442/kWh						19.80
High Peak VRPSEA	4,480 kWh x \$0.01032/kWh						46.23
High Peak Subtotal (4,480 kWh x \$0.29079/kWh)							\$1,302.74

Low Peak High Season Demand - 26 days			78.4 kW x \$3.75/kW				231.64
Low Peak Low Season Demand - 7 days			78.4 kW x \$0.00/kW				0.00
Low Peak High Season Energy - 26 days	5,042.42424 kWh x \$0.05017/kWh						252.98
Low Peak Low Season Energy - 7 days	1,357.57576 kWh x \$0.0511/kWh						69.37
Low Peak ECA	6,400 kWh x \$0.0569/kWh						364.16
Low Peak VEA	6,400 kWh x \$-0.00515/kWh						-32.96
Low Peak CRPSEA	6,400 kWh x \$0.00442/kWh						28.29
Low Peak VRPSEA	6,400 kWh x \$0.01032/kWh						66.05
Low Peak Subtotal (6,400 kWh x \$0.15305/kWh)							\$979.53

Base High Season Demand - 26 days			72 kW x \$0.00/kW				0.00
-----------------------------------	--	--	-------------------	--	--	--	------

(Continued on next page)

 Los Angeles
Department of
Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

RCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

(Continued from previous page)

Base Low Season Demand - 7 days	72 kW x \$0.00/kW	0.00
	17,900.60606	
Base High Season Energy - 26 days	kWh x \$0.02944/kWh	526.99
Base Low Season Energy - 7 days	4,819.39394 kWh x \$0.03317/kWh	159.86
Base ECA	22,720 kWh x \$0.0569/kWh	1,292.77
Base VEA	22,720 kWh x \$-0.00515/kWh	-117.01
Base CRPSEA	22,720 kWh x \$0.00442/kWh	100.42
Base VRPSEA	22,720 kWh x \$0.01032/kWh	234.47
Base Subtotal (22,720 kWh x \$0.09672/kWh)		\$2,197.50
Subtotal Electric Charges		\$5,254.26
City of Los Angeles Utility Tax	\$5,254.26 x 12.5%	656.78
State Energy Surcharge	33,600 kWh x \$0.00029/kWh	9.74
Total Electric Charges		\$ 5,920.78

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.

CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of


your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 63.33
Payment Received 6/7/17	Thank you	-63.33
New Charges		+ 63.33
Total Amount Due		\$ 63.33

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Fire Service Charges	5/25/17 - 6/26/17	\$63.33
	Total LADWP Charges		\$ 63.33
	800-499-8840		

Total New Charges \$ 63.33



PLEASE KEEP THIS PORTION FOR YOUR RECORDS IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic bill transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.





Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA # : 3939100187

BILLING PERIOD	DAYS	RATE SCHEDULE
5/25/17 - 6/26/17	32	Water Schedule E - Private Fire Service

SERVES

4" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00000143-1299193	0		0		0 HCF
Service Availability Charge					63.33
Subtotal Water Charges					\$63.33

Total Fire Service Charges \$ 63.33

There are no Sewer Service Charges on Fire Service



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 690 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters


Account Summary

Previous Account Balance	\$ 219.24
Payment Received 6/7/17	-219.24
New Charges	+ 219.24

Total Amount Due \$ 219.24

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Fire Service Charges	5/25/17 - 6/26/17	\$219.24
			Total LADWP Charges \$ 219.24

800-499-8840

Total New Charges \$ 219.24



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA #: 3845500511

BILLING PERIOD	DAYS	RATE SCHEDULE
5/25/17 - 6/26/17	32	Water Schedule E - Private Fire Service

SERVES
8" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00001233-515369	0		0		0 HCF
Service Availability Charge					219.24
Subtotal Water Charges					\$219.24

Total Fire Service Charges \$ 219.24*There are no Sewer Service Charges on Fire Service.*



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 241.50
Payment Received 6/7/17	-241.50
New Charges	+ 241.50

Total Amount Due \$ 241.50

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges

 Area Lighting Charges	\$241.50
Total LADWP Charges	\$ 241.50

800-499-8840

Total New Charges \$ 241.50



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.





Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

Electric Subsidy Adjustment – a charge, based on usage, to help cover costs of special customer subsidies including senior, disabled and low income.

Energy Cost Adjustment – an adjustment that reflects the variations in what LADWP pays for the energy they deliver to customers.

kWh – (kilowatt-hours) the units in which electric meters measure usage. 1 kWh equals 1000 watts of electricity supplied for one hour.

Reliability Cost Adjustment – an amount reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructures

Service Charge – a charge for non-measured services provided (meter reading, billing, postage, etc.)

Area Lighting Charges

SA #: 3223910222

BILLING PERIOD
5/25/17 - 6/26/17
DAYS
32
RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 250W	1 lamp	5/26/17	6/26/17
		\$18.25/lamp	
OAL DH Metal Halide 250W	1 lamp(s) x per month		18.25
Total Area Lighting Charges			\$ 18.25

Area Lighting Charges

SA #: 3223910312

BILLING PERIOD
5/25/17 - 6/26/17
DAYS
32
RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	3 lamps	5/26/17	6/26/17
		\$36.25/lamp	
OAL DH Metal Halide 1000W	3 lamp(s) x per month		108.75
Total Area Lighting Charges			\$ 108.75

Area Lighting Charges

SA #: 3223910708

BILLING PERIOD
5/25/17 - 6/26/17
DAYS
32
RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	2 lamps	5/26/17	6/26/17
		\$36.25/lamp	
OAL DH Metal Halide 1000W	2 lamp(s) x per month		72.50
Total Area Lighting Charges			\$ 72.50

Area Lighting Charges

SA #: 3223910840

BILLING PERIOD
5/25/17 - 6/26/17
DAYS
32
RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 400W	2 lamps	5/26/17	6/26/17
		\$21.00/lamp	
OAL DH Metal Halide 400W	2 lamp(s) x per month		42.00
Total Area Lighting Charges			\$ 42.00



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



WHERE TO PAY YOUR BILL

All LADWP Customer Service Centers below are open Mon-Fri, except holidays, from 9:00 am to 5:00 pm. After hours payment depositories are located at all offices.

BISHOP

Main Office 300 Mandich Street

METROPOLITAN LOS ANGELES

Main Office 111 N. Hope St.
Boyle Heights 919 S. Soto St., #10
Central 4619 S. Central Ave.
Crenshaw-Baldwin Hills 4030 Crenshaw Blvd.
Hollywood 6547-B Sunset Blvd.
(entrance on Schrader Blvd.)
Inglewood 2417 Daly St.
Inglewood-Verdugo 5928 S. Vermont Ave.
Vermont 1686 E. 103rd St.

HARBOR AREA

San Pedro 535 W. 9th St.
Wilmington 931 N. Avalon Blvd.

SAN FERNANDO VALLEY

Canoga Park 7229 Winnetka Ave.
Mission Hills 11100 Sepulveda Blvd., #3
Van Nuys 6550 Van Nuys Blvd.

WEST LOS ANGELES

West Los Angeles 1394 S. Sepulveda Blvd.



CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at www.ladwp.com/servicecenters

PAST DUE REMINDER Your bill includes a past due amount, which is due now. If you have recently made your payment, thank you.


Account Summary

Previous Account Balance		\$ 216.26
Payment Received	No payment received	- .00
Past Due Balance	Due Now	\$ 216.26
New Charges		+ 926.79


Total Amount Due \$ 1,143.05

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
 800-499-8840	Electric Charges	6/26/17 - 7/25/17 4,000 kWh	\$762.73
	Water Charges	6/26/17 - 7/25/17 5 HCF	\$27.84
	Fire Service Charges	6/28/17 - 7/26/17	\$113.96
	Total LADWP Charges		\$ 904.53

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges			
 800-773-2489	Sewer Charges	6/26/17 - 7/25/17	\$22.26
	Total Sanitation Charges		\$ 22.26

Total New Charges \$ 926.79

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.

Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808





Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD 6/26/17 - 7/25/17
DAYS 29

RATE SCHEDULE

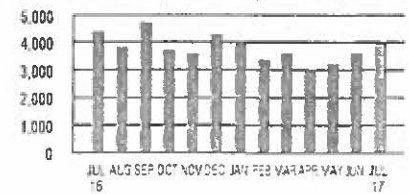
A-1 and A-1[i] Small General Electric - Rate A Standard Service

NEXT SCHEDULED READ DATE
8/23/17

METER NUMBER
M00019-00060271

SA #: 5516710929

USAGE HISTORY (Total kWh)



	Prev Yr	Jul 17
Total kWh used	4,400	4,000
Average daily kWh	138	138
Days in billing period	32	29
Your average daily cost of electricity		\$26.30
Highest Demand in last 12 months		11.6 kW

DESCRIPTION	CURRENT READ	PREVIOUS READ	MULTIPLIER	TOTAL USED
Demand kW	0.27		40	10.8 kW
Energy kWh	18227	18127	40	4000 kWh
	ESTIMATED			
Service Charge				7.00
Facilities Charge		11.6 kW x \$5.36/kW		62.18
ESA		11.6 kW x \$0.46/kW		5.34
RCA		11.6 kW x \$0.96/kW		11.14
IRCA - 4 days		11.6 kW x \$0.70/kW		1.12
IRCA - 25 days		11.6 kW x \$0.99/kW		9.90
IRCA based on KWH - 4 days		551.72414 kWh x \$0.00227/kWh		1.25
IRCA based on KWH - 25 days		3,448.27586 kWh x \$0.0003/kWh		1.03
Energy Charge High Season - 4 days		551.72414 kWh x \$0.0787/kWh		43.42
Energy Charge High Season - 25 days		3,448.27586 kWh x \$0.07909/kWh		272.72
ECA		4,000 kWh x \$0.0569/kWh		227.60
VEA - 4 days		551.72414 kWh x \$-0.00515/kWh		-2.84
VEA - 25 days		3,448.27586 kWh x \$-0.00779/kWh		-26.86
CRPSEA - 4 days		551.72414 kWh x \$0.00442/kWh		2.44
CRPSEA - 25 days		3,448.27586 kWh x \$0.00436/kWh		15.03
VRPSEA - 4 days		551.72414 kWh x \$0.01032/kWh		5.69
VRPSEA - 25 days		3,448.27586 kWh x \$0.01183/kWh		40.79
Subtotal Electric Charges				\$676.95
City of Los Angeles Utility Tax		\$676.95 x 12.5%		84.62
State Energy Surcharge		4,000 kWh x \$0.00029/kWh		1.16

Total Electric Charges \$ 762.73

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

 Los Angeles
Department of
Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.

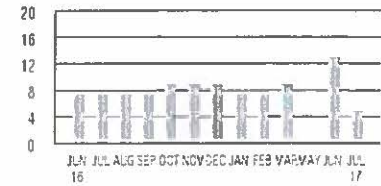


Water Charges

BILLING PERIOD **DAYS**
6/26/17 - 7/25/17 29
RATE SCHEDULE
Water Schedule C - Comm, Ind, Govt and Temp Service
NEXT SCHEDULED READ DATE
8/23/17

SA # : 5516710932

USAGE HISTORY (Total HCF)



Tier 1 Tier 2

	Prev Yr	Jul 17
Total HCF used	8	5
Average daily gallons	187	129
Days in billing period	32	29
Your average daily cost of water		\$0.96
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	CURRENT READ	PREVIOUS READ	TOTAL USED
96169603	422	417	5 HCF

BILLING PERIOD **DAYS** **RATE SCHEDULE**
6/27/17 - 6/30/17 4 Water Schedule C - Comm, Ind, Govt and Temp Service

Tier 1 Water 0.68966 HCF x \$5.74196/HCF 3.96

Subtotal Water Charges **\$3.96**

Water Charges 6/27/17 - 6/30/17 (4 Days) **\$3.96**

BILLING PERIOD **DAYS** **RATE SCHEDULE**
7/1/17 - 7/25/17 25 Water Schedule C - Comm, Ind, Govt and Temp Service

Tier 1 Water 4.31035 HCF x \$5.54015/HCF 23.88

Subtotal Water Charges **\$23.88**

Water Charges 7/1/17 - 7/25/17 (25 Days) **\$23.88**

Total Water Charges **\$ 27.84**



July - December 2017 Biannual Notice of Change In

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective July 1, 2017. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

julio - diciembre 2017 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de julio, 2017. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación, una reducción, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jan - Jun 2017 ene - jun 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jul - Dec 2017 jul - dic 2017
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.525	(\$ 0.404)	\$ 1.121
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.974	(\$ 0.223)	\$ 2.751
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 3.093	\$ 1.168	\$ 4.261
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 3.093	\$ 1.267	\$ 4.360
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.376	(\$ 0.106)	\$ 1.270
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.297	(\$ 0.024)	\$ 0.273
Water Infrastructure	Infraestructura de Agua	\$ 0.351	\$ 0.121	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.000	\$ 0.235
Schedule B	Calendario B	\$ 0.339	\$ 0.000	\$ 0.339
Schedule Other	Calendario Otro	\$ 0.105	\$ 0.000	\$ 0.105
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.135	(\$ 0.015)	\$ 0.120
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	\$ 0.000	\$ 0.181

For the year beginning January 1, 2017 and ending December 31, 2017, Outside City Surcharge will be \$0.000, a decrease of \$0.441 from the January 2016 - December 2016 surcharge of \$0.441.

Para el año empezando el 1 de enero de 2017 y terminando el 31 de diciembre, de Recargo Fuera de la Ciudad será \$0.000, una reducción de \$0.441 del recargo de enero 2016 a diciembre 2016 de \$0.441.



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA #: 5516710931

BILLING PERIOD 6/28/17 - 7/26/17
DAYS 28
RATE SCHEDULE Water Schedule E - Private Fire Service
SERVES
6" FIRE SERVICE

METER NUMBER	CURRENT READ	PREVIOUS READ	TOTAL USED
03987680-1032788	0	0	0 HCF
Service Availability Charge - 2 days			8.00
Service Availability Charge - 26 days			105.96
Subtotal Water Charges			\$113.96

Total Fire Service Charges \$ 113.96

There are no Sewer Service Charges on Fire Service



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law.

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

Sewer Charges

SA #: 5516710930

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
6/26/17 - 7/25/17	29	Sewer Service Charge - Multi Dwell and Commercial
BILLING PERIOD	DAYS	RATE SCHEDULE
6/27/17 - 6/30/17	4	Sewer Service Charge - Multi Dwell and Commercial
Sewer Service Charge - 4 days		0.64138 HCF x \$4.51/HCF 2.89
Sewer Service Low Income Surcharge		0.02
Sewer Charges 6/27/17 - 6/30/17 (4 Days)		\$2.91
BILLING PERIOD	DAYS	RATE SCHEDULE
7/1/17 - 7/25/17	25	Sewer Service Charge - Multi Dwell and Commercial
Sewer Service Charge - 25 days		4.00862 HCF x \$4.80/HCF 19.24
Sewer Service Low Income Surcharge		0.11
Sewer Charges 7/1/17 - 7/25/17 (25 Days)		\$19.35
Total Sewer Charges		\$ 22.26

Electric Definitions

Demand Charge - a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge - a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh - (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge - an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor - the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule - rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS - Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge - a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use - Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.





CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters


Account Summary

Previous Account Balance		\$ 451.14
Payment Received 7/7/17	Thank you	-451.14
New Charges		+ 452.27

Total Amount Due \$ 452.27


Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Water Charges	6/26/17 - 7/25/17 62 HCF	\$345.42
800-499-8840	Total LADWP Charges		\$ 345.42

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

	Sewer Charges	6/26/17 - 7/25/17	\$106.85
800-773-2489	Total Sanitation Charges		\$ 106.85

Total New Charges \$ 452.27



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF - (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule - rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list visit www.ladwp.com

Tier (Commercial) - One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD 6/26/17 - 7/25/17
DAYS 29

RATE SCHEDULE

Water Schedule C - Comm, Ind, Govt and Temp Service

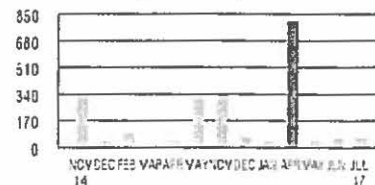
NEXT SCHEDULED READ DATE
8/23/17

SERVES

SM DIAL COM'L BLDG

SA #: 5939100574

USAGE HISTORY (Total HCF)



Legend: Total Usage* Tier 1 Tier 2
*Tier usage detail unavailable due to rate changes in effect

	Prev Yr	Jul 17
Total HCF used	806	62
Average daily gallons	1328	1599
Days in billing period	454	29
Your average daily cost of water		\$11.91
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	DESCRIPTION	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
96120718	SMALL	974		912		62 HCF
96120718	LARGE	0		0		0 HCF

BILLING PERIOD 6/27/17 - 6/30/17
DAYS 4
RATE SCHEDULE Water Schedule C - Comm, Ind, Govt and Temp Service

Tier 1 Water 8.55172 HCF x \$5.76141/HCF 49.27

Subtotal Water Charges \$49.27

Water Charges 6/27/17 - 6/30/17 (4 Days) \$49.27

BILLING PERIOD 7/1/17 - 7/25/17
DAYS 25
RATE SCHEDULE Water Schedule C - Comm, Ind, Govt and Temp Service

Tier 1 Water 53.44828 HCF x \$5.54087/HCF 296.15

Subtotal Water Charges \$296.15

Water Charges 7/1/17 - 7/25/17 (25 Days) \$296.15

Total Water Charges \$ 345.42

July - December 2017 Biannual Notice of Change In

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective July 1, 2017. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used. One HCF equals 748 gallons.

Julio - diciembre 2017 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de julio, 2017. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación, una reducción, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en Inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jan - Jun 2017 ene - jun 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jul - Dec 2017 jul - dic 2017
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.525	(\$ 0.404)	\$ 1.121
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.974	(\$ 0.223)	\$ 2.751
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 3.093	\$ 1.168	\$ 4.261
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 3.093	\$ 1.267	\$ 4.360
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.376	(\$ 0.106)	\$ 1.270
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.297	(\$ 0.024)	\$ 0.273
Water Infrastructure	Infraestructura de Agua	\$ 0.351	\$ 0.121	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.000	\$ 0.235
Schedule B	Calendario B	\$ 0.339	\$ 0.000	\$ 0.339
Schedule Other	Calendario Otro	\$ 0.105	\$ 0.000	\$ 0.105
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.135	(\$ 0.015)	\$ 0.120
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	\$ 0.000	\$ 0.181

For the year beginning January 1, 2017 and ending December 31, 2017, Outside City Surcharge will be \$0.000, a decrease of \$0.441 from the January 2016 - December 2016 surcharge of \$0.441.

Para el año empezando el 1 de enero de 2017 y terminando el 31 de diciembre, de Recargo Fuera de la Ciudad será \$0.000, una reducción de \$0.441 del recargo de enero 2016 a diciembre 2016 de \$0.441.

Sewer Charges

SA #: 5939100573



www.lacitysan.org 1-800-773-2499

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law.

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
6/26/17 - 7/25/17	29	Sewer Service Charge - Multi Dwell and Commercial

BILLING PERIOD	DAYS	RATE SCHEDULE
6/27/17 - 6/30/17	4	Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge - 4 days	3.07862 HCF x \$4.51/HCF	13.88
Sewer Service Low Income Surcharge		0.08
Sewer Charges 6/27/17 - 6/30/17 (4 Days)		\$13.96

BILLING PERIOD	DAYS	RATE SCHEDULE
7/1/17 - 7/25/17	25	Sewer Service Charge - Multi Dwell and Commercial
Sewer Service Charge - 25 days	19.24138 HCF x \$4.80/HCF	92.36
Sewer Service Low Income Surcharge		0.53
Sewer Charges 7/1/17 - 7/25/17 (25 Days)		\$92.89

Total Sewer Charges \$ 106.85



CUSTOMER SERVICE – 7:00 am - 6:00 pm

1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill**AUTOMATIC PAYMENT**

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay

**ONLINE**

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount

**BY PHONE**

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)

**BY MAIL**

Place your payment stub and your check or money order in the envelope provided with the bill.

**IN PERSON**

Pay at any Customer Service Center. Locations are listed on the back of


your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 1,437.69
Payment Received 7/7/17	-1,437.69
New Charges	+ 1,361.26

*Thank you***Total Amount Due \$ 1,361.26****Summary of New Charges***Details on following pages.***Los Angeles Department of Water and Power Charges**

	Electric Charges 6/26/17 - 7/25/17 7,266 kWh	\$1,361.26
Total LADWP Charges		\$ 1,361.26

800-499-8840

Total New Charges \$ 1,361.26

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD 6/26/17 - 7/25/17
DAYS 29

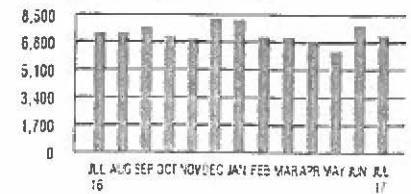
RATE SCHEDULE
A-1 and A-1 [I] Small General Electric - Rate A
Standard Service

NEXT SCHEDULED READ DATE
8/23/17

METER NUMBER
M00009-00977696

SA #: 4939100550

USAGE HISTORY (Total kWh)



	Prev Yr	Jul 17
Total kWh used	7,370	7,266
Average daily kWh	230	251
Days in billing period	32	29
Your average daily cost of electricity		\$46.94
Highest Demand in last 12 months:		19.02 kW

DESCRIPTION	CURRENT READ	PREVIOUS READ	TOTAL USED
Demand kW	17.89		17.89 kW
Energy kWh	89212	81946	7266 kWh
Service Charge			7.00
Facilities Charge		19.02 kW x \$5.36/kW	101.95
ESA		19.02 kW x \$0.46/kW	8.75
RCA		19.02 kW x \$0.96/kW	18.26
IRCA - 4 days		19.02 kW x \$0.70/kW	1.84
IRCA - 25 days		19.02 kW x \$0.99/kW	16.23
IRCA based on KWH - 4 days	1,002.2069 KWH	x \$0.00227/KWH	2.28
IRCA based on KWH - 25 days	6,263.7931 KWH	x \$0.0003/KWH	1.88
Energy Charge High Season - 4 days	1,002.2069 kWh	x \$0.0787/kWh	78.87
Energy Charge High Season - 25 days	6,263.7931 kWh	x \$0.07909/kWh	495.40
ECA	7,266 kWh	x \$0.0569/kWh	413.44
VEA - 4 days	1,002.2069 kWh	x \$-0.00515/kWh	-5.16
VEA - 25 days	6,263.7931 kWh	x \$-0.00779/kWh	-48.79
CRPSEA - 4 days	1,002.2069 kWh	x \$0.00442/kWh	4.43
CRPSEA - 25 days	6,263.7931 kWh	x \$0.00436/kWh	27.31
VRPSEA - 4 days	1,002.2069 kWh	x \$0.01032/kWh	10.34
VRPSEA - 25 days	6,263.7931 kWh	x \$0.01183/kWh	74.10
Subtotal Electric Charges			\$1,208.13
City of Los Angeles Utility Tax		\$1,208.13 x 12.5%	151.02
State Energy Surcharge		7,266 kWh x \$0.00029/kWh	2.11

Total Electric Charges \$ 1,361.26

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com.

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of


your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 63.33
Payment Received 7/7/17	Thank you	-63.33
New Charges		+ 64.37
Total Amount Due		\$ 64.37

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges		
	Fire Service Charges 6/26/17 - 7/26/17	\$64.37
Total LADWP Charges		\$ 64.37

800-499-8840

Total New Charges \$ 64.37



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA #: 3939100187

BILLING PERIOD	DAYS	RATE SCHEDULE
6/26/17 - 7/26/17	30	Water Schedule E - Private Fire Service

SERVES
4" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00000143-1299193	0		0		0 HCF
Service Availability Charge - 4 days					8.44
Service Availability Charge - 26 days					55.93
Subtotal Water Charges					\$64.37

Total Fire Service Charges \$ 64.37

There are no Sewer Service Charges on Fire Service





CUSTOMER SERVICE - 7:00 am - 8:00 pm

1-800-499-8840

RANCHO COLD STORAGE INC, 690 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill**AUTOMATIC PAYMENT**

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay

**ONLINE**

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount

**BY PHONE**

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)

**BY MAIL**

Place your payment stub and your check or money order in the envelope provided with the bill.

**IN PERSON**

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at


www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 219.24
Payment Received 7/7/17	Thank you	-219.24
New Charges		+ 222.85
Total Amount Due		\$ 222.85

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges		
	Fire Service Charges 6/26/17 - 7/26/17	\$222.85
800-499-8840	Total LADWP Charges	\$ 222.85

Total New Charges \$ 222.85

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA # : 3845500511

BILLING PERIOD	DAYS	RATE SCHEDULE
6/26/17 - 7/26/17	30	Water Schedule E - Private Fire Service

SERVES

8" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00001233-515369	0		0		0 HCF

Service Availability Charge - 4 days	29.23
--------------------------------------	-------

Service Availability Charge - 26 days	193.62
---------------------------------------	--------

Subtotal Water Charges	\$222.85
-------------------------------	-----------------

Total Fire Service Charges \$ 222.85

There are no Sewer Service Charges on Fire Service





CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at:

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at:

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling:

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at:

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 241.50
Payment Received 7/7/17	Thank you	-241.50
New Charges		+ 241.50
Total Amount Due		\$ 241.50

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges

 800-499-8840	Area Lighting Charges	\$241.50
	Total LADWP Charges	\$ 241.50
Total New Charges		\$ 241.50



PLEASE KEEP THIS PORTION FOR YOUR RECORDS IF PAYING IN PERSON. BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

Electric Subsidy Adjustment – a charge, based on usage, to help cover costs of special customer subsidies including senior, disabled and low income.

Energy Cost Adjustment – an adjustment that reflects the variations in what LADWP pays for the energy they deliver to customers.

kWh – (kilowatt-hours) the units in which electric meters measure usage. 1 kWh equals 1000 watts of electricity supplied for one hour.

Reliability Cost Adjustment – an amount reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructures.

Service Charge – a charge for non-measured services provided (meter reading, billing, postage, etc.)

Area Lighting Charges

SA #: 3223910222

BILLING PERIOD

6/26/17 - 7/26/17

DAYS

30

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light

OAL DH Metal Halide 250W

Number

1 lamp

Start Date

6/27/17

End Date

7/26/17

BILLING PERIOD

6/27/17 - 6/30/17

DAYS

4

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 250W - 4 days

1 lamp(s) x per month

2.43

Area Lighting Charges 6/27/17 - 6/30/17 (4 Days)

\$2.43

BILLING PERIOD

7/1/17 - 7/26/17

DAYS

26

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 250W - 26 days

1 lamp(s) x per month

15.82

Area Lighting Charges 7/1/17 - 7/26/17 (26 Days)

\$15.82

Total Area Lighting Charges \$ 18.25

Area Lighting Charges

SA #: 3223910312

BILLING PERIOD

6/26/17 - 7/26/17

DAYS

30

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light

OAL DH Metal Halide 1000W

Number

3 lamps

Start Date

6/27/17

End Date

7/26/17

BILLING PERIOD

6/27/17 - 6/30/17

DAYS

4

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 1000W - 4 days

3 lamp(s) x per month

14.50

Area Lighting Charges 6/27/17 - 6/30/17 (4 Days)

\$14.50

BILLING PERIOD

7/1/17 - 7/26/17

DAYS

26

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 1000W - 26 days

3 lamp(s) x per month

94.25

Area Lighting Charges 7/1/17 - 7/26/17 (26 Days)

\$94.25

Total Area Lighting Charges \$ 108.75

Area Lighting Charges

SA # : 3223910708

BILLING PERIOD DAYS
6/26/17 - 7/26/17 30

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	2 lamps	6/27/17	7/26/17

BILLING PERIOD DAYS RATE SCHEDULE

6/27/17 - 6/30/17 4 Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 1000W - 4 days	2 lamp(s) x per month	\$36.25/lamp	9.67
------------------------------------	-----------------------	--------------	------

Area Lighting Charges 6/27/17 - 6/30/17 (4 Days) \$9.67

BILLING PERIOD DAYS RATE SCHEDULE

7/1/17 - 7/26/17 26 Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 1000W - 26 days	2 lamp(s) x per month	\$36.25/lamp	62.83
-------------------------------------	-----------------------	--------------	-------

Area Lighting Charges 7/1/17 - 7/26/17 (26 Days) \$62.83

Total Area Lighting Charges \$ 72.50

Area Lighting Charges

SA # : 3223910840

BILLING PERIOD DAYS
6/26/17 - 7/26/17 30

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 400W	2 lamps	6/27/17	7/26/17

BILLING PERIOD DAYS RATE SCHEDULE

6/27/17 - 6/30/17 4 Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 400W - 4 days	2 lamp(s) x per month	\$21.00/lamp	5.60
-----------------------------------	-----------------------	--------------	------

Area Lighting Charges 6/27/17 - 6/30/17 (4 Days) \$5.60

BILLING PERIOD DAYS RATE SCHEDULE

7/1/17 - 7/26/17 26 Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 400W - 26 days	2 lamp(s) x per month	\$21.00/lamp	36.40
------------------------------------	-----------------------	--------------	-------

Area Lighting Charges 7/1/17 - 7/26/17 (26 Days) \$36.40

Total Area Lighting Charges \$ 42.00

CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 668 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at
www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at
www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of


your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ -2,268.93
Payment Received	<i>No payment received</i> - .00
Credit Balance	\$ -2,268.93
New Charges	+ 4,079.02
Total Amount Due	\$ 1,810.09


Summary of New Charges

Details on following pages

Los Angeles Department of Water and Power Charges			
	Water Charges	6/26/17 - 7/25/17 423 HCF	\$2,681.70
Total LADWP Charges			\$ 2,681.70
800-499-8840			

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

	Sewer Charges	6/26/17 - 7/25/17	\$1,397.32
Total Sanitation Charges			\$ 1,397.32
800-773-2489			

Total New Charges \$ 4,079.02



PLEASE KEEP THIS PORTION FOR YOUR RECORDS IF PAYING IN PERSON. BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD DAYS
6/26/17 - 7/25/17 29

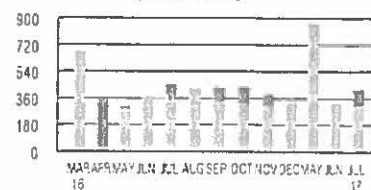
RATE SCHEDULE
Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE
8/23/17

SERVES
668--70

SA #: 7939100928

USAGE HISTORY (Total HCF)



Legend: Total Usage*, Tier 1, Tier 2
*Tier usage detail unavailable due to rate changes in effect

	Prev Yr	Jul 17
Total HCF used	456	423
Average daily gallons	10659	10910
Days in billing period	32	29
Your average daily cost of water		\$92.47
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	DESCRIPTION	CURRENT READ	PREVIOUS READ	TOTAL USED
96118402	SMALL	995	829	166 HCF
96118402	LARGE	21784	21527	257 HCF

BILLING PERIOD	DAYS	RATE SCHEDULE
6/27/17 - 6/30/17	4	Water Schedule C - Comm, Ind, Govt and Temp Service
Tier 1 Water		43.91332 HCF x \$5.76181/HCF 253.02
Tier 2 Water		14.43151 HCF x \$8.71219/HCF 125.73
Subtotal Water Charges		\$378.75
Water Charges 6/27/17 - 6/30/17 (4 Days)		\$378.75

BILLING PERIOD	DAYS	RATE SCHEDULE
7/1/17 - 7/25/17	25	Water Schedule C - Comm, Ind, Govt and Temp Service
Tier 1 Water		274.45825 HCF x \$5.54099/HCF 1,520.77
Tier 2 Water		90.19692 HCF x \$8.67191/HCF 782.18
Subtotal Water Charges		\$2,302.95
Water Charges 7/1/17 - 7/25/17 (25 Days)		\$2,302.95

Total Water Charges \$ 2,681.70

July - December 2017 Biannual Notice of Change In

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective July 1, 2017. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

Julio - diciembre 2017 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de julio, 2017. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación, una reducción, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jan - Jun 2017 ene - jun 2017	Increase (Decrease) from Previous Quarter Aumento (Reducción) del Trimestre Previo	Jul - Dec 2017 jul - dic 2017
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.525	(\$ 0.404)	\$ 1.121
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.974	(\$ 0.223)	\$ 2.751
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 3.093	\$ 1.168	\$ 4.261
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 3.093	\$ 1.267	\$ 4.360
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.376	(\$ 0.106)	\$ 1.270
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.297	(\$ 0.024)	\$ 0.273
Water Infrastructure	Infraestructura de Agua	\$ 0.351	\$ 0.121	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.000	\$ 0.235
Schedule B	Calendario B	\$ 0.339	\$ 0.000	\$ 0.339
Schedule Other	Calendario Otro	\$ 0.105	\$ 0.000	\$ 0.105
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.135	(\$ 0.015)	\$ 0.120
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	\$ 0.000	\$ 0.181

For the year beginning January 1, 2017 and ending December 31, 2017, Outside City Surcharge will be \$0.000, a decrease of \$0.441 from the January 2016 - December 2016 surcharge of \$0.441.

Para el año empezando el 1 de enero de 2017 y terminando el 31 de diciembre, de Recargo Fuera de la Ciudad será \$0.000, una reducción de \$0.441 del recargo de enero 2016 a diciembre 2016 de \$0.441.

Sewer Charges

SA #: 7939100927

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
6/26/17 - 7/25/17	29	Sewer Service Charge - Multi Dwell and Commercial

BILLING PERIOD	DAYS	RATE SCHEDULE
6/27/17 - 6/30/17	4	Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge - 4 days	40.25793 HCF x \$4.51/HCF	181.56
Sewer Service Low Income Surcharge		1.11
Sewer Charges 6/27/17 - 6/30/17 (4 Days)		\$182.67

BILLING PERIOD	DAYS	RATE SCHEDULE
7/1/17 - 7/25/17	25	Sewer Service Charge - Multi Dwell and Commercial
Sewer Service Charge - 25 days	251.61207 HCF x \$4.80/HCF	1,207.74
Sewer Service Low Income Surcharge		6.91
Sewer Charges 7/1/17 - 7/25/17 (25 Days)		\$1,214.65

Total Sewer Charges \$ 1,397.32



www.iacilitysan.org 1-800-773-2469

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at
www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at
www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling
1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON


Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 5,920.78
Payment Received 7/7/17	-5,920.78
New Charges	+ 5,722.36
Total Amount Due	\$ 5,722.36

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges				
	Electric Charges	6/26/17 - 7/25/17	30,720 kWh	\$5,722.36
800-499-8840	Total LADWP Charges			\$ 5,722.36

Total New Charges \$ 5,722.36



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808


Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 8939100542

BILLING PERIOD
6/26/17 - 7/25/17
DAYS
29

RATE SCHEDULE

A-2 and A-2[i] Primary Electric - Rate B TOU -
KVAR Metered Service

NEXT SCHEDULED READ DATE
8/23/17

METER NUMBER

APMV00226-0000842 SERVES
6 BASE KVARH

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	0.53				160		84.8 kW
Low Peak kW	0.5				160		80 kW
Base kW	0.47				160		75.2 kW
High Peak kWh	2293		2268		160		4000 kWh
Low Peak kWh	3261		3221		160		6400 kWh
Base kWh	11505		11378		160		20320 kWh
High Peak kVarh	1822		1803		160		3040 kVarh
Low Peak kVarh	2662		2630		160		5120 kVarh
Base kVarh	9825		9713		160		17920 kVarh

Service Charge							28.00
Facilities Charge				89.6 kW x \$5.36/kW			480.26
ESA				89.6 kW x \$0.46/kW			41.22
RCA				89.6 kW x \$0.96/kW			86.02
IRCA - 4 days				89.6 kW x \$0.70/kW			8.65
IRCA - 25 days				89.6 kW x \$0.99/kW			76.47
IRCA based on KWH - 4 days			4,237.24138 kWh x \$0.00227/kWh				9.62
			26,482.75862				
IRCA based on KWH - 25 days			kWh x \$0.0003/kWh				7.94
High Peak High Season Demand			84.8 kW x \$10.00/kW				848.00
High Peak High Season Energy - 4 days			551.72414 kWh x \$0.05744/kWh				31.69
High Peak High Season Energy - 25 days			3,448.27586 kWh x \$0.05866/kWh				202.28
High Peak ECA			4,000 kWh x \$0.0569/kWh				227.60
High Peak VEA - 4 days			551.72414 kWh x \$-0.00515/kWh				-2.84
High Peak VEA - 25 days			3,448.27586 kWh x \$-0.00779/kWh				-26.86
High Peak CRPSEA - 4 days			551.72414 kWh x \$0.00442/kWh				2.44
High Peak CRPSEA - 25 days			3,448.27586 kWh x \$0.00436/kWh				15.03
High Peak VRPSEA - 4 days			551.72414 kWh x \$0.01032/kWh				5.69
High Peak VRPSEA - 25 days			3,448.27586 kWh x \$0.01183/kWh				40.79
High Peak Subtotal (4,000 kWh x \$0.33596/kWh)							\$1,343.82
Low Peak High Season Demand			80 kW x \$3.75/kW				300.00
Low Peak High Season Energy - 4 days			882.75862 kWh x \$0.05017/kWh				44.29
Low Peak High Season Energy - 25 days			5,517.24138 kWh x \$0.05139/kWh				283.53
Low Peak ECA			6,400 kWh x \$0.0569/kWh				364.16
Low Peak VEA - 4 days			882.75862 kWh x \$-0.00515/kWh				-4.55
Low Peak VEA - 25 days			5,517.24138 kWh x \$-0.00779/kWh				-42.98
Low Peak CRPSEA - 4 days			882.75862 kWh x \$0.00442/kWh				3.90

(Continued on next page)



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

(Continued from previous page)

Low Peak CRPSEA - 25 days	5,517.24138 kWh x \$0.00436/kWh	24.06
Low Peak VRPSEA - 4 days	882.75862 kWh x \$0.01032/kWh	9.11
Low Peak VRPSEA - 25 days	5,517.24138 kWh x \$0.01183/kWh	65.27

Low Peak Subtotal (6,400 kWh x \$0.16356/kWh) \$1,046.79

Base High Season Demand 75.2 kW x \$0.00/kW 0.00

Base High Season Energy - 4 days 2,802.75862 kWh x \$0.02944/kWh 82.51

17,517.24138 kWh x \$0.03066/kWh 537.08

Base High Season Energy - 25 days

Base ECA 20,320 kWh x \$0.0569/kWh 1,156.21

Base VEA - 4 days 2,802.75862 kWh x \$-0.00515/kWh -14.43

17,517.24138 kWh x \$-0.00779/kWh -136.46

Base VEA - 25 days

Base CRPSEA - 4 days 2,802.75862 kWh x \$0.00442/kWh 12.39

17,517.24138 kWh x \$0.00436/kWh 76.38

Base CRPSEA - 25 days

Base VRPSEA - 4 days 2,802.75862 kWh x \$0.01032/kWh 28.92

17,517.24138 kWh x \$0.01183/kWh 207.23

Base VRPSEA - 25 days

Base Subtotal (20,320 kWh x \$0.09596/kWh) \$1,949.83

Subtotal Electric Charges \$5,078.62

City of Los Angeles Utility Tax \$5,078.62 x 12.5% 634.83

State Energy Surcharge 30,720 kWh x \$0.00029/kWh 8.91

Total Electric Charges \$ 5,722.36

Green Power for a Green LA -- LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com.

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



89391.000000000000000000000000

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.

WHERE TO PAY YOUR BILL

All LADWP Customer Service Centers below are open Mon-Fri, except holidays, from 9:00 am to 5:00 pm. After hours payment depositories are located at all offices.

BISHOP

Main Office 300 Mandich Street

METROPOLITAN LOS ANGELES

Main Office 111 N. Hope St.
Boyle Heights 919 S. Soto St., #10
Central 4619 S. Central Ave.
Crenshaw-Baldwin Hills 4030 Crenshaw Blvd.
Hollywood 6547-B Sunset Blvd.
(entrance on Schrader Blvd.)

Lincoln Heights 2417 Daly St.
Slauson-Vermont 5928 S. Vermont Ave.
Watts 1686 E. 103rd St.

HARBOR AREA

San Pedro 535 W. 9th St.
Wilmington 931 N. Avalon Blvd.

SAN FERNANDO VALLEY

Canoga Park 7229 Winnetka Ave.
Mission Hills 11100 Sepulveda Blvd., #3
Van Nuys 6550 Van Nuys Blvd.

WEST LOS ANGELES

West Los Angeles 1394 S. Sepulveda Blvd.



CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters

Account Summary

8-8-17 Ch # 45614


Previous Account Balance	\$ 10,467.09
Payment Received 7/7/17	-10,467.09
New Charges	+ 9,854.96

Thank you

Total Amount Due \$ 9,854.96

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Electric Charges	6/26/17 - 7/25/17 56,640 kWh	\$9,854.96
Total LADWP Charges			\$ 9,854.96

800-499-8840

Total New Charges \$ 9,854.96



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 4516710848

BILLING PERIOD
6/26/17 - 7/25/17
DAYS
29

RATE SCHEDULE

A-2 and A-2[i] Primary Electric - Rate B TOU - KVAR Metered Service

NEXT SCHEDULED READ DATE
8/23/17


METER NUMBER

APMVL00222-000263 SERVES
56 LOW PEAK KVARH

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	1.55				80		124 kW
Low Peak kW	1.6				80		128 kW
Base kW	1.53				80		122.4 kW
High Peak kWh	210		120		80		7200 kWh
Low Peak kWh	312		171		80		11280 kWh
Base kWh	1117		640		80		38160 kWh
High Peak kVarh	183		103		80		6400 kVarh
Low Peak kVarh	270		150		80		9600 kVarh
Base kVarh	1004		575		80		34320 kVarh

Service Charge							28.00
Facilities Charge			141.6 kW x \$5.36/kW				758.98
ESA			141.6 kW x \$0.46/kW				65.14
RCA			141.6 kW x \$0.96/kW				135.94
IRCA - 4 days			141.6 kW x \$0.70/kW				13.67
IRCA - 25 days			141.6 kW x \$0.99/kW				120.85
IRCA based on KWH - 4 days			7,812.41379 kWh x \$0.00227/kWh				17.73
			48,827.58621				
IRCA based on KWH - 25 days			kWh x \$0.0003/kWh				14.65
High Peak High Season Demand			124 kW x \$10.00/kW				1,240.00
High Peak High Season Energy - 4 days			993.10345 kWh x \$0.05744/kWh				57.04
High Peak High Season Energy - 25 days			6,206.89655 kWh x \$0.05866/kWh				364.10
High Peak ECA			7,200 kWh x \$0.0569/kWh				409.68
High Peak VEA - 4 days			993.10345 kWh x \$-0.00515/kWh				-5.11
High Peak VEA - 25 days			6,206.89655 kWh x \$-0.00779/kWh				-48.35
High Peak CRPSEA - 4 days			993.10345 kWh x \$0.00442/kWh				4.39
High Peak CRPSEA - 25 days			6,206.89655 kWh x \$0.00436/kWh				27.06
High Peak VRPSEA - 4 days			993.10345 kWh x \$0.01032/kWh				10.25
High Peak VRPSEA - 25 days			6,206.89655 kWh x \$0.01183/kWh				73.43
High Peak Subtotal (7,200 kWh x \$0.29618/kWh)							\$2,132.49
Low Peak High Season Demand			128 kW x \$3.75/kW				480.00
Low Peak High Season Energy - 4 days			1,555.86207 kWh x \$0.05017/kWh				78.06
Low Peak High Season Energy - 25 days			9,724.13793 kWh x \$0.05139/kWh				499.72
Low Peak ECA			11,280 kWh x \$0.0569/kWh				641.83
Low Peak VEA - 4 days			1,555.86207 kWh x \$-0.00515/kWh				-8.01
Low Peak VEA - 25 days			9,724.13793 kWh x \$-0.00779/kWh				-75.75
Low Peak CRPSEA - 4 days			1,555.86207 kWh x \$0.00442/kWh				6.88

(Continued on next page)

 Los Angeles
Department of
Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

(Continued from previous page)

Low Peak CRPSEA - 25 days	9,724.13793 kWh x \$0.00436/kWh	42.40
Low Peak VRPSEA - 4 days	1,555.86207 kWh x \$0.01032/kWh	16.06
Low Peak VRPSEA - 25 days	9,724.13793 kWh x \$0.01183/kWh	115.04
Low Peak Subtotal (11,280 kWh x \$0.15924/kWh)		\$1,796.23

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

Base High Season Demand	122.4 kW x \$0.00/kW	0.00
Base High Season Energy - 4 days	5,263.44828 kWh x \$0.02944/kWh	154.96
	32,896.55172 kWh x \$0.03066/kWh	1,008.61
Base High Season Energy - 25 days		
Base ECA	38,160 kWh x \$0.0569/kWh	2,171.30
Base VEA - 4 days	5,263.44828 kWh x \$-0.00515/kWh	-27.11
	32,896.55172 kWh x \$-0.00779/kWh	-256.26
Base VEA - 25 days		
Base CRPSEA - 4 days	5,263.44828 kWh x \$0.00442/kWh	23.26
	32,896.55172 kWh x \$0.00436/kWh	143.43
Base CRPSEA - 25 days		
Base VRPSEA - 4 days	5,263.44828 kWh x \$0.01032/kWh	54.32
	32,896.55172 kWh x \$0.01183/kWh	389.17
Base VRPSEA - 25 days		
Base Subtotal (38,160 kWh x \$0.09596/kWh)		\$3,661.68

Subtotal Electric Charges \$8,745.36

City of Los Angeles Utility Tax	\$8,745.36 x 12.5%	1,093.17
State Energy Surcharge	56,640 kWh x \$0.00029/kWh	16.43

Total Electric Charges \$ 9,854.96

Green Power for a Green LA - LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.

CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

This bill corrects a previous bill and contains your new charges. Previous charges were cancelled and then rebilled correctly. Details on the following pages.

Paying Your Bill**AUTOMATIC PAYMENT**

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay

**ONLINE**

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount

**BY PHONE**

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)

**BY MAIL**

Place your payment stub and your check or money order in the envelope provided with the bill.

**IN PERSON**

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at


www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 1,143.05
Payments (see details below)	-1,143.05
Corrections (see details on page 3)	-\$762.73
New Charges	+ 1,528.02


Total Amount Due \$ 765.29**Summary of New Charges**

Details on following pages.

Los Angeles Department of Water and Power Charges			
 800-499-8840	Electric Charges	6/26/17 - 8/23/17 7,000 kWh	\$1,353.73
	Water Charges	7/25/17 - 8/23/17 6 HCF	\$33.25
	Fire Service Charges	7/26/17 - 8/24/17	\$114.11
	Total LADWP Charges		\$ 1,501.09

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

 800-773-2489	Sewer Charges	7/25/17 - 8/23/17	\$26.93
	Total Sanitation Charges		\$ 26.93

Total New Charges \$ 1,528.02

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.

Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



**Payments**

Payment Received 7/31/17	Thank you	-216.26
Payment Received 8/7/17	Thank you	-926.79

Total Payments \$ -1,143.05**Corrections** (See details below)

CORRECTION DESCRIPTION	BILLING PERIOD CORRECTED	CANCELLED AMOUNT	CORRECTED AMOUNT	NET DIFFERENCE
1 Electric Service Charges - Previous Estimated Read	6/26/17 - 7/25/17	\$762.73	\$0.00	-\$762.73

Total Corrections -\$762.73

New Charges



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD 6/26/17 - 8/23/17
DAYS 58

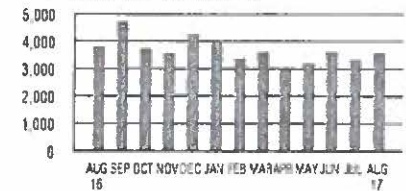
RATE SCHEDULE
A-1 and A-1[i] Small General Electric - Rate A
Standard Service

NEXT SCHEDULED READ DATE
9/22/17

METER NUMBER
M00019-00060271

SA #: 5516710929

USAGE HISTORY (Total kWh)



	Prev Yr	Aug 17
Total kWh used	3,840	7,000
Average daily kWh	132	121
Days in billing period	29	58
Your average daily cost of electricity		\$23.34
Highest Demand in last 12 months:		11.6 kW

DESCRIPTION	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
Demand kW	0.23				40		9.2 kW
Energy kWh	18302		18127		40		7000 kWh
Service Charge - 58 days							13.53
Facilities Charge - 58 days				11.6 kW x \$5.36/kW			120.21
ESA - 58 days				11.6 kW x \$0.46/kW			10.32
RCA - 58 days				11.6 kW x \$0.96/kW			21.53
IRCA - 4 days				11.6 kW x \$0.70/kW			1.08
IRCA - 54 days				11.6 kW x \$0.99/kW			20.67
IRCA based on KWH - 4 days			482.75862 KWH x \$0.00227/KWH				1.10
IRCA based on KWH - 54 days			6,517.24138 KWH x \$0.0003/KWH				1.96
Energy Charge High Season - 4 days			482.75862 kWh x \$0.0787/kWh				37.99
Energy Charge High Season - 54 days			6,517.24138 kWh x \$0.07909/kWh				515.45
ECA - 58 days			7,000 kWh x \$0.0569/kWh				398.30
VEA - 4 days			482.75862 kWh x \$-0.00515/kWh				-2.49
VEA - 54 days			6,517.24138 kWh x \$-0.00779/kWh				-50.77
CRPSEA - 4 days			482.75862 kWh x \$0.00442/kWh				2.13
CRPSEA - 54 days			6,517.24138 kWh x \$0.00436/kWh				28.42
VRPSEA - 4 days			482.75862 kWh x \$0.01032/kWh				4.98
VRPSEA - 54 days			6,517.24138 kWh x \$0.01183/kWh				77.10
Subtotal Electric Charges							\$1,201.51
City of Los Angeles Utility Tax - 58 days			\$1,201.51 x 12.5%				150.19
State Energy Surcharge - 58 days			7,000 kWh x \$0.00029/kWh				2.03

Total Electric Charges \$ 1,353.73

Green Power for a Green LA -- LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

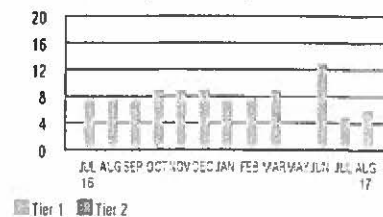
BILLING PERIOD **DAYS**
7/25/17 - 8/23/17 29

RATE SCHEDULE
Water Schedule C - Comm, Ind, Govt and
Temp Service

NEXT SCHEDULED READ DATE
9/22/17

SA #: 5516710932

USAGE HISTORY (Total HCF)



	Prev Yr	Aug 17
Total HCF used	8	6
Average daily gallons	208	155
Days in billing period	29	29
Your average daily cost of water		\$1.15
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	CURRENT READ	PREVIOUS READ	TOTAL USED
96169603	428	422	6 HCF

Tier 1 Water	6 HCF x \$5.54167/HCF	33.25
--------------	-----------------------	-------

Subtotal Water Charges	\$33.25
-------------------------------	----------------

Total Water Charges	\$ 33.25
----------------------------	-----------------

Your Water Usage by Tier

Tier 1 Water Allotment \$5.54167/HCF	Tier 2
6 HCF	More than 6 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water

July - December 2017 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective July 1, 2017. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used. One HCF equals 748 gallons.

Julio - diciembre 2017 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de julio, 2017. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación, una reduccion, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jan - Jun 2017 ene - jun 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jul - Dec 2017 jul - dic 2017
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.525	(\$ 0.404)	\$ 1.121
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.974	(\$ 0.223)	\$ 2.751
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 3.093	\$ 1.168	\$ 4.261
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 3.093	\$ 1.267	\$ 4.360
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.376	(\$ 0.106)	\$ 1.270
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.297	(\$ 0.024)	\$ 0.273
Water Infrastructure	Infraestructura de Agua	\$ 0.351	\$ 0.121	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.000	\$ 0.235
Schedule B	Calendario B	\$ 0.339	\$ 0.000	\$ 0.339
Schedule Other	Calendario Otro	\$ 0.105	\$ 0.000	\$ 0.105
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.135	(\$ 0.015)	\$ 0.120
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	\$ 0.000	\$ 0.181

For the year beginning January 1, 2017 and ending December 31, 2017, Outside City Surcharge will be \$0.000, a decrease of \$0.441 from the January 2016 - December 2016 surcharge of \$0.441.

Para el año empezando el 1 de enero de 2017 y terminando el 31 de diciembre, de Recargo Fuera de la Ciudad será \$0.000, una reducción de \$0.441 del recargo de enero 2016 a diciembre 2016 de \$0.441.



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA #: 5516710931

BILLING PERIOD 7/26/17 - 8/24/17
DAYS 29
RATE SCHEDULE Water Schedule E - Private Fire Service
SERVES 6" FIRE SERVICE

METER NUMBER	CURRENT READ	—	PREVIOUS READ	=	TOTAL USED
03987680-1032788	0		0		0 HCF
Service Availability Charge					114.11
Subtotal Water Charges					\$114.11

Total Fire Service Charges \$ 114.11

There are no Sewer Service Charges on Fire Service





www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law.

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

Sewer Charges

SA #: 5516710930

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
7/25/17 - 8/23/17	29	Sewer Service Charge - Multi Dwell and Commercial
Sewer Service Charge*		5.58000 HCF x \$4.80/HCF
Sewer Service Low Income Surcharge*		0.15

Total Sewer Charges \$ 26.93

**Your Sewer Service Charge is calculated on 93% of your water consumption.*

Electric Definitions

Demand Charge - a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge - a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh - (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge - an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor - the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule - rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS - Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge - a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use - Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of


your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 241.50
Payment Received 8/7/17	Thank you	-241.50
New Charges		+ 241.50
Total Amount Due		\$ 241.50

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges		
	Area Lighting Charges	\$241.50
Total LADWP Charges		\$ 241.50

800-499-8840

Total New Charges \$ 241.50



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

Electric Subsidy Adjustment – a charge, based on usage, to help cover costs of special customer subsidies including senior, disabled and low income.

Energy Cost Adjustment – an adjustment that reflects the variations in what LADWP pays for the energy they deliver to customers.

kWh – (kilowatt-hours) the units in which electric meters measure usage. 1 kWh equals 1000 watts of electricity supplied for one hour.

Reliability Cost Adjustment – an amount reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructures.

Service Charge – a charge for non-measured services provided (meter reading, billing, postage, etc.)

Area Lighting Charges

SA # : 3223910222

BILLING PERIOD
7/26/17 - 8/24/17
DAYS
29
RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 250W	1 lamp	7/27/17	8/24/17
		\$18.25/lamp	
OAL DH Metal Halide 250W	1 lamp(s) x per month		18.25

Total Area Lighting Charges \$ 18.25

Area Lighting Charges

SA # : 3223910312

BILLING PERIOD
7/26/17 - 8/24/17
DAYS
29
RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	3 lamps	7/27/17	8/24/17
		\$36.25/lamp	
OAL DH Metal Halide 1000W	3 lamp(s) x per month		108.75

Total Area Lighting Charges \$ 108.75

Area Lighting Charges

SA # : 3223910708

BILLING PERIOD
7/26/17 - 8/24/17
DAYS
29
RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	2 lamps	7/27/17	8/24/17
		\$36.25/lamp	
OAL DH Metal Halide 1000W	2 lamp(s) x per month		72.50

Total Area Lighting Charges \$ 72.50

Area Lighting Charges

SA # : 3223910840

BILLING PERIOD
7/26/17 - 8/24/17
DAYS
29
RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 400W	2 lamps	7/27/17	8/24/17
		\$21.00/lamp	
OAL DH Metal Halide 400W	2 lamp(s) x per month		42.00

Total Area Lighting Charges \$ 42.00



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 690 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at


www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 222.85
Payment Received 8/7/17	Thank you	-222.85
New Charges		+ 223.41
Total Amount Due		\$ 223.41

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges		
	Fire Service Charges 7/26/17 - 8/24/17	\$223.41
Total LADWP Charges		\$ 223.41

800-499-8840

Total New Charges \$ 223.41

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA # : 3845500511

BILLING PERIOD	DAYS	RATE SCHEDULE
7/26/17 - 8/24/17	29	Water Schedule E - Private Fire Service

SERVES
8" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00001233-515369	0		0		0 HCF

Service Availability Charge 223.41

Subtotal Water Charges \$223.41**Total Fire Service Charges \$ 223.41***There are no Sewer Service Charges on Fire Service*



CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at


www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 64.37
Payment Received 8/7/17	Thank you	-64.37
New Charges		+ 64.53
Total Amount Due		\$ 64.53

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges		
	Fire Service Charges 7/26/17 - 8/24/17	\$64.53
Total LADWP Charges		\$ 64.53

800-499-8840

Total New Charges \$ 64.53

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA #: 3939100187

BILLING PERIOD	DAYS	RATE SCHEDULE
7/26/17 - 8/24/17	29	Water Schedule E - Private Fire Service
SERVES		
4" FIRE SERVICE		

METER NUMBER	CURRENT READ	--	PREVIOUS READ	=	TOTAL USED
00000143-1299193	0		0		0 HCF
Service Availability Charge					64.53
Subtotal Water Charges					\$64.53

Total Fire Service Charges \$ 64.53*There are no Sewer Service Charges on Fire Service*





CUSTOMER SERVICE – 7:00 am - 6:00 pm

1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill**AUTOMATIC PAYMENT**

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay

**ONLINE**

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount

**BY PHONE**

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)

**BY MAIL**

Place your payment stub and your check or money order in the envelope provided with the bill.

**IN PERSON**

Pay at any Customer Service Center.

Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance

\$ 9,854.96

Payment Received 8/9/17

Thank you

-9,854.96

New Charges

+ 10,433.58

Total Amount Due \$ 10,433.58**Summary of New Charges**

Details on following pages.

Los Angeles Department of Water and Power Charges

800-499-8840

Electric Charges 7/25/17 - 8/23/17 61,440 kWh \$10,433.58

Total LADWP Charges \$ 10,433.58**Total New Charges \$ 10,433.58**

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 4516710848

BILLING PERIOD
7/25/17 - 8/23/17

DAYS
29

RATE SCHEDULE

A-2 and A-2(i) Primary Electric - Rate B TOU - KVAR Metered Service

NEXT SCHEDULED READ DATE
9/22/17

METER NUMBER

APMVL00222-000263

SERVES

56

LOW PEAK KVARH

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	1.55				80		124 kW
Low Peak kW	1.73				80		138.4 kW
Base kW	1.6				80		128 kW
High Peak kWh	300		210		80		7200 kWh
Low Peak kWh	466		312		80		12320 kWh
Base kWh	1641		1117		80		41920 kWh
High Peak kVarh	266		183		80		6640 kVarh
Low Peak kVarh	395		270		80		10000 kVarh
Base kVarh	1469		1004		80		37200 kVarh

Service Charge		28.00
Facilities Charge	141.6 kW x \$5.36/kW	758.98
ESA	141.6 kW x \$0.46/kW	65.14
RCA	141.6 kW x \$0.96/kW	135.94
IRCA	141.6 kW x \$0.99/kW	140.18
IRCA based on KWH	61,440 kWh x \$0.0003/kWh	18.43
High Peak High Season Demand	124 kW x \$10.00/kW	1,240.00
High Peak High Season Energy	7,200 kWh x \$0.05866/kWh	422.35
High Peak ECA	7,200 kWh x \$0.0569/kWh	409.68
High Peak VEA	7,200 kWh x \$-0.00779/kWh	-56.09
High Peak CRPSEA	7,200 kWh x \$0.00436/kWh	31.39
High Peak VRPSEA	7,200 kWh x \$0.01183/kWh	85.18

High Peak Subtotal (7,200 kWh x \$0.29618/kWh) \$2,132.51

Low Peak High Season Demand	138.4 kW x \$3.75/kW	519.00
Low Peak High Season Energy	12,320 kWh x \$0.05139/kWh	633.12
Low Peak ECA	12,320 kWh x \$0.0569/kWh	701.01
Low Peak VEA	12,320 kWh x \$-0.00779/kWh	-95.97
Low Peak CRPSEA	12,320 kWh x \$0.00436/kWh	53.72
Low Peak VRPSEA	12,320 kWh x \$0.01183/kWh	145.75

Low Peak Subtotal (12,320 kWh x \$0.15882/kWh) \$1,956.63

Base High Season Demand	128 kW x \$0.00/kW	0.00
Base High Season Energy	41,920 kWh x \$0.03066/kWh	1,285.27
Base ECA	41,920 kWh x \$0.0569/kWh	2,385.25
Base VEA	41,920 kWh x \$-0.00779/kWh	-326.56
Base CRPSEA	41,920 kWh x \$0.00436/kWh	182.77
Base VRPSEA	41,920 kWh x \$0.01183/kWh	495.91

(Continued on next page)



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

(Continued from previous page)

Base Subtotal	(41,920 kWh x \$0.09596/kWh)	\$4,022.64
Subtotal Electric Charges		\$9,258.45
City of Los Angeles Utility Tax	\$9,258.45 x 12.5%	1,157.31
State Energy Surcharge	61,440 kWh x \$0.00029/kWh	17.82
Total Electric Charges		\$ 10,433.58

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com.

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.

CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of


your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 1,361.26
Payment Received 8/7/17	Thank you	-1,361.26
New Charges		+ 1,374.46
Total Amount Due		\$ 1,374.46

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Electric Charges	7/25/17 - 8/23/17 7,361 kWh	\$1,374.46
Total LADWP Charges			\$ 1,374.46

800-499-8840

Total New Charges \$ 1,374.46



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD 7/25/17 - 8/23/17
DAYS 29

RATE SCHEDULE

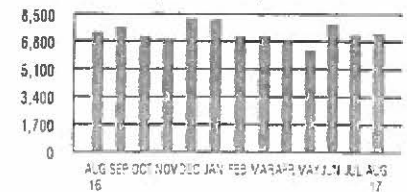
A-1 and A-1 [j] Small General Electric - Rate A Standard Service

NEXT SCHEDULED READ DATE
9/22/17

METER NUMBER
M00009-00977696

SA #: 4939100550

USAGE HISTORY (Total kWh)



	Prev Yr	Aug 17
Total kWh used	7,407	7,361
Average daily kWh	255	254
Days in billing period	29	29
Your average daily cost of electricity		\$47.40
Highest Demand in last 12 months:		19.02 kW

DESCRIPTION	CURRENT READ	PREVIOUS READ	TOTAL USED
Demand kW	18.25		18.25 kW
Energy kWh	96573	89212	7361 kWh
Service Charge			7.00
Facilities Charge		19.02 kW x \$5.36/kW	101.95
ESA		19.02 kW x \$0.46/kW	8.75
RCA		19.02 kW x \$0.96/kW	18.26
IRCA		19.02 kW x \$0.99/kW	18.83
IRCA based on KWH		7,361 kWh x \$0.0003/kWh	2.21
Energy Charge High Season		7,361 kWh x \$0.07909/kWh	582.18
ECA		7,361 kWh x \$0.0569/kWh	418.84
VEA		7,361 kWh x \$-0.00779/kWh	-57.34
CRPSEA		7,361 kWh x \$0.00436/kWh	32.09
VRPSEA		7,361 kWh x \$0.01183/kWh	87.08
Subtotal Electric Charges			\$1,219.85
City of Los Angeles Utility Tax		\$1,219.85 x 12.5%	152.48
State Energy Surcharge		7,361 kWh x \$0.00029/kWh	2.13
Total Electric Charges			\$ 1,374.46

Green Power for a Green LA - LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greencover

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 452.27
Payment Received 8/7/17	Thank you	-452.27
New Charges		+ 436.73

Total Amount Due \$ 436.73

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges



800-499-8840

Water Charges 7/25/17 - 8/23/17 60 HCF \$332.46

Total LADWP Charges \$ 332.46

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges



800-773-2489

Sewer Charges 7/25/17 - 8/23/17 \$104.27

Total Sanitation Charges \$ 104.27

Total New Charges \$ 436.73

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD **DAYS**
7/25/17 - 8/23/17 29

RATE SCHEDULE

Water Schedule C - Comm, Ind, Govt and Temp Service

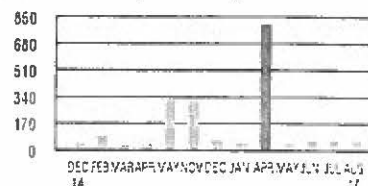
NEXT SCHEDULED READ DATE
9/22/17

SERVES

SM DIAL COM'L BLDG

SA # : 5939100574

USAGE HISTORY (Total HCF)



Total Usage* ☐ Tier 1 ☐ Tier 2
*Tier usage detail unavailable due to rate changes in effect

	Prev Yr	Aug 17
Total HCF used	806	60
Average daily gallons	1328	1548
Days in billing period	454	29
Your average daily cost of water		\$11.46
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	DESCRIPTION	CURRENT READ	PREVIOUS READ	TOTAL USED
96120718	SMALL	1034	974	60 HCF
96120718	LARGE	0	0	0 HCF

Tier 1 Water	60 HCF x \$5.541/HCF	332.46
Subtotal Water Charges		\$332.46

Total Water Charges \$ 332.46

Your Water Usage by Tier

Tier 1 Water Allotment \$5.541/HCF	Tier 2
60 HCF	More than 60 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water

July - December 2017 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective July 1, 2017. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used. One HCF equals 748 gallons.

Julio - diciembre 2017 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de julio, 2017. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación. una reduccion, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jan - Jun 2017 ene - jun 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jul - Dec 2017 jul - dic 2017
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.525	(\$ 0.404)	\$ 1.121
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.974	(\$ 0.223)	\$ 2.751
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 3.093	\$ 1.168	\$ 4.261
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 3.093	\$ 1.267	\$ 4.360
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.376	(\$ 0.106)	\$ 1.270
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.297	(\$ 0.024)	\$ 0.273
Water Infrastructure	Infraestructura de Agua	\$ 0.351	\$ 0.121	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.000	\$ 0.235
Schedule B	Calendario B	\$ 0.339	\$ 0.000	\$ 0.339
Schedule Other	Calendario Otro	\$ 0.105	\$ 0.000	\$ 0.105
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.135	(\$ 0.015)	\$ 0.120
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	\$ 0.000	\$ 0.181

For the year beginning January 1, 2017 and ending December 31, 2017, Outside City Surcharge will be \$0.000, a decrease of \$0.441 from the January 2016 - December 2016 surcharge of \$0.441.

Para el año empezando el 1 de enero de 2017 y terminando el 31 de diciembre, de Recargo Fuera de la Ciudad será \$0.000, una reducción de \$0.441 del recargo de enero 2016 a diciembre 2016 de \$0.441




www.lacitysan.org 1-800-773-2489
Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

Sewer Charges

SA #: 5939100573

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
7/25/17 - 8/23/17	29	Sewer Service Charge - Multi Dwell and Commercial
Sewer Service Charge*	21.60000 HCF x \$4.80/HCF	103.68
Sewer Service Low Income Surcharge*		0.59

Total Sewer Charges \$ 104.27

*Your Sewer Service Charge is calculated on 36% of your water consumption



CUSTOMER SERVICE - 7:00 am - 6:00 pm

1-800-499-8840

RANCHO COLD STORAGE INC, 653 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill**AUTOMATIC PAYMENT**

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay

**ONLINE**

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount

**BY PHONE**

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)

**BY MAIL**

Place your payment stub and your check or money order in the envelope provided with the bill.

**IN PERSON**

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 5,722.36
Payment Received 8/7/17	Thank you	-5,722.36
New Charges		+ 5,507.70

Total Amount Due \$ 5,507.70**Summary of New Charges***Details on following pages.***Los Angeles Department of Water and Power Charges**

Electric Charges 7/25/17 - 8/23/17 29,920 kWh \$5,507.70

Total LADWP Charges \$ 5,507.70**Total New Charges \$ 5,507.70**

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 6939100542

BILLING PERIOD DAYS
7/25/17 - 8/23/17 29

RATE SCHEDULE

A-2 and A-2[i] Primary Electric - Rate B TOU -
KVAR Metered Service

NEXT SCHEDULED READ DATE
9/22/17

METER NUMBER

APMV00226-0000842 SERVES
6 BASE KVARH

PERIOD	CURRENT READ	–	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	0.48				160		76.8 kW
Low Peak kW	0.51				160		81.6 kW
Base kW	0.42				160		67.2 kW
High Peak kWh	2320		2293		160		4320 kWh
Low Peak kWh	3299		3261		160		6080 kWh
Base kWh	11627		11505		160		19520 kWh
High Peak kVarh	1843		1822		160		3360 kVarh
Low Peak kVarh	2694		2662		160		5120 kVarh
Base kVarh	9937		9825		160		17920 kVarh

Service Charge							28.00
Facilities Charge				84.8 kW x \$5.36/kW			454.53
ESA				84.8 kW x \$0.46/kW			39.01
RCA				84.8 kW x \$0.96/kW			81.41
IRCA				84.8 kW x \$0.99/kW			83.95
IRCA based on KWH				29,920 kWh x \$0.0003/kWh			8.98
High Peak High Season Demand				76.8 kW x \$10.00/kW			768.00
High Peak High Season Energy				4,320 kWh x \$0.05866/kWh			253.41
High Peak ECA				4,320 kWh x \$0.0569/kWh			245.81
High Peak VEA				4,320 kWh x \$-0.00779/kWh			-33.65
High Peak CRPSEA				4,320 kWh x \$0.00436/kWh			18.84
High-Peak VRPSEA				4,320 kWh x \$0.01183/kWh			51.11
High Peak Subtotal (4,320 kWh x \$0.30174/kWh)							\$1,303.52
Low Peak High Season Demand				81.6 kW x \$3.75/kW			306.00
Low Peak High Season Energy				6,080 kWh x \$0.05139/kWh			312.45
Low Peak ECA				6,080 kWh x \$0.0569/kWh			345.95
Low Peak VEA				6,080 kWh x \$-0.00779/kWh			-47.36
Low Peak CRPSEA				6,080 kWh x \$0.00436/kWh			26.51
Low Peak VRPSEA				6,080 kWh x \$0.01183/kWh			71.93
Low Peak Subtotal (6,080 kWh x \$0.16702/kWh)							\$1,015.48
Base High Season Demand				67.2 kW x \$0.00/kW			0.00
Base High Season Energy				19,520 kWh x \$0.03066/kWh			598.48
Base ECA				19,520 kWh x \$0.0569/kWh			1,110.69
Base VEA				19,520 kWh x \$-0.00779/kWh			-152.06
Base CRPSEA				19,520 kWh x \$0.00436/kWh			85.11
Base VRPSEA				19,520 kWh x \$0.01183/kWh			230.92

(Continued on next page)

 **Los Angeles Department of Water & Power**
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

(Continued from previous page)

Base Subtotal (19,520 kWh x \$0.09596/kWh)	\$1,873.14
Subtotal Electric Charges	\$4,888.02
City of Los Angeles Utility Tax	\$4,888.02 x 12.5% 611.00
State Energy Surcharge	29,920 kWh x \$0.00029/kWh 8.68
Total Electric Charges	\$ 5,507.70

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up visit www.ladwp.com/greenpower



Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.

CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 668 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters


Account Summary

Previous Account Balance	\$ 1,810.09
Payment Received 8/7/17	-1,810.09
New Charges	+ 4,080.42
Total Amount Due	\$ 4,080.42


Thank you

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Water Charges	7/25/17 - 8/23/17 423 HCF	\$2,671.43
800-499-8840	Total LADWP Charges		\$ 2,671.43

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges			
	Sewer Charges	7/25/17 - 8/23/17	\$1,408.99
800-773-2489	Total Sanitation Charges		\$ 1,408.99

Total New Charges \$ 4,080.42

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF — (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons

Rate Schedule — rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) — One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD 7/25/17 - 8/23/17
DAYS 29

RATE SCHEDULE

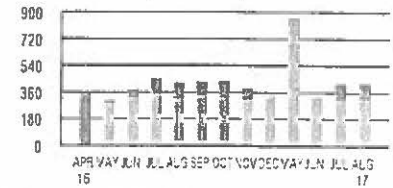
Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE
9/22/17

SERVES
668--70

SA #: 7939100928

USAGE HISTORY (Total HCF)



*Tier usage detail unavailable due to rate changes in effect

	Prev Yr	Aug 17
Total HCF used	428	423
Average daily gallons	11039	10910
Days in billing period	29	29
Your average daily cost of water		\$92.12
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	DESCRIPTION	CURRENT READ	PREVIOUS READ	TOTAL USED
96118402	SMALL	1151	995	156 HCF
96118402	LARGE	22051	21784	267 HCF

Tier 1 Water	318.37157 HCF x \$5.54098/HCF	1,764.09
Tier 2 Water	104.62843 HCF x \$8.67202/HCF	907.34

Subtotal Water Charges \$2,671.43

Total Water Charges \$ 2,671.43

Your Water Usage by Tier

Tier 1 Water Allotment \$5.54098/HCF	Tier 2 \$8.67202/HCF
318.37 HCF	More than 318.37 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water

July - December 2017 Biannual Notice of Change in LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective July 1, 2017. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

Julio - diciembre 2017 Aviso bianual de cambio a las TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de julio, 2017. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación, una reducción, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jan - Jun 2017 ene - jun 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jul - Dec 2017 jul - dic 2017
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.525	(\$ 0.404)	\$ 1.121
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.974	(\$ 0.223)	\$ 2.751
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 3.093	\$ 1.168	\$ 4.261
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 3.093	\$ 1.267	\$ 4.360
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.376	(\$ 0.106)	\$ 1.270
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.297	(\$ 0.024)	\$ 0.273
Water Infrastructure	Infraestructura de Agua	\$ 0.351	\$ 0.121	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.000	\$ 0.235
Schedule B	Calendario B	\$ 0.339	\$ 0.000	\$ 0.339
Schedule Other	Calendario Otro	\$ 0.105	\$ 0.000	\$ 0.105
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.135	(\$ 0.015)	\$ 0.120
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	\$ 0.000	\$ 0.181

For the year beginning January 1, 2017 and ending December 31, 2017, Outside City Surcharge will be \$0.000, a decrease of \$0.441 from the January 2016 - December 2016 surcharge of \$0.441.

Para el año empezando el 1 de enero de 2017 y terminando el 31 de diciembre, de Recargo Fuera de la Ciudad será \$0.000, una reducción de \$0.441 del recargo de enero 2016 a diciembre 2016 de \$0.441.

Sewer Charges

SA #: 7939100927

BILLING PERIOD
7/25/17 - 8/23/17

DAYS
29

SEWER RATE SCHEDULE

Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge*	291.87000 HCF x \$4.80/HCF	1,400.98
Sewer Service Low Income Surcharge*		8.01

Total Sewer Charges \$ 1,408.99

*Your Sewer Service Charge is calculated on 69% of your water consumption



www.lacitysan.org 1-800-773-2489
Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law.

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.



CUSTOMER SERVICE -- 7:00 am - 8:00 pm

1-800-499-8840

Paying Your Bill**AUTOMATIC PAYMENT**Automatically pay from your
checking or savings by logging in at

www.ladwp.com/combillpay

**ONLINE**Pay from your checking or savings
any time by logging in at

www.ladwp.com/myaccount

**BY PHONE**Pay from your checking or savings
any time by calling

1-877-MYPAYDWP (1-877-697-2939)

**BY MAIL**Place your payment stub and your
check or money order in the

envelope provided with the bill.

**IN PERSON**Pay at any Customer Service Center.
Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance

\$ 25,131.76

Payment Received 8/23/17

Thank you

-25,131.76

Total Amount Due \$ 0.00**Total New Charges \$ 0.00**

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.

WHERE TO PAY YOUR BILL

All LADWP Customer Service Centers below are open Mon-Fri, except holidays, from 9:00 am to 5:00 pm. After hours payment depositories are located at all offices.

BISHOP

Main Office 300 Mandich Street

METROPOLITAN LOS ANGELES

Main Office 111 N. Hope St.
Boyle Heights 919 S. Soto St., #10
Central 4619 S. Central Ave.
Crenshaw-Baldwin Hills 4030 Crenshaw Blvd.
Hollywood 6547-B Sunset Blvd.
(entrance on Schrader Blvd.)
Lincoln Heights 2417 Daly St.
Slauson-Vermont 5928 S. Vermont Ave.
Watts 1686 E. 103rd St.

HARBOR AREA

San Pedro 535 W. 9th St.
Wilmington 931 N. Avalon Blvd.

SAN FERNANDO VALLEY

Canoga Park 7229 Winnetka Ave.
Mission Hills 11100 Sepulveda Blvd., #3
Van Nuys 6550 Van Nuys Blvd.

WEST LOS ANGELES

West Los Angeles 1394 S. Sepulveda Blvd.





CUSTOMER SERVICE – 7:00 am - 6:00 pm
 1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
 www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 765.29
Payment Received 9/5/17	Thank you	-765.29
New Charges		+ 913.75
Total Amount Due		\$ 913.75

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
 800-499-8840	Electric Charges	8/23/17 - 9/22/17 3,680 kWh	\$709.35
	Water Charges	8/23/17 - 9/22/17 9 HCF	\$49.88
	Fire Service Charges	8/24/17 - 9/25/17	\$114.11
	Total LADWP Charges		\$ 873.34

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges			
 800-773-2489	Sewer Charges	8/23/17 - 9/22/17	\$40.41
	Total Sanitation Charges		\$ 40.41

Total New Charges \$ 913.75



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD 8/23/17 - 9/22/17
DAYS 30

RATE SCHEDULE

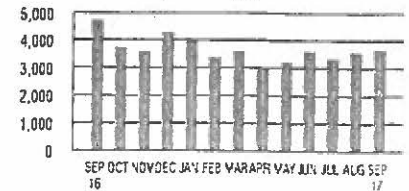
A-1 and A-1 [I] Small General Electric - Rate A Standard Service

NEXT SCHEDULED READ DATE
10/24/17

METER NUMBER
M00019-00060271

SA #: 5516710929

USAGE HISTORY (Total kWh)



	Prev Yr	Sep 17
Total kWh used	4,720	3,680
Average daily kWh	139	123
Days in billing period	34	30
Your average daily cost of electricity		\$23.65
Highest Demand in last 12 months:		11.6 kW

DESCRIPTION	CURRENT READ	PREVIOUS READ	MULTIPLIER	TOTAL USED
Demand kW	0.22		40	8.8 kW
Energy kWh	18394	18302	40	3680 kWh
Service Charge				7.00
Facilities Charge				62.18
ESA				5.34
RCA				11.14
IRCA				11.48
IRCA based on KWH				1.10
Energy Charge High Season				291.05
ECA				209.39
VEA				-28.67
CRPSEA				16.04
VRPSEA				43.53
Subtotal Electric Charges				\$629.58
City of Los Angeles Utility Tax				78.70
State Energy Surcharge				1.07

Total Electric Charges \$ 709.35

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting powerplants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD 8/23/17 - 9/22/17
DAYS 30

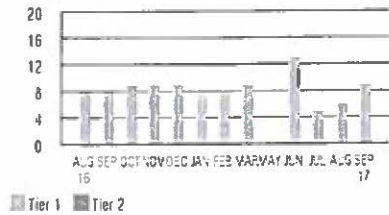
RATE SCHEDULE

Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE
10/24/17

SA # : 5516710932

USAGE HISTORY (Total HCF)



	Prev Yr	Sep 17
Total HCF used	8	9
Average daily gallons	199	224
Days in billing period	30	30
Your average daily cost of water		\$1.66
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	CURRENT READ	PREVIOUS READ	TOTAL USED
96169603	437	428	9 HCF
Tier 1 Water		9 HCF x \$5.54222/HCF	49.88
Subtotal Water Charges			\$49.88

Total Water Charges \$ 49.88

Your Water Usage by Tier

Tier 1 Water Allotment \$5.54222/HCF	Tier 2
9 HCF	More than 9 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water



January - June 2018 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective January 1, 2018. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

enero - junio 2018 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de enero, 2018. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación, una reducción, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jul - Dec 2017 jul - dic 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jan - Jun 2018 ene - jun 2018
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.121	\$ 0.265	\$ 1.386
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.751	\$ 0.790	\$ 3.541
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 4.261	(\$ 0.346)	\$ 3.915
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 4.360	(\$ 0.102)	\$ 4.258
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.270	(\$ 0.127)	\$ 1.143
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.273	(\$ 0.084)	\$ 0.189
Water Infrastructure	Infraestructura de Agua	\$ 0.472	\$ 0.000	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.611	\$ 0.846
Schedule B	Calendario B	\$ 0.339	\$ 0.603	\$ 0.942
Schedule Other	Calendario Otro	\$ 0.105	(\$ 0.165)	(\$ 0.060)
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.120	(\$ 0.017)	\$ 0.103
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	(\$ 0.116)	\$ 0.065

For the year beginning January 1, 2018 and ending December 31, 2018, Outside City Surcharge will be \$0.000, remaining static from the January 2017 - December 2017 surcharge of \$0.000.

Para el año empezando el 1 de enero de 2018 y terminando el 31 de diciembre, el Recargo Fuera de la Ciudad será \$0.000, y permanecerá estático desde enero 2017 a diciembre 2017.



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA #: 5516710931

BILLING PERIOD 8/24/17 - 9/25/17
DAYS 32
RATE SCHEDULE Water Schedule E - Private Fire Service
SERVES 6" FIRE SERVICE

METER NUMBER	CURRENT READ	PREVIOUS READ	TOTAL USED
03987680-1032788	0	0	0 HCF
Service Availability Charge			114.11
Subtotal Water Charges			\$114.11

Total Fire Service Charges \$ 114.11

There are no Sewer Service Charges on Fire Service

Sewer Charges

SA # : 5516710930

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
8/23/17 - 9/22/17	30	Sewer Service Charge - Multi Dwell and Commercial
Sewer Service Charge*		8.37000 HCF x \$4.80/HCF 40.18
Sewer Service Low Income Surcharge*		0.23

Total Sewer Charges \$ 40.41

*Your Sewer Service Charge is calculated on 93% of your water consumption.



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

Electric Definitions

Demand Charge - a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge - a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh - (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge - an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor - the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule - rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com.

RPS - Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge - a charge for services provided such as meter reading, billing, postage, etc.


Time-of-Use - Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.





CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840


RANCHO COLD STORAGE INC, 668 MESQUIT ST, LOS ANGELES, CA 90021


Paying Your Bill

 **AUTOMATIC PAYMENT**
Automatically pay from your checking or savings by logging in at
www.ladwp.com/combillpay

 **ONLINE**
Pay from your checking or savings any time by logging in at
www.ladwp.com/myaccount

 **BY PHONE**
Pay from your checking or savings any time by calling
1-877-MYPAYDWP (1-877-697-2939)

 **BY MAIL**
Place your payment stub and your check or money order in the envelope provided with the bill.


 **IN PERSON**
Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at
www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 4,080.42
Payment Received 9/5/17	Thank you	-4,080.42
New Charges		+ 3,829.98
Total Amount Due		\$ 3,829.98

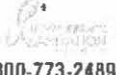
Summary of New Charges

Details on following pages

Los Angeles Department of Water and Power Charges			
	Water Charges	8/23/17 - 9/22/17 405 HCF	\$2,480.95
Total LADWP Charges			\$ 2,480.95
800-499-8840			

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

	Sewer Charges	8/23/17 - 9/22/17	\$1,349.03
Total Sanitation Charges			\$ 1,349.03
800-773-2489			

Total New Charges \$ 3,829.98



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF - (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule - rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) - One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD 8/23/17 - 9/22/17 DAYS 30

RATE SCHEDULE

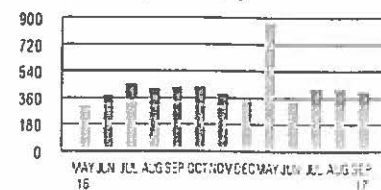
Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE
10/24/17

SERVES
668-70

SA #: 7939100928

USAGE HISTORY (Total HCF)



■ Tier 1 ■ Tier 2

	Prev Yr	Sep 17
Total HCF used	431	405
Average daily gallons	10400	10098
Days in billing period	31	30
Your average daily cost of water		\$82.70
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	DESCRIPTION	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
96118402	SMALL	1296		1151		145 HCF
96118402	LARGE	22311		22051		260 HCF

Tier 1 Water	329.3499 HCF x \$5.54095/HCF	1,824.91
Tier 2 Water	75.6501 HCF x \$8.67203/HCF	656.04

Subtotal Water Charges \$2,480.95

Total Water Charges \$2,480.95

Your Water Usage by Tier

Tier 1 Water Allotment \$5.54095/HCF	Tier 2 \$8.67203/HCF
329.34 HCF	More than 329.34 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water

January - June 2018 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective January 1, 2018. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

enero - junio 2018 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1° de enero, 2018. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación, una reducción, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jul - Dec 2017 jul - dic 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jan - Jun 2018 ene - jun 2018
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.121	\$ 0.265	\$ 1.386
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.751	\$ 0.790	\$ 3.541
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 4.261	(\$ 0.346)	\$ 3.915
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 4.360	(\$ 0.102)	\$ 4.258
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.270	(\$ 0.127)	\$ 1.143
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.273	(\$ 0.084)	\$ 0.189
Water Infrastructure	Infraestructura de Agua	\$ 0.472	\$ 0.000	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.611	\$ 0.846
Schedule B	Calendario B	\$ 0.339	\$ 0.603	\$ 0.942
Schedule Other	Calendario Otro	\$ 0.105	(\$ 0.165)	(\$ 0.060)
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.120	(\$ 0.017)	\$ 0.103
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	(\$ 0.116)	\$ 0.065

For the year beginning January 1, 2018 and ending December 31, 2018, Outside City Surcharge will be \$0.000, remaining static from the January 2017 - December 2017 surcharge of \$0.000.

Para el año empezando el 1 de enero de 2018 y terminando el 31 de diciembre, el Recargo Fuera de la Ciudad será \$0.000, y permanecerá estático desde enero 2017 a diciembre 2017.

Sewer Charges

SA # : 7939100927

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
8/23/17 - 9/22/17	30	Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge*	279.45000 HCF x \$4.80/HCF	1,341.36
Sewer Service Low Income Surcharge*		7.67

Total Sewer Charges \$ 1,349.03

*Your Sewer Service Charge is calculated on 69% of your water consumption



www.lacitysan.org 1-800-773-2499

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage

CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters


Account Summary

Previous Account Balance		\$ 5,507.70
Payment Received 9/5/17	Thank you	-5,507.70
New Charges		+ 6,207.63

Total Amount Due \$ 6,207.63

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges				
	Electric Charges	8/23/17 - 9/22/17	31,840 kWh	\$6,207.63
Total LADWP Charges				\$ 6,207.63

800-499-8840

Total New Charges \$ 6,207.63



PLEASE KEEP THIS PORTION FOR YOUR RECORDS IF PAYING IN PERSON. BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808


Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 6939100542

BILLING PERIOD
8/23/17 - 9/22/17
DAYS
30

RATE SCHEDULE

A-2 and A-2[i] Primary Electric - Rate B TOU -
KVAR Metered Service

NEXT SCHEDULED READ DATE
10/24/17


METER NUMBER

APMV00226-0000842
6
SERVES
BASE KVARH

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	0.64				160		102.4 kW
Low Peak kW	0.58				160		92.8 kW
Base kW	0.56				160		89.6 kW
High Peak kWh	2346		2320		160		4160 kWh
Low Peak kWh	3339		3299		160		6400 kWh
Base kWh	11760		11627		160		21280 kWh
High Peak kVarh	1862		1843		160		3040 kVarh
Low Peak kVarh	2726		2694		160		5120 kVarh
Base kVarh	10053		9937		160		18560 kVarh

Service Charge		28.00
Facilities Charge	102.4 kW x \$5.36/kW	548.86
ESA	102.4 kW x \$0.46/kW	47.10
RCA	102.4 kW x \$0.96/kW	98.30
IRCA	102.4 kW x \$0.99/kW	101.38
IRCA based on KWH	31,840 kWh x \$0.0003/kWh	9.55
High Peak High Season Demand	102.4 kW x \$10.00/kW	1,024.00
High Peak High Season Energy	4,160 kWh x \$0.05866/kWh	244.03
High Peak ECA	4,160 kWh x \$0.0569/kWh	236.70
High Peak VEA	4,160 kWh x \$-0.00779/kWh	-32.41
High Peak CRPSEA	4,160 kWh x \$0.00436/kWh	18.14
High Peak VRPSEA	4,160 kWh x \$0.01183/kWh	49.21
High Peak Subtotal (4,160 kWh x \$0.37011/kWh)		\$1,539.67
Low Peak High Season Demand	92.8 kW x \$3.75/kW	348.00
Low Peak High Season Energy	6,400 kWh x \$0.05139/kWh	328.90
Low Peak ECA	6,400 kWh x \$0.0569/kWh	364.16
Low Peak VEA	6,400 kWh x \$-0.00779/kWh	-49.86
Low Peak CRPSEA	6,400 kWh x \$0.00436/kWh	27.90
Low Peak VRPSEA	6,400 kWh x \$0.01183/kWh	75.71
Low Peak Subtotal (6,400 kWh x \$0.17106/kWh)		\$1,094.81
Base High Season Demand	89.6 kW x \$0.00/kW	0.00
Base High Season Energy	21,280 kWh x \$0.03066/kWh	652.44
Base ECA	21,280 kWh x \$0.0569/kWh	1,210.83
Base VEA	21,280 kWh x \$-0.00779/kWh	-165.77
Base CRPSEA	21,280 kWh x \$0.00436/kWh	92.78
Base VRPSEA	21,280 kWh x \$0.01183/kWh	251.74

(Continued on next page)

 Los Angeles
Department of
Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

(Continued from previous page)

Base Subtotal (21,280 kWh x \$0.09596/kWh)		\$2,042.02
Subtotal Electric Charges		\$5,509.69
City of Los Angeles Utility Tax	\$5,509.69 x 12.5%	688.71
State Energy Surcharge	31,840 kWh x \$0.00029/kWh	9.23
Total Electric Charges		\$ 6,207.63

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

Green Power for a Green LA – LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.

CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at


www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 436.73
Payment Received 9/5/17	Thank you	-436.73
New Charges		+ 451.29
Total Amount Due		\$ 451.29


Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Water Charges	8/23/17 - 9/22/17 62 HCF	\$343.54
Total LADWP Charges			\$ 343.54
800-499-8840			

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

	Sewer Charges	8/23/17 - 9/22/17	\$107.75
Total Sanitation Charges			\$ 107.75
800-773-2489			

Total New Charges \$ 451.29



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.

Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808





www.ladwp.com

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD **DAYS**
8/23/17 - 9/22/17 30

RATE SCHEDULE

Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE
10/24/17

SERVES

SM DIAL COM'L BLDG

SA # : 5939100574

USAGE HISTORY (Total HCF)



■ Total Usage* ■ Tier 1 ■ Tier 2

*Tier usage detail unavailable due to rate changes in effect

	Prev Yr	Sep 17
Total HCF used	806	62
Average daily gallons	1328	1546
Days in billing period	454	30
Your average daily cost of water		\$11.45
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	DESCRIPTION	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
96120718	SMALL	1096		1034		62 HCF
96120718	LARGE	0		0		0 HCF

Tier 1 Water 62 HCF x \$5.54097/HCF 343.54

Subtotal Water Charges **\$343.54**

Total Water Charges \$ 343.54

Your Water Usage by Tier

Tier 1 Water Allotment \$5.54097/HCF	Tier 2
62 HCF	More than 62 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water

January - June 2018 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective January 1, 2018. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

enero - Junio 2018 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1° de enero, 2018. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación. una reduccion, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jul - Dec 2017 jul - dic 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jan - Jun 2018 ene - jun 2018
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.121	\$ 0.265	\$ 1.386
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.751	\$ 0.790	\$ 3.541
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 4.261	(\$ 0.366)	\$ 3.915
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 4.360	(\$ 0.102)	\$ 4.258
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.270	(\$ 0.127)	\$ 1.143
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.273	(\$ 0.084)	\$ 0.189
Water Infrastructure	Infraestructura de Agua	\$ 0.472	\$ 0.000	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.611	\$ 0.846
Schedule B	Calendario B	\$ 0.339	\$ 0.603	\$ 0.942
Schedule Other	Calendario Otro	\$ 0.105	(\$ 0.165)	(\$ 0.060)
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.120	(\$ 0.017)	\$ 0.103
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	(\$ 0.116)	\$ 0.065

For the year beginning January 1, 2018 and ending December 31, 2018, Outside City Surcharge will be \$0.000, remaining static from the January 2017 - December 2017 surcharge of \$0.000.

Para el año empezando el 1 de enero de 2018 y terminando el 31 de diciembre, el Recargo Fuera de la Ciudad será \$0.000, y permanecerá estático desde enero 2017 a diciembre 2017.

Sewer Charges

SA # : 5939100573

BILLING PERIOD
8/23/17 - 9/22/17

DAYS
30

SEWER RATE SCHEDULE

Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge*	22.32000 HCF x \$4.80/HCF	107.14
Sewer Service Low Income Surcharge*		0.61

Total Sewer Charges \$ 107.75

*Your Sewer Service Charge is calculated on 36% of your water consumption



www.lacitysan.org 1-800-773-2489
Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

CUSTOMER SERVICE – 7:00 am - 6:00 pm

1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at


www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 1,374.46
Payment Received 9/5/17	-1,374.46
New Charges	+ 1,456.49
Total Amount Due	\$ 1,456.49

Summary of New Charges

Details on following pages

Los Angeles Department of Water and Power Charges				
	Electric Charges	8/23/17 - 9/22/17	7,864 kWh	\$1,456.49
Total LADWP Charges				\$ 1,456.49

800-499-8840

Total New Charges \$ 1,456.49



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD 8/23/17 - 9/22/17
DAYS 30

RATE SCHEDULE

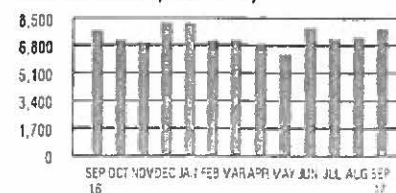
A-1 and A-1[i] Small General Electric - Rate A Standard Service

NEXT SCHEDULED READ DATE
10/24/17

METER NUMBER
M00009-00977696

SA # : 4939100550

USAGE HISTORY (Total kWh)



	Prev Yr	Sep 17
Total kWh used	7,732	7,864
Average daily kWh	249	262
Days in billing period	31	30
Your average daily cost of electricity		\$48.55
Highest Demand in last 12 months:		19.02 kW

DESCRIPTION	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
Demand kW	18.52				18.52 kW
Energy kWh	4437		96573		7864 kWh
Service Charge					7.00
Facilities Charge			19.02 kW x \$5.36/kW		101.95
ESA			19.02 kW x \$0.46/kW		8.75
RCA			19.02 kW x \$0.96/kW		18.26
IRCA			19.02 kW x \$0.99/kW		18.83
IRCA based on KWH			7,864 kWh x \$0.0003/kWh		2.36
Energy Charge High Season			7,864 kWh x \$0.07909/kWh		621.96
ECA			7,864 kWh x \$0.0569/kWh		447.46
VEA			7,864 kWh x \$-0.00779/kWh		-61.26
CRPSEA			7,864 kWh x \$0.00436/kWh		34.29
VRPSEA			7,864 kWh x \$0.01183/kWh		93.03
Subtotal Electric Charges					\$1,292.63
City of Los Angeles Utility Tax			\$1,292.63 x 12.5%		161.58
State Energy Surcharge			7,864 kWh x \$0.00029/kWh		2.28
Total Electric Charges					\$ 1,456.49

Green Power for a Green LA - LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE – 7:00 am - 8:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 10,433.58
Payment Received 9/5/17	Thank you	-10,433.58
New Charges		+ 10,378.27

Total Amount Due \$ 10,378.27

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges



800-499-8840

Electric Charges 8/23/17 - 9/22/17 61,760 kWh \$10,378.27

Total LADWP Charges \$ 10,378.27

Total New Charges \$ 10,378.27



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



www.ladwp.com


 Los Angeles
 Department of
 Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance RPS debt service, and Energy Efficiency Programs

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection

kWh – (Kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

**Electric Charges**

SA #: 4516710848

BILLING PERIOD **DAYS**
 8/23/17 - 9/22/17 30
RATE SCHEDULE
 A-2 and A-2[i] Primary Electric - Rate B TOU -
 KVAR Metered Service
NEXT SCHEDULED READ DATE

10/24/17

METER NUMBER

APMVL00222-000263

SERVES


56

LOW PEAK KVARH

PERIOD	CURRENT READ	–	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	1.52				80		121.6 kW
Low Peak kW	1.64				80		131.2 kW
Base kW	1.64				80		131.2 kW
High Peak kWh	380		300		80		6400 kWh
Low Peak kWh	616		466		80		12000 kWh
Base kWh	2183		1641		80		43360 kWh
High Peak kVarh	340		266		80		5920 kVarh
Low Peak kVarh	519		395		80		9920 kVarh
Base kVarh	1943		1469		80		37920 kVarh

Service Charge		28.00
Facilities Charge	141.6 kW x \$5.36/kW	758.98
ESA	141.6 kW x \$0.46/kW	65.14
RCA	141.6 kW x \$0.96/kW	135.94
IRCA	141.6 kW x \$0.99/kW	140.18
IRCA based on KWH	61,760 kWh x \$0.0003/kWh	18.53
High Peak High Season Demand	121.6 kW x \$10.00/kW	1,216.00
High Peak High Season Energy	6,400 kWh x \$0.05866/kWh	375.42
High Peak ECA	6,400 kWh x \$0.0569/kWh	364.16
High Peak VEA	6,400 kWh x \$-0.00779/kWh	-49.86
High Peak CRPSEA	6,400 kWh x \$0.00436/kWh	27.90
High Peak VRPSEA	6,400 kWh x \$0.01183/kWh	75.71
High Peak Subtotal (6,400 kWh x \$0.31396/kWh)		\$2,009.33
Low Peak High Season Demand	131.2 kW x \$3.75/kW	492.00
Low Peak High Season Energy	12,000 kWh x \$0.05139/kWh	616.68
Low Peak ECA	12,000 kWh x \$0.0569/kWh	682.80
Low Peak VEA	12,000 kWh x \$-0.00779/kWh	-93.48
Low Peak CRPSEA	12,000 kWh x \$0.00436/kWh	52.32
Low Peak VRPSEA	12,000 kWh x \$0.01183/kWh	141.96
Low Peak Subtotal (12,000 kWh x \$0.15769/kWh)		\$1,892.28
Base High Season Demand	131.2 kW x \$0.00/kW	0.00
Base High Season Energy	43,360 kWh x \$0.03066/kWh	1,329.42
Base ECA	43,360 kWh x \$0.0569/kWh	2,467.18
Base VEA	43,360 kWh x \$-0.00779/kWh	-337.77
Base CRPSEA	43,360 kWh x \$0.00436/kWh	189.05
Base VRPSEA	43,360 kWh x \$0.01183/kWh	512.95

(Continued on next page)

 Los Angeles
Department of
Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

(Continued from previous page)

Base Subtotal (43,360 kWh x \$0.09596/kWh)		\$4,160.83
Subtotal Electric Charges		\$9,209.21
City of Los Angeles Utility Tax	\$9,209.21 x 12.5%	1,151.15
State Energy Surcharge	61,760 kWh x \$0.00029/kWh	17.91
Total Electric Charges		\$ 10,378.27

Green Power for a Green LA -- LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greepower

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com.

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.

CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters


Account Summary

Previous Account Balance	\$ 64.53
Payment Received 9/5/17	-64.53
New Charges	+ 64.53
Total Amount Due	\$ 64.53

Thank you

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Fire Service Charges	8/24/17 - 9/25/17	\$64.53
Total LADWP Charges			\$ 64.53

800-499-8840

Total New Charges \$ 64.53



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA #: 3939100187

BILLING PERIOD	DAYS	RATE SCHEDULE
8/24/17 - 9/25/17	32	Water Schedule E - Private Fire Service

SERVES

4" FIRE SERVICE

METER NUMBER	CURRENT READ	—	PREVIOUS READ	=	TOTAL USED
00000143-1299193	0		0		0 HCF

Service Availability Charge	64.53
-----------------------------	-------

Subtotal Water Charges	\$64.53
-------------------------------	----------------

Total Fire Service Charges \$ 64.53*There are no Sewer Service Charges on Fire Service*





CUSTOMER SERVICE -- 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 690 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters


Account Summary

Previous Account Balance	\$ 223.41
Payment Received 9/5/17	-223.41
New Charges	+ 223.41

Total Amount Due \$ 223.41

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges		
	Fire Service Charges 8/24/17 - 9/25/17	\$223.41
Total LADWP Charges		\$ 223.41

800-499-8840

Total New Charges \$ 223.41



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA #: 3845500511

BILLING PERIOD

8/24/17 - 9/25/17

DAYS

32

RATE SCHEDULE

Water Schedule E - Private Fire Service

SERVES

8" FIRE SERVICE

METER NUMBER	CURRENT READ	--	PREVIOUS READ	=	TOTAL USED
00001233-515369	0		0		0 HCF
Service Availability Charge					223.41
Subtotal Water Charges					\$223.41

Total Fire Service Charges \$ 223.41*There are no Sewer Service Charges on Fire Service*





CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters


Account Summary

Previous Account Balance	\$ 241.50
Payment Received 9/5/17	-241.50
New Charges	+ 241.50

Total Amount Due \$ 241.50

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges	
 Area Lighting Charges	\$241.50
Total LADWP Charges	\$ 241.50

800-499-8840

Total New Charges \$ 241.50



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

Electric Subsidy Adjustment – a charge, based on usage, to help cover costs of special customer subsidies including senior, disabled and low income.

Energy Cost Adjustment – an adjustment that reflects the variations in what LADWP pays for the energy they deliver to customers.

kWh – (kilowatt-hours) the units in which electric meters measure usage. 1 kWh equals 1000 watts of electricity supplied for one hour.

Reliability Cost Adjustment – an amount reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructures.

Service Charge – a charge for non-measured services provided (meter reading, billing, postage, etc.)

Area Lighting Charges

SA #: 3223910222

BILLING PERIOD

8/24/17 - 9/25/17

DAYS

32

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 250W	1 lamp	8/25/17	9/25/17

OAL DH Metal Halide 250W	\$18.25/lamp 1 lamp(s) x per month	18.25
--------------------------	---------------------------------------	-------

Total Area Lighting Charges \$ 18.25

Area Lighting Charges

SA #: 3223910312

BILLING PERIOD

8/24/17 - 9/25/17

DAYS

32

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	3 lamps	8/25/17	9/25/17

OAL DH Metal Halide 1000W	\$36.25/lamp 3 lamp(s) x per month	108.75
---------------------------	---------------------------------------	--------

Total Area Lighting Charges \$ 108.75

Area Lighting Charges

SA #: 3223910708

BILLING PERIOD

8/24/17 - 9/25/17

DAYS

32

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	2 lamps	8/25/17	9/25/17

OAL DH Metal Halide 1000W	\$36.25/lamp 2 lamp(s) x per month	72.50
---------------------------	---------------------------------------	-------

Total Area Lighting Charges \$ 72.50

Area Lighting Charges

SA #: 3223910840

BILLING PERIOD

8/24/17 - 9/25/17

DAYS

32

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 400W	2 lamps	8/25/17	9/25/17

OAL DH Metal Halide 400W	\$21.00/lamp 2 lamp(s) x per month	42.00
--------------------------	---------------------------------------	-------

Total Area Lighting Charges \$ 42.00



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840**Paying Your Bill****AUTOMATIC PAYMENT**

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay

**ONLINE**

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount

**BY PHONE**

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)

**BY MAIL**

Place your payment stub and your check or money order in the

envelope provided with the bill.

**IN PERSON**

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 25,914.02
Payment Received 9/25/17	-25,914.12
Credit Balance	\$ -0.10

Credit Balance \$ -0.10**Total New Charges \$ 0.00**

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



WHERE TO PAY YOUR BILL

All LADWP Customer Service Centers below are open Mon-Fri, except holidays, from 9:00 am to 5:00 pm. After hours payment depositories are located at all offices.

BISHOP

Main Office 300 Mandich Street

METROPOLITAN LOS ANGELES

Main Office 111 N. Hope St.

Boyle Heights 919 S. Soto St., #10

Central 4619 S. Central Ave.

Crenshaw-Baldwin Hills 4030 Crenshaw Blvd

Hollywood 6547-B Sunset Blvd

(entrance on Schrader Blvd)

Lincoln Heights 2417 Daly St

Slauson-Vermont 5928 S. Vermont Ave.

Watts 1686 E. 103rd St

HARBOR AREA

San Pedro 535 W. 9th St.

Wilmington 931 N. Avalon Blvd

SAN FERNANDO VALLEY

Canoga Park 7229 Winnetka Ave

Mission Hills 11100 Sepulveda Blvd., #3

Van Nuys 6550 Van Nuys Blvd

WEST LOS ANGELES

West Los Angeles 1394 S. Sepulveda Blvd



www.ladwp.com

CUSTOMER SERVICE -- 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 913.75
Payment Received 10/12/17	-913.75
New Charges	+ 865.82

Thank you

Total Amount Due \$ 865.82

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
 800-499-8840	Electric Charges	9/22/17 - 10/24/17 3,720 kWh	\$651.40
	Water Charges	9/22/17 - 10/24/17 10 HCF	\$55.41
	Fire Service Charges	9/25/17 - 10/25/17	\$114.11
Total LADWP Charges			\$ 820.92

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges			
 800-773-2489	Sewer Charges	9/22/17 - 10/24/17	\$44.90
	Total Sanitation Charges		\$ 44.90

Total New Charges \$ 865.82

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.



**Other Important Phone Numbers****HEARING OR SPEECH-IMPAIRED - TTY**

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information**WHEN TO PAY YOUR BILL**

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD 9/22/17 - 10/24/17
DAYS 32

RATE SCHEDULE

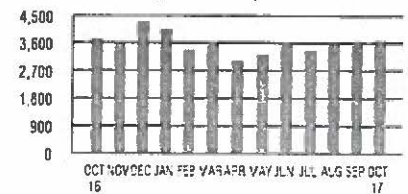
A-1 and A-1[i] Small General Electric - Rate A Standard Service

NEXT SCHEDULED READ DATE
11/22/17

METER NUMBER
M00019-00060271

SA #: 5516710929

USAGE HISTORY (Total kWh)




	Prev Yr	Oct 17
Total kWh used	3,760	3,720
Average daily kWh	134	116
Days in billing period	28	32
Your average daily cost of electricity		\$20.36
Highest Demand in last 12 months:		11.6 kW

DESCRIPTION	CURRENT READ	PREVIOUS READ	MULTIPLIER	TOTAL USED
Demand kW	0.19		40	7.6 kW
Energy kWh	18487	18394	40	3720 kWh
Service Charge				7.00
Facilities Charge				62.18
ESA				5.34
RCA				11.14
IRCA				11.48
IRCA based on KWH				1.12
Energy Charge Low Season - 24 days				149.66
Energy Charge High Season - 8 days				73.55
ECA				211.67
VEA - 8 days				-7.24
VEA - 24 days				-11.19
CRPSEA - 8 days				4.05
CRPSEA - 24 days				12.36
VRPSEA - 8 days				11.00
VRPSEA - 24 days				35.94
Subtotal Electric Charges				\$578.06
City of Los Angeles Utility Tax				72.26
State Energy Surcharge				1.08

Total Electric Charges \$ 651.40

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

 Los Angeles Department of Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. – Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 – Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.

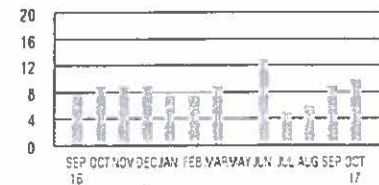


Water Charges

BILLING PERIOD **DAYS**
9/22/17 - 10/24/17 32
RATE SCHEDULE
Water Schedule C - Comm, Ind, Govt and Temp Service
NEXT SCHEDULED READ DATE
11/22/17

SA # : 5516710932

USAGE HISTORY (Total HCF)



 Tier 1  Tier 2

	Prev Yr	Oct 17
Total HCF used	9	10
Average daily gallons	210	234
Days in billing period	32	32
Your average daily cost of water		\$1.73
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	CURRENT READ	PREVIOUS READ	TOTAL USED
96169603	447	437	10 HCF
Tier 1 Water		10 HCF x \$5.541/HCF	55.41
Subtotal Water Charges			\$55.41

Total Water Charges \$ 55.41

Your Water Usage by Tier

Tier 1 Water Allotment \$5.541/HCF	Tier 2
10 HCF	More than 10 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water



January - June 2018 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective January 1, 2018. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

enero - junio 2018 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de enero, 2018. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación. una reducción, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jul - Dec 2017 jul - dic 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jan - Jun 2018 ene - jun 2018
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.121	\$ 0.265	\$ 1.386
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.751	\$ 0.790	\$ 3.541
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 4.261	(\$ 0.346)	\$ 3.915
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 4.360	(\$ 0.102)	\$ 4.258
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.270	(\$ 0.127)	\$ 1.143
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.273	(\$ 0.084)	\$ 0.189
Water Infrastructure	Infraestructura de Agua	\$ 0.472	\$ 0.000	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.611	\$ 0.846
Schedule B	Calendario B	\$ 0.339	\$ 0.603	\$ 0.942
Schedule Other	Calendario Otro	\$ 0.105	(\$ 0.165)	(\$ 0.060)
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.120	(\$ 0.017)	\$ 0.103
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	(\$ 0.116)	\$ 0.065

For the year beginning January 1, 2018 and ending December 31, 2018, Outside City Surcharge will be \$0.000, remaining static from the January 2017 - December 2017 surcharge of \$0.000.

Para el año empezando el 1 de enero de 2018 y terminando el 31 de diciembre, el Recargo Fuera de la Ciudad será \$0.000, y permanecerá estático desde enero 2017 a diciembre 2017.



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA #: 5516710931

BILLING PERIOD 9/25/17 - 10/25/17
DAYS 30
RATE SCHEDULE Water Schedule E - Private Fire Service

SERVES
6" FIRE SERVICE

METER NUMBER	CURRENT READ	—	PREVIOUS READ	=	TOTAL USED
03987680-1032798	0		0		0 HCF
Service Availability Charge					114.11
Subtotal Water Charges					\$114.11

Total Fire Service Charges \$ 114.11

There are no Sewer Service Charges on Fire Service



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

Sewer Charges

SA #: 5516710930

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
9/22/17 - 10/24/17	32	Sewer Service Charge - Multi Dwell and Commercial
Sewer Service Charge*		9.30000 HCF x \$4.80/HCF
		44.64
Sewer Service Low Income Surcharge*		0.26
		Total Sewer Charges \$ 44.90

*Your Sewer Service Charge is calculated on 93% of your water consumption.

Electric Definitions

Demand Charge - a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge - a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh - (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge - an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor - the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule - rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS - Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge - a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use - Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE -- 7:00 am - 6:00 pm

1-800-499-8840

RANCHO COLD STORAGE INC, 690 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at


www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 223.41
Payment Received 10/12/17	Thank you	-223.41
New Charges		+ 223.41
Total Amount Due		\$ 223.41

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges		
	Fire Service Charges 9/25/17 - 10/25/17	\$223.41
Total LADWP Charges		\$ 223.41

800-499-8840

Total New Charges \$ 223.41



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA # : 3845500511

BILLING PERIOD 9/25/17 - 10/25/17 DAYS 30 RATE SCHEDULE Water Schedule E - Private Fire Service

SERVES
8" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00001233-515369	0		0		0 HCF

Service Availability Charge 223.41

Subtotal Water Charges \$223.41

Total Fire Service Charges \$ 223.41

There are no Sewer Service Charges on Fire Service.





CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 64.53
Payment Received 10/12/17	Thank you	-64.53
New Charges		+ 64.53

Total Amount Due \$ 64.53

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
 800-499-8840	Fire Service Charges	9/25/17 - 10/25/17	\$64.53
	Total LADWP Charges		\$ 64.53

Total New Charges \$ 64.53



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA # : 3939100187

BILLING PERIOD 9/25/17 - 10/25/17 DAYS 30 RATE SCHEDULE Water Schedule E - Private Fire Service

SERVES
4" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00000143-1299193	0		0		0 HCF
Service Availability Charge					64.53
Subtotal Water Charges					\$64.53

Total Fire Service Charges \$ 64.53

There are no Sewer Service Charges on Fire Service



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at


www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 10,378.27
Payment Received 10/12/17	Thank you	-10,378.27
New Charges		+ 10,112.24
Total Amount Due		\$ 10,112.24

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Electric Charges	9/22/17 - 10/24/17 64,400 kWh	\$10,112.24
Total LADWP Charges			\$ 10,112.24

800-499-8840

Total New Charges \$ 10,112.24



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

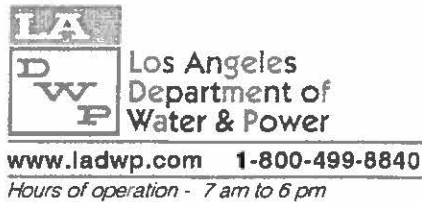
Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 4516710848

BILLING PERIOD DAYS
9/22/17 - 10/24/17 32

RATE SCHEDULE

A-2 and A-2(i) Primary Electric - Rate B TOU - KVAR Metered Service


NEXT SCHEDULED READ DATE
11/22/17

METER NUMBER
APMVL00222-000263 SERVES
56 LOW PEAK KVARH

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	1.51				80		120.8 kW
Low Peak kW	1.51				80		120.8 kW
Base kW	1.47				80		117.6 kW
High Peak kWh	477		380		80		7760 kWh
Low Peak kWh	766		616		80		12000 kWh
Base kWh	2741		2183		80		44640 kWh
High Peak kVarh	431		340		80		7280 kVarh
Low Peak kVarh	648		519		80		10320 kVarh
Base kVarh	2455		1943		80		40960 kVarh

Service Charge							28.00
Facilities Charge			141.6 kW x \$5.36/kW				758.98
ESA			141.6 kW x \$0.46/kW				65.14
RCA			141.6 kW x \$0.96/kW				135.94
IRCA			141.6 kW x \$0.99/kW				140.18
IRCA based on kWh			64,400 kWh x \$0.0003/kWh				19.32
High Peak High Season Demand - 8 days			120.8 kW x \$10.00/kW				302.00
High Peak Low Season Demand - 24 days			120.8 kW x \$4.75/kW				430.35
High Peak High Season Energy - 8 days			1,940 kWh x \$0.05866/kWh				113.80
High Peak Low Season Energy - 24 days			5,820 kWh x \$0.05232/kWh				304.50
High Peak ECA			7,760 kWh x \$0.0569/kWh				441.54
High Peak VEA - 8 days			1,940 kWh x \$-0.00779/kWh				-15.11
High Peak VEA - 24 days			5,820 kWh x \$-0.00401/kWh				-23.34
High Peak CRPSEA - 8 days			1,940 kWh x \$0.00436/kWh				8.46
High Peak CRPSEA - 24 days			5,820 kWh x \$0.00443/kWh				25.78
High Peak VRPSEA - 8 days			1,940 kWh x \$0.01183/kWh				22.95
High Peak VRPSEA - 24 days			5,820 kWh x \$0.01288/kWh				74.96
High Peak Subtotal (7,760 kWh x \$0.21725/kWh)							\$1,685.89
Low Peak High Season Demand - 8 days			120.8 kW x \$3.75/kW				113.25
Low Peak Low Season Demand - 24 days			120.8 kW x \$0.00/kW				0.00
Low Peak High Season Energy - 8 days			3,000 kWh x \$0.05139/kWh				154.17
Low Peak Low Season Energy - 24 days			9,000 kWh x \$0.05232/kWh				470.88
Low Peak ECA			12,000 kWh x \$0.0569/kWh				682.80
Low Peak VEA - 8 days			3,000 kWh x \$-0.00779/kWh				-23.37
Low Peak VEA - 24 days			9,000 kWh x \$-0.00401/kWh				-36.09
Low Peak CRPSEA - 8 days			3,000 kWh x \$0.00436/kWh				13.08

(Continued on next page)

 **Los Angeles Department of Water & Power**
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

(Continued from previous page)

Low Peak CRPSEA - 24 days	9,000 kWh x \$0.00443/kWh	39.87
Low Peak VRPSEA - 8 days	3,000 kWh x \$0.01183/kWh	35.49
Low Peak VRPSEA - 24 days	9,000 kWh x \$0.01288/kWh	115.92
Low Peak Subtotal (12,000 kWh x \$0.1305/kWh)		\$1,566.00

Base High Season Demand - 8 days	117.6 kW x \$0.00/kW	0.00
Base Low Season Demand - 24 days	117.6 kW x \$0.00/kW	0.00
Base High Season Energy - 8 days	11,160 kWh x \$0.03066/kWh	342.17
Base Low Season Energy - 24 days	33,480 kWh x \$0.03439/kWh	1,151.38
Base ECA	44,640 kWh x \$0.0569/kWh	2,540.02
Base VEA - 8 days	11,160 kWh x \$-0.00779/kWh	-86.94
Base VEA - 24 days	33,480 kWh x \$-0.00401/kWh	-134.25
Base CRPSEA - 8 days	11,160 kWh x \$0.00436/kWh	48.66
Base CRPSEA - 24 days	33,480 kWh x \$0.00443/kWh	148.32
Base VRPSEA - 8 days	11,160 kWh x \$0.01183/kWh	132.02
Base VRPSEA - 24 days	33,480 kWh x \$0.01288/kWh	431.22

Base Subtotal (44,640 kWh x \$0.10243/kWh) \$4,572.60

Subtotal Electric Charges \$8,972.05

City of Los Angeles Utility Tax	\$8,972.05 x 12.5%	1,121.51
State Energy Surcharge	64,400 kWh x \$0.00029/kWh	18.68

Total Electric Charges \$ 10,112.24

Green Power for a Green LA—LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.

CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters


Account Summary

Previous Account Balance	\$ 1,456.49
Payment Received 10/12/17	-1,456.49
New Charges	+ 1,353.52

Total Amount Due \$ 1,353.52

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges				
 800-499-8840	Electric Charges	9/22/17 - 10/24/17	8,093 kWh	\$1,353.52
	Total LADWP Charges			\$ 1,353.52

Total New Charges \$ 1,353.52



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD **DAYS**
9/22/17 - 10/24/17 32

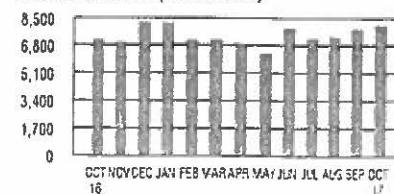
RATE SCHEDULE
A-1 and A-1[] Small General Electric - Rate A
Standard Service

NEXT SCHEDULED READ DATE
11/22/17

METER NUMBER
M00009-00977696

SA #: 4939100550

USAGE HISTORY (Total kWh)



	Prev Yr	Oct 17
Total kWh used	7,170	8,093
Average daily kWh	231	253
Days in billing period	31	32
Your average daily cost of electricity		\$42.30
Highest Demand in last 12 months:		19.02 kW

DESCRIPTION	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
Demand kW	17.01				17.01 kW
Energy kWh	12530		4437		8093 kWh
Service Charge					7.00
Facilities Charge			19.02 kW x \$5.36/kW		101.95
ESA			19.02 kW x \$0.46/kW		8.75
RCA			19.02 kW x \$0.96/kW		18.26
IRCA			19.02 kW x \$0.99/kW		18.83
IRCA based on KWH			8,093 kWh x \$0.0003/kWh		2.43
Energy Charge Low Season - 24 days			6,069.75 kWh x \$0.05364/kWh		325.58
Energy Charge High Season - 8 days			2,023.25 kWh x \$0.07909/kWh		160.02
ECA			8,093 kWh x \$0.0569/kWh		460.49
VEA - 8 days			2,023.25 kWh x \$-0.00779/kWh		-15.76
VEA - 24 days			6,069.75 kWh x \$-0.00401/kWh		-24.34
CRPSEA - 8 days			2,023.25 kWh x \$0.00436/kWh		8.82
CRPSEA - 24 days			6,069.75 kWh x \$0.00443/kWh		26.89
VRPSEA - 8 days			2,023.25 kWh x \$0.01183/kWh		23.94
VRPSEA - 24 days			6,069.75 kWh x \$0.01288/kWh		78.18
Subtotal Electric Charges					\$1,201.04
City of Los Angeles Utility Tax			\$1,201.04 x 12.5%		150.13
State Energy Surcharge			8,093 kWh x \$0.00029/kWh		2.35

Total Electric Charges \$ 1,353.52

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com.

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.





www.ladwp.com

CUSTOMER SERVICE -- 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Account Summary


Previous Account Balance	\$ 241.50
Payment Received 10/12/17	-241.50
New Charges	+ 241.50

Thank you

Total Amount Due \$ 241.50

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges	
 800-499-8840	Area Lighting Charges \$241.50 Total LADWP Charges \$ 241.50

Total New Charges \$ 241.50



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

Electric Subsidy Adjustment – a charge, based on usage, to help cover costs of special customer subsidies including senior, disabled and low income

Energy Cost Adjustment – an adjustment that reflects the variations in what LADWP pays for the energy they deliver to customers.

kWh – (kilowatt-hours) the units in which electric meters measure usage. 1 kWh equals 1000 watts of electricity supplied for one hour.

Reliability Cost Adjustment – an amount reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructures.

Service Charge – a charge for non-measured services provided (meter reading, billing, postage, etc.)

Area Lighting Charges

SA #: 3223910222

BILLING PERIOD

9/25/17 - 10/25/17

DAYS

30

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light

OAL DH Metal Halide 250W

Number

1 lamp

Start Date

9/26/17

End Date

10/25/17

BILLING PERIOD

9/26/17 - 9/30/17

DAYS

5

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 250W - 5 days

1 lamp(s) x per month

3.04

Area Lighting Charges 9/26/17 - 9/30/17 (5 Days)

\$3.04

BILLING PERIOD

10/1/17 - 10/25/17

DAYS

25

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 250W - 25 days

1 lamp(s) x per month

15.21

Area Lighting Charges 10/1/17 - 10/25/17 (25 Days)

\$15.21

Total Area Lighting Charges \$ 18.25

Area Lighting Charges

SA #: 3223910312

BILLING PERIOD

9/25/17 - 10/25/17

DAYS

30

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

Type of Light

OAL DH Metal Halide 1000W

Number

3 lamps

Start Date

9/26/17

End Date

10/25/17

BILLING PERIOD

9/26/17 - 9/30/17

DAYS

5

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 1000W - 5 days

3 lamp(s) x per month

18.13

Area Lighting Charges 9/26/17 - 9/30/17 (5 Days)

\$18.13

BILLING PERIOD

10/1/17 - 10/25/17

DAYS

25

RATE SCHEDULE

Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 1000W - 25 days

3 lamp(s) x per month

90.62

Area Lighting Charges 10/1/17 - 10/25/17 (25 Days)

\$90.62

Total Area Lighting Charges \$ 108.75

Area Lighting Charges

SA # : 3223910708

BILLING PERIOD 9/25/17 - 10/25/17
DAYS 30

RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	2 lamps	9/26/17	10/25/17

BILLING PERIOD 9/26/17 - 9/30/17
DAYS 5
RATE SCHEDULE Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 1000W - 5 days	2 lamp(s) x per month	\$36.25/lamp	12.08
------------------------------------	-----------------------	--------------	-------

Area Lighting Charges 9/26/17 - 9/30/17 (5 Days) \$12.08

BILLING PERIOD 10/1/17 - 10/25/17
DAYS 25
RATE SCHEDULE Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 1000W - 25 days	2 lamp(s) x per month	\$36.25/lamp	60.42
-------------------------------------	-----------------------	--------------	-------

Area Lighting Charges 10/1/17 - 10/25/17 (25 Days) \$60.42

Total Area Lighting Charges \$ 72.50

Area Lighting Charges

SA # : 3223910840

BILLING PERIOD 9/25/17 - 10/25/17
DAYS 30

RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 400W	2 lamps	9/26/17	10/25/17

BILLING PERIOD 9/26/17 - 9/30/17
DAYS 5
RATE SCHEDULE Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 400W - 5 days	2 lamp(s) x per month	\$21.00/lamp	7.00
-----------------------------------	-----------------------	--------------	------

Area Lighting Charges 9/26/17 - 9/30/17 (5 Days) \$7.00

BILLING PERIOD 10/1/17 - 10/25/17
DAYS 25
RATE SCHEDULE Outdoor Area Lighting Service and OAL[i]

OAL DH Metal Halide 400W - 25 days	2 lamp(s) x per month	\$21.00/lamp	35.00
------------------------------------	-----------------------	--------------	-------

Area Lighting Charges 10/1/17 - 10/25/17 (25 Days) \$35.00

Total Area Lighting Charges \$ 42.00





CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 451.29
Payment Received 10/12/17	Thank you	-451.29
New Charges		+ 494.96
Total Amount Due		\$ 494.96

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges



800-499-8840

Water Charges 9/22/17 - 10/24/17 68 HCF \$376.79

Total LADWP Charges \$ 376.79

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges



800-773-2489

Sewer Charges 9/22/17 - 10/24/17 \$118.17

Total Sanitation Charges \$ 118.17

Total New Charges \$ 494.96

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD DAYS
9/22/17 - 10/24/17 32

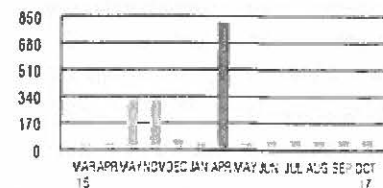
RATE SCHEDULE
Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE
11/22/17

SERVES
SM DIAL COM'L BLDG

SA #: 5939100574

USAGE HISTORY (Total HCF)



Total Usage* Tier 1 Tier 2
*Tier usage detail unavailable due to rate changes in effect

	Prev Yr	Oct 17
Total HCF used	806	68
Average daily gallons	1328	1590
Days in billing period	454	32
Your average daily cost of water		\$11.77
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	DESCRIPTION	CURRENT READ	PREVIOUS READ	TOTAL USED
96120718	SMALL	1164	1096	68 HCF
96120718	LARGE	0	0	0 HCF

Tier 1 Water 68 HCF x \$5.54103/HCF 376.79

Subtotal Water Charges \$376.79

Total Water Charges \$ 376.79

Your Water Usage by Tier



Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water

January - June 2018 Biannual Notice of Change In

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective January 1, 2018. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

enero - junio 2018 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarte del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de enero, 2018. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación. una reducción, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jul - Dec 2017 jul - dic 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jan - Jun 2018 ene - jun 2018
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.121	\$ 0.265	\$ 1.386
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.751	\$ 0.790	\$ 3.541
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 4.261	(\$ 0.346)	\$ 3.915
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 4.360	(\$ 0.102)	\$ 4.258
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.270	(\$ 0.127)	\$ 1.143
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.273	(\$ 0.084)	\$ 0.189
Water Infrastructure	Infraestructura de Agua	\$ 0.472	\$ 0.000	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.611	\$ 0.846
Schedule B	Calendario B	\$ 0.339	\$ 0.603	\$ 0.942
Schedule Other	Calendario Otro	\$ 0.105	(\$ 0.165)	(\$ 0.060)
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.120	(\$ 0.017)	\$ 0.103
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	(\$ 0.116)	\$ 0.065

For the year beginning January 1, 2018 and ending December 31, 2018, Outside City Surcharge will be \$0.000, remaining static from the January 2017 - December 2017 surcharge of \$0.000.

Para el año empezando el 1 de enero de 2018 y terminando el 31 de diciembre, el Recargo Fuera de la Ciudad será \$0.000, y permanecerá estático desde enero 2017 a diciembre 2017.



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law.

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

Sewer Charges

SA #: 5939100573

BILLING PERIOD

9/22/17 - 10/24/17

DAYS

32

SEWER RATE SCHEDULE

Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge*	24.48000 HCF x \$4.80/HCF	117.50
Sewer Service Low Income Surcharge*		0.67

Total Sewer Charges \$ 118.17

*Your Sewer Service Charge is calculated on 36% of your water consumption.



BILL DATE
Oct 25, 2017
ACCOUNT NUMBER
693 910 0000

DATE DUE
Nov 13, 2017
AMOUNT DUE
\$ 5,598.84

www.ladwp.com

CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 6,207.63
Payment Received 10/12/17	Thank you	-6,207.63
New Charges		+ 5,598.84

Total Amount Due \$ 5,598.84

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges



800-499-8840

Electric Charges 9/22/17 - 10/24/17 32,640 kWh \$5,598.84

Total LADWP Charges \$ 5,598.84

Total New Charges \$ 5,598.84



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 6939100542

BILLING PERIOD
9/22/17 - 10/24/17
DAYS
32

RATE SCHEDULE

A-2 and A-2[j] Primary Electric - Rate B TOU -
KVAR Metered Service


NEXT SCHEDULED READ DATE
11/22/17

METER NUMBER
APMV00226-0000842
6
SERVES
BASE KVARH

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	0.53				160		84.8 kW
Low Peak kW	0.44				160		70.4 kW
Base kW	0.43				160		68.8 kW
High Peak kWh	2376		2346		160		4800 kWh
Low Peak kWh	3377		3339		160		6080 kWh
Base kWh	11896		11760		160		21760 kWh
High Peak kVarh	1885		1862		160		3680 kVarh
Low Peak kVarh	2758		2726		160		5120 kVarh
Base kVarh	10174		10053		160		19360 kVarh

Service Charge							28.00
Facilities Charge			102.4 kW x \$5.36/kW				548.86
ESA			102.4 kW x \$0.46/kW				47.10
RCA			102.4 kW x \$0.96/kW				98.30
IRCA			102.4 kW x \$0.99/kW				101.38
IRCA based on KWH			32,640 kWh x \$0.0003/kWh				9.79
High Peak High Season Demand - 8 days			84.8 kW x \$10.00/kW				212.00
High Peak Low Season Demand - 24 days			84.8 kW x \$4.75/kW				302.10
High Peak High Season Energy - 8 days			1,200 kWh x \$0.05866/kWh				70.39
High Peak Low Season Energy - 24 days			3,600 kWh x \$0.05232/kWh				188.35
High Peak ECA			4,800 kWh x \$0.0569/kWh				273.12
High Peak VEA - 8 days			1,200 kWh x \$-0.00779/kWh				-9.35
High Peak VEA - 24 days			3,600 kWh x \$-0.00401/kWh				-14.44
High Peak CRPSEA - 8 days			1,200 kWh x \$0.00436/kWh				5.23
High Peak CRPSEA - 24 days			3,600 kWh x \$0.00443/kWh				15.95
High Peak VRPSEA - 8 days			1,200 kWh x \$0.01183/kWh				14.20
High Peak VRPSEA - 24 days			3,600 kWh x \$0.01288/kWh				46.37
High Peak Subtotal (4,800 kWh x \$0.22998/kWh)							\$1,103.92
Low Peak High Season Demand - 8 days			70.4 kW x \$3.75/kW				66.00
Low Peak Low Season Demand - 24 days			70.4 kW x \$0.00/kW				0.00
Low Peak High Season Energy - 8 days			1,520 kWh x \$0.05139/kWh				78.11
Low Peak Low Season Energy - 24 days			4,560 kWh x \$0.05232/kWh				238.58
Low Peak ECA			6,080 kWh x \$0.0569/kWh				345.95
Low Peak VEA - 8 days			1,520 kWh x \$-0.00779/kWh				-11.84
Low Peak VEA - 24 days			4,560 kWh x \$-0.00401/kWh				-18.29
Low Peak CRPSEA - 8 days			1,520 kWh x \$0.00436/kWh				6.63

(Continued on next page)

 Los Angeles
Department of
Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments

(Continued from previous page)

Low Peak CRPSEA - 24 days	4,560 kWh x \$0.00443/kWh	20.20
Low Peak VRPSEA - 8 days	1,520 kWh x \$0.01183/kWh	17.98
Low Peak VRPSEA - 24 days	4,560 kWh x \$0.01288/kWh	58.73
Low Peak Subtotal (6,080 kWh x \$0.13192/kWh)		\$802.05

Base High Season Demand - 8 days	68.8 kW x \$0.00/kW	0.00
Base Low Season Demand - 24 days	68.8 kW x \$0.00/kW	0.00
Base High Season Energy - 8 days	5,440 kWh x \$0.03066/kWh	166.79
Base Low Season Energy - 24 days	16,320 kWh x \$0.03439/kWh	561.24
Base ECA	21,760 kWh x \$0.0569/kWh	1,238.14
Base VEA - 8 days	5,440 kWh x \$-0.00779/kWh	-42.38
Base VEA - 24 days	16,320 kWh x \$-0.00401/kWh	-65.44
Base CRPSEA - 8 days	5,440 kWh x \$0.00436/kWh	23.72
Base CRPSEA - 24 days	16,320 kWh x \$0.00443/kWh	72.30
Base VRPSEA - 8 days	5,440 kWh x \$0.01183/kWh	64.36
Base VRPSEA - 24 days	16,320 kWh x \$0.01288/kWh	210.20
Base Subtotal (21,760 kWh x \$0.10243/kWh)		\$2,228.93

Subtotal Electric Charges		\$4,968.33
City of Los Angeles Utility Tax	\$4,968.33 x 12.5%	621.04
State Energy Surcharge	32,640 kWh x \$0.00029/kWh	9.47

Total Electric Charges \$ 5,598.84

Green Power for a Green LA--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com.

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE -- 7:00 am - 6:00 pm

1-800-499-8840

RANCHO COLD STORAGE INC, 668 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill**AUTOMATIC PAYMENT**

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay

**ONLINE**

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount

**BY PHONE**

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)

**BY MAIL**

Place your payment stub and your check or money order in the envelope provided with the bill

**IN PERSON**

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 3,829.98
Payment Received 10/12/17	Thank you	-3,829.98
New Charges		+ 4,184.64

Total Amount Due \$ 4,184.64**Summary of New Charges**

Details on following pages.

Los Angeles Department of Water and Power Charges			
 800-499-8840	Water Charges	9/22/17 - 10/24/17 437 HCF	\$2,729.02
	Total LADWP Charges		\$ 2,729.02

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges			
 800-773-2489	Sewer Charges	9/22/17 - 10/24/17	\$1,455.62
	Total Sanitation Charges		\$ 1,455.62

Total New Charges \$ 4,184.64

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD DAYS
9/22/17 - 10/24/17 32

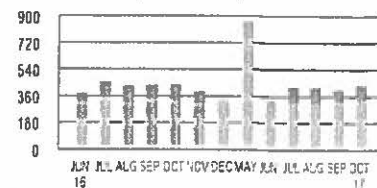
RATE SCHEDULE
Water Schedule C - Comm, Ind, Govt and
Temp Service

NEXT SCHEDULED READ DATE
11/22/17

SERVES
668--70

SA #: 7939100928

USAGE HISTORY (Total HCF)



Tier 1 Tier 2

	Prev Yr	Oct 17
Total HCF used	438	437
Average daily gallons	10569	10215
Days in billing period	31	32
Your average daily cost of water		\$85.28
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	DESCRIPTION	CURRENT READ	PREVIOUS READ	TOTAL USED
96118402	SMALL	1459	1296	163 HCF
96118402	LARGE	22585	22311	274 HCF

Tier 1 Water	338.76008 HCF x \$5.54103/HCF	1,877.08
Tier 2 Water	98.23992 HCF x \$8.67203/HCF	851.94

Subtotal Water Charges \$2,729.02

Total Water Charges \$ 2,729.02

Your Water Usage by Tier

Tier 1 Water Allotment \$5.54103/HCF	Tier 2 \$8.67203/HCF
338.76 HCF	More than 338.76 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water

January - June 2018 Biannual Notice of Change In

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective January 1, 2018. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

enero - junio 2018 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarte del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1° de enero, 2018. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación. una reducción, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jul - Dec 2017 jul - dic 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jan - Jun 2018 ene - jun 2018
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.121	\$ 0.265	\$ 1.386
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.751	\$ 0.790	\$ 3.541
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 4.261	(\$ 0.346)	\$ 3.915
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 4.360	(\$ 0.102)	\$ 4.258
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.270	(\$ 0.127)	\$ 1.143
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.273	(\$ 0.084)	\$ 0.189
Water Infrastructure	Infraestructura de Agua	\$ 0.472	\$ 0.000	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.611	\$ 0.846
Schedule B	Calendario B	\$ 0.339	\$ 0.603	\$ 0.942
Schedule Other	Calendario Otro	\$ 0.105	(\$ 0.165)	(\$ 0.060)
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.120	(\$ 0.017)	\$ 0.103
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	(\$ 0.116)	\$ 0.065

For the year beginning January 1, 2018 and ending December 31, 2018, Outside City Surcharge will be \$0.000, remaining static from the January 2017 - December 2017 surcharge of \$0.000.

Para el año empezando el 1 de enero de 2018 y terminando el 31 de diciembre, el Recargo Fuera de la Ciudad será \$0.000, y permanecerá estático desde enero 2017 a diciembre 2017.



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

Sewer Charges

SA #: 7939100927

BILLING PERIOD
9/22/17 - 10/24/17

DAYS
32

SEWER RATE SCHEDULE

Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge*	301.53000 HCF x \$4.80/HCF	1,447.34
Sewer Service Low Income Surcharge*		8.28

Total Sewer Charges \$ 1,455.62

*Your Sewer Service Charge is calculated on 69% of your water consumption



8939100000000000000000000000000000

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



WHERE TO PAY YOUR BILL

All LADWP Customer Service Centers below are open Mon-Fri, except holidays, from 9:00 am to 5:00 pm. After hours payment depositories are located at all offices.

BISHOP

Main Office 300 Mandich Street

METROPOLITAN LOS ANGELES

Main Office 111 N. Hope St.
Boyle Heights 919 S. Soto St., #10
Central 4619 S. Central Ave.
Crenshaw-Baldwin Hills 4030 Crenshaw Blvd.
Hollywood 6547-B Sunset Blvd.
(entrance on Schrader Blvd.)
Lincoln Heights 2417 Daly St.
Slauson-Vermont 5928 S. Vermont Ave.
Watts 1686 E. 103rd St.

HARBOR AREA

San Pedro 535 W. 9th St.
Wilmington 931 N. Avalon Blvd

SAN FERNANDO VALLEY

Canoga Park 7229 Winnetka Ave.
Mission Hills 11100 Sepulveda Blvd., #3
Van Nuys 6550 Van Nuys Blvd

WEST LOS ANGELES

West Los Angeles 1394 S. Sepulveda Blvd.



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at
www.ladwp.com/servicecenters


Account Summary

Previous Account Balance		\$ 865.82
Payment Received 11/6/17	Thank you	-865.82
New Charges		+ 831.92


Total Amount Due \$ 831.92

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
	Electric Charges	10/24/17 - 11/22/17 3,560 kWh	\$607.48
	Water Charges	10/24/17 - 11/22/17 11 HCF	\$60.95
	Fire Service Charges	10/25/17 - 11/27/17	\$114.11
	Total LADWP Charges		\$ 782.54

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges			
	Sewer Charges	10/24/17 - 11/22/17	\$49.38
	Total Sanitation Charges		\$ 49.38
	800-773-2489		

Total New Charges \$ 831.92



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD 10/24/17 - 11/22/17
DAYS 29

RATE SCHEDULE

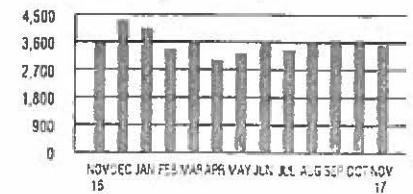
A-1 and A-1[i] Small General Electric - Rate A Standard Service

NEXT SCHEDULED READ DATE
12/26/17

METER NUMBER
M00019-00060271

SA #: 5516710929


USAGE HISTORY (Total kWh)



	Prev Yr	Nov 17
Total kWh used	3,600	3,560
Average daily kWh	120	123
Days in billing period	30	29
Your average daily cost of electricity		\$20.95
Highest Demand in last 12 months:		11.6 kW

DESCRIPTION	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
Demand kW	0.2				40		8 kW
Energy kWh	18576		18487		40		3560 kWh
Service Charge							7.00
Facilities Charge					11.6 kW x \$5.36/kW		62.18
ESA					11.6 kW x \$0.46/kW		5.34
RCA					11.6 kW x \$0.96/kW		11.14
IRCA					11.6 kW x \$0.99/kW		11.48
IRCA based on KWH					3,560 kWh x \$0.0003/kWh		1.07
Energy Charge Low Season					3,560 kWh x \$0.05364/kWh		190.96
ECA					3,560 kWh x \$0.0569/kWh		202.56
VEA					3,560 kWh x \$-0.00401/kWh		-14.28
CRPSEA					3,560 kWh x \$0.00443/kWh		15.77
VRPSEA					3,560 kWh x \$0.01288/kWh		45.85
Subtotal Electric Charges							\$539.07
City of Los Angeles Utility Tax					\$539.07 x 12.5%		67.38
State Energy Surcharge					3,560 kWh x \$0.00029/kWh		1.03
Total Electric Charges							\$ 607.48

Green Power for a Green LA - LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up visit www.ladwp.com/greenpower.

 Los Angeles
Department of
Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. – Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 – Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

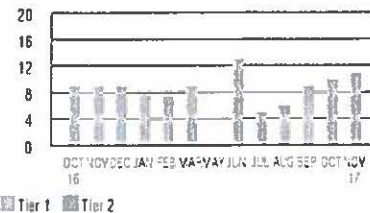
BILLING PERIOD DAYS
10/24/17 - 11/22/17 29

RATE SCHEDULE
Water Schedule C - Comm, Ind, Govt and
Temp Service

NEXT SCHEDULED READ DATE
12/26/17

SA #: 5516710932

USAGE HISTORY (Total HCF)



	Prev Yr	Nov 17
Total HCF used	9	11
Average daily gallons	224	284
Days in billing period	30	29
Your average daily cost of water		\$2.10
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	CURRENT READ	PREVIOUS READ	TOTAL USED
96169603	458	447	11 HCF
Tier 1 Water			11 HCF x \$5.54091/HCF
Subtotal Water Charges			\$60.95

Total Water Charges \$ 60.95

Your Water Usage by Tier

Tier 1 Water Allotment \$5.54091/HCF	Tier 2
11 HCF	More than 11 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water



January - June 2018 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective January 1, 2018. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

enero - junio 2018 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de enero, 2018. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación. una reduccion, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jul - Dec 2017 jul - dic 2017	Increase (Decrease) from Previous Quarter Aumento (Reducl) del Trimestre Previo	Jan - Jun 2018 ene - jun 2018
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.121	\$ 0.265	\$ 1.386
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.751	\$ 0.790	\$ 3.541
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 4.261	(\$ 0.346)	\$ 3.915
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 4.360	(\$ 0.102)	\$ 4.258
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.270	(\$ 0.127)	\$ 1.143
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.273	(\$ 0.084)	\$ 0.189
Water Infrastructure	Infraestructura de Agua	\$ 0.472	\$ 0.000	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.611	\$ 0.846
Schedule B	Calendario B	\$ 0.339	\$ 0.603	\$ 0.942
Schedule Other	Calendario Otro	\$ 0.105	(\$ 0.165)	(\$ 0.060)
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.120	(\$ 0.017)	\$ 0.103
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	(\$ 0.116)	\$ 0.065

For the year beginning January 1, 2018 and ending December 31, 2018, Outside City Surcharge will be \$0.000, remaining static from the January 2017 - December 2017 surcharge of \$0.000.

Para el año empezando el 1 de enero de 2018 y terminando el 31 de diciembre, el Recargo Fuera de la Ciudad será \$0.000, y permanecerá estático desde enero 2017 a diciembre 2017.

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA #: 5516710931

BILLING PERIOD 10/25/17 - 11/27/17 DAYS 33 RATE SCHEDULE Water Schedule E - Private Fire Service
SERVES 6" FIRE SERVICE

METER NUMBER	CURRENT READ	PREVIOUS READ	TOTAL USED
03987680-1032788	0	0	0 HCF
Service Availability Charge			114.11
Subtotal Water Charges			\$114.11

Total Fire Service Charges \$ 114.11

There are no Sewer Service Charges on Fire Service.



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law.

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage

Sewer Charges

SA #: 5516710930

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
10/24/17 - 11/22/17	29	Sewer Service Charge - Multi Dwell and Commercial
Sewer Service Charge*		10.23000 HCF x \$4.80/HCF 49.10
Sewer Service Low Income Surcharge*		0.28

Total Sewer Charges \$ 49.38

*Your Sewer Service Charge is calculated on 93% of your water consumption.

Electric Definitions

Demand Charge - a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge - a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh - (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge - an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor - the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule - rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS - Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge - a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use - Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling 1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at www.ladwp.com/servicecenters

RANCHO COLD STORAGE INC, 668 MESQUIT ST, LOS ANGELES, CA 90021

ATTENTION: This bill includes a credit which represents your settlement from the Jones v. LADWP class action lawsuit. If you have questions about this credit, please call the Settlement Administrator at 844-899-6219 or visit LADWPBillingSettlement.com.

Account Summary

Previous Account Balance		\$ 4,184.64
Payment Received 11/6/17	Thank you	-4,184.64
Settlement Credit (see details on page 3)		-\$0.02
New Charges		+ 3,563.75
Total Amount Due		\$ 3,563.73

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges



Water Charges	10/24/17 - 11/22/17	376 HCF	\$2,311.32
Total LADWP Charges			\$ 2,311.32

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges



Sewer Charges	10/24/17 - 11/22/17	\$1,252.43
Total Sanitation Charges		\$ 1,252.43

Total New Charges \$ 3,563.75

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.

Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Settlement Credit

CORRECTION DESCRIPTION	NET CREDIT
Corrections Due To Overbilled	-\$0.02
Total Credit	-\$0.02



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD DAYS
10/24/17 - 11/22/17 29

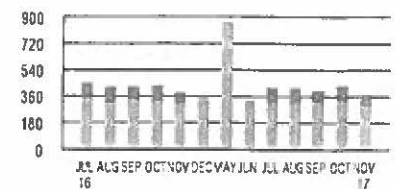
RATE SCHEDULE
Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE
12/26/17

SERVES
668--70

SA #: 7939100928

USAGE HISTORY (Total HCF)



■ Tier 1 ■ Tier 2

	Prev Yr	Nov 17
Total HCF used	391	376
Average daily gallons	9749	9698
Days in billing period	30	29
Your average daily cost of water		\$79.70
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	DESCRIPTION	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
96118402	SMALL	1623		1459		164 HCF
96118402	LARGE	22797		22585		212 HCF

Tier 1 Water 303 21124 HCF x \$5.54105/HCF 1,680.11

Tier 2 Water 72.78876 HCF x \$8.67181/HCF 631.21

Subtotal Water Charges \$2,311.32

Total Water Charges \$ 2,311.32

Your Water Usage by Tier

Tier 1 Water Allotment \$5.54105/HCF	Tier 2 \$8.67181/HCF
303.21 HCF	More than 303.21 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water

January - June 2018 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective January 1, 2018. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

enero - junio 2018 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de enero, 2018. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación. una reduccion, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jul - Dec 2017 jul - dic 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jan - Jun 2018 ene - jun 2018
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.121	\$ 0.265	\$ 1.386
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.751	\$ 0.790	\$ 3.541
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 4.261	(\$ 0.366)	\$ 3.915
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 4.360	(\$ 0.102)	\$ 4.258
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.270	(\$ 0.127)	\$ 1.143
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.273	(\$ 0.084)	\$ 0.189
Water Infrastructure	Infraestructura de Agua	\$ 0.472	\$ 0.000	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.611	\$ 0.846
Schedule B	Calendario B	\$ 0.339	\$ 0.603	\$ 0.942
Schedule Other	Calendario Otro	\$ 0.105	(\$ 0.165)	(\$ 0.060)
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.120	(\$ 0.017)	\$ 0.103
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	(\$ 0.116)	\$ 0.065

For the year beginning January 1, 2018 and ending December 31, 2018, Outside City Surcharge will be \$0.000, remaining static from the January 2017 - December 2017 surcharge of \$0.000.

Para el año empezando el 1 de enero de 2018 y terminando el 31 de diciembre, el Recargo Fuera de la Ciudad será \$0.000, y permanecerá estático desde enero 2017 a diciembre 2017.



www.lacitysan.org - 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law.

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage

Sewer Charges

SA #: 7939100927

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
10/24/17 - 11/22/17	29	Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge*	259.44000 HCF x \$4.80/HCF	1,245.31
Sewer Service Low Income Surcharge*		7.12

Total Sewer Charges \$ 1,252.43

*Your Sewer Service Charge is calculated on 69% of your water consumption



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters


Account Summary

Previous Account Balance		\$ 5,598.84
Payment Received 11/6/17	Thank you	-5,598.84
New Charges		+ 4,930.00

Total Amount Due \$ 4,930.00

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
 800-499-8840	Electric Charges	10/24/17 - 11/22/17 28,800 kWh	\$4,930.00
	Total LADWP Charges		\$ 4,930.00

Total New Charges \$ 4,930.00



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 6939100542

BILLING PERIOD DAYS
10/24/17 - 11/22/17 29

RATE SCHEDULE

A-2 and A-2[] Primary Electric - Rate B TOU - KVAR Metered Service

NEXT SCHEDULED READ DATE
12/26/17


METER NUMBER

APMV00226-0000842 SERVES
6 BASE KVARH

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	0.46				160		73.6 kW
Low Peak kW	0.39				160		62.4 kW
Base kW	0.39				160		62.4 kW
High Peak kWh	2403		2376		160		4320 kWh
Low Peak kWh	3413		3377		160		5760 kWh
Base kWh	12013		11896		160		18720 kWh
High Peak kVarh	1905		1885		160		3200 kVarh
Low Peak kVarh	2786		2758		160		4480 kVarh
Base kVarh	10279		10174		160		16800 kVarh

Service Charge		28.00
Facilities Charge	102.4 kW x \$5.36/kW	548.86
ESA	102.4 kW x \$0.46/kW	47.10
RCA	102.4 kW x \$0.96/kW	98.30
IRCA	102.4 kW x \$0.99/kW	101.38
IRCA based on KWH	28,800 KWH x \$0.0003/kWh	8.64
High Peak Low Season Demand	73.6 kW x \$4.75/kW	349.60
High Peak Low Season Energy	4,320 kWh x \$0.05232/kWh	226.02
High Peak ECA	4,320 kWh x \$0.0569/kWh	245.81
High Peak VEA	4,320 kWh x \$-0.00401/kWh	-17.32
High Peak CRPSEA	4,320 kWh x \$0.00443/kWh	19.14
High Peak VRPSEA	4,320 kWh x \$0.01288/kWh	55.64
High Peak Subtotal (4,320 kWh x \$0.20345/kWh)		\$878.89
Low Peak Low Season Demand	62.4 kW x \$0.00/kW	0.00
Low Peak Low Season Energy	5,760 kWh x \$0.05232/kWh	301.36
Low Peak ECA	5,760 kWh x \$0.0569/kWh	327.74
Low Peak VEA	5,760 kWh x \$-0.00401/kWh	-23.10
Low Peak CRPSEA	5,760 kWh x \$0.00443/kWh	25.52
Low Peak VRPSEA	5,760 kWh x \$0.01288/kWh	74.19
Low Peak Subtotal (5,760 kWh x \$0.12252/kWh)		\$705.71
Base Low Season Demand	62.4 kW x \$0.00/kW	0.00
Base Low Season Energy	18,720 kWh x \$0.03439/kWh	643.78
Base ECA	18,720 kWh x \$0.0569/kWh	1,065.17
Base VEA	18,720 kWh x \$-0.00401/kWh	-75.07
Base CRPSEA	18,720 kWh x \$0.00443/kWh	82.93
Base VRPSEA	18,720 kWh x \$0.01288/kWh	241.11

(Continued on next page)

 Los Angeles
Department of
Water & Power
www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

(Continued from previous page)

Base Subtotal (18,720 kWh x \$0.10459/kWh)		\$1,957.92
Subtotal Electric Charges		\$4,374.80
City of Los Angeles Utility Tax	\$4,374.80 x 12.5%	546.85
State Energy Surcharge	28,800 kWh x \$0.00029/kWh	8.35
Total Electric Charges		\$ 4,930.00

DEFINITIONS

CRPSEA — (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA — (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA — (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA — (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh — (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA — (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA — (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA — (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

Green Power for a Green LA—LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



Electric Definitions

Demand Charge — a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge — a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh — (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge — an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor — the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule — rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com.

RPS — Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge — a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use — Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.


 CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill**AUTOMATIC PAYMENT**
 Automatically pay from your
checking or savings by logging in at

www.ladwp.com/combillpay

**ONLINE**
 Pay from your checking or savings
any time by logging in at

www.ladwp.com/myaccount

**BY PHONE**
 Pay from your checking or savings
any time by calling

1-877-MYPAYDWP (1-877-697-2939)

**BY MAIL**
 Place your payment stub and your
check or money order in the
envelope provided with the bill.
**IN PERSON**
 Pay at any Customer Service Center.
Locations are listed on the back of

 your payment stub and at
www.ladwp.com/servicecenters
Account Summary

Previous Account Balance		\$ 494.96
Payment Received 11/6/17	Thank you	-494.96
New Charges		+ 414.90

Total Amount Due \$ 414.90**Summary of New Charges***Details on following pages.***Los Angeles Department of Water and Power Charges**

800-499-8840

Water Charges 10/24/17 - 11/22/17 57 HCF \$315.84

Total LADWP Charges \$ 315.84
 LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in
the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.
City of Los Angeles Bureau of Sanitation Charges

800-773-2489

Sewer Charges 10/24/17 - 11/22/17 \$99.06

Total Sanitation Charges \$ 99.06**Total New Charges \$ 414.90**

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD DAYS
10/24/17 - 11/22/17 29

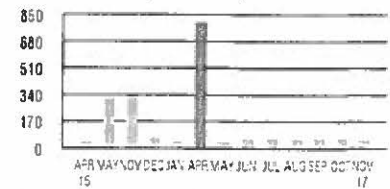
RATE SCHEDULE
Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE
12/26/17

SERVES
SM DIAL COM'L BLDG

SA # : 5939100574

USAGE HISTORY (Total HCF)



■ Total Usage* ■ Tier 1 ■ Tier 2
*Tier usage detail unavailable due to rate changes in effect

	Prev Yr	Nov 17
Total HCF used	806	57
Average daily gallons	1328	1470
Days in billing period	454	29
Your average daily cost of water		\$10.89
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	DESCRIPTION	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
96120718	SMALL	1221		1164		57 HCF
96120718	LARGE	0		0		0 HCF

Tier 1 Water	57 HCF x \$5.54105/HCF	315.84
Subtotal Water Charges		\$315.84

Total Water Charges \$ 315.84

Your Water Usage by Tier

Tier 1 Water Allotment \$5.54105/HCF	Tier 2
57 HCF	More than 57 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water

January - June 2018 Biannual Notice of Change in

LADWP WATER RATES

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective January 1, 2018. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used.
One HCF equals 748 gallons.

enero - junio 2018 Aviso bianual de cambio a las

TARIFAS DE AGUA DE LADWP

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1° de enero, 2018. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación, una reducción, como demostrado debajo. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jul - Dec 2017 jul - dic 2017	Increase (Decrease) from Previous Quarter Aumento (Reducir) del Trimestre Previo	Jan - Jun 2018 ene - jun 2018
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.121	\$ 0.265	\$ 1.386
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 2.751	\$ 0.790	\$ 3.541
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 4.261	(\$ 0.366)	\$ 3.915
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 4.360	(\$ 0.102)	\$ 4.258
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.270	(\$ 0.127)	\$ 1.143
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.273	(\$ 0.084)	\$ 0.189
Water Infrastructure	Infraestructura de Agua	\$ 0.472	\$ 0.000	\$ 0.472
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básico de Ingresos			
Schedule A	Calendario A	\$ 0.235	\$ 0.611	\$ 0.846
Schedule B	Calendario B	\$ 0.339	\$ 0.603	\$ 0.942
Schedule Other	Calendario Otro	\$ 0.105	(\$ 0.165)	(\$ 0.060)
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.120	(\$ 0.017)	\$ 0.103
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.181	(\$ 0.116)	\$ 0.065

For the year beginning January 1, 2018 and ending December 31, 2018, Outside City Surcharge will be \$0.000, remaining static from the January 2017 - December 2017 surcharge of \$0.000.

Para el año empezando el 1 de enero de 2018 y terminando el 31 de diciembre, el Recargo Fuera de la Ciudad será \$0.000, y permanecerá estático desde enero 2017 a diciembre 2017.



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law.

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

Sewer Charges

SA #: 5939100573

BILLING PERIOD	DAYS	SEWER RATE SCHEDULE
10/24/17 - 11/22/17	29	Sewer Service Charge - Multi Dwell and Commercial

Sewer Service Charge*	20.52000 HCF x \$4.80/HCF	98.50
Sewer Service Low Income Surcharge*		0.56

Total Sewer Charges \$ 99.06

*Your Sewer Service Charge is calculated on 36% of your water consumption.


 CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill**AUTOMATIC PAYMENT**
 Automatically pay from your
checking or savings by logging in at

www.ladwp.com/combillpay

**ONLINE**
 Pay from your checking or savings
any time by logging in at

www.ladwp.com/myaccount

**BY PHONE**
 Pay from your checking or savings
any time by calling

1-877-MYPAYDWP (1-877-697-2939)

**BY MAIL**
 Place your payment stub and your
check or money order in the
envelope provided with the bill.
**IN PERSON**
 Pay at any Customer Service Center.
Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 1,353.52
Payment Received 11/6/17	Thank you	-1,353.52
New Charges		+ 1,167.22
Total Amount Due		\$ 1,167.22

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
 800-499-8840	Electric Charges	10/24/17 - 11/22/17 7,096 kWh	\$1,167.22
	Total LADWP Charges		\$ 1,167.22

Total New Charges \$ 1,167.22

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407

Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD DAYS
10/24/17 - 11/22/17 29

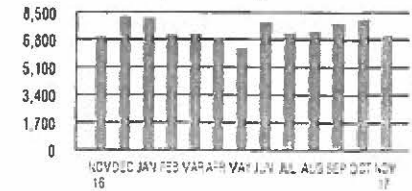
RATE SCHEDULE
A-1 and A-1 [i] Small General Electric - Rate A Standard Service

NEXT SCHEDULED READ DATE
12/26/17

METER NUMBER
M00009-00977696

SA #: 4939100550

USAGE HISTORY (Total kWh)



	Prev Yr	Nov 17
Total kWh used	7,015	7,096
Average daily kWh	234	245
Days in billing period	30	29
Your average daily cost of electricity		\$40.25
Highest Demand in last 12 months:		19.02 kW

DESCRIPTION	CURRENT READ	PREVIOUS READ	TOTAL USED
Demand kW	17.21		17.21 kW
Energy kWh	19626	12530	7096 kWh
Service Charge			7.00
Facilities Charge		19.02 kW x \$5.36/kW	101.95
ESA		19.02 kW x \$0.46/kW	8.75
RCA		19.02 kW x \$0.96/kW	18.26
IRCA		19.02 kW x \$0.99/kW	18.83
IRCA based on KWH		7,096 kWh x \$0.0003/kWh	2.13
Energy Charge Low Season		7,096 kWh x \$0.05364/kWh	380.63
ECA		7,096 kWh x \$0.0569/kWh	403.76
VEA		7,096 kWh x \$-0.00401/kWh	-28.45
CRPSEA		7,096 kWh x \$0.00443/kWh	31.44
VRPSEA		7,096 kWh x \$0.01288/kWh	91.40
Subtotal Electric Charges			\$1,035.70
City of Los Angeles Utility Tax		\$1,035.70 x 12.5%	129.46
State Energy Surcharge		7,096 kWh x \$0.00029/kWh	2.06
Total Electric Charges			\$ 1,167.22

Green Power for a Green LA - LADWP's Green Power program replaces electricity from polluting power plants with energy generated by renewable resources. For more info and sign up, visit www.ladwp.com/greenpower

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.





CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 685 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of

your payment stub and at www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 10,112.24
Payment Received 11/6/17	Thank you	-10,112.24
New Charges		+ 8,948.17
Total Amount Due		\$ 8,948.17

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
 800-499-8840	Electric Charges	10/24/17 - 11/22/17 56,800 kWh	\$8,948.17
	Total LADWP Charges		\$ 8,948.17

Total New Charges \$ 8,948.17



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808


Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

SA #: 4516710848

BILLING PERIOD DAYS
10/24/17 - 11/22/17 29

RATE SCHEDULE

A-2 and A-2[1] Primary Electric - Rate B TOU - KVAR Metered Service

NEXT SCHEDULED READ DATE
12/26/17

METER NUMBER

APMVL00222-000263 SERVES
56 LOW PEAK KVARH

PERIOD	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	1.4				80		112 kW
Low Peak kW	1.48				80		118.4 kW
Base kW	1.37				80		109.6 kW
High Peak kWh	565		477		80		7040 kWh
Low Peak kWh	902		766		80		10880 kWh
Base kWh	3227		2741		80		38880 kWh
High Peak kVarh	515		431		80		6720 kVarh
Low Peak kVarh	768		648		80		9600 kVarh
Base kVarh	2910		2455		80		36400 kVarh

Service Charge		28.00
Facilities Charge	141.6 kW x \$5.36/kW	758.98
ESA	141.6 kW x \$0.46/kW	65.14
RCA	141.6 kW x \$0.96/kW	135.94
IRCA	141.6 kW x \$0.99/kW	140.18
IRCA based on KWH	56,800 kWh x \$0.0003/kWh	17.04
High Peak Low Season Demand	112 kW x \$4.75/kW	532.00
High Peak Low Season Energy	7,040 kWh x \$0.05232/kWh	368.33
High Peak ECA	7,040 kWh x \$0.0569/kWh	400.58
High Peak VEA	7,040 kWh x \$-0.00401/kWh	-28.23
High Peak CRPSEA	7,040 kWh x \$0.00443/kWh	31.19
High Peak VRPSEA	7,040 kWh x \$0.01288/kWh	90.68

High Peak Subtotal (7,040 kWh x \$0.19809/kWh) \$1,394.55

Low Peak Low Season Demand	118.4 kW x \$0.00/kW	0.00
Low Peak Low Season Energy	10,880 kWh x \$0.05232/kWh	569.24
Low Peak ECA	10,880 kWh x \$0.0569/kWh	619.07
Low Peak VEA	10,880 kWh x \$-0.00401/kWh	-43.63
Low Peak CRPSEA	10,880 kWh x \$0.00443/kWh	48.20
Low Peak VRPSEA	10,880 kWh x \$0.01288/kWh	140.13

Low Peak Subtotal (10,880 kWh x \$0.12252/kWh) \$1,333.01

Base Low Season Demand	109.6 kW x \$0.00/kW	0.00
Base Low Season Energy	38,880 kWh x \$0.03439/kWh	1,337.08
Base ECA	38,880 kWh x \$0.0569/kWh	2,212.27
Base VEA	38,880 kWh x \$-0.00401/kWh	-155.91
Base CRPSEA	38,880 kWh x \$0.00443/kWh	172.24
Base VRPSEA	38,880 kWh x \$0.01288/kWh	500.77

(Continued on next page)



www.ladwp.com 1-800-499-8840
Hours of operation - 7 am to 6 pm

(Continued from previous page)

Base Subtotal (38,880 kWh x \$0.10459/kWh)		\$4,066.45
Subtotal Electric Charges		\$7,939.29
City of Los Angeles Utility Tax	\$7,939.29 x 12.5%	992.41
State Energy Surcharge	56,800 kWh x \$0.00029/kWh	16.47
Total Electric Charges		\$ 8,948.17

DEFINITIONS

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

Green Power for a Green LA – LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.



CUSTOMER SERVICE – 7:00 am - 8:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 690 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at


www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 223.41
Payment Received 11/6/17	Thank you	-223.41
New Charges		+ 223.41
Total Amount Due		\$ 223.41

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
 800-499-8840	Fire Service Charges	10/25/17 - 11/27/17	\$223.41
	Total LADWP Charges		\$ 223.41
	Total New Charges		



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA #: 3845500511

BILLING PERIOD	DAYS	RATE SCHEDULE
10/25/17 - 11/27/17	33	Water Schedule E - Private Fire Service

SERVES

8" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00001233-515369	0		0		0 HCF

Service Availability Charge

223.41

Subtotal Water Charges**\$223.41****Total Fire Service Charges \$ 223.41***There are no Sewer Service Charges on Fire Service.*





CUSTOMER SERVICE - 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 658 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 64.53
Payment Received 11/6/17	Thank you	-64.53
New Charges		+ 64.53
Total Amount Due		\$ 64.53

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
 800-499-8840	Fire Service Charges	10/25/17 - 11/27/17	\$64.53
	Total LADWP Charges		\$ 64.53
	Total New Charges		\$ 64.53



PLEASE KEEP THIS PORTION FOR YOUR RECORDS IF PAYING IN PERSON. BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808



Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

Fire Service Charges

SA #: 3939100187

BILLING PERIOD	DAYS	RATE SCHEDULE
10/25/17 - 11/27/17	33	Water Schedule E - Private Fire Service

SERVES
4" FIRE SERVICE

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
00000143-1299193	0		0		0 HCF

Service Availability Charge	64.53
-----------------------------	-------

Subtotal Water Charges	\$64.53
-------------------------------	----------------

Total Fire Service Charges \$ 64.53

There are no Sewer Service Charges on Fire Service



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

RANCHO COLD STORAGE INC, 670 MESQUIT ST, LOS ANGELES, CA 90021

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at

www.ladwp.com/servicecenters

Account Summary

Previous Account Balance		\$ 241.50
Payment Received 11/6/17	Thank you	-241.50
New Charges		+ 241.50

Total Amount Due \$ 241.50

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges



800-499-8840

Area Lighting Charges	\$241.50
Total LADWP Charges	\$ 241.50

Total New Charges \$ 241.50

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

*Please do not send correspondence
with your payment. It may be delayed
or lost.*

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.

Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808





Los Angeles
Department of
Water & Power

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

Electric Subsidy Adjustment – a charge, based on usage, to help cover costs of special customer subsidies including senior, disabled and low income.

Energy Cost Adjustment – an adjustment that reflects the variations in what LADWP pays for the energy they deliver to customers.

kWh – (kilowatt-hours) the units in which electric meters measure usage. 1 kWh equals 1000 watts of electricity supplied for one hour.

Reliability Cost Adjustment – an amount reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructures.

Service Charge – a charge for non-measured services provided (meter reading, billing, postage, etc.)

Area Lighting Charges

SA # : 3223910222

BILLING PERIOD
10/25/17 - 11/27/17
DAYS
33
RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 250W	1 lamp	10/26/17	11/27/17
		\$18.25/lamp	
OAL DH Metal Halide 250W	1 lamp(s) x per month		18.25

Total Area Lighting Charges \$ 18.25

Area Lighting Charges

SA # : 3223910312

BILLING PERIOD
10/25/17 - 11/27/17
DAYS
33
RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	3 lamps	10/26/17	11/27/17
		\$36.25/lamp	
OAL DH Metal Halide 1000W	3 lamp(s) x per month		108.75

Total Area Lighting Charges \$ 108.75

Area Lighting Charges

SA # : 3223910708

BILLING PERIOD
10/25/17 - 11/27/17
DAYS
33
RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 1000W	2 lamps	10/26/17	11/27/17
		\$36.25/lamp	
OAL DH Metal Halide 1000W	2 lamp(s) x per month		72.50

Total Area Lighting Charges \$ 72.50

Area Lighting Charges

SA # : 3223910840

BILLING PERIOD
10/25/17 - 11/27/17
DAYS
33
RATE SCHEDULE
Outdoor Area Lighting Service and OAL[i]

Type of Light	Number	Start Date	End Date
OAL DH Metal Halide 400W	2 lamps	10/26/17	11/27/17
		\$21.00/lamp	
OAL DH Metal Halide 400W	2 lamp(s) x per month		42.00

Total Area Lighting Charges \$ 42.00



CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

Account Summary

Previous Account Balance		\$ 29,843.54
Payment Received 11/20/17	Thank you	-29,843.54

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at

www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings
any time by logging in at

www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings
any time by calling

1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your
check or money order in the

envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center.
Locations are listed on the back of

your payment stub and at

www.ladwp.com/servicecenters

Total Amount Due \$ 0.00

Total New Charges **\$ 0.00**

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER

Los Angeles Department of Water & Power

P.O. Box 30808 • Los Angeles, CA 90030-0808

ELECTRONIC SERVICE REQUESTED



6048 1 AV 0.373

06048 / 0341

RANCHO COLD STORAGE INC
670 MESQUIT ST
LOS ANGELES CA 90021-1306



For paperless billing, go to
www.ladwp.com/myaccount

ACCOUNT NUMBER
893 910 0000

NO PAYMENT DUE

No payment is due at this time.

[illegible]

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



WHERE TO PAY YOUR BILL

All LADWP Customer Service Centers below are open Mon-Fri, except holidays, from 9:00 am to 5:00 pm. After hours payment depositories are located at all offices.

ISHOP

Main Office 300 Mandich Street

METROPOLITAN LOS ANGELES

Main Office 111 N. Hope St.
Beverly Heights 919 S. Soto St., #10
Central 4619 S. Central Ave.
Crenshaw-Baldwin Hills 4030 Crenshaw Blvd.
Hollywood 6547-B Sunset Blvd.
(entrance on Schrader Blvd.)
Inglewood 2417 Daly St.
Long Beach 5928 S. Vermont Ave.
Norwalk 1686 E. 103rd St.

HARBOR AREA

San Pedro 535 W. 9th St.
Wilmington 931 N. Avalon Blvd

SAN FERNANDO VALLEY

Canoga Park 7229 Winnetka Ave.
Mission Hills 11100 Sepulveda Blvd., #3
Van Nuys 6550 Van Nuys Blvd.

WEST LOS ANGELES

West Los Angeles 1394 S. Sepulveda Blvd.



RANCHO COLD STORAGE, INC

670 MESQUIT STREET
LOS ANGELES, CA. 90021

Daily Truck Traffic

	Total	Bobtail	Semi	On-Site		Cars
Rancho Cold Storage Trucks						
Refrigerated Trucks	80	60.00	20	1		
Dry Trucks	5	3.00	2			20
Hidden Villa (All referated)	25	2.00	23	5		20
Integrated (All refrigerated)	25	5.00	20	0		12
Harvey's (All refrigerated)	10	5.00	5	0		4
	145.00	75.00	70.00			56.00

Refrigeration Units Diesel power refrigeration Plug in

Percentage
95
5

			Percentage
Routes	Jesse		80
	6th st		20
	left on Santa Fe		95
	Right on Santa Fe		5
	Trucks on Freeway		75
	Trucks on Street		25
	Trucks in So Cal		90
	Trucks leave So Cal		10

Other on site issues

Furance (40 ton) that runs 4 months per year

From: Frank Gallo <fhgrcs@aol.com>
Reply-To: Frank Gallo <fhgrcs@aol.com>
Date: Thursday, September 17, 2020 at 6:10 PM
To: Michael LoGrande <michael@vellagroup.com>
Subject: Re:

- Is the difference between bobtail and semi that the bobtails don't have a load? Can we assume that the bobtail trucks do not use TRU or not have TRU on?
- Bobtails are considered Class 6 & & will have TRU. They are just smaller Trucks generally 18-26'
- How do the bobtails handle refrigeration if they don't have a load?
- Pending, if they are picking up, they will pre cool their trailers.
- How long do the trucks idle each day (hours per day)? How many hours are the TRUs on each day
- 6-10 hours per day
- Do the trucks come 5 days a week?
- Yes and probably 5-15% come 7 days a week as we have part of our facility open 7 days a week, and trucks do come on Sunday and stay overnight for Monday unload
- Are the cars in the last column all employee cars (light-duty) or do they somehow have TRUs?
- Employee Cars and a few Vans, no TRU's
- What is the column for on-site trucks? They seem to be included in the total, so wanting to make sure what those mean. Do they stay on-site all the time and never move or are never on?
- We have a few trailers, approx 3 that stay onsite at all times with TRU's. Otherwise those on site trucks are part of the in and outs
- For the trucks in So Cal and leaving So Cal, can you give an average for how much distance (in miles) the trucks are traveling for both categories?
- Very difficult as we have trucks going to the Midwest as well as the East Coast on a regular bases.

Sincerely,

Frank H. Gallo VP
Rancho Cold Storage Inc.
Tel: 213-624-8861
Fax: 213-622-8256

DISCLAIMER: This documentation transmitted by electronic mail is intended for the use of the individual to whom or the entity to which it is addressed and may contain information which is confidential and privileged. Confidentiality and privilege are not lost by this documentation having been sent to the wrong electronic mail address. If you are not the intended recipient or the person responsible for delivering it to the intended recipient please notify the sender immediately and destroy this document as well as any copies of it. Any distribution, reproduction or other use of this document is strictly prohibited. Rancho Cold Storage Inc. cannot be held liable for any damage that may be caused by viruses or transmission errors.